

CITROËN JUMPER / RELAY

HANDBOOK

inspired
BY YOU



Access to the Handbook



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Select:

- the language,
- the vehicle and body style,
- the issue period of the handbook corresponding to the date of 1st registration of the vehicle.



This symbol indicates the latest information available.

Welcome

Thank you for choosing a Citroën Jumper/Relay or a Citroën ë-Jumper/ë-Relay. This document contains the key information and recommendations you will need to be able to explore your vehicle in complete safety. We strongly recommend familiarising yourself with it, as well as the Maintenance and Warranty Guide.

Your vehicle will be fitted with only some of the equipment described in this document, depending on its trim level, version and the specification for the country in which it was sold.

The descriptions and illustrations are for guidance only.

Automobiles CITROËN reserves the right to modify the technical specifications, equipment and accessories without having to update this document.

If ownership of your vehicle is transferred, please ensure this **Handbook** is passed on to the new owner.



For any work on your vehicle, contact a member of the Manufacturer's dealer network, hereinafter referred to as a 'dealer', or a qualified workshop.

Key



Safety warning



Additional information



Environmental protection feature



Left-hand drive vehicle



Right-hand drive vehicle



Location of equipment/button indicated using a black area



Key

This key will help you identify the specific features of your vehicle:



Van



Combi, minibus



Crew cab



Chassis cab



Flatbed cab



Double cab



Tipper truck

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Presentation

These illustrations and descriptions are intended as a guide. The presence and location of certain elements may vary, depending on the version or trim level.

Instruments and controls



1. Instrument panel with display screen
2. Lighting control and direction indicator stalk
3. Wiper/Screenwash control stalk
4. Vehicle configuration/Headlamps beam height/Front/rear foglamps

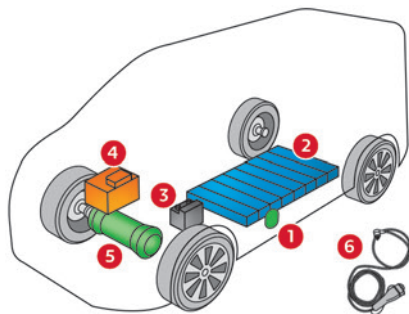
5. Steering mounted controls for the audio system
6. Driver's front airbag/Horn
7. Ignition switch
8. Additional programmable heating (Diesel) Heating (Electric)
9. Fusebox
10. Cruise control/speed limiter controls (Diesel)
11. Pneumatic suspension/Reading spotlamps/ Additional rear ventilation (Diesel)

Centre console



1. Audio system/Navigation
2. Heating/Air conditioning
3. Storage compartment/Removable ashtray
4. 12 volt accessory socket (180 W max)
5. USB socket/Cigarette lighter
6. Dynamic stability control (DSC/ASR) Intelligent traction control (Diesel)
7. Hill Assist Descent Control
8. Lane departure warning system
9. Hazard warning lamps
10. Central locking
11. De-icing/Demisting
12. Gear lever (Diesel) Drive selector (Electric)

Electric motor



1. Charging connector
2. Traction battery
3. 12 V accessory battery
4. On-board charger
5. Electric motor
6. Charging cable

The charging connector **1** allows 2 types of charging:

- Accelerated charging in mode 3 using an accelerated charging unit (Wallbox) and associated charging cable **6**.
- Superfast charging in mode 4 using a fast public charger.

The 400 V traction battery **2** uses Lithium-Ion technology. It stores and supplies the energy required for the operation of the electric motor, air conditioning and heating. Its charge level is

shown on the display integrated into the rear view mirror.

The 12 V accessory battery **3** powers the vehicle's conventional electrical system. It is recharged automatically by the traction battery via the on-board charger.

The on-board charger **4** provides accelerated charging (mode 3) of the traction battery as well as the recharging of the 12 V accessory battery. The electric motor **5** provides propulsion in accordance with the selected driving mode and driving conditions. It recovers energy during vehicle braking and deceleration phases.

Eco-driving

Eco-driving refers to a range of everyday practices that allow the motorist to optimise the vehicle's energy consumption (fuel and/or electricity) and CO₂ emissions.

Optimise your use of the gearbox

With a manual gearbox, move off gently and change up promptly. While accelerating, change up early.

The gear shift indicator prompts you to engage the most suitable gear. Whenever this indication is displayed on the instrument panel, follow it straight away.

Drive smoothly

Maintain a safe distance between vehicles, use engine braking rather than the brake pedal and press the accelerator gradually. These practices help to save on energy consumption, reduce CO₂ emissions and decrease general traffic noise.

If the vehicle has the steering-mounted "CRUISE" control, use cruise control at speeds above 19 mph (30 km/h) when the traffic is flowing smoothly.

Control the use of electrical equipment

Before moving off, if the passenger compartment is too warm, ventilate it by opening the windows and air vents before using the air conditioning. At speeds above 31 mph (50 km/h), close the windows and leave the air vents open.

Consider using equipment that can help keep the temperature in the passenger compartment down.

Unless automatically regulated, switch off the air conditioning as soon as the desired temperature has been reached.

Switch off the demisting and defrosting functions, if they are not managed automatically.

Switch off the heated seat as soon as possible.

Adapt your use of the headlamps and/or foglamps to the level of visibility, in accordance with current legislation in the country in which you are driving.

Avoid running the engine before moving off, particularly in winter (other than in severe wintry conditions: temperature below -23°C). The vehicle will warm up much faster while driving.

As a passenger, avoid connecting your multimedia devices (e.g. film, music, video game) to help reduce the consumption of energy. Disconnect all portable devices before leaving the vehicle.

Limit the causes of excess consumption

Spread loads throughout the vehicle.

Limit the loads carried in the vehicle and minimise wind resistance (e.g. roof bars, roof rack, bicycle carrier, trailer). Preferably, use a roof box.

Remove roof bars and roof racks after use.

At the end of winter, remove snow tyres and refit summer tyres.

Comply with the servicing instructions

Check tyre pressures regularly, with the tyres cold, referring to the label in the door aperture on the driver's side.

Carry out this check in particular:

- before a long journey.
- at each change of season.
- after a long period out of use.

Do not forget the spare wheel and, where applicable, the tyres on your trailer or caravan. Have your vehicle serviced regularly (e.g. engine oil, oil filter, air filter, passenger compartment filter, etc.). Observe the schedule of operations in the manufacturer's service schedule.

With a BlueHDi Diesel engine, if the SCR system has a fault, your vehicle will emit pollution. Visit a CITROËN dealer or a qualified workshop as soon as possible to restore your vehicle's nitrogen oxide emissions to legal levels. When filling the fuel tank, do not continue after the third cut-out of the nozzle, to avoid overflow. You will only see the fuel consumption of your new vehicle settle down to a consistent average after the first 1,900 miles (3,000 kilometres).

Optimising the driving range (Electric)

The vehicle's electrical consumption depends heavily on the route, the vehicle speed and your driving style.

Drive smoothly and maintain a steady speed.

Anticipate the need to slow down and brake smoothly, whenever possible using engine braking.

Use the air conditioning rather than the heating to demist the passenger compartment.

To heat the passenger compartment, select a temperature between 16°C and 22°C.

You can monitor the real-time consumption of electrical current on the display integrated into the rear view mirror.

Instrument panel



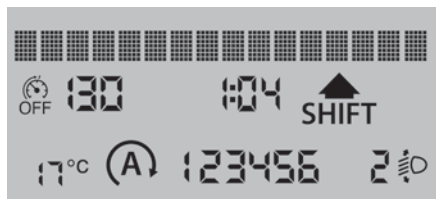
1. Speedometer (mph or km/h)
2. Display screen
3. Fuel gauge (Diesel)
4. Coolant temperature (Diesel)
5. Rev counter (rpm x 1,000) (Diesel)



Electric vehicles

The fuel gauge, coolant temperature gauge and rev counter are inactive.

Level 1 display screen



In the lower part:

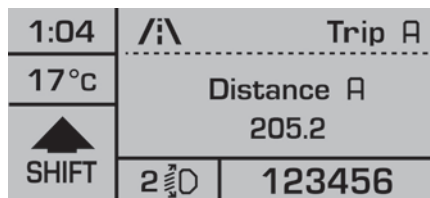
- Time.
- Outside temperature.
- Miles/Kilometres travelled.

- Trip computer (range, consumption, etc.) (Diesel).
- Headlamp beam height.
- Programmable overspeed alert.
- Speed limiter or cruise control (Diesel).
- Gear shift indicator (Diesel).
- Stop & Start (Diesel).

In the upper part:

- Date.
- Service indicator.
- Alert messages.
- Function status messages.
- Vehicle configuration.

Level 2 display screen



In the left-hand part:

- Time.
- Outside temperature,
- Warning or status lamps.
- Speed limiter or cruise control (Diesel).

In the right-hand part:

- Date.
- Service indicator.
- Trip computer (range, consumption, etc.) (Diesel).

- Alert messages.
- Function status messages.
- Vehicle configuration.
- Headlamp beam height.
- Miles/Kilometres travelled.

Brightness of the instruments and controls

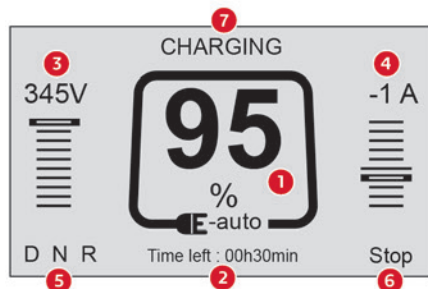


The brightness of the instruments and controls can be adjusted using the **MODE** button, with the sidelamps on.

For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Display integrated into the rear view mirror (Electric)

The interior rear view mirror contains a dedicated display showing information about the electrical system. It comes on when the ignition is switched on and when the vehicle is being charged.



1. Traction battery charge level (%)
2. Remaining range (miles or km) or time remaining before charging completes
3. Traction battery voltage (V)
4. Traction battery incoming/outgoing current (A)
5. Drive selector position (D, N or R)
6. Vehicle status
7. Information messages and alerts

The level of current **4** generated by the traction battery is in proportion to the power used by the electric motor.

If the level of current shown is negative, the traction battery is currently being charged (either by the charging system or by energy recovery during driving).



You can temporarily deactivate the display by pressing the button located at the base of the rear view mirror. The display is reactivated automatically every time the ignition is switched on.

Warning and indicator lamps

Displayed as symbols, the warning and indicator lamps inform the driver of the occurrence of a malfunction (warning lamps) or of the operating status of a system (operation or deactivation indicator lamps). Certain lamps light up in two ways (fixed or flashing) and/or in several colours.

Associated warnings

The illumination of a lamp may be accompanied by an audible signal and/or a message displayed in a screen.

Relating the type of alert to the operating status of the vehicle allows you to determine whether the situation is normal or whether a fault has occurred: refer to the description of each lamp for further information.

When the ignition is switched on

Certain red or orange warning lamps come on for a few seconds when the ignition is switched on. These warning lamps should go off as soon as the engine is started.

For more information on a system or a function, refer to the corresponding section.

Warning lamp continuously lit

The illumination of a red or orange warning lamp indicates the occurrence of a fault that needs further investigation.

If a warning lamp remains lit

The references **(1)**, **(2)** and **(3)** in the warning and indicator lamp description indicate whether you should contact a qualified professional in addition to the immediate recommended actions.

(1): You must stop the vehicle.

Stop as soon as it is safe to do so and switch off the ignition.

(2): Contact a CITROËN dealer or a qualified workshop.

(3): Visit a CITROËN dealer or a qualified workshop.

List of warning and indicator lamps

Red warning/indicator lamps

Coolant temperature



On H in the red zone or fixed with the needle in the red zone.

The coolant temperature is too high and/or has abnormally increased.

Carry out **(1)**, then wait until the engine has cooled down before topping up the level, if necessary. If the problem persists, carry out **(2)**.

Engine oil pressure



Flashing, for a few seconds, accompanied by a message in the display.

The engine oil quality is deteriorated.

Change the engine oil as soon as possible.

After a second alert level, engine performance will be limited.



Temporarily or permanently on, with the engine running.

A lack of oil or a major malfunction is detected.

Carry out (1) then manually check the level.

If necessary, top up.

If the level is correct, carry out (2).

Battery charge



Fixed.

A malfunction in the charging circuit or the battery is detected.

Check the battery terminals.



Fixed or flashing, despite the checks.

An ignition or injection malfunction is detected.

Carry out (2).

Opening detection



Fixed.

One of the vehicle access openings is not properly closed.

Check that the cab doors, the rear and side doors and the bonnet are closed.

Power steering



Fixed, accompanied by an audible signal and a message on the screen.

The power steering has a fault.

Drive carefully at moderate speed, then carry out (3).

Airbags



Fixed or flashing.

One of the airbags or seat belt pyrotechnic pretensioners is faulty.

Carry out (3).

Seat belt not fastened



Fixed, then flashing.

The driver has not fastened his seat belt. Pull the strap then insert the tongue in the buckle.



Accompanied by an audible signal, then fixed.

The vehicle is moving with the driver's seat belt unfastened.

Check that the seat belt is fastened correctly by pulling the strap.

Pneumatic suspension



Fixed.

The system has a fault.

Carry out (3).

Parking brake



Fixed.

The parking brake is applied or not properly released.

Release the parking brake to switch off the warning lamp, keeping your foot on the brake pedal.

Braking



Fixed.

The brake fluid level is too low.

Carry out (1) then top up with fluid that complies with the Manufacturer's recommendations. If the problem persists, carry out (2).



Fixed.

The electronic brake force distribution (EBFD) system is faulty.

Carry out (1) and then (2).

Orange warning/indicator lamps



Service

Temporarily on.

One or more minor faults, for which there is/are no specific warning lamp(s), have been detected.

Carry out (2).



Fixed, accompanied by the display of a message.

One or more major faults, for which there is/are no specific warning lamp(s), have been detected. Identify the cause of the fault using the message displayed in the instrument panel, then carry out (3).

Anti-lock braking system (ABS)



Fixed.

The anti-lock braking system has a fault.

The vehicle retains conventional braking.

Drive carefully at moderate speed, then carry out (3).

Collision Risk Alert/Active Safety Brake



Fixed, accompanied by the display of a message.

The system has been deactivated via the vehicle configuration menu.



Flashing.

The system activates and brakes the vehicle momentarily to reduce the speed of collision with the vehicle in front.

For more information, refer to the **Driving** section.



Fixed, accompanied by a message and an audible signal.

The system has a fault.

Carry out (3).



Fixed.

The system has a fault.

If these warning lamps come on after the engine is switched off and then restarted, carry out (3).

Brake pads



Fixed.

The front brake pads are worn.

Carry out (3) to replace the pads.

DSC / ASR



Flashing.

The system is operating.

The system optimises traction and improves the directional stability of the vehicle.



Fixed, accompanied by an audible signal and a message in the screen.

The DSC / ASR or hill start assist system has a fault.

Carry out (2).



Fixed.

The Intelligent Traction Control has a fault.

Carry out (2).

Front passenger airbag (OFF)



Fixed.

The front passenger airbag is deactivated.

A "rearward facing" child seat can be installed, unless there is a fault with the airbags (Airbags warning lamp on).

Particle filter (Diesel)



Fixed.

The particle filter is regenerating itself.

Leave the engine running until the warning lamp goes off so that regeneration can be completed.

Engine self-diagnostic system



Fixed.

A fault with the engine or the EOBD emissions control system has been detected. EOBD (European On Board Diagnosis) is a diagnostics system which complies with, among others, the standards on emissions limits of:

- CO (carbon monoxide),
- HC (unburnt hydrocarbons),
- NOx (nitrogen oxides), detected by oxygen sensors placed downstream of the catalytic converters and
- particles.

Carry out (3) quickly.

Tyre under-inflation detection



Fixed.

A tyre is deflated or punctured.

Carry out (1).

Change the wheel or repair the tyre.



Fixed.

A sensor is faulty.

Carry out (3).

Lane departure warning system



Fixed.

Flashing, accompanied by an audible signal.

The involuntary crossing of a line on the left or right has been detected.

Turn the steering wheel in the opposite direction to return to the correct trajectory.



Fixed, accompanied by an audible signal.

The lane departure warning system is faulty.

Clean the windscreen.

If the problem persists, carry out (3).

Electronic immobiliser



Fixed.

The ignition key inserted is not recognised.

The engine cannot start.

Change key and carry out (3) to have the faulty key checked.



On for about 10 seconds when the ignition is switched on.

The alarm has been triggered.

Carry out (3) to have the locks checked.

Water in Diesel fuel filter(Diesel)



Fixed.

The Diesel filter contains water.

Carry out (2) without delay - risk of damage to the injection system!

AdBlue



Fixed, then flashing accompanied by a message in the display.

The driving range is decreasing.

You must quickly top up the AdBlue.

Low fuel level



Fixed, with the needle in zone E.

The fuel reserve is being used.

Refuel without delay.



Flashing.
The system has a fault.
Carry out (2).

Diesel pre-heater



Fixed.
The climatic conditions mean that pre-heating is necessary.
Wait until the indicator lamp goes off before starting the engine.

Rear foglamps



Fixed.
The button on the MODE control panel is switched on.

The lamps only operate when the dipped beam headlamps are on.

Under normal visibility conditions, switch them off.

Green warning/indicator lamps

Direction indicators



Direction indicators with audible signal.
The direction indicators are on.

Front foglamps



Fixed.
The button on the MODE control panel is switched on.

The lamps only operate when the dipped beam headlamps are on.

Dipped beam headlamps



Fixed.
The lamps are on.

Cruise control



Fixed.
Cruise control is selected.
Manual selection.

Blue warning/indicator lamps



Fixed.
The lamps are on.

Main beam headlamps



Fixed.
The lamps are on.

Automatic headlamp dipping



Fixed.
The function has been activated via the "MODE" menu.

Turning the main beam headlamps on and off is automatically controlled according to traffic and driving conditions.

Black/white warning lamps

Temperature / Black ice



Fixed, accompanied by a message in the display.

Climatic conditions can lead to black ice on the road.

Be extra vigilant and avoid sudden braking.

Date / Time



Fixed.
It is set via the "MODE" menu.

Beam height



Fixed.
The headlamps are adjusted from position 0 to 3 depending on the load transported.

Adjust with the buttons on the MODE control module.

Service spanner



Fixed.
Service is due.

Refer to the list of checks in the manufacturer's service schedule then have the service carried out.

Stop & Start



Fixed.
With the vehicle stationary (traffic lights, stop sign, congestion, etc.), the Stop & Start system puts the engine in STOP mode.

The indicator lamp goes off and the engine restarts automatically in START mode, as soon as you move off.



Flashing for a few seconds, then goes off.
STOP mode is temporarily unavailable.

Gear shift indicator



Fixed.
The next higher gear may be engaged.

Speed limiter



Fixed.
The limiter is activated.



Fixed with "OFF".
The limiter is selected and not active.

Indicators

Service information

When the ignition is turned on and for a few seconds, the spanner symbolising servicing information lights up: the display informs you of the next servicing interval in accordance with the Manufacturer's servicing schedule.



This information is based on the distance travelled since the previous service.

Engine oil level

Depending on the engine, the engine oil level is then displayed, on a scale of 1 (Min) to 5 (Max). If no scale is displayed, the oil level is insufficient; it is essential to top it up to prevent engine damage. For the measurement of this level to be valid, the vehicle must be parked on horizontal ground, with the engine having been off for more than 30 minutes.

i If in doubt, check the oil level using the dipstick.

For more information on **Checking levels**, refer to the corresponding section.



After a few seconds, the display returns to its standard functions.

Engine oil quality



This warning lamp flashes and, if your vehicle is equipped with this function, a message is displayed at each start: the system has detected a deterioration of the engine oil. It is essential to change the oil as soon as possible.



This 2nd warning lamp, coupled with the 1st, lights up on the instrument panel if the oil change has not been carried out, and the degradation of the oil has exceeded a new threshold. If this warning lamp comes on at regular intervals, the oil has to be changed as soon as possible.

Resetting the service indicator

A qualified workshop, equipped with the diagnostic tool, will stop the permanent flashing of the warning lamp after each service.

If you have serviced the vehicle yourself, reset the service indicator as follows:

- ▶ Insert the key into the ignition switch.
- ▶ Turn it to the **MAR - ON** position.
- ▶ Simultaneously depress the brake and accelerator pedals for more than 15 seconds.

i Refer to the checklist in the manufacturer's service schedule provided on delivery of the vehicle.

Reminder of the servicing information



To access the service indications at any time, briefly press the **MODE** button.

Use the up/down arrows to view service intervals and engine oil quality.

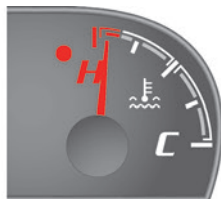
Pressing the **MODE** button again allows you to return to the various display menus.

A long press allows you to return to the home screen.

Menu...	Select...	Allows you to...
Service	Service (miles/km before service)	Display the remaining miles/kilometres to be travelled before the next service.
	Oil change (miles/km before oil change)	Display the remaining miles/kilometres to be travelled before the next oil change.

i For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Coolant temperature



If the needle is positioned between C (Cold) and H (Hot): normal operation.

In arduous conditions of use or hot climatic conditions, the needle may move close to the red graduations.

If the needle enters the red zone or if the warning lamp lights up:

► stop immediately, turn the ignition off. The cooling fan may continue to run for a while, up to approximately 10 minutes.

► wait for the engine to cool down to check the level and if necessary, top it up.

In case of topping up

Be careful, the cooling circuit is under pressure!

To avoid any risk of burns, take a cloth and unscrew the cap two turns to relieve the pressure.

When the pressure has dropped, check the level and remove the cap to top up.

! If the needle remains in the red zone, contact a CITROËN dealer or a qualified workshop.

i Check the engine coolant level regularly. For more information on **Checking levels**, refer to the corresponding section.

AdBlue® fluid angle indicators

Once the AdBlue® tank is on reserve or after detection of a fault with the SCR emissions

control system, when the ignition is switched on, an indicator displays an estimate of the distance that can be travelled before engine starting is prevented.

In the event of a simultaneous system fault and low AdBlue® level, the shortest-range figure is the one displayed.

In the event of the risk of non-starting related to a lack of AdBlue®

! The engine start prevention system required by regulations is activated automatically once the AdBlue® tank is empty.

Range greater than 1,500 miles (2,400 km)

When switching on the ignition, there is no automatic display of range in the instrument panel.

Range between 1,500 and 375 miles (2,400 and 600 km)



Once the 1,500 miles (2,400 km) threshold is reached, this indicator flashes, accompanied by a temporary message indicating the driving autonomy expressed in miles or kilometres before the starting of the engine is blocked.

Each time the ignition is switched on, the alert will be accompanied by an audible signal. The reserve level has been reached; it is recommended that you top up as soon as possible.

Range less than 372 miles (600 km)



Once the 372 miles (600 km) threshold is reached, this indicator flashes, accompanied by a message indicating the driving autonomy expressed in miles or kilometres before the starting of the engine is blocked.

The alert will be repeated with update of the remaining range at each increment of 31 miles (50 km) travelled.

Each time the ignition is switched on, the alert will be accompanied by an audible signal. It is imperative to top up as soon as possible before the tank empties completely. Otherwise you will not be able to restart the vehicle.

Breakdown related to a lack of AdBlue®

0 mile/km range reached: the AdBlue® tank is empty. An engine immobiliser system required by legislation prevents starting of the engine. Unless the AdBlue® is topped up in the special additive tank, the vehicle will remain immobilised.



To be able to restart the engine, you must add at least 5 litres of AdBlue®. You can also ask a CITROËN dealer or a qualified workshop to carry out the necessary top-up.



For more information on the **AdBlue® (BlueHDi engines)**, and in particular on topping up, refer to the corresponding section.

In the event of a fault with the SCR emissions control system

Detection



The Engine self-diagnostic warning lamp comes on.

Each time the ignition is switched on, the audible signal and a message confirm an emissions control fault.

In the case of a temporary fault, the alert shall disappear as soon as the level of exhaust emissions returns to compliance with the standard.



However, after 31 miles (50 km) travelled with the warning lamp permanently on, the fault is confirmed.

An engine immobiliser system will be automatically activated once 250 miles (400 km) have been travelled since this confirmation.

Contact a CITROËN dealer or a qualified workshop.

Fault confirmed



In addition to the previous indications, the range allowed will be displayed in miles or kilometres in the instrument panel.

The alert will be repeated every 30 seconds with an update of the range.

Contact a CITROËN dealer or a qualified workshop.

You may not be able to restart the vehicle.

Starting prevented, after the 250 miles (400 km).

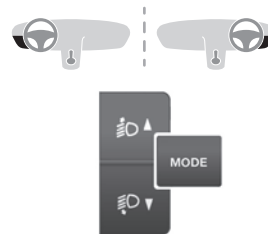


Whenever an attempt is made to start the engine, the alert is activated and the starting prevention message is displayed.

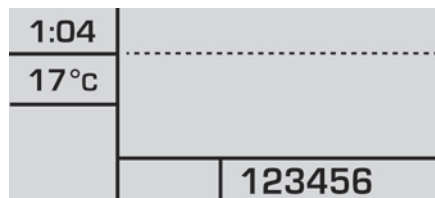
In order to be able to restart the engine:

Contact a CITROËN dealer or a qualified workshop.

Vehicle configuration (MODE)



This control panel gives access to menus in order to customise some equipment.



The corresponding information is displayed in the instrument panel display screen.

Languages available: Italian, English, German, French, Spanish, Portuguese, Dutch, Brazilian, Polish, Russian, Turkish and Arabic.

All menus are accessible if the vehicle is equipped with the audio system.

If the vehicle is equipped with the touch screen audio and telematics system, some menus are only accessible via its audio system control panel.

! For safety reasons, some menus are only accessible with the ignition off.

MODE This **MODE** button allows you to:

- access the menus and sub-menus,
- validate your choices, within a menu,
- exit menus.

MODE A long press allows you to return to the home screen.

This button allows you to:

- scroll up within a menu,
- increase a value.

This button allows you to:

- scroll down within a menu,
- decrease a value.

M	Press...	Sub-menu...		Press...	Select...		Validate and exit	Allows you to...
1 Brightness	M				▲	Increase	M	Adjust the brightness of the instrument panel and instruments and controls (with sidelamps on).
					▼	Decrease		
2 Speed beep	M	▲	ON	M	▲	Increase	M	Activate/Deactivate the audible signal indicating that the programmed speed has been exceeded and select the speed.
					▼	Decrease		
		▼	OFF					
3 Headlamp sensor	M				▲	Increase	M	Adjust the sensitivity of the brightness sensor (1 to 3), which affects the headlamps
					▼	Decrease		

M ▲ ▼	Press...	Sub-menu...		Press...	Select...		Validate and exit	Allows you to...
4 Activation of Trip B	M				▲	ON	M	View a second "Trip B" distance.
					▼	OFF		
5 Traffic sign	M				▲	ON	M	Activate/Deactivate the reading of signs.
					▼	OFF		
6 Time setting	M	▼	Hours/Minutes	M	▲	Increase	M	Set the clock.
		▲			▼	Decrease		
		▲	Format	M	▲	24	M	Choose the clock display mode.
		▼			▼	12		
7 Date setting	M		Year/Month/Day	M	▲	Increase	M	Set the date.
					▼	Decrease		

M ▲ ▼	Press...	Sub-menu...		Press...	Select...		Validate and exit	Allows you to...
8 Autoclose	M				▲	ON	M	Activate/Deactivate automatic closing of the doors above 12 mph (20 km/h).
					▼	OFF		

M 	Press...	Sub-menu...		Press...	Select...		Validate and exit	Allows you to...
9 Unit	M	▲	Distance	M	▲	km	M	Choose the distance display unit.
					▼	miles		
			Consumption	M	▲	mpg (km/l)		Choose the consumption display unit.
					▼	mpg (l/100 km)		
			Temperature	M	▲	°C		Choose the temperature display unit.
					▼	°F		
		▼	Tyre pressure	M	▲	psi		Choose the tyre pressure display unit.
						bar		
					▼	kPa		
10 Languages	M				▲ ▼	List of available languages	M	Choose the display language.
11 Volume of announcements (Buzz)	M				▲	Increase	M	Increase/Decrease the volume of announcements or of the warning audible signal.
					▼	Decrease		

M  	Press...	Sub-menu...		Press...	Select...		Validate and exit	Allows you to...	
12 Service	M				▲	Service (miles/km before service)	M	Display the remaining miles/kilometres to be travelled before the next service.	
					▼	Oil change (miles/km before oil change)		Display the remaining miles/kilometres to be travelled before the next oil change.	
13 Daytime running lamps	M				▲	ON	M	Activate/Deactivate the daytime running lamps.	
					▼	OFF			
14 Automatic main beam headlamps	M				▲	ON	M	Activate/Deactivate the automatic main beam headlamps.	
					▼	OFF			
15 Passenger airbag (P BAG)	M	▲	ON	M	▲	Yes	M	Activate/Deactivate the passenger airbag.	
			OFF		▼	No		Deactivate the passenger airbag.	
		▼			▲	Yes			
					▼	No			

M 	Press...	Sub-menu...		Press...	Select...		Validate and exit	Allows you to...
16 Blind spot	M				▲	OFF	M	Adjust the parameters of the blind spot monitoring system.
						Visual		
						Visual and audible		
					▼	Max		
						Auto		
17 Active Safety Brake	M				▲	ON	M	Activate/Deactivate the function.
					▼	OFF		
18 Exit menu							M	Exit the menu. Pressing the down arrow brings you back to the first menu.

Touch screen audio and telematics system



This audio system control panel, located in the centre of the dashboard, gives access to menus in order to customise some equipment.

The corresponding information is displayed in the touch screen.

It is available in 9 languages: German, English, Spanish, French, Italian, Dutch, Polish, Portuguese and Turkish.

For safety reasons, some menus are only accessible with the ignition off.



Provides access to the "Settings" menu.



Allows you to scroll up in a menu or increase a value.



Allows you to scroll down in a menu or decrease a value.

"Settings" menu

1. "Display"
2. "Voice commands"
3. "Clock and Date"
4. "Safety/Assistance"
5. "Lights"
6. "Doors & locking"
7. "Audio"
8. "Telephone/Bluetooth"
9. "Radio setting"
10. "Restore Settings" to return to the manufacturer's default settings.
11. "Delete pers. data" to delete all your personal data, related to the Bluetooth equipment, in the audio system.



For more information on audio, telephone, radio and navigation, refer to the corresponding sections.



The settings in sub-menus 4, 5 and 6 vary depending on the equipment installed on the vehicle.

From the "Display" sub-menu, it is possible to:

- select "Languages" and choose one of the languages mentioned above,
- select "Unit of measurement" and set the consumption (mpg, l/100 km), distances (miles, km) and temperature (°F, °C),

- select "Trip B display" to activate or deactivate trip B of the trip computer (On, Off).

From the "Safety/Assistance" sub-menu, it is possible to:

- select "Parkview Camera", then "Reversing camera" to activate or deactivate its use (On, Off),
- select "Parkview Camera", then "Camera delay" to activate or deactivate the maintaining of the display for 10 seconds or up to 11 mph (18 km/h) (On, Off),
- select "Traffic Sign" to activate or deactivate its use (On, Off),
- select "Passenger airbag" to activate or deactivate its use (On, Off).

From the "Lights" sub-menu, it is possible to:

- select "Daytime running lamps" to activate or deactivate their use (On, Off),
- select "Auto. main beam headlights" to activate or deactivate its use (On, Off),
- select "Headlamp sensor" to adjust its sensitivity (1, 2, 3).

From the "Doors & locking" sub-menu, it is possible to:

- select "Autoclose" to activate or deactivate its use (On, Off).

Setting the date and time

Using the MODE control panel



- Press the "MODE" button.

- Select the "Time setting" menu to set the time and the clock format (24h or 12h) or select the "Date setting" menu to set the day, month and year.

For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Using the touch screen audio and telematics system

From the "Clock and Date" sub-menu:

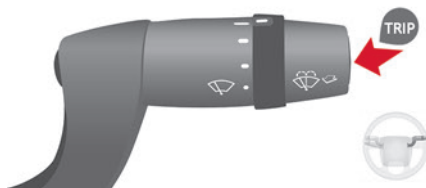
- Select "Time setting and format" to set the hour, minutes and seconds and choose the format (24h, 12h with am or pm).
- Select "Date setting" to set the day, month and year.

i To set the time manually, "Time Synchro" must be deactivated (Off).

Trip computer

Information displayed about the current journey (range, current fuel consumption, average fuel consumption, etc.).

i This function is not available on electric vehicles.



- To access trip computer information, press the **TRIP** button, located at the end of the wiper control stalk.

Range

This indicates the distance which can still be travelled with the fuel remaining in the tank, depending on the average fuel consumption over the last few miles (kilometres) travelled.

Distance A

This indicates the distance travelled since the last trip computer zero reset.

Average consumption A

This is the average fuel consumption since the last trip computer zero reset.

Current consumption A

This is the average fuel consumption over the last few seconds.

Average speed A

This is the average speed calculated since the last trip computer zero reset (with the ignition on).

Trip A duration

This indicates the cumulative time since the last trip computer zero reset.

If TRIP B is activated in the **MODE** menu:

- Distance B
- Average consumption B
- Average speed B
- Trip B duration

Tachograph



If your vehicle is equipped with it, this stores in the device and on an inserted card all the data relating to the vehicle.

Example: at the beginning of each trip or shift change.

When the card is inserted, all the data can be:

- displayed on the tachograph screen,
- printed,
- transferred to external storage media via an interface.

For more information, refer to the documents provided by the tachograph manufacturer.

i If your vehicle is equipped with a tachograph, it is recommended that the (-) terminal of the battery (located under the floor on the left-hand side, in the cab) be disconnected during a prolonged stop of the vehicle of more than 5 days.

Key



This locks and unlocks the vehicle's doors, opens and closes the fuel filler cap, as well as switching the engine on and off.

2-button remote control



Central unlocking



Pressing this button simultaneously unlocks all of your vehicle's doors.

The interior courtesy lamp comes on briefly and the direction indicators flash twice. If your vehicle has an alarm, pressing this button disarms it.

The indicator lamp in the central locking button, located in the dashboard, goes off.

Central locking



Pressing this control allows you to simultaneously lock all your vehicle's doors.

If one of the doors is open or not properly closed, central locking does not work.

The direction indicators flash once.

If your vehicle is so equipped, pressing this control activates the alarm.



The central locking control indicator lamp comes on and flashes.

3-button remote control



Unlocking the cab



Pressing this button unlocks your vehicle's cab.

The interior courtesy lamp comes on briefly and the direction indicators flash twice.

The indicator lamp in the central locking button, located in the dashboard, goes off.

Unlocking the load space



Pressing this button unlocks the side door and the rear doors of the load space.

The direction indicators flash twice.

If your vehicle has an alarm, pressing this button disarms it.

Central locking

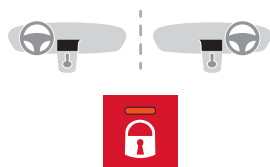


Pressing this control allows you to lock all the doors of your vehicle, cab and loading area.

If one of the doors is open or not properly closed, central locking does not work.

The direction indicators flash once.

If your vehicle is so equipped, pressing this control activates the alarm.



The central locking control indicator lamp comes on and flashes.

Folding / Unfolding the key



► Press this button to unfold / fold the key.



If you do not press the button, you risk damaging the mechanism.

Deadlocking



Pressing this button twice in succession deadlocks the vehicle.

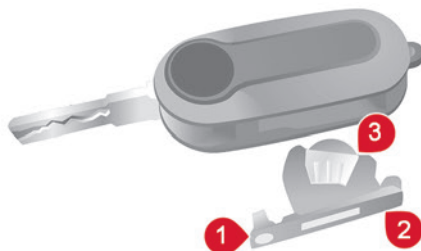
It is then impossible to open the doors from the inside or the outside.

The direction indicators flash three times.



Never leave anyone inside the vehicle when it is deadlocked.

Changing the battery



Reference: CR 2032/3 volts.

- Press the button to eject the key.
- Turn the screw 1 from the closed padlock to the open padlock, using a fine-tipped screwdriver.
- Lever with the screwdriver to extract the battery holder unit 2.
- Remove the unit and replace the battery 3 respecting the polarities.
- Reclose the battery holder 2 inside the key and lock it by turning the screw 1.



There is a risk of damage if the replacement battery is not of the correct type.

Only use identical batteries or batteries of an equivalent type to those recommended by CITROËN dealers. Return used batteries to approved collection points.



This equipment contains a button type battery.

Do not swallow the battery. Risk of chemical burns!

Swallowing the battery can cause serious internal burning in only 2 hours and can be fatal.

If batteries have been swallowed or inserted into a part of the body, seek immediate medical advice.

Keep new and used batteries out of the reach of children.

If the battery compartment does not close properly, stop using the product and keep it out of the reach of children.



Risk of explosion if the battery is replaced with an incorrect type!

Replace the battery with the same type.



Risk of explosion or leaking of inflammable liquid or gas!

Do not use in/store in/place in an environment where the temperature is extremely high or where the pressure is extremely low due to very high altitude.

Do not try to burn, crush or cut a used battery.

Summary of the main functions of the key

Type of key	Unlocking the cab	Locking the doors	Unlocking the rear doors
Basic key	Turn anti-clockwise (driver's side).	Turn clockwise (driver's side).	-
Remote control key			
Signalling			
Direction indicators	2 flashes.	1 flash.	2 flashes.
Central locking control indicator lamp on the dashboard	Off.	Fixed for approximately 3 seconds, then flashing.	Flashing.

i Using the key in the driver's door lock does not activate/deactivate the alarm.

Locking/Unlocking from the inside

Cab and loading area



► Press this button to lock/unlock the cab doors and the loading area.

The doors can still be opened from the inside.

! If one of the doors is open or not properly closed, central locking does not work.

The control indicator lamp:

- comes on when the doors are locked and from when the ignition is switched on,
- then flashes when the doors are locked when stationary with the engine off.

i This button is inoperative if the vehicle has been locked or deadlocked using an exterior control (depending on equipment, with the key or the remote control).

! Driving with locked doors can make it more difficult for emergency services to access the vehicle in case of an emergency.

Loading area



► Press this button to lock / unlock the side door and the rear doors from the cab. The indicator lamp remains illuminated when locking.

Anti-intrusion security

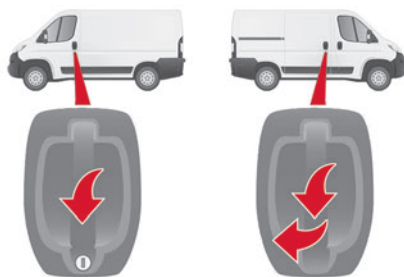
When the vehicle is started, the system locks the cab and load space doors automatically when you reach approximately 12 mph (20 km/h). If none of the doors is opened during the journey, the locking remains active.

Activation/deactivation of the function

MODE This function can be set using the **MODE** button: select "ON" or "OFF" in the "Autoclose" menu.

i For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Front doors



- Use the corresponding button on the remote control or use the key in the driver's door lock to unlock.
- Pull the handle towards you.

Sliding side door

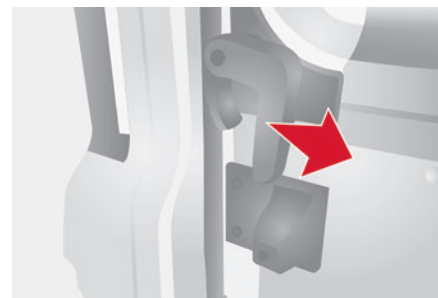
! Take care not to block the guide space on the floor to allow the door to slide correctly.

Opening

From outside

- Pull the handle towards you and then towards the rear.

From inside



- To unlock and open, push the handle towards the rear.

i To keep the sliding side door open, open it completely to lock the device at the base of the door.

! Do not drive with the sliding side door open.

Closing

From outside

- Pull the handle towards you and then towards the front.

From inside

- To unlock and close, pull the handle while sliding the door.

Rear doors

i With the vehicle stationary, when opening the rear doors, the camera is activated and transmits views to the screen installed in the cab.

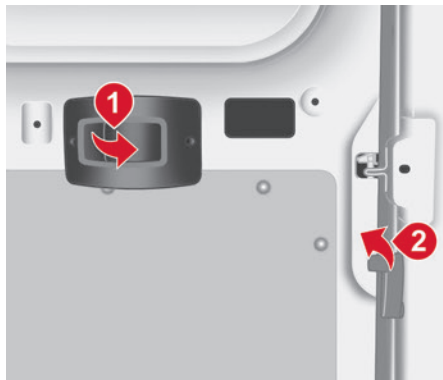
Opening

From outside



► Pull the handle towards you and then pull the lever to open the left-hand door.
The two doors open to 96°.

From inside



- Pull the handle located on the door panel towards you, then push to open the right-hand door.
- Push the lever to open the left-hand door.

! Do not drive with the rear door open.

Opening to 180°

If the vehicle is so equipped, a retractable check strap system allows the opening to be increased from 96° to 180°.



► Press the button located on the door panel to extend the angle of the door.
The check strap will engage again automatically on closing.

Closing

► To close, start with the left-hand door, then close the right-hand door.

Alarm

System which protects and provides a deterrent against theft and break-ins. If fitted to your vehicle, it provides the following types of monitoring:

- Exterior perimeter

The system provides exterior perimeter protection via sensors on the openings (doors, bonnet) and on the power supply.

- Anti-tilt monitoring

The system checks for any change in the attitude of the vehicle.

Activation

► Switch off the ignition and exit the vehicle.



► Press this button of the remote control.

The protections are active after a few seconds.

Triggering of the alarm

This is signalled by the siren sounding and flashing of the direction indicators for thirty seconds.



The alarm then returns to monitoring mode but the triggering event is stored and is indicated by illumination of the electronic immobiliser warning lamp for about 10 seconds when the ignition is switched on.

The alarm is also triggered after interruption of the electrical supply and when it is reconnected.

Deactivation using the remote control



► Press this button.

The standby mode is deactivated when the vehicle is unlocked.

Deactivating the anti-tilt monitoring

(Depending on engine)



► Press this button to deactivate the protection (e.g. when towing the vehicle with the alarm on).

The protection remains active until the central opening of the doors.

Failure of the remote control

► Unlock the doors using the key in the lock; the alarm goes off.

► Turn the ignition on; the identification of the key code will turn off the alarm.



Locking the doors using the key in the lock does not activate the alarm.



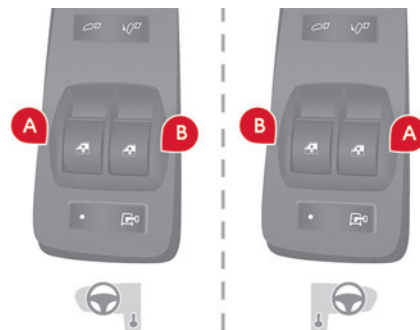
To deactivate the siren quickly following a false alarm:

- switch on the ignition, recognition of the key code stops the alarm,
- press the unlocking button (cab and key) on the remote control.

To avoid setting the alarm, when washing the vehicle for example, lock the vehicle using the key.

Unlocking the vehicle using the remote control deactivates the siren automatically.

Electric windows



A. Driver electric window

B. Passenger electric window

Manual operation

► To open or close the window, press or pull switch **A/B** without passing its point of resistance. The window stops when the switch is released.

Automatic operation

► To open or close the window, press or pull switch **A** past its point of resistance: the window opens or closes completely when the switch is released. Operating the switch again stops the movement of the window.

! Always remove the key from the ignition when leaving the vehicle, even for a short time.

If an obstacle is encountered during operation of the electric windows, you must reverse the movement of the window. To do this, press the window control concerned.

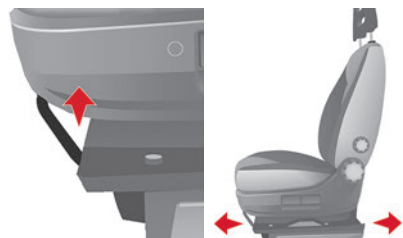
When the driver operates the passenger electric windows, they must ensure that no one is preventing correct closing of the windows.

The driver must ensure that all passengers make correct use of electric windows. Be particularly aware of children when operating the windows.

Driver's seat

! For safety reasons, seat adjustments must only be made when the vehicle is stationary.

Longitudinal



► Raise the control and slide the seat forwards or backwards.

! Before moving the seat backwards, ensure that there is nothing that might prevent the full travel of the seat. There is a risk of trapping or pinching passengers if present in the rear seats or jamming the seat if large objects are placed on the floor behind the seat.

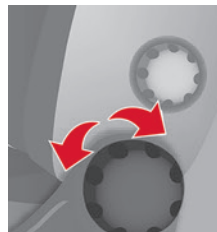
Seat height



- Lift handle 1 to raise or lower the front of the seat.
- Lift handle 2 to raise or lower the rear of the seat.



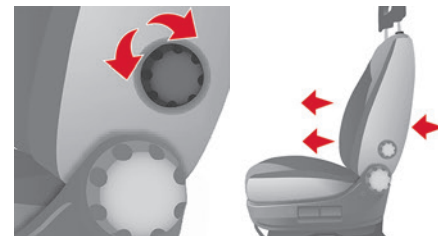
Backrest angle



- Turn the knob to adjust the backrest.

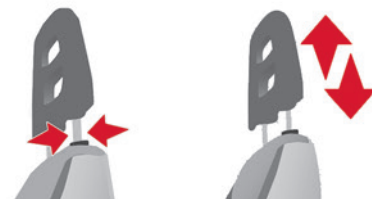


Lumbar support



- Turn the knob to obtain the desired level of lumbar support.

Head restraint



- Press the tab to adjust the head restraint height.
- To remove it, press the tabs and lift the head restraint.

Adjustable armrest



- Raise or lower the armrest.
- Turn the knob, located under the end of the armrest, to lock it in the desired position.

Heated seat



Use this control to switch the heating of the seat on or off.



Do not use the function when the seat is not occupied.
Reduce the heating intensity as soon as possible.
When the seat and passenger compartment have reached a satisfactory temperature, switch the function off; reducing electrical

consumption in turn decreases energy consumption.



Prolonged use of heated seats is not recommended for people with sensitive skin.

There is a risk of burns for people whose perception of heat is impaired (illness, taking medication, etc.).

To keep the heated pad intact and to prevent a short circuit:

- Do not place heavy or sharp objects on the seat.
- Do not kneel or stand on the seat.
- Do not spill liquids onto the seat.
- Never use the heating function if the seat is damp.

Seat with adjustable shock absorption



- Turn the knob to adjust the shock absorption according to the driver's weight.

Swivelling seat

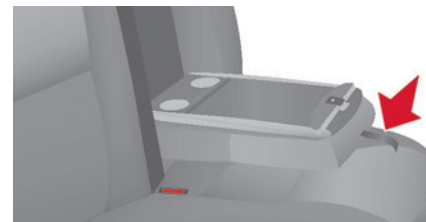


- Press the control to rotate the seat 180°.

Two-seat front bench seat

It is equipped with two head restraints and two seat belts.

Writing table



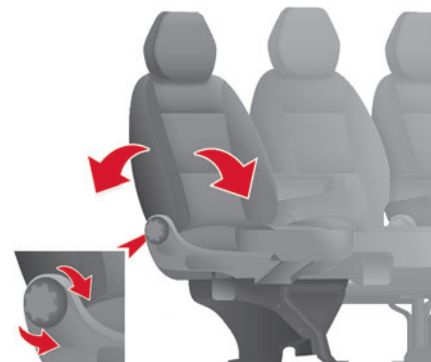
The central seat backrest folds to form a writing table.

- Pull the strap located at the top of the backrest cushion.

Rear seats



Backrest angle



- Turn the knob to adjust the backrest angle.

Access to row 3



- To access row 3, operate the outer row 2 seat control and tilt the backrest forwards.
- To reposition the backrest, bring it back to the upright position without touching the control.

Folded backrest position of the central seat (rows 2 and 3)

The backrest of the central seat can be folded completely on the seat and be used as a cup holder table.

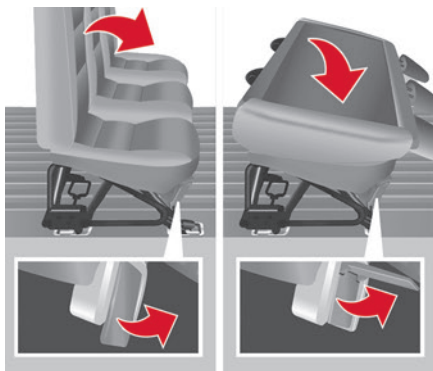


- Lower the head restraint, then lift the control and fold the backrest forwards.
- To return the backrest to its original position, lift the control again.

i For more information on the precautions mentioned on the **Labels**, refer to the corresponding section.

Rear bench seats





Access to rear seats

- Lower the head restraints, then lift the first handle and tilt the backrest forwards.

Folded backrest position

- Remove the head restraints and tilt the backrest as described above.
- With the right hand, lift the second handle and tip the backrest 5° backwards.
- With the left hand, tip the backrest completely forwards onto the seat.

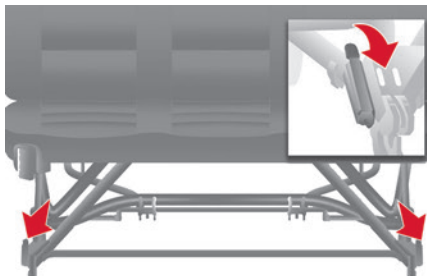
Removing the bench seat

- i** To remove the bench seat, the presence of at least two people is required.

- Fold the backrest onto the cushion as previously described.



- Turn both handles forwards to release the rear anchorages.
- Tilt the base of the bench seat forwards to place the bench seat in an upright position.



- Tilt both handles upwards to release the front anchorages.
- Lift the bench seat and remove it.

- !** Check that the seat belts are always accessible to the passenger and easy to fasten.

A passenger must not take their seat without adjusting the seat's head restraint correctly and adjusting and fastening the seat belt.

Do not remove a head restraint without storing it and securing it to a support.
Do not allow anyone to travel in row 3 with the row 2 bench in the vertical position.
Do not leave any objects on the folded backrest of row 2.

Steering wheel adjustment

- With the vehicle stationary, first adjust your seat to the most suitable position.



- Unlock the steering wheel by pulling the control towards you.
- Adjust the reach of the steering wheel, then lock it by fully lowering the control.

! As a safety precaution, these operations should only be carried out while the vehicle is stationary.

Mirrors

Door mirrors



They are divided into two zones:

A - Upper mirror

B - Lower mirror

The mirrors are spherical in shape to widen the lateral field of vision. The objects that you see in the mirrors are in fact closer than they appear. This must be taken into account to correctly assess the distance.

The shell integrates the direction indicator side repeater and the aerials, according to the equipment available on board (GPS, GSM, Radio, etc.).

Electric adjustments

The ignition key must be in **MAR** position.



► Turn the control to select the mirror zone.

Left-hand door mirror:

A1 - Upper mirror

B1 - Lower mirror

Right-hand door mirror:

A2 - Upper mirror

B2 - Lower mirror

► Then move the control in the direction of the desired adjustment.

Electric folding



► Press this control.

De-icing the mirrors

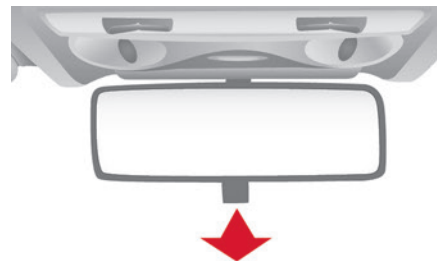


► Press the heated rear screen button.

Interior rear view mirror

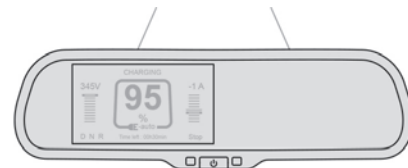
The lever on the lower edge allows the mirror to be placed in two positions.

Day position, the lever is pushed.



Night position for anti-glare, pull the lever towards you.

Interior rear view mirror (Electric)



The interior rear view mirror contains a dedicated display showing information about the electrical system. It comes on when the ignition is switched on and when the vehicle is being charged.



Press this button to temporarily deactivate the display.

The display is reactivated automatically every time the ignition is switched on.
For more information on the **Display integrated into the rear view mirror**, refer to the corresponding section.

Heating and Ventilation

Advice

i Using the ventilation and air conditioning system

- ▶ To ensure that air is distributed evenly, keep the external air intake grilles at the base of the windscreen, the nozzles, the vents, the air outlets and the air extractor in the boot free from obstructions.
 - ▶ Do not cover the sunshine sensor located on the dashboard; this sensor is used to regulate the automatic air conditioning system.
 - ▶ Operate the air conditioning system for at least 5 to 10 minutes once or twice a month to keep it in good working order.
 - ▶ If the system does not produce cold air, switch it off and contact a CITROËN dealer or a qualified workshop.
- When towing a large load on a steep gradient in high temperatures, switching off the air conditioning increases the available engine power, enhancing the towing capacity.

! Avoid driving for too long with the ventilation off or with prolonged operation of interior air recirculation. Risk of misting and deterioration of the air quality!

☘ If the interior temperature is very high after the vehicle has stood for a long time in the sunshine, air the passenger compartment for a few moments. Put the air flow control at a setting high enough to quickly change the air in the passenger compartment.

i Condensation created by the air conditioning results in a discharge of water underneath the vehicle. This is perfectly normal.

i Servicing the ventilation and air conditioning system

- ▶ Ensure that the passenger compartment filter is in good condition and have the filter elements replaced regularly. We recommend using a composite passenger compartment filter. Its specific active additive helps protect against polluting gases and bad smells.
- ▶ To ensure correct operation of the air conditioning system, have it checked according to the recommendations in the Manufacturer's service schedule.



Contains the fluorinated greenhouse gas R134A

Depending on version and country of sale, the air conditioning system may contain fluorinated greenhouse gas R134A.



Stop & Start

The heating and air conditioning systems only operate when the engine is running. Temporarily deactivate the Stop & Start system to maintain a comfortable temperature in the passenger compartment. For more information on the **Stop & Start**, refer to the corresponding section.

Heating/Manual air conditioning



1. Air conditioning on/off (depending on version)
2. Adjusting the temperature
3. Adjusting the air flow
4. Adjusting the air distribution
5. Air intake/Air recirculation

! Electric vehicles

To heat the passenger compartment, you must use the control panel located next to the steering wheel.

For more information, refer to the **Heating (Electric)** section.

Air conditioning

The air conditioning mode is only operational when the engine is running.

The air blower must be set to at least 1.

► Press button **1** to activate/deactivate the air conditioning system (confirmed by the LED coming on/going out).

Temperature

► Turn knob **2** to select a position between blue (cold) and red (warm).

Air flow

► Set control **3** to the desired position to obtain the necessary air flow for your comfort.

i If the air flow control is in position **0** (system deactivated), thermal comfort is no longer managed. A slight flow of air can still be felt, due to the forward movement of the vehicle.

Air distribution

The distribution of incoming air is directed by turning the control towards:



the side vents and central vents,

the side vents, central vents and footwells,
the footwells,

the windscreen, footwells and side windows,
the windscreen and side windows.

Air intake/Air recirculation

The intake of exterior air prevents the formation of mist on the windscreen and side windows.

Recirculating the interior air isolates the passenger compartment from exterior odours and fumes.

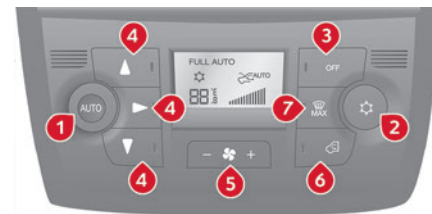
Used simultaneously with the air conditioning switched on and the setting for the blown air strength (from 1 to 4), recirculation makes it possible to achieve the desired ambient air comfort for both hot and cold settings. Return to exterior air intake as soon as possible to avoid deterioration of the air quality and the formation of mist.



► Put the control in this position to activate interior air recirculation.

► Put the control in this position to restore exterior air intake.

Mono-zone automatic air conditioning



1. AUTO mode
2. Air conditioning off
3. Complete system off
4. Adjusting the air distribution
5. Adjusting the air flow
6. Air intake/Air recirculation
7. Fast De-icing/Demisting

! Electric vehicles

To heat the passenger compartment, you must use the control panel located next to the steering wheel.

For more information, refer to the **Heating (Electric)** section.

AUTO mode

Switching on **FULL AUTO**:

► Press control **1**. This turns on the system functions, confirmed by the **FULL AUTO** display.

This is the normal operating mode for the automatic air conditioning system.

– Using the moving ring surrounding the AUTO control, adjust the comfort temperature to be reached according to a scale between:

- HI (High up to ≈32) and
- LO (Low until ≈16).

The system manages the air distribution, flow and intake to ensure the comfort equivalent to the graduation displayed and sufficient air recirculation in the passenger compartment.

Customisable AUTO mode

In **AUTO** mode, some settings can be changed: distribution, air flow, air conditioning and air intake/recirculation.

The display changes from **FULL AUTO** to **AUTO**.

► To return to fully automatic operation, press button **1** again. The control panel display changes from **AUTO** to **FULL AUTO**. If after manual adjustments, the system cannot maintain the selected graduation, this will flash and **AUTO** will then go out. Press control **1** to return to the automatic settings.

Air conditioning off

► Press button **2** to switch off the air conditioning functions. The snowflake goes out on the display.

Complete switch-off

► Press button **3** to switch off the system. The LED and the display go out.

Temperature

The scale is between:

- a rise in interior air temperature HI (High), which heats up to a maximum graduation of 32,
- a cooling of interior air temperature LO (Low), which decreases to a graduation of 16.

Air distribution

► Press one of the buttons **4** to direct the air flow towards:



- the windscreen and front side window vents (demisting - defrosting windows),
- the central and side vents (chest and face),
- the diffusers of the front and rear zones (footwells).

Combining buttons makes it possible to refine the air distribution.

Air flow

► Press one of the buttons **5** to increase or decrease the air flow.

Air intake/Air recirculation

The intake of exterior air prevents the formation of mist on the windscreen and side windows.

Recirculating the interior air isolates the passenger compartment from exterior odours and fumes.

i This function allows hot or cold air to be delivered selectively and more quickly.

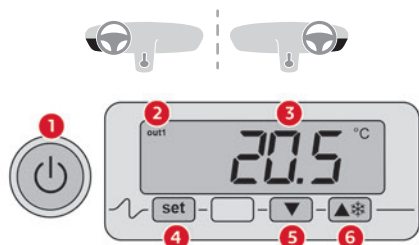
Return to exterior air intake as soon as possible to avoid deterioration of the air quality and the formation of mist.

► Press button **6** to activate interior air recirculation. The indicator lamp comes on. Pressing this button again restores exterior air intake. The indicator lamp goes off.

i Pressing button **1** also restores exterior air intake. Returning to this position allows the air in the passenger compartment to be renewed and demisting. Pressing button **1** again restores the **FULL AUTO** function.

Heating (Electric)

A thermostatic control panel is used to heat the passenger compartment, in addition to the standard controls located on the central console. The control panel is located next to the steering wheel, below the **MODE** control panel.



1. Heating on/off
2. Heating status:
"Out 1" fixed: heating is in operation.
"Out 1" flashing: temperature adjustment in progress.
"Out 1" off: the desired temperature has been reached.
3. Temperature
4. Access to temperature settings
5. Reduce temperature
6. Increase temperature

i This control panel is solely for heating the passenger compartment. To distribute cold air, use the standard controls on the central console.

Switching on

- Switch the ignition on.
- Press the on button **1**. Check that "Out 1" appears in the top left corner of the display.

- Press button **4** then use buttons **5** and **6** to reduce or increase the temperature.

i To preserve the traction battery's range, we recommend selecting a temperature between 16°C and 22°C. This value is memorised when the ignition is switched off.

- Press button **4** to confirm the temperature setting.

On the manual heating/air conditioning system:



- Set the air flow control to a position from **1** to **4**.
- Turn the temperature setting knob to the hottest temperature (end of the red section).

On the automatic air conditioning system:



- If the system is switched off, press the **OFF** button to switch it on.
 - Turn the temperature setting knob to the right until **HI** appears on the display.
 - Adjust the air flow.
- The heating will begin operating after 2 to 3 minutes.

! The temperature setting knob must be turned to the hottest setting to avoid the entry of cold air and for the desired temperature to be reached quickly without consuming too much energy.

i The heating can be switched on while the vehicle is being charged. In this case, the vehicle is heated using the electricity supply.

Switching off

When the desired temperature is reached, the heating switches itself off automatically. The display "Out 1" disappears from the screen.

- To switch off the heating manually, press button **1**.

i The system automatically goes off when the ignition is switched off.

It comes on again when the ignition is switched on, if it was not switched off manually.

Additional rear ventilation



This system is complementary to the standard passenger compartment ventilation equipment.



Air output

► Press control 1 to activate/deactivate the release of air to the exterior (confirmed by the LED coming on/going out).

Air intake

► Press control 2 to activate/deactivate the exterior air intake into the passenger compartment (confirmed by the LED coming on/going out).

Additional heating systems

Additional heating

This is heating for the passenger compartment which is additional to the standard equipment. Its operation may be independent of the engine.

Additional pre-heater or programmable additional heating

This is an additional, programmable and independent system that heats the hot water loop of the Diesel engine to facilitate starting. It improves the performance of the defrosting and demisting and, if fitted to the vehicle, that of the heated seats.

The passenger compartment's temperature rises more quickly.

This system must be programmed to be started before entering the vehicle.

Automatic additional heating

This is an additional system that starts automatically when the ignition is switched on. Its activation depends on the outside temperature and the temperature inside the vehicle. It switches off automatically as soon as the heating is manually switched on.

Supplementary heating

On 2-3 seat versions, it is located under the driver's seat with air diffusion directed towards the front.



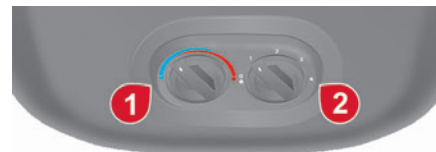
On 5-9 seat versions, it is located at the rear. Depending on the version of the model, the air diffusion is either direct from the rear, or comes from the rail located under each of the two rows of seats.

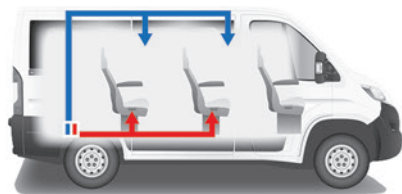


► Press this control to activate/deactivate the heating. The LED lights up if heating is activated.

When quickly defrosting and demisting, turn off the control.

Rear heating and/or air conditioning





If the vehicle is equipped with an additional air conditioning unit, located at the rear of the vehicle: the distribution rail located in the roof and the individualised air vents ensure a perfect diffusion of cold air.

The hot air diffused from the front air conditioning unit to the floor is distributed at the height of the rear passengers' feet in rows 2 and 3.

A hot air vent, located on the left-hand rear wheel arch, may complement the system for the rear passengers' feet in row 3.

Activation/Deactivation



► From the driver's seat, press this button located on the **MODE** control panel to activate the operation of the rear controls. The indicator lamp comes on.

Pressing again on this button deactivates the operation of the rear controls. The indicator lamp goes off.

Setting the comfort temperature

► Turn control **1** to select a position between blue (cold) and red (hot) so as to adjust the temperature to your requirements.

i The OFF control on the "Mono-zone" central control panel switches the function off.

However, a back-up system will automatically ventilate the rear circuit, even if the control is in position 0, to avoid the formation of mist.

Air flow

► Set control **2** to the desired position to increase or decrease the air flow.

Additional programmable heating

The additional programmable heating gradually brings the engine to a good temperature to facilitate its starting.

An built-in clock allows the time of its triggering to be programmed. The passenger compartment will warm up faster.

i The warming-up of the passenger compartment, de-icing and demisting are facilitated.

The control panel for the programmable additional heating is located next to the steering wheel, below the **MODE** control panel.



1. Time setting buttons
2. Immediate switching on of heating button
3. Programme selection button
4. Heating cycle indicator lamp
5. Time display
6. Time setting and display indicator lamp
7. Display of the selected programme number
8. Ventilation indicator lamp

Setting the internal clock time

Set the clock on the control panel before programming the deferred starting of the heating.

► Press and hold button **3**.

The screen and time setting indicator lamp light up.

► Within ten seconds, press one of the setting buttons **1** until the exact time is displayed:

- > to increase the hours, or
- < to decrease the hours.

By holding the button down, the numbers scroll faster.

► Release button **3**.

When the screen switches off, the time is memorised.

Reading the time

► Press one of the buttons **1**.

The time display indicator lamp comes on and the time is displayed for approximately ten seconds.

Immediate starting of the heating system

Before turning on the heating, check that:

- the temperature control knob is in the **Hot air** position (red),
 - the air flow control knob is in position **2**.
- Press button **2**.

The screen and the heating cycle indicator lamp will come on and stay on for the entire operating time.

Delayed starting of the heating system

The start time can be programmed between 1 minute and 24 hours in advance.

You can memorise up to three different start times, but only programme a single delayed start.

i To perform a daily start at a fixed time, reprogramme the memorised time each day.

► Press button **3**; the screen comes on. The - - - symbol or the previous memorised time and the corresponding preset number (1, 2 or 3) are displayed for 10 seconds.

i To recall the other preset times, press button **3** several times before the end of the 10 seconds.

Within 10 seconds, press one of the buttons **1** to select the desired start time.

The memorisation is confirmed by the disappearance of the start time, the display of the preset number (1, 2 or 3) and the lighting of the screen.

i By default, preset times are already memorised in the system (1 = 06:00, 2 = 16:00, 3 = 22:00). Any change cancels and replaces the previous preset time. If the battery is disconnected, the default preset times will be restored.

Cancelling the programming

► To delete the programmed start time, briefly press button **3**.

The lighting of the screen and the preset number (1, 2 or 3) go off.

Recalling one of the preset start times

► Press button **3** as many times as necessary until the number corresponding to the desired preset start time (1, 2 or 3) appears.

After ten seconds, the time disappears but remains memorised while the corresponding number (1, 2 or 3) and the screen remain on.

Setting the operating duration

The operating duration can be set between 10 and 60 minutes.

- Press and hold button **3**.
- Press simultaneously one of the buttons **1**. The time and the time setting indicator lamp light up.
- Press and hold button **3** again.
- Press simultaneously one of the buttons **1** again.

The programmed operating duration is displayed and the heating or ventilation cycle indicator lamp flashes.

► Set the duration by pressing one of the buttons **1**.

The memorisation is confirmed by the disappearance of the duration on the screen or by pressing button **3** again.

Switching the heating off

In the event of a delayed start, the heating switches off automatically at the end of the programmed duration.

► In the event of an immediate start, press button **2** again to switch it off manually. The heating cycle indicator lamp and the screen switch off.

i Have the additional heating checked at least once a year at the beginning of winter.

For maintenance and repairs, contact a CITROËN dealer or a qualified workshop only. Only use approved replacement parts.

! To avoid the risks of poisoning or asphyxia, the programmable heating must not be used, even for short periods, in a closed environment such as a garage or workshop which is not equipped with an exhaust gas extraction system.

The additional heating turns off when the battery voltage is low, to allow the vehicle to start.

The additional heating is supplied by the vehicle fuel tank. Make sure the fuel gauge level indicator is not in the reserve.

Always switch off the additional heating when refuelling to avoid any risk of fire or explosion! The temperature in the vicinity of the heater must not exceed 120°C. A higher temperature (e.g. in the case of oven painting) could damage electronic circuits components. The additional heating is equipped with a thermal limiter which cuts off combustion in case of engine overheating due to lack of coolant. Check the level and top-up with fluid, if necessary.

For more information on **Checking levels**, refer to the corresponding section. Then press the programme selection button before turning on the heating again.

Front demist - defrost

 These markings on the control panel indicate the control positions for rapid demisting or defrosting of the windscreen and side windows.

With manual air conditioning

 ► Set the air flow and air distribution controls to the appropriately marked positions.

To make the windscreen de-icing and demisting more efficient and faster:

► increase the air flow setting,



► momentarily switch the exterior air intake control to air recirculation.

With automatic air conditioning



► Press this button. The indicator lamp lights up.

The system manages the air conditioning, the air flow and intake, the de-icing of the rear screen and distributes air optimally to the windscreen and front side windows.

If the vehicle is equipped with an additional heating system, deactivate it to ensure fast and efficient demisting / de-icing.

De-icing the rear screen and/or door mirrors



► Press this button to activate/deactivate demisting/de-icing of the rear screen and door mirrors. The indicator lamp illuminates when the fonction is activated.

This function turns off automatically to prevent excessive power consumption.



i Rear screen demisting/de-icing can only operate when the engine is running.

i With Stop & Start, when the rear screen demisting is switched on, the STOP mode is not available.

Cab layout

! Make sure you do not leave any item in the passenger compartment which could act like a magnifying glass under the effect of the sun's rays and cause a fire - risk of fire or damage to interior surfaces!

Sun visor

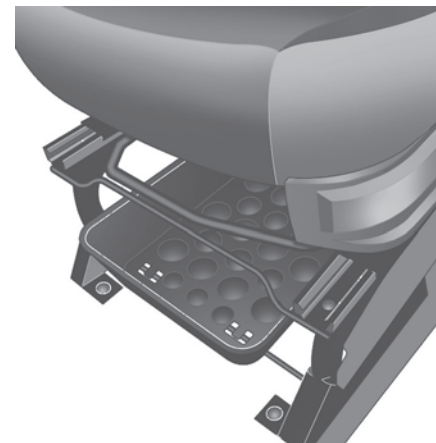
► To avoid glare from ahead, fold the sun visor down.
Pockets are provided in the sun visors for storing toll cards, tickets, etc.

Central storage compartment



Open storage space is located below the central console panel.
It provides access to auxiliary sockets (Jack and USB) dedicated to transferring data to the audio system.
Depending on equipment, it is also equipped with a double cup holder and/or a smartphone holder.

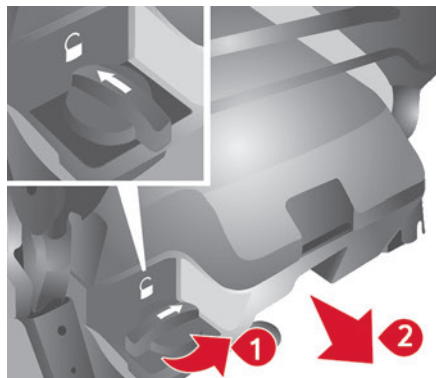
Front seat storage compartments



A fixed storage tray is located under the driver's seat.

i The seat with variable shock absorption has no storage space.

The location under the passenger seat is dedicated to the storage of the toolbox, containing the tools to be used when changing a wheel, a light bulb or towing the vehicle, etc.



To remove the box, turn the control a quarter turn to unlock, then pull the box forwards. When putting it back in place, do not forget to turn the control a quarter turn in the opposite direction to lock the box in its housing.

Foldable writing table



► Pull or push the top of the table to unfold or fold it.

The clip is used to hold documents, slips, etc.

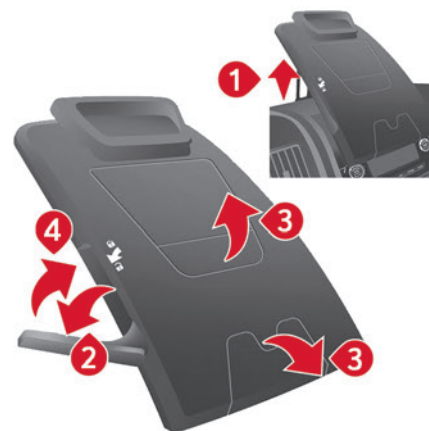
i To insert or extract a CD, firstly fold the table.

If your vehicle is equipped with a 2-seat front bench seat and a front passenger airbag, the table cannot be raised.

Multifunction support



This can hold a portable device, such as a smartphone in a vertical position or a tablet in a horizontal position.

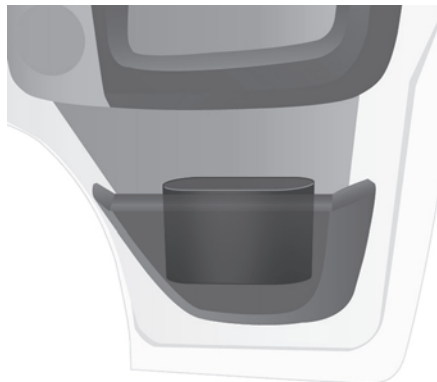


- Pull the top of the support to unfold it.
- Tilt the side lever to unlock the upper and lower clamps.
- Open the clamps to install the portable device.
- Lift the side lever to lock the clamps.

i Before folding the support, remove the mobile device by repeating the same operations.

Push the top of the support to fold it.

Front door pockets



Depending on the country of sale, one of the door pockets may contain the puncture repair kit.

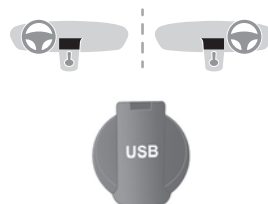
Chilled glove box



It is located on the upper part of the dashboard, passenger side.

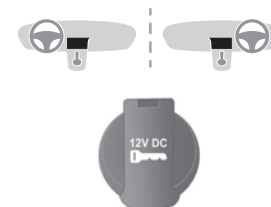
The air circulated in the glove box is the same as that circulated by the air vents.

USB socket



The socket is used only to power or recharge the connected portable device.

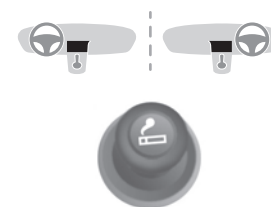
12 volt socket



Maximum power: 180 W.

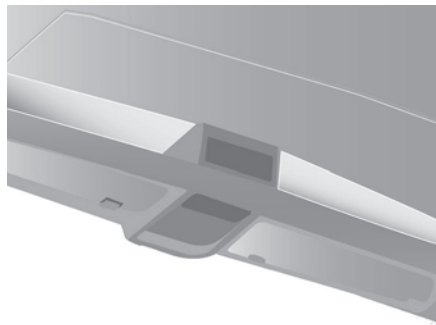
! The connection of an electrical device not approved by CITROËN, such as a USB charger, may adversely affect the operation of vehicle electrical systems, causing faults such as poor radio reception or interference with displays in the screens.

Cigarette lighter



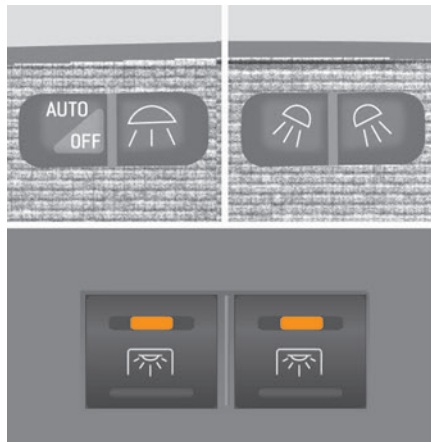
► Press and wait a few moments for automatic triggering.

Overhead storage compartment



It is located above the sun visors.
Maximum load: approximately 20 kg.

Reading lamps

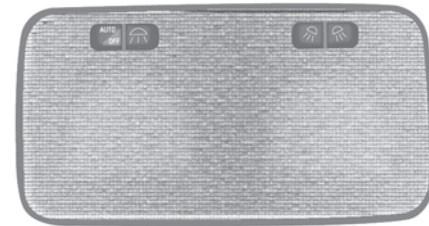


They are controlled by the switches.
The driver's switch controls both lamps together.
The passenger's switch controls either the driver's lamp or the passenger's lamp.



Controls, located at the bottom of the dashboard on the driver's side, allow the driver to activate/deactivate the passenger's lamp.

Courtesy lamp



It can be activated by:

- the switches located on the courtesy lamp, with the ignition on - **MAR - ON** position,
- the opening or closing of one of the front doors,
- the locking/unlocking of the vehicle.

It turns off automatically:

- if the switch is not pressed to the right or to the left,
- in any case after 15 minutes, if the doors remain open,
- or when the ignition is switched on.

Rear fittings

Stowing rings



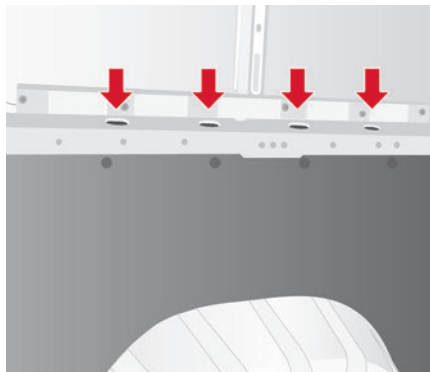
Stowing rings are installed on the floor to fix and secure loads: 8, for vehicles of L1 and L2 length; 10, for vehicles of L3 and L4 length.

Two additional rings are installed on the partition behind the cab.

Maximum load: 500 kg.

! As a safety precaution in case of sharp braking, you are advised to place heavy objects as far forwards towards the cab as possible.

Support for stowing rail



Supports for securing a stowing rail are available above the trims, on each side of the vehicle.

Maximum load: 200 kg.

Side trim

The interior sections of the side walls are fitted with loading protection trims.

12 volt socket



Maximum power: 180 W.

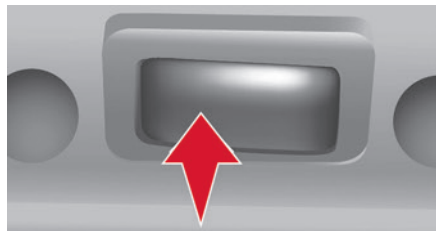
! The connection of an electrical device not approved by CITROËN, such as a USB charger, may adversely affect the operation of vehicle electrical systems, causing faults such as poor radio reception or interference with displays in the screens.

Cigarette lighter



► Press and wait a few moments for automatic triggering.

Courtesy lamps



If fitted to the vehicle, one or two courtesy lamps are located above the rear and side doors.

They can be activated by:

- tilting the courtesy lamp (to the left or to the right),
- opening or closing the rear or side doors.

This lighting will turn off automatically after a few minutes if the doors remain open.

Reading lamps



They are located above each row of seats.

Interior roof rack

This is a storage device located in the loading area above the cab. Its capacity is variable according to the height of the van (H2 or H3 type).



For safety reasons, do not install heavy objects in the interior rack.

Load stop

On the floor, behind the front seats, a horizontal partition protects the driver and front passengers against the risk of load movement.

Ladder-type vertical partition

Depending on the country of sale, behind the driver's seat, a ladder-type vertical partition protects the driver against the risk of load movement.

Glass partition

Depending on the country of sale, a glass partition isolates the cab from the loading area. You can nevertheless use the control to open/close its sliding glass.

Torch



If the vehicle is equipped, the magnetic torch is located at the rear courtesy lamp.

Lighting is installed in the centre of the base of the torch.

Remove the torch from its base by pressing the button and then rotating it 90 degrees downwards.

To turn on the torch, slide the switch forwards. To change the 4 batteries (Ni-MH type), remove the protective cover, located on the torch.

To put the torch back in place, engage it in the notches on the base and rotate it upwards.

i With the vehicle stationary and the key either in the ignition switch or removed, the charging as well as the lighting of the torch stops after about 15 minutes. While driving, the batteries of the torch are automatically recharged.

Sliding side windows



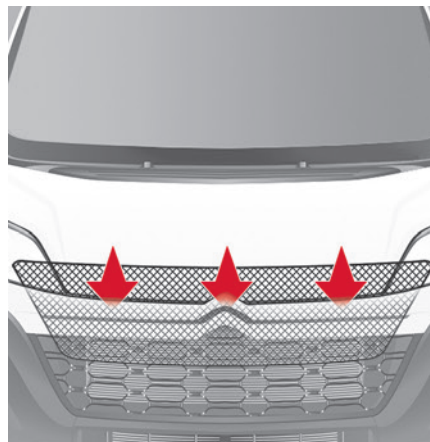
Depending on version, the vehicle has side windows that can be opened.

► Pinch both controls, then slide the window.

! When driving, the window must be closed or locked in an intermediate position.
Do not place long objects that protrude from the window.

Exterior fittings

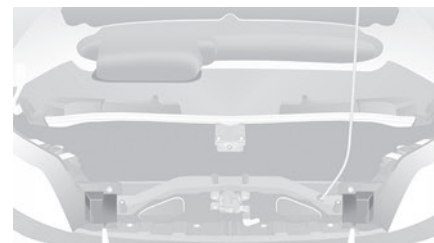
Protective grille



Depending on the country of sale, a protective grille, fixed inside the front bumper, protects the engine parts against loose chippings, etc.

Very cold climate protectors

Depending on the country of sale, protective foam is present to prevent the penetration of cold or snow in the upper part of the engine compartment.



Located at the end of each headlamp unit, they are fixed on the crossmember on the upper part of the radiator.

To remove them, slide them sideways towards the outside of the vehicle.

Retractable footboard



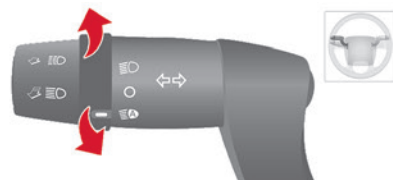
To facilitate the access and exit of the rear passengers, the vehicle may be equipped with a footboard, which unfolds at the opening of the sliding side door.

Lighting control stalk

i In some weather conditions (e.g. low temperature or humidity), the presence of misting on the internal surface of the glass of the headlamps and rear lamps is normal; it disappears after the lamps have been on for a few minutes.

i Travelling abroad
If planning to use your vehicle in a country that drives on the other side of the road, the dipped beam headlamps must be adjusted to avoid dazzling oncoming drivers. Contact a CITROËN dealer or a qualified workshop.

Selection of main lighting mode



► Turn the lighting control stalk to place the white mark opposite the desired symbol.

O Lighting off (ignition off)/Daytime running lamps (engine running)

☰ Dipped beam headlamps/Main beam headlamps

☰ A Automatic lighting of dipped beam headlamps/main beam headlamps

Switching the headlamps (dipped beam/main beam)

► Pull the lighting control stalk towards you to switch between the lighting of the dipped beam headlamps and main beam headlamps.

To flash the headlamps, pull the control stalk towards you, regardless of the position of the ring.

Direction indicators

► Left or right: lower or raise the lighting control stalk, beyond the point of resistance.

"Motorway" function

► Press briefly upwards or downwards, without going beyond the point of resistance; the direction indicators will flash five times.

Foglamps

If the vehicle is equipped with foglamps, they operate with the dipped beam headlamps or main beam headlamps.



#D Front foglamps

☷ Rear foglamps

► Press one of these controls to turn on the corresponding lamps.

i Foglamps should only be used in fog or falling snow.

In clear or rainy weather, both day and night, rear foglamps dazzle and their use is prohibited.

Do not forget to switch them off when they are no longer necessary.

LED daytime running lamps

On starting the vehicle, in daylight, the daytime running lamps come on automatically. If the sidelamps or the main or dipped beam headlamps are switched on manually or automatically, the daytime running lamps switch off.

Programming

For countries where exterior lighting by day is not a legal requirement, you can activate or deactivate the function via the configuration menu.

Automatic illumination of headlamps

If your vehicle is fitted with this function, the dipped beam headlamps are switched on automatically if the light is poor.

! In fog or snow, the sunshine sensor may detect sufficient light. In this case, the lighting will not come on automatically. If necessary, you must switch on the dipped beam headlamps manually. They are switched off when the light returns to a sufficient level. Do not cover the sunshine sensor at the top centre of the windscreen.

i You can adjust the sensitivity of the sunshine sensor.

For more information on **Vehicle configuration**, refer to the corresponding section.

Activation



- Turn the ring to this position.

The lamps go out automatically when the ignition is switched off.

Guide-me-home lighting

If your vehicle is equipped: when you leave your vehicle, the dipped beam headlamps remain on for the selected period of time (e.g. leaving a car park).

With the ignition off or the key in the STOP position

- Within 2 minutes of switching off the engine, turn the ignition key to the STOP position or remove the key.
- Pull the lighting control stalk towards the steering wheel.



This indicator lamp lights up on the dashboard.

Each action on the lighting control stalk, pulled towards the steering wheel, extends the guide-me-home lighting by 30 seconds up to approximately 3 minutes. Once this time has elapsed, the lamps go out automatically. Deactivate this control by holding the control stalk pulled towards the steering wheel for more than 2 seconds.

Automatic headlamp dipping

System which automatically switches the main beam headlamps on according to the brightness and driving conditions, using a camera located at the top of the windscreen.

i This system is a driving aid. The driver remains responsible for the vehicle's lighting, its correct use for the prevailing conditions of light, visibility and traffic, as well as for observation of driving and vehicle regulations.

Activation



- Turn the lighting control stalk ring to this position.

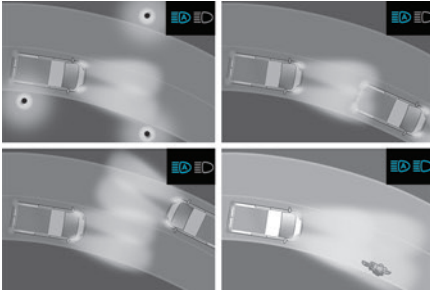


- Set the function by pressing the **MODE** button: select "ON" in the "Automatic main beam" menu.

i For more information on **Vehicle configuration**, refer to the corresponding section.

- Flash the headlamps (going beyond the point of resistance) to activate the function.

Operation



Once the function is activated, the system operates as follows:

If the brightness is sufficient and/or if the traffic conditions do not allow illumination of the main beam headlamps:

-  – The dipped beam headlamps will remain on: this indicator lamp lights up on the instrument panel.

If the brightness is very low and the traffic conditions allow:

-   – The main beam headlamps come on automatically: these indicator lamps light up on the instrument panel. If the situation requires a change of headlamp beam, the driver can take over at any time. Flashing the headlamps again pauses the function and the lighting system changes to "automatic illumination of headlamps" mode. At a speed lower than approximately 9 mph (15 km/h), the function deactivates automatically.

If the main beam headlamps are still needed, flash the headlamps again; the main beam headlamps then remain on fixed until the vehicle reaches a speed of approximately 25 mph (40 km/h).

Above 25 mph (40 km/h), the function is reactivated automatically (provided that you have not flashed the headlamps again to turn off the main beam headlamps during this interval).

Deactivation



- Turn the lighting control stalk ring to the "Dipped beam" position.



The system may suffer interference or not work correctly:

- under conditions of poor visibility (falling snow, heavy rain or thick fog, etc.),
- if the windscreen in front of the camera is dirty, misted or obscured (by a sticker, etc.),
- if the vehicle is facing highly reflective signs.



The system is not able to detect:

- road users that do not have their own lighting, such as pedestrians,
- vehicles whose lighting is obscured, such as when running behind a safety barrier on a motorway, for example,
- vehicles at the top or bottom of a steep slope, on twisty roads, on crossroads.

Parking lamps

This system allows you to leave the lamps on when parked; with the ignition off, and the key in the STOP position or removed.



- Move the lighting control stalk ring to position O, then to dipped beam headlamps or main beam headlamps.



This indicator lamp comes on in the dashboard.

The lamps will stay on for the duration of your parking.



Extended lighting can significantly reduce the vehicle's battery charge.

Headlamp beam height adjustment

To avoid inconvenience to other road users, the height of the halogen headlamps should be adjusted according to the load in the vehicle. This function can be accessed in dipped beam and main beam headlamp positions.

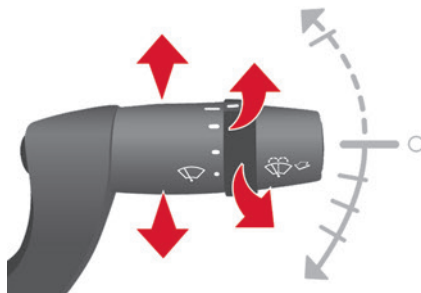


Successive presses on these controls adjust the headlamps. An indicator lamp on the display indicates the selected setting position (0, 1, 2, 3).

Wiper control stalk

Windscreen wipers

The wiping is active only when the ignition key is in the **ON** position.



The control stalk can have 5 different positions:

- Wipers off.
- Intermittent wiping: 1 notch down. In this position, by turning the ring, it is possible to select 4 frequency levels (very slow, slow, normal, fast).
- Slow continuous wiping: 2 notches down.
- Fast continuous wiping: 3 notches down.
- Single wipe: pull the control stalk towards the steering wheel.

Automatic rain sensitive windscreen wipers

If your vehicle is fitted with this system, the wiping speed is adapted automatically to the intensity of the rainfall.

Automatic wipe: 1 notch downwards. This is confirmed by a single wipe. Must be reactivated after each time the ignition is switched off. In this position, it is possible to increase the sensitivity of the rain sensor by turning the ring.

! Do not cover the rain sensor, located at the top centre of the windscreen.

When washing the vehicle, switch off the ignition or deactivate the automatic rain sensitive wipers.

i Check that the windscreen wiper blades will be able to operate freely when using in freezing conditions.

Use the footboard, in the lower front panel, to remove any accumulation of snow at the base of the windscreen and on the blades.

i You can change the wiper blades. For more information on **Changing a wiper blade**, refer to the corresponding section.

i With Stop & Start, when the windscreen wiper control is in the fast wiping position, STOP mode is not available.

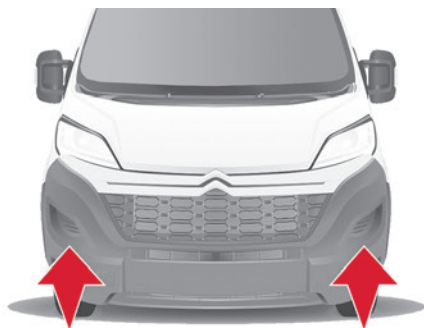
Screenwash and headlamp washers

► Pull the wiper control towards you; the screenwash action will be accompanied by a timed operation of the wipers. Depending on version, the headlamp washer is linked to the screenwash; it is activated if the dipped beam headlamps are on.

i This fluid level should be checked regularly, particularly during winter.

For more information on **Checking the levels** and, in particular, on the screenwash / headlamp washer levels, refer to the corresponding section.

Changing a wiper blade



The footboards, located in the lower front panel, allow you to access the wiper blades and screenwash jets.

! Check that the screenwash or headlamp washer jets are not clogged.

Changing a windscreen wiper blade



- ▶ Lift the arm.
- ▶ Unclip the wiper blade by pressing the button and remove it by pulling it outwards.
- ▶ Fit the new wiper blade and make sure it is secure.
- ▶ Lower the arm in place.

General safety recommendations

! Do not remove the labels attached in different places on your vehicle. They include safety warnings as well as identification information for the vehicle.

! For all work on your vehicle, use a qualified workshop that has the technical information, skills and equipment required, all of which a CITROËN dealer is able to provide.

! Depending on country regulations, certain safety equipment may be mandatory: high visibility safety vests, warning triangles, breathalysers, spare bulbs, spare fuses, fire extinguisher, first aid kit, mud flaps at the rear of the vehicle, etc.

! **Installing electrical accessories:**

- The fitting of electrical equipment or accessories not approved by CITROËN may cause excessive current consumption and faults and failures with the electrical system of your vehicle. Contact a CITROËN dealer for information on the range of approved accessories.
- As a safety measure, access to the diagnostic socket, used for the vehicle's electronic systems, is reserved strictly for

CITROËN dealers or qualified workshops, equipped with the special tools required (risk of malfunctions of the vehicle's electronic systems that could cause breakdowns or serious accidents). The Manufacturer cannot be held responsible if this advice is not followed.

– Any modification or adaptation not intended or authorised by CITROËN or carried out without meeting the technical requirements defined by the Manufacturer will result in the suspension of the commercial warranty.

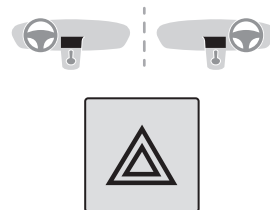
! Installation of accessory radio communication transmitters

Before installing a radio communication transmitter with an external aerial, you must without fail contact a CITROËN dealer for the specification of transmitters which can be fitted (frequency, maximum power, aerial position, specific installation requirements), in line with the Vehicle Electromagnetic Compatibility Directive (2004/104/EC).

i Declarations of conformity for radio equipment

The relevant certificates are available on the <http://service.citroen.com/ACddb/> website.

Hazard warning lamps



► Pressing this red button causes all the direction indicators to flash. They can work with the ignition switched off.

Horn



► Press the central part of the steering wheel.

Pedestrian horn (Electric)

This system alerts pedestrians that the vehicle is approaching.

The pedestrian horn operates once the vehicle is moving and at speeds of up to 25 mph (40 km/h), in forward or reverse gear. This function cannot be deactivated.

Electronic stability control (ESC)

Electronic stability control (ESC: Electronic Stability Control) integrating the following systems:

- anti-lock braking system (ABS) and electronic brake force distribution (EBFD),
- emergency braking assistance (EBA),
- wheel anti-slip regulation (ASR) or traction control,
- dynamic stability control (DSC).

Definitions

Anti-lock braking system (ABS) and Electronic brake force distribution (EBFD)

This system improves the stability and handling of your vehicle when braking and contributes towards improved control on bends, in particular on poor or slippery road surfaces.

ABS prevents wheel locking in the event of emergency braking. EBFD manages the braking pressure wheel by wheel.

Emergency braking assistance (EBA)

In an emergency, this system enables you to reach the optimum braking pressure more quickly and therefore reduce the stopping distance.

It is triggered in relation to the speed at which the brake pedal is depressed. The effect of this is a reduction in the resistance of the pedal and an increase in braking efficiency.

Anti-slip regulation (ASR)

The ASR system (also known as Traction Control) optimises traction in order to limit wheel slip, by acting on the brakes of the driving wheels and on the engine. It also improves the directional stability of the vehicle on acceleration.

Dynamic stability control (DSC)

If there is a difference between the path followed by the vehicle and that required by the driver, the DSC monitors each wheel and automatically acts on the brake of one or more wheels and on the engine to return the vehicle to the required path, within the limits of the laws of physics.

Anti-lock braking system (ABS) and electronic brake force distribution (EBFD)



When this warning lamp comes on, accompanied by a message on the instrument panel display screen, it indicates that there is a fault with the ABS, which could cause loss of control of the vehicle when braking.



When these warning lamps come on, accompanied by a message on the instrument panel display screen, they indicate that there is a fault with the electronic brake force distribution (EBFD), which could cause loss of control of the vehicle when braking.

You must stop as soon as it is safe to do so. Contact a CITROËN dealer or a qualified workshop.

i For maximum efficiency of the braking system, a period of adjustment of approximately 310 miles (500 km) is necessary. During this period, it is advisable to avoid abrupt, repeated and prolonged braking.

i The anti-lock device does not allow for shorter braking. On a very slippery road

surface (ice, oil, etc.), the ABS system is liable to lengthen braking distances.

When changing wheels (tyres and rims), ensure that these are approved for your vehicle.

! When braking in an emergency, press very firmly and maintain this pressure, even on a slippery road surface.

! After an impact
Have it checked by a CITROËN dealer or a qualified workshop.

Dynamic stability control (DSC)

Switching on

The DSC system is activated automatically every time the vehicle is started.

It comes into operation in the event of a grip or trajectory problem.



This is indicated by the flashing of this warning lamp on the instrument panel.

Deactivation

This system cannot be deactivated by the driver.

Malfunction



In the event of a malfunction, this warning lamp lights up on the instrument panel,

accompanied by the display of a message and an audible signal.

Have it checked by a CITROËN dealer or a qualified workshop.

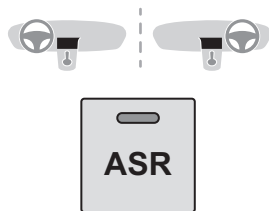
Anti-slip regulation (ASR)

Deactivation / Reactivation

The ASR system is activated automatically every time the vehicle is started.

In exceptional conditions (starting a vehicle which is bogged down, stuck in snow, on soft ground, etc.), it may be advisable to deactivate the ASR system, so that the wheels can turn freely and regain grip.

Reactivate the system as soon as the level of grip permits.



► Press this button to deactivate / reactivate the function.

The illumination of the button indicator lamp, accompanied by a message on the instrument panel display screen, indicates that the ASR system is deactivated.

The ASR system is automatically reactivated every time the ignition is switched off

Malfunction



In the event of a malfunction, this warning lamp lights up on the instrument panel, accompanied by the display of a message and an audible signal.

Have it checked by a CITROËN dealer or a qualified workshop.

! ASR / DSC

These systems offer increased safety in normal driving, but they should not encourage the driver to take extra risks or drive at high speed.

It is in conditions of reduced grip (rain, snow, ice) that the risk of loss of grip increases. It is therefore important for your safety to keep these systems activated in all conditions, and particularly in difficult conditions.

The correct operation of these systems depends on observation of the manufacturer's recommendations regarding as much the wheels (tyres and rims), braking and electronic components as the assembly and repair procedures used by CITROËN dealers. To benefit in full from the effectiveness of these systems in wintry conditions, the vehicle must be fitted with four snow tyres, allowing the vehicle to retain neutral behaviour on the road.

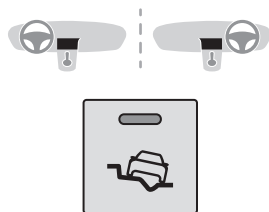
Intelligent Traction Control

Traction assistance system on roads with low grip (snow, ice, mud, etc.).

This system makes it possible to detect the situations of precarious grip which can make the starting and the progress of the vehicle difficult. In these situations, the **Intelligent Traction Control** system overrides the **ASR** system by transferring the driving force to the wheel with the greatest contact with the ground to optimise traction and trajectory tracking.

Activation/Deactivation

When starting the vehicle, this system is deactivated.



► Press this button to activate/deactivate the system.

When the button indicator lamp comes on, the system is activated.

This system is active up to approximately 19 mph (30 km/h).

Above 19 mph (30 km/h), the system is automatically deactivated but the button indicator lamp remains on.

The system is automatically reactivated as soon as the speed returns below approximately 19 mph (30 km/h).

Malfunction



In the event of an Intelligent Traction Control malfunction, this warning lamp comes on.

Have it checked by a CITROËN dealer or a qualified workshop.

Load inertia control

The actual total weight of a commercial vehicle can vary considerably depending on its load. The centre of gravity of the vehicle can therefore move in the longitudinal direction and even in height.

Each of these variations has repercussions on braking, traction, cornering behaviour and overturning.

The load inertia control estimates the actual total weight of the vehicle by analysing its behaviour, during acceleration and braking phases.

This system then adapts the intervention of the DSC and ASR systems according to the weight distribution of the vehicle. In critical situations, your vehicle therefore remains more safely on its trajectory.

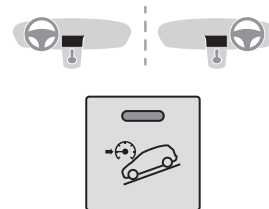
Hill Assist Descent Control

Descent assistance system on roads with low grip (mud, gravel, etc.) or with a steep gradient. This system reduces the risk of the vehicle slipping or running out of control as it moves downhill.

It maintains the vehicle at a constant speed during a descent by acting independently and differentially on the brakes.

Activation / Deactivation

When starting the vehicle, the system is deactivated.



► With the speed below 19 mph (30 km/h), press this button to activate the system; the button indicator lamp lights up.

When the vehicle begins its descent, you can release the accelerator and brake pedals; the button indicator lamp flashes.

The brake lamps automatically light up when the function is activated.

If the speed exceeds 19 mph (30 km/h), the system is automatically deactivated but the button indicator lamp remains on. The system is automatically reactivated as soon as the speed returns below 19 mph (30 km/h).

i You can depress the accelerator or brake pedal again at any time.

i For the system to activate, the slope must be greater than 8%.

Do not use the system with the gearbox in neutral.

Engage a gear corresponding to the speed to prevent the engine stalling.

► To manually deactivate the system, press the button; the indicator lamp goes out.

! The function may be unavailable if the brakes overheat. Wait a few minutes for them to cool down before trying again.

Malfuction



In the event of a Hill Assist Descent Control malfunction, this warning lamp comes on.

Have it checked by a CITROËN dealer or a qualified workshop.

Seat belts

Inertia reel

The seat belts are equipped with an inertia reel which allows the strap length to adjust automatically to the shape of the user. The seat belt returns to its storage automatically when it is not used.

The inertia reels are fitted with a device which automatically locks the strap in the event of a collision, emergency braking or if the vehicle rolls over. It can be released by pulling the strap firmly and then releasing it so that it reels in slightly.

Pyrotechnic pretensioning

This system improves safety in the event of a frontal or side impact.

Depending on the severity of the impact, the pyrotechnic pretensioning system instantly tightens the seat belts against the body of the occupants.

The pyrotechnic pretensioning seat belts are enabled when the ignition is on.

Force limiting system

This system reduces the pressure of the seat belt on the chest of the occupant, thus improving their protection.

! In the event of an impact

Depending on the nature and seriousness of the impacts, the pyrotechnic device may trigger before and independently of airbag deployment. Deployment of the pretensioners is accompanied by a slight discharge of harmless smoke and a noise, due to the activation of the pyrotechnic cartridge incorporated in the system.

In all cases, the airbag warning lamp comes on.

Following an impact, have the seat belt system checked, and if necessary replaced, by a CITROËN dealer or a qualified workshop.

Front seat belts

The driver's seat is fitted with a pyrotechnic pretensioner and a force limiter.

On versions with a front passenger airbag, the passenger's seat is also fitted with a pyrotechnic pretensioner and a force limiter.

The front bench seat is fitted with two seat belts.

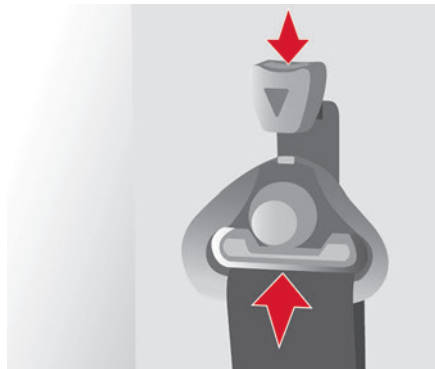
i If you install a front bench seat as an accessory, it must be fitted with approved seat belts.

Seat belts not fastened warning lamp



When the vehicle is started, this warning lamp comes on, accompanied by an increasing audible signal, if the driver and/or the front passenger has not fastened their seat belt. This alert works equally well for versions with an individual passenger front seat as for versions with a two-seat front bench seat.

Height adjustment



► On the driver's side or the side passenger seat side, squeeze the control with the belt return and slide the whole thing, then release to lock.

The belt associated with the central seat is not height adjustable.

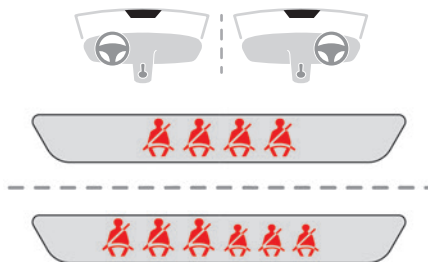
! If the driver's seat belt is unfastened, START mode of Stop & Start will not be invoked. The engine can then only be restarted using the key.

Rear seat belts



The rear seats / bench seats are fitted with three-point inertia reel seat belts. The central seat has a guide and an inertia reel, which are attached to the backrest. Each side seat is provided with a support to hang the belt buckle when not in use.

Seat belts warning lamps display



 When starting the vehicle, if one of the rear passengers has not fastened their seat belt, the corresponding warning lamp comes on.

At speeds greater than 12 mph (20 km/h), if one of the rear passengers unfastens their seat belt, the corresponding warning lamp comes on, accompanied by an audible signal for around 2 minutes. After this time has elapsed, the warning lamp remains on until the seat belt has been fastened again.

Fastening

- Pull the strap, then insert the tongue in the buckle.
- Check that the seat belt is fastened correctly by pulling the strap.

Unlocking

- Press the red button on the buckle.
- Guide the seat belt as it is reeled in.

Advice

! The driver must ensure that passengers use the seat belts correctly and that they are all fastened before setting off.

Wherever seated in the vehicle, you must always fasten the seat belt, even for short journeys.

Do not invert the seat belt buckles, as they will not fulfil their role properly.

To ensure the proper functioning of the belt buckles, make sure that there are no foreign bodies present (e.g. a coin) before fastening. Before and after use, ensure that the seat belt is reeled in correctly.

After folding or moving a seat or rear bench seat, ensure that the seat belt is positioned and reeled in correctly.

! Installation

The lower part of the strap must be positioned as low as possible over the pelvis.

The upper part must be positioned in the hollow of the shoulder.

At the front, adjusting the position of the seat belt may require the seat height to be adjusted.

In order to be effective, a seat belt must:

- be tightened as close to the body as possible.
- be pulled in front of you with a smooth movement, checking that it is not twisted.
- must only be used to secure one person.
- not show signs of tearing or fraying.
- not be changed or modified, in order to avoid affecting its performance.

! Recommendations for children

Use a suitable child seat if the passenger is less than 12 years old or shorter than 1.5 metres.

Never use the same seat belt to secure more than one child.

Never carry a child on your lap.

For more information on **Child seats**, refer to the corresponding section.

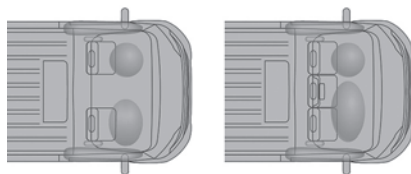
! Maintenance

In accordance with current safety regulations, for all work on your vehicle's seat belts, contact a qualified workshop with the skills and equipment needed, which a CITROËN dealer is able to provide.

Have the seat belts checked regularly by a CITROËN dealer or a qualified workshop, particularly if the straps show signs of damage.

Clean the seat belt straps with soapy water or a textile cleaning product, sold by CITROËN dealers.

Airbags



The airbags have been designed to optimise the safety of the occupants in the event of a serious collision; they work in conjunction with the force limiting seat belts.

In the event of a serious collision, electronic detectors record and analyse any abrupt deceleration of the vehicle:

- if there is a violent impact, the airbags deploy instantly and help better protect occupants of the vehicle; immediately after the impact, the airbags deflate rapidly in order not to hinder the visibility or the possible exit of the occupants.
- in the case of a minor or rear impact or in certain rollover conditions, the airbags are not

deployed; the seat belt alone contributes towards ensuring your protection in these situations.

! The airbags do not operate when the engine is not running.

This equipment will only deploy once. If a second impact occurs (during the same or a subsequent accident), the airbag will not be deployed again.

i Deployment of the airbags is accompanied by a slight discharge of smoke and a noise, resulting from activation of the pyrotechnic charge incorporated in the system.

Although this smoke is not harmful, sensitive individuals may experience slight irritation.

The noise of the detonation may result in a slight loss of hearing for a short time.

Front airbags

System that protects the driver and front passenger(s) in the event of a serious front impact, in order to limit the risk of head and chest injury.

The driver's airbag is fitted in the centre of the steering wheel; the front passenger(s) airbag is fitted in the dashboard above the glove box.

Lateral airbags and curtain airbags

If fitted to your vehicle, the lateral airbags are built into the backrests of the front seats, on the side by the door.

The curtain airbags are built into the pillars and the upper passenger compartment area, in the roof above the front seats.

They inflate between the occupant and the window.

They deploy on one side only (the side where the collision occurs).

Malfunction



If this warning lamp comes on, contact a CITROËN dealer to have the system checked.

Advice

! For the airbags to be fully effective, observe the safety recommendations below.

Adopt a normal upright sitting position.

Fasten the seat belt ensuring it is correctly positioned and adjusted.

Do not leave anything between the occupants and the airbags (a child, pet, object, etc.), nor fix or attach anything close to or in the way of the airbag release trajectory; this could cause injuries during their deployment.

Never modify the original definition of your vehicle, particularly in the area directly around the airbags.

After an accident or if the vehicle has been stolen, have the airbag systems checked.

All work on the airbag systems must only be performed by a CITROËN dealer or a qualified workshop.

Even if all of the precautions mentioned are observed, a risk of injury or of minor burns to the head, chest or arms cannot be ruled out when an airbag is deployed. The airbag inflates almost instantly (within a few milliseconds) then deflates within the same time discharging the hot gas via openings provided for this purpose.

! Front airbags

Do not drive holding the steering wheel by its spokes or resting your hands on the centre part of the wheel.

Passengers must not place their feet on the dashboard.

Do not smoke as deployment of the airbags can cause burns or the risk of injury from a cigarette or pipe.

Never remove or pierce the steering wheel or hit it violently.

Do not fix or attach anything to the steering wheel or dashboard, as this could cause injuries when the airbags are deployed.

! Lateral airbags

Use only approved covers on the seats, compatible with the deployment of the lateral airbags. For information on the range of seat covers suitable for your vehicle, contact a CITROËN dealer.

Do not fix or attach anything to the seat backrests (clothes, etc.), as this could cause injuries to the thorax or arm when the lateral airbag is deployed.

Do not sit with the upper part of the body any nearer to the door than necessary.

! Curtain airbags

Do not fix or attach anything to the roof, as this could cause head injuries when the curtain airbag is deployed.

Do not remove the grab handles installed on the roof, as they play a part in securing the curtain airbags.

Child seats

i The regulations on carrying children are specific to each country. Refer to the legislation in force in your country.

For maximum safety, please observe the following recommendations:

– In accordance with European regulations, **all children under the age of 12 or less than 1.5 metres tall must travel in approved child**

seats suited to their weight, on seats fitted with a seat belt or ISOFIX mountings.

– **Statistically, the safest seats in your vehicle for carrying children are the rear seats.**

– **Children weighing less than 9 kg must travel in the "rearward facing" position, whether in the front or rear of the vehicle.**

I It is recommended that children travel on the **rear seats** of the vehicle:

- "rearward facing" up to the age of 3,
- "forward facing" over the age of 3.

! Make sure that the seat belt is correctly positioned and tightened.

For child seats with a support leg, ensure that the support leg is in firm and steady contact with the floor.

! An incorrectly installed child seat in a vehicle compromises the child's safety in the event of an accident.

Ensure that there is no seat belt or seat belt buckle under the child seat, as this could destabilise it.

Remember to fasten the seat belts or the child seat harness keeping the slack relative to the child's body to a minimum, even for short journeys.

When installing a child seat using the seat belt, ensure that the seat belt is tightened correctly on the child seat and that it secures

the child seat firmly on the vehicle seat. If the passenger seat is adjustable, move it forwards if necessary.

Remove the head restraint before installing a child seat with a backrest on a passenger seat.

Ensure that the head restraint is stored or attached securely to prevent it from being thrown around the vehicle in the event of sharp braking. Refit the head restraint once the child seat has been removed.

! Installing a booster seat

The chest part of the seat belt must be positioned on the child's shoulder without touching the neck.

Ensure that the lap part of the seat belt passes correctly over the child's thighs. Use a booster seat with a backrest, equipped with a belt guide at shoulder level.

! Additional protections

To prevent accidental opening of the doors and rear windows, use the "Child lock". Take care not to open the rear windows by more than one third.

To protect young children from the sun's rays, fit side blinds on the rear windows.

As a safety measure, do not leave:

- A child alone and unsupervised inside a vehicle.

- A child or an animal in a vehicle which is exposed to the sun, with the windows closed.
- The keys within reach of children inside the vehicle.

Child seat at the rear



Forward-facing or rearward-facing



► Move the vehicle's front seat forward and straighten the backrest so that the legs of the child in the forward-facing or rearward-facing child seat itself do not touch the vehicle's front seat.

► Check that the backrest of the forward-facing child seat is as close as possible to the backrest of a vehicle's rear seat, and ideally in contact with it.

Child seat at the front



► Adjust the front passenger seat to the **highest** and **intermediate longitudinal position**, with the backrest straightened.

"Forward facing"

! You must leave the front passenger airbag active.

"Rearward facing"

! The front passenger airbag must be deactivated before installing a rearward facing child seat. Otherwise, **the child risks being seriously injured or killed if the airbag is deployed.**



Warning label - Front passenger airbag

You must comply with the following instruction, as reminded by the warning label on both sides of the passenger sun visor:

NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.

Deactivating the front passenger airbag



Passenger airbag OFF

! To ensure the safety of the child, the front passenger airbag **MUST** be deactivated when a "rearward facing" child seat is installed on the front passenger seat. Otherwise, the child risks being seriously injured or killed in the event of deployment of the airbag.

! Vehicles not equipped with a deactivation/reactivation control

Installing a "rearward facing" child seat on the front passenger seat or bench seat is strictly prohibited - risk of death or serious injury in the event of airbag deployment!

Deactivating/Reactivating the front passenger airbag



MODE ► Press this button and then, in the "Passenger airbag" menu, select "OFF" to deactivate the airbag.

► To reactivate it, select "ON".



When the ignition is switched on, this warning lamp comes on accompanied by a message in the display screen to indicate that it has been deactivated.

i For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Depending on version, it can also be deactivated or reactivated via the touch screen audio and telematics system.

Locations for child seats secured using the seat belt

In accordance with European regulations, this table indicates the options for installing child seats secured using a seat belt and universally approved according to the weight of the child and the seating position in the vehicle.

Seat	Weight of the child and indicative age			
	Under 13 kg (groups 0 (a) and 0+) Up to about 1 year old	From 9 to 18 kg (group 1) From about 1 to 3 years old	From 15 to 25 kg (group 2) From about 3 to 6 years old	From 22 to 36 kg (group 3) From about 6 to 10 years old
Front passenger seat (b)	U			
Front passenger bench seat with central and side seats (b)				
 Central and side seats in row 2 and 3				

(a) Group 0: from birth to 10 kg.

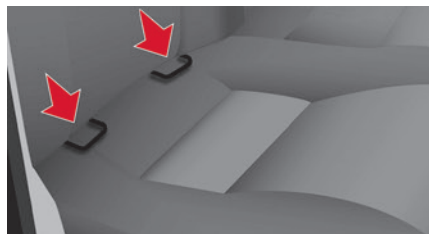
(b) Refer to current legislation before installing a child on this seat.

U Seat suitable for the installation of a child seat secured using a seat belt and universally approved, "rearward facing" and/or "forward facing".

"ISOFIX" mountings



If fitted on the vehicle, the regulation ISOFIX mountings are identified by labels. The mountings comprise three rings for each seat:



– two front rings, located between the vehicle seat backrest and cushion.



– one rear ring, to fix the upper strap referred to as the TOP TETHER.

This ISOFIX mounting system provides fast, reliable and safe fitting of the child seat in the vehicle.

The ISOFIX child seats are fitted with two latches which are secured on the two front rings. Some also have an upper strap which is attached to the rear ring.

To fasten this strap, remove and stow the head restraint before installing the child seat on this seat (refit it once the child seat has been

removed). Then, attach the hook to the rear ring and tighten the upper strap.

! An incorrectly installed child seat compromises the child's safety in the event of an accident.

To find out how to install ISOFIX child seats in the vehicle, refer to the summary table for the location of ISOFIX child seats.

Summary table of locations for ISOFIX child seats

In accordance with European regulations, this table shows the options for installing ISOFIX child seats on vehicle seats fitted with ISOFIX mountings.

In the case of the universal and semi-universal ISOFIX child seats, the child seat's ISOFIX size category, designated by a letter from **A** to **G**, is indicated on the child seat next to the ISOFIX logo.

	Under 10 kg (group 0) Up to about 6 months old		Under 10 kg (group 0) Under 13 kg (group 0+) Up to about 1 year old			From 9 to 18 kg (group 1) From about 1 to 3 years old			
Type of ISOFIX child seat	Carrycot		"rearward facing"			"forward facing"			
ISOFIX size category	F	G	C	D	E	C	D	A	B1
Row 2 rear side seats with individual seats in Row 1	IUF		IUF			IUF			
									

	Under 10 kg (group 0) Up to about 6 months old	Under 10 kg (group 0) Under 13 kg (group 0+) Up to about 1 year old		From 9 to 18 kg (group 1) From about 1 to 3 years old	
Row 2 rear side seats with 2-seat bench seat in Row 1 	IUF	X	IUF	X	IUF

IUF Seat suitable for the installation of a universal ISOFIX child seat. “Forward facing” ISOFIX child seats equipped with an upper strap attached to the upper ring of the vehicle’s ISOFIX seats.

X Seat which is not suitable for the installation of an ISOFIX child seat of the size category indicated.

Child lock



It prevents the opening of the sliding side door from inside.



► Press the control located on the edge of the side door.

Driving recommendations

- Observe the driving regulations and remain vigilant whatever the traffic conditions.
- Monitor your environment and keep your hands on the wheel to be able to react to anything that may happen any time.
- Drive smoothly, anticipate the need for braking and maintain a longer safety distance, especially in bad weather.
- Stop the vehicle before performing operations that require sustained attention (e.g. settings).
- During long trips, take a break every 2 hours.

Important!

! Never leave the engine running in a closed space without sufficient ventilation. Internal combustion engines emit toxic exhaust gases such as carbon monoxide. Danger of poisoning and death!

! In very severe wintry conditions (temperature below -23°C), let the engine run for 4 minutes before moving off, to ensure the correct operation and durability of the mechanical components of your vehicle (engine and gearbox).

! Never drive with the parking brake applied. Risk of overheating and damaging the braking system!

! Do not park the vehicle or leave the engine running on a flammable surface (e.g. dry grass, dead leaves). The vehicle exhaust system is very hot, even several minutes after the engine stops. Risk of fire!

! Never drive on surfaces covered with vegetation (tall grass, accumulated dead leaves, crops, debris) such as a field, a country lane overgrown with bushes or a grassy verge.

This vegetation could come into contact with the vehicle's exhaust system or other systems which are very hot. Risk of fire!

! Make sure you do not leave any item in the passenger compartment which could act like a magnifying glass under the effect of the sun's rays and cause a fire - risk of fire or damage to interior surfaces!

! Never leave the vehicle unattended, with the engine running. If you have to leave your vehicle with the engine running, apply the parking brake and put the gearbox into neutral or position **N** or **P** (depending on the type of gearbox).

! Never leave children inside the vehicle unsupervised.

To assure the durability of your vehicle and your safety, remember that certain precautions, described hereafter, should be taken when driving your vehicle :

Manoeuvre cautiously, at low speed

The dimensions of your vehicle differ from those of a light vehicle, in width, in height, as well as in length, and some obstacles will be more difficult to notice.

Manoeuvre slowly.

Before turning, check that there are no obstacles at mid-height along the sides.

Before reversing, check that there are no obstacles, particularly at high level behind the vehicle.

Be aware of the external dimensions, if ladders are fitted.

Load the vehicle correctly

With a load carried, the vehicle must remain within the maximum authorised weight, the Gross Vehicle Weight.

To avoid upsetting the balance of the vehicle, the load should be centred and the heaviest part placed on the floor in front of the rear wheels. It is inadvisable to place heavy loads on a roof rack.

Loading also implies adherence to the maximum load of the roof bar anchor points. Adhere to the maximum permissible weight, according to CITROËN dealer specifications. Loads must be securely lashed down.

A load that is not properly secured inside the vehicle may affect vehicle handling and create a risk of accident.

If your vehicle is fitted with a drop-side back, the height and width of the load must remain within the overall dimensions of the vehicle.

Drive the vehicle in a prudent and efficient way

Take corners gently.

Anticipate the need to brake as the stopping distance is increased, particularly on wet or icy roads.

Be aware of the effect of side winds on the vehicle.

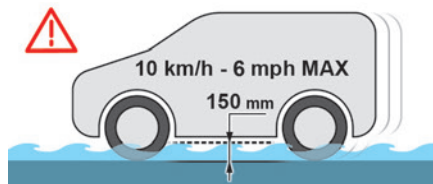
Effective eco-driving allows you to save energy; accelerate gradually, anticipate the need to slow down and adapt your speed to suit the situation. Indicate changes of direction well in advance so that you are seen by other road users.

Take care

The tyres must be inflated to at least the pressures indicated on the label, even over-inflated by 0.2 to 0.3 bar for long journeys.

On flooded roads

We strongly advise against driving on flooded roads, as this could cause serious damage to the engine or gearbox, as well as to your vehicle's electrical systems.



If the vehicle absolutely must drive through a flooded section of road:

- ▶ Check that the depth of the water does not exceed 15 cm, taking account of waves that might be generated by other users.
- ▶ Deactivate the Stop & Start function.
- ▶ Drive as slowly as possible without stalling. In all cases, do not exceed 6 mph (10 km/h).
- ▶ Do not stop and do not switch off the engine.

On leaving the flooded road, as soon as safety conditions allow, make several light brake applications to dry the brake discs and pads.

If in doubt about the state of your vehicle, contact a CITROËN dealer or a qualified workshop.

Noise (Electric)

On the outside

Due to the vehicle's quiet operation when driving, the driver must pay particular attention. When manoeuvring, the driver must always check the vehicle's immediate surroundings. At speeds of up to 25 mph (40 km/h), the pedestrian horn warns other road users of the vehicle's presence.

Cooling the traction battery

The cooling fan comes on during charging to cool the on-board charger.

On the inside

During use, you may hear certain perfectly normal noises specific to electric vehicles, such as:

- Traction battery relay when starting.
- Vacuum pump when braking.
- Vehicle tyres or aerodynamics when driving.
- Jolting and knocking noise during hill starts.

Towing

Driving with a trailer places greater demands on the towing vehicle and particular care must be taken.

Do not exceed the maximum towable weights.

At altitude: reduce the maximum load by 10% per 1,000 metres of altitude; the lower air density at high altitudes decreases engine performance.

New vehicle: do not tow a trailer until the vehicle has driven at least 620 miles (1,000 kilometres).

i If the outside temperature is high, let the engine idle for 1 to 2 minutes after the vehicle comes to a stop, to help it to cool.

Before setting off

Nose weight

► Distribute the load in the trailer so that the heaviest items are located as close as possible to the axle, and the nose weight (at the point where it joins your vehicle) approaches the maximum permitted, without exceeding it.

Tyres

► Check the tyre pressures of the towing vehicle and of the trailer, observing the recommended pressures.

Lighting

► Check the electrical signalling on the trailer and the headlamp beam height of your vehicle.

i If a genuine CITROËN towing device is used, the rear parking sensors will be deactivated automatically to avoid activating the audible signal.

When driving

Cooling

Towing a trailer uphill causes the coolant temperature to increase. The maximum towable load depends on the gradient and the exterior

temperature. The fan's cooling capacity does not increase with engine speed.

- Reduce speed and lower the engine speed to limit the amount of heating produced.
- Pay constant attention to the coolant temperature.



If this warning lamp and the **STOP** warning lamp come on, stop the vehicle and switch off the engine as soon as possible.

Brakes

Using the engine brake is recommended to limit the overheating of the brakes. Braking distances are increased when towing a trailer.

Side wind

Bear in mind that the vehicle will be more susceptible to wind when towing.

Anti-theft protection

Electronic immobiliser

The keys contain an electronic immobiliser device.

This device locks the engine supply system. It activates automatically when the key is removed from the ignition.

When the ignition switch is turned on, a dialogue is set up between the key and the electronic immobiliser.



This warning lamp goes off after the key has been recognised, the ignition is switched on and the engine can be started.

! If the key is not recognised, the engine cannot be started. Use another key and have the faulty key checked by a CITROËN dealer.

i Carefully note the key number. In case of loss, the intervention of a CITROËN dealer will be faster and more efficient if you provide this number and the confidential card.

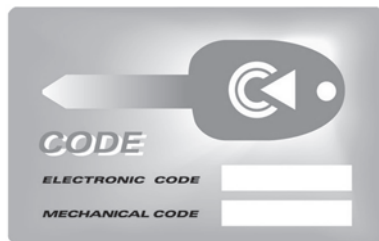
! Do not make any modifications to the electronic immobiliser system. Operating the remote control, even in your pocket, may cause the doors to be unlocked accidentally. The simultaneous use of other high-frequency devices (mobile phones, home alarms, etc.), may temporarily disturb the operation of the remote control. Except for reinitialisation, the remote control cannot operate while the key is in the ignition switch, even when the ignition is off.

! Driving with the doors locked could make it more difficult for the emergency services to enter the vehicle in an emergency. As a safety precaution (with children on board), remove the key from the ignition when leaving the vehicle, even for a short time.

i When purchasing a second-hand vehicle:

- check that you are in possession of the confidential card,
- have the keys memorised by a CITROËN dealer, to be sure that the keys in your possession are the only ones that allow the vehicle to be started.

Confidential card



It is given to you upon delivery of your vehicle with the duplicate key.

It contains the identification code required for any intervention by a CITROËN dealer on the electronic engine immobiliser system. This code is hidden by a film, which is to be removed only when necessary.

Keep your card in a safe place, never inside the vehicle.

When undertaking a long trip or journey however, it is advisable to take this card with you along with your personal papers.

Starting-switching off the engine

Ignition switch



STOP position: Anti-theft.

The ignition is off.

MAR position: ignition on.

Certain accessories can be used.

AVV position: starter.

The starter is operated.

- i** Avoid attaching heavy objects to the key or the remote control, which would weigh down on its blade in the ignition switch and could cause a malfunction.

Starting/Switching off the engine (Diesel)

Starting

- With the parking brake applied and the gearbox in neutral, turn the key to the **MAR** position.



- Wait until this warning lamp goes out, then operate the starter (**AVV** position) until the engine starts.

The period of illumination of the warning lamp depends on the climatic conditions.

When the engine is hot, the warning lamp lights up for a few moments; you can start the engine immediately.

- As soon as the engine starts, release the key so it returns to the **MAR** position.



Immobiliser warning lamp

- If this warning lamp lights up, change keys and have the faulty key checked by a CITROËN dealer.

Switching off

- Immobilise the vehicle.
- Move the key back to the **STOP** position.

i In low temperatures

- In mountainous and/or cold areas, it is advisable to use a "winter" type fuel suited to low or minus temperatures.

Starting/Switching off the motor (Electric)

Starting

- ▶ With the parking brake applied, turn the key to the **AVV** position and then release it so it returns to the **MAR** position.

The message "**Go green**" appears in the display integrated into the rear view mirror.

- ▶ Depress the brake pedal fully, then press button **D** (Drive) or **R** (Reverse) on the drive selector.

The pedestrian horn comes on.

- ▶ Release the parking brake.

If the electric motor does not start first time, turn the key to the **STOP** position and repeat the procedure.

- ! Do not depress the accelerator pedal when switching on the ignition.

Switching off

- ▶ Press button **N** (Neutral) on the drive selector and then apply the parking brake.
- ▶ Move the key back to the **STOP** position.

- ! The parking brake must be applied each time the ignition is switched off.

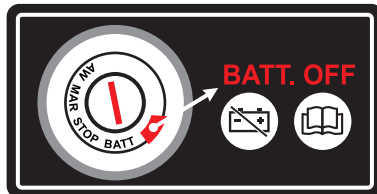
If the parking brake is not applied, the message "**ENGAGE HANDBRAKE**" appears in the rear view mirror accompanied by an audible signal lasting 10 seconds.

! If the driver's door is opened with mode **D** or **R** selected, the drive selector automatically switches to mode **N**. The message "**DRIVE ACTIVE**" is displayed in the rear view mirror accompanied by an audible signal.

! Always remove the key from the ignition switch when the vehicle is parked in order to avoid discharging the 12 V accessory battery.

Battery standby system

If your vehicle is to be out of use for an extended period of time, such as during winter storage for example, it is strongly recommended to put the battery in standby mode in order to protect it and optimise its life.



To put the battery in standby mode:

- ▶ Switch the engine off (**STOP** position).



- ▶ Press the red button, then turn the key to the **BATT** position.

The battery goes into standby mode approximately 7 minutes later.

This time is necessary to:

- allow the user to leave the vehicle and lock the doors using the remote control.
- ensure that all vehicle electrical systems are deactivated.

! When the battery is in standby mode, access to the vehicle is only possible by unlocking the mechanical lock on the driver's side door.

i After a battery standby, the information (time, date, radio stations, etc.) is memorised.

To remove the battery from standby mode:

- ▶ Turn the key to the **MAR - ON** position.
- ▶ Start the vehicle normally (**AVV** position).

Parking brake

Application

- Apply the parking brake to immobilise the vehicle.
- Check that the parking brake is correctly applied before leaving the vehicle.

i Apply the parking brake **only when the vehicle is stationary**.

! When parking on a slope, turn your wheels towards the kerb and pull the parking brake lever up. There is no advantage in engaging a gear after parking the vehicle, particularly if the vehicle is loaded.

! **In the event of a failure of the hydraulic braking system**

While driving, to avoid any accidental movement of the vehicle, use the parking brake while depressing the brake pedal. In this exceptional circumstance, it is advisable to pull the parking brake up gently so as not to block the rear wheels - risk of skidding!

Release



- Pull the lever up gently and press the button to release the parking brake.



When the vehicle is being driven, this warning lamp coming on indicates that the parking brake is still applied or has not been fully released.

Manual gearbox

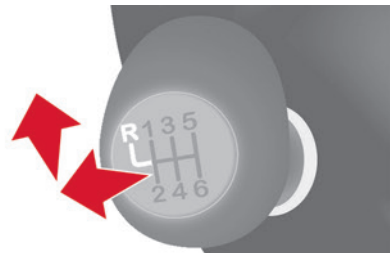
To change gear easily, always fully depress the clutch pedal.

To prevent the mat from becoming caught under the pedal:

- **ensure that the mat is positioned correctly,**
- **never fit one mat on top of another.**

Avoid leaving your hand on the gear knob as the force exerted, even if slight, may wear the internal components of the gearbox over time.

Engaging reverse gear



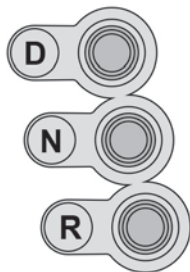
- Lift the ring under the knob to engage reverse gear.

! Never engage it until the vehicle has come to a complete stop.

The movement must be done slowly to reduce the noise when engaging reverse gear.

i If fitted to the vehicle, the parking sensors are activated when reverse gear is engaged; an audible signal sounds. For more information on the **Parking sensors**, refer to the corresponding section.

Drive selector (Electric)



The drive selector is used to control the vehicle's forward and reverse movement.

Three back-lit buttons allow you to select the driving mode:

- D.** Drive (automatic forward gear)
Lights up green.
- N.** Neutral
Lights up white.
To park the vehicle or switch to free-wheeling.
- R.** Reverse
Lights up red.

Display in the rear view mirror

The drive selector status is shown on the display integrated into the rear view mirror:

- D** : Drive (automatic forward gear)
- N** : Neutral

R : Reverse

Operation

When the ignition is switched on, the drive selector is always in mode **N**.

- With your foot on the brake pedal, press the required button to change mode.
The button lights up in the corresponding colour.
Each time the mode is changed, a short audible signal can be heard.
You can switch from **D** to **R** without passing through **N**.

! Do not change mode without first having completely immobilised the vehicle.

! If the driver's door is opened with mode **D** or **R** selected, the drive selector automatically switches to mode **N**. The message "**DRIVE ACTIVE**" is displayed in the rear view mirror accompanied by an audible signal.

Regenerative braking

If the driver releases the accelerator pedal while driving, the vehicle generates energy. Depending on the level of charge and the driving conditions, the energy recovered is then used to recharge the traction battery.

This energy recovery is not possible if the driver depresses the brake pedal sharply.
Gentle, prolonged braking is therefore recommended in order to conserve energy in

the traction battery and thereby optimise the vehicle's driving range.

Gear shift indicator

Depending on version or engine, this system reduces fuel consumption by recommending a higher gear change.

Gear shift recommendations should not be considered compulsory. In fact, the road layout, the traffic density and safety remain the deciding factors when choosing the best gear. The driver therefore remains responsible for deciding whether or not to follow the indications issued by the system.

The system cannot be deactivated.

Operation



The information appears in the instrument panel screen in the form of the **SHIFT** indicator, accompanied by an upward arrow to signal to the driver that they can change up.

- i** The system adapts its gear shift recommendation according to the driving conditions (slope, load, etc.) and the driver's requirements (power, acceleration, braking, etc.).
The system never recommends engaging first gear or reverse, or changing down.

Stop & Start

The Stop & Start function puts the engine temporarily into standby - STOP mode - during phases when the vehicle is stopped (red lights, queues, etc.). The engine restarts automatically - START mode - as soon as the driver wishes to move off again.

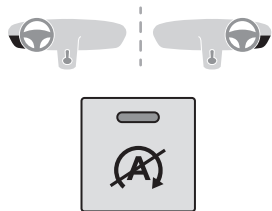
Primarily designed for urban use, the function is intended to reduce fuel consumption and exhaust emissions as well as the noise level when stationary.

The function does not affect the functionalities of the vehicle, in particular the braking.

Deactivation/Reactivation

The function is **activated** by default when the ignition is switched on.

To deactivate/reactivate the function:



► Press the button.

A message in the instrument panel confirms the change of status.

When the function is deactivated, the indicator lamp is lit; if the engine was in standby, it restarts immediately.

i To allow continuous operation of the air conditioning, deactivate the Stop & Start.

! Opening the bonnet

Before doing anything under the bonnet, deactivate the Stop & Start system to avoid any risk of injury caused by the engine restarting automatically.



! Driving on flooded roads

Before entering into a flooded area, it is strongly recommended that you deactivate the Stop & Start system.

For more information on **Driving recommendations**, particularly on flooded roads, refer to the corresponding section.

Going into engine STOP mode

With the vehicle stationary, place the gear lever in neutral and release the clutch pedal.

 This indicator lamp comes on in the instrument panel and the engine goes into standby.

i Automatic engine shutdown is only possible when the speed of the vehicle has exceeded 6 mph (10 km/h), to avoid repeated engine shutdowns when driving slowly.

! Never leave the vehicle without first switching the ignition off with the key.

! Never refuel with the engine in STOP mode; you must switch off the ignition using the key.

Special cases: STOP mode not available

STOP mode is not activated when:

- the system is initialising,
- the driver's door is open,
- the driver's seat belt is not fastened,
- the air conditioning is on,
- the rear screen demisting is on,
- the windscreen wipers are on fast wipe,
- the reverse gear is engaged for the parking manoeuvre,
- some special conditions (battery charge, engine temperature, particle filter regeneration, braking assistance, exterior temperature, etc.)

where the engine is needed to assure control of a system.

- during intensive use of Stop & Start, it may be deactivated to conserve starting ability; go to a CITROËN dealer to have the function reactivated.



This indicator lamp in the instrument panel flashes for a few seconds, then goes off.

This operation is perfectly normal.

Going into engine START mode

With a gear engaged, the automatic restarting of the engine is only possible by fully depressing the clutch pedal.



This indicator lamp goes off and the engine restarts.

If, after an automatic restart in START mode, the driver does not perform any action on the vehicle within 3 minutes, the system stops the engine permanently. The engine can only be restarted with the ignition key.

Special cases: START mode activated automatically

The START mode may be invoked automatically in the following circumstances:

- the vehicle is free-wheeling on a gradient,
- the windscreen wipers are on fast wipe,
- the air conditioning is on,

- the engine has been stopped for around 3 minutes with Stop & Start,
- some special conditions (battery charge, engine temperature, braking assistance, air conditioning setting, etc.) where the engine is needed for control of the system or vehicle.



In this case, a message appears in the instrument panel screen, accompanied by this indicator lamp, which flashes for a few seconds, then goes off.

This operation is perfectly normal.



While in STOP mode with a manual gearbox, if a gear is engaged without fully depressing the clutch pedal, restarting may not take place.

An indicator lamp and/or message is displayed in the instrument panel asking you to fully depress the clutch pedal to allow restarting.



With the engine stopped in STOP mode, if the driver unfastens their seat belt and opens a front door, the engine can only be restarted using the ignition key. There is an audible signal, accompanied by flashing of this indicator lamp, and the display of a message.

Malfunction



In the event of a malfunction, the Stop & Start is deactivated and this warning lamp comes on, accompanied by a message on the instrument panel display.

Have it checked by a CITROËN dealer or a qualified workshop. In the event of a malfunction in STOP mode, the engine can be restarted by fully depressing the clutch pedal or putting the gear lever in neutral.

Hill start assist

This system keeps your vehicle briefly stationary (for approximately 2 seconds) when making a hill start, while you transfer your foot from the brake pedal to the accelerator pedal.

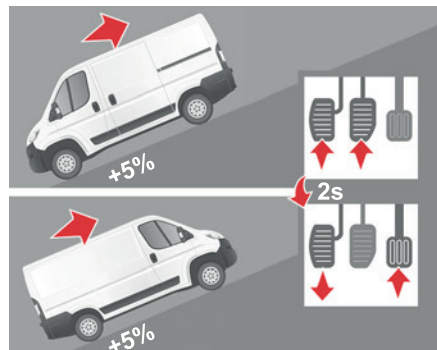
This system (also called HHC - Hill Hold Control), integrated with the dynamic stability control system, is activated in the following conditions:

- the vehicle must be stationary, engine running, foot on the brake,
- the gradient of the road must be steeper than 5%,
- uphill, the gearbox must be in neutral or in a gear other than reverse,
- downhill, reverse gear must be engaged.



The hill start assist system is a driving aid. It is not an automatic vehicle parking function or an automatic parking brake.

Operation



With the brake pedal and clutch pedal pressed, from the time you release the brake pedal, without using the parking brake, you have approximately 2 seconds to move off before the vehicle starts to roll back.

During the moving off phase, the function is deactivated automatically, gradually releasing the braking pressure. During this phase, you may hear the typical mechanical brake release noise, signalling the imminent movement of the vehicle.

! Do not leave the vehicle while it is being held temporarily by hill start assist.

If you need to get out of the vehicle with the engine running, apply the parking brake manually then ensure that the parking brake indicator lamp is on.

Hill start assist is deactivated in the following situations:

- when the clutch pedal is released,
- when the parking brake is applied,
- when the engine is switched off,
- if the engine stalls.

Malfunction



In the event of a malfunction, this warning lamp lights up on the instrument panel, accompanied by the display of a message and an audible signal.

Have it checked by a CITROËN dealer or a qualified workshop.

Tyre under-inflation detection

System which automatically checks the pressures of the tyres while driving. The system continuously monitors the pressures of the four tyres, as soon as the vehicle is moving.

A pressure sensor is located in the valve of each tyre (except the spare wheel).

The system triggers an alert as soon as it detects a drop in the inflation pressure of one or more tyres.



The under-inflation detection system does not replace the need for vigilance on the part of the driver.

This system does not avoid the need to regularly check the tyre pressures (including the spare wheel) as well as before a long journey.

Driving with under-inflated tyres, particularly in adverse conditions (heavy load, high speed, long journey):

- worsens road-holding,
- lengthens braking distances,
- causes premature wear of the tyres,
- increases energy consumption.



The inflation pressures defined for the vehicle can be found on the tyre pressure label.

Tyre pressures should be checked when the tyres are "cold" (vehicle stopped for 1 hour or after a journey of less than 6 miles (10 km) at moderate speeds). Otherwise, add 0.3 bar to the pressures shown on the label.

For more information on **Identification markings**, including the tyre pressure label, refer to the corresponding section.



The tyre pressure measurement unit can be configured via the **MODE** button: in the "Tyre pressure" menu, select "psi/bar/kPa".

For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Under-inflation alert



This is signalled by the fixed illumination of this warning lamp, accompanied by an audible signal and, depending on equipment, the display of a message.

If a fault is detected in just one of the tyres, the symbol or message displayed, depending on equipment, will identify it.

- ▶ Reduce speed immediately, avoid excessive steering movements and avoid sudden braking.
- ▶ Stop the vehicle as soon as it is safe to do so.

! The loss of pressure detected may not always cause visible deformation of the tyre.
Do not rely on just a visual check.

- ▶ Using a compressor, such as the one in the temporary puncture repair kit, check the pressures of all four tyres when cold.
- ▶ If it is not possible to carry out this check immediately, drive carefully at reduced speed.
- ▶ In the event of a puncture, use the temporary puncture repair kit or the spare wheel (depending on equipment).

! Driving too slowly may not ensure optimum monitoring.

The alert is not immediately triggered in the event of a sudden loss of pressure or tyre blow-out. This is because analysis of the values read by the wheel's speed sensors can take several minutes.

The alert may be delayed at speeds below 25 mph (40 km/h), or when adopting a sporty driving mode.



The alert is kept active until the tyre/tyres concerned is/are reinflated, repaired or replaced.

Malfunction



The flashing and then fixed illumination of this warning lamp, accompanied by the illumination of the service warning lamp, and depending on equipment, the display of a message, indicates a fault with the system. In this case, the tyre pressures are no longer monitored.



This alert is also displayed if at least one wheel is not equipped with a sensor.

Contact a CITROËN dealer or a qualified workshop to have the system checked or, following a puncture, to have a tyre refitted to the original rim, equipped with a sensor.

Pneumatic suspension



If the vehicle is equipped with pneumatic suspension, it is possible to change the height of the rear sill, in order to facilitate loading or unloading.



There is a normal sill level, as well as 3 higher levels (from +1 to +3) and 3 lower levels (from -1 to -3). Each level reached is displayed on the instrument panel display screen.

Loading sill height manual correction

Adjusting the platform sill up or down

► A quick press on one of the controls selects the upper or lower level. Each press (diode lit) increases or decreases by one level.

A long press on one of the controls selects the maximum corresponding level (-3 or +3).

Returning to the normal sill height

► Press the same number of times in the opposite direction of the displayed position.

Deactivation/Reactivation

► Press and hold both controls simultaneously to deactivate/reactivate the system.

Deactivation is confirmed by the lighting of the control LEDs.

! Beyond a speed of 3 mph (5 km/h), the system reactivates automatically.

Loading sill height automatic correction

Beyond a speed of 12 mph (20 km/h), the system automatically restores the rear sill height to its normal level.

Malfunction



In the event of a system malfunction, this warning lamp comes on.

Have it checked by a CITROËN dealer or a qualified workshop.



Driving with the suspension set too high or too low poses risk of damaging components under the body.

The height may be adjusted automatically to take account of changes in temperature or loading.

You must avoid using this control in the following circumstances:

- when working underneath the vehicle,
- when changing a wheel,
- when the vehicle is being transported by lorry, train, ferry, boat, etc.

To avoid damaging the vehicle or injuring anyone, check that there is nothing or no person that might be close to or come into contact with the vehicle, before raising or lowering the suspension.

Driving and manoeuvring aids - General recommendations

i Driving and manoeuvring aids cannot, in any circumstances, replace the need for vigilance on the part of the driver. The driver must comply with the Highway Code, must remain in control of the vehicle in all circumstances and must be able to retake control of it at all times. The driver must adapt the speed to climatic conditions, traffic and the state of the road.

It is the driver's responsibility to constantly monitor traffic conditions, assess the distance and relative speed of other vehicles, and anticipate their manoeuvres before using the direction indicator and changing lanes. These systems do not make it possible to exceed the laws of physics.

i Driving aids

You should hold the steering wheel with both hands, always use the door and interior mirrors, always leave your feet close to the pedals and take a break every 2 hours.

i Manoeuvring aids

The driver must always check the surroundings of the vehicle before and during

the whole manoeuvre, in particular using the mirrors.

Radar(s)

The operation of the radar(s), along with any associated functions, may be affected by the accumulation of dirt (e.g. mud, ice), in poor weather conditions (e.g. heavy rain, snow), or if the bumpers are damaged. If the front bumper is to be repainted, contact a CITROËN dealer or a qualified workshop; certain types of paint could interfere with the operation of the radar(s).

Driving aids camera

This camera and its associated functions may be impaired or not work if the windscreen area in front of the camera is dirty, misty, frosty, covered with snow, damaged or masked by a sticker. In humid and cold weather, demist the windscreen regularly. Poor visibility (inadequate street lighting, heavy rain, thick fog, snowfall), dazzle (headlamps of an oncoming vehicle, low sun, reflections on a damp road, leaving a tunnel, alternating shade and light) can also impair detection performance. In the event of a windscreen replacement, contact a CITROËN dealer or a qualified workshop to recalibrate the camera;

otherwise, the operation of the associated driving aids may be disrupted.

Other cameras

The images from the camera(s) displayed on the touch screen or on the instrument panel may be distorted by the terrain. In the presence of areas in shade, or in conditions of bright sunlight or inadequate lighting, the image may be darkened and with lower contrast. Obstacles may appear further away than they actually are.

Sensors

The operation of the sensors, as well as any associated functions, may be disrupted by noise pollution such as that emitted by noisy vehicles and machinery (e.g. lorries, pneumatic drills), by the accumulation of snow or dead leaves on the road or in the event of damaged bumpers and mirrors. When reverse gear is engaged, an audible signal (long beep) indicates that the sensors may be dirty. A front or rear impact to the vehicle can upset the sensors' settings, which is not always detected by the system: distance measurements may be distorted.

The sensors do not systematically detect obstacles that are too low (pavements, studs) or too thin (trees, posts, wire fences). Certain obstacles located in the sensors' blind spots may not be detected or may no longer be detected during the manoeuvre. Certain materials (fabrics) absorb sound waves: pedestrians may not be detected.

Maintenance

Clean the bumpers and door mirrors and the field of vision of the cameras regularly. When washing your vehicle at high pressure, direct the spray from at least 30 cm away from the radar, sensors and cameras.

Mats/Pedal trims

The use of mats or pedal trims not approved by CITROËN may interfere with the operation of the speed limiter or cruise control. To avoid any risk of jamming the pedals:

- Ensure that the mat is secured correctly.
- Never fit one mat on top of another.

Units of speed

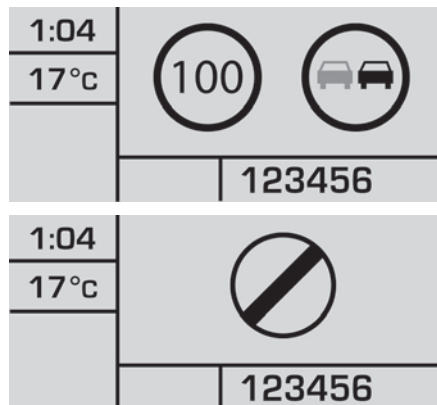
Ensure that the units of speed displayed on the instrument panel (mph or km/h) are those for the country you are driving in. If this is not the case, when the vehicle is stationary, set the display to the required

units of speed so that it complies with what is authorised locally.

In case of doubt, contact a CITROËN dealer or a qualified workshop.

Speed Limit recognition and recommendation

! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids.**



Using the camera located at the top of the windscreen, this system detects the following types of signs and displays the corresponding information on the instrument panel:

- the maximum authorised speed,
 - no overtaking,
 - the end of the previous limitations/restrictions.
- The system detects signs on the left-hand side and right-hand side, high and low, as well as overlapping signs.
The system only detects circular signs.

! The units for the speed limit (mph or km/h) depend on the country you are driving in.

This should be taken into account to ensure you observe the speed limit.

For the system to operate correctly when you change country, the units for speed in the instrument panel must be those for the country you are driving in.

! Automatic road sign detection is a driving aid system and does not always display speed limits correctly.

The speed limit signs present on the road always take priority over the display by the system.

It is possible for the system to not display the speed limit if it does not detect a speed limit sign within a preset period.

The system is designed to detect signs that conform to the Vienna Convention on road signs.

When replacing the bulbs of the headlamps, it is highly recommended that you fit genuine replacement parts.

Using other bulbs could reduce system performance.

Principles



Using the camera, located at the top of the windscreen, this system detects and reads the speed limit indications, overtaking prohibitions and signs indicating the end of implementation of the signs previously mentioned.

The sign is read by the camera and is displayed in the instrument panel when it is passed (when the vehicle is level with it).

Display on the touch screen then in the instrument panel

Traffic signs are displayed in two phases:

- All new recognised traffic signs are displayed on the touch screen in the form of a popup for 40 seconds.

– These traffic signs are then displayed in the instrument panel.

The system can display two traffic signs (speed limit and no overtaking/end of no overtaking) in parallel in the two dedicated zones of the instrument panel.

If an additional traffic sign is detected, such as one for a reduced speed limit when the road is wet, this is displayed in an empty window below the corresponding sign.

Additional traffic signs are filtered as follows:

- Signs related to snow or ice are displayed only if the exterior temperature is below 3°C.
 - Signs related to snow, rain or fog are displayed only if the wipers are on and the exterior temperature is below 3°C.
 - Signs related to heavy goods vehicles are only displayed if they apply to vehicles weighing less than 4 tonnes.
 - Signs related to farm vehicles are not displayed.
- Signs such as no overtaking are cleared from the instrument panel after approximately 40 seconds.

Activation/Deactivation

MODE This function can be set using the **MODE** button: in the “Traffic Sign” menu, select “ON” or “OFF”.

i For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Operating limits

The system does not take account of reduced speed limits, especially those imposed in the following cases:

- Poor weather (rain, snow).
- Atmospheric pollution.
- Towing.
- Driving with a space-saver type spare wheel or snow chains fitted.
- Driving with a non-standard suspension kit.
- Tyre repaired using the temporary puncture repair kit.
- Young drivers.

The system may not display the speed limit if it does not detect a speed limit sign within a preset period and in the following situations:

- Road signs that are obstructed, non-standard, damaged or bent.
- Obsolete or incorrect maps.
- Road incline causing the sign to be out of the camera field of vision (on a slope, for example).
- Change in the vehicle load that causes the camera to tilt significantly (system operation may temporarily be suspended to enable camera self-calibration).

Speed limiter

! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids**.



System which prevents the vehicle from exceeding the speed programmed by the driver.

The speed is selected when the vehicle is stationary with the engine running or while driving with at least 2nd gear engaged.

The minimum speed to be programmed is 19 mph (30 km/h).

Fully depressing the accelerator pedal allows you to exceed the programmed speed. To resume use of the speed limiter, gradually release the pressure on the accelerator pedal and return below the programmed speed.



1. Selection of the speed limiter function
2. Activation/deactivation of the function
3. Programming a speed

The selection status of the function and the programmed speed are visible in the instrument panel display screen.

Selecting the function

► Turn ring 1 all the way down. The speed limiter is selected, but is not yet active.



The display indicates **OFF** and the last programmed speed.

Programming a speed

A speed can be programmed without activating the speed limiter but with the engine running.

To memorise a speed higher than the previous one:

- Move the control upwards (+).

A short press increases the setting by 1 mph (km/h).

Pressing and holding increases the setting in steps of 5 mph (km/h).

To memorise a speed lower than the previous one:

- Move the control downwards (-).

A short press decreases the setting by 1 mph (km/h).

Pressing and holding decreases the setting in steps of 5 mph (km/h).

Activation/Deactivation

- Press button **2** to activate the speed limiter.



OFF disappears from the display and a message appears confirming activation.



Pressing again deactivates it, **OFF** is displayed again and a message appears confirming deactivation.

Exceeding the programmed speed

- Fully depress the accelerator pedal to exceed the programmed speed threshold.



The speed limiter is deactivated temporarily and the programmed speed flashes.

To return to the speed limiter function, reduce your speed below the programmed speed.

- ! On a steep descent or in the event of sharp acceleration, the speed limiter will not be able to prevent the vehicle from exceeding the programmed speed.

Switching the function off

- Place the ring in the central position **O** or switch the ignition off to stop the system. The last programmed speed remains in the memory.

Malfunction



The programmed speed is cleared, then replaced by dashes.

Have the system checked by a CITROËN dealer or a qualified workshop.

Fixed speed limiter



If fitted to your vehicle, its speed can be limited to a fixed setting.

A label located in the passenger compartment indicates this maximum speed.

The fixed speed limiter is not a cruise control type function. It cannot be activated or deactivated by the driver during the trip.

- i The maximum speed is originally set according to the regulations in force in the country of sale. This maximum speed cannot be changed by the driver.

If you wish to modify this maximum speed, contact a CITROËN dealer.

Cruise control - Specific recommendations

! The cruise control function does not guarantee compliance with the maximum authorised speed and the safety distance between vehicles, the driver remains responsible for their driving.

In the interest of public safety, only use cruise control if the traffic conditions enable vehicles to drive at a steady speed and maintain an adequate safety distance.

Remain vigilant while cruise control is activated. If you press and hold one of the speed setting modification buttons, your vehicle may change speed very abruptly. When **descending a steep hill**, the cruise control system cannot prevent the vehicle from exceeding the set speed. Brake if necessary to control the vehicle speed. On **steep climbs** or when towing, the set speed may not be reached or maintained.

i Exceeding the programmed speed setting

You can **temporarily** exceed the speed setting by pressing the accelerator pedal (the programmed speed flashes).

To return to the speed setting, release the accelerator pedal (when the set speed is reached again, the displayed speed stops flashing).

! Operating limits

Never use the system in the following situations:

- In an urban area with the risk of pedestrians crossing the road.
- In heavy traffic.
- On winding or steep roads.
- On slippery or flooded roads.
- In poor weather conditions.
- In the event of restricted visibility for the driver.
- Driving on a speed circuit.
- Driving on a rolling road.
- When using a 'space-saver' type spare wheel.
- When using snow chains, non-slip covers or studded tyres.

Cruise control

! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids** and the **Cruise control - particular recommendations**.



System which automatically maintains the speed of the vehicle at the cruise setting programmed by the driver, without using the accelerator pedal.

To be programmed or activated, the speed of the vehicle must be above 19 mph (30 km/h), with at least 2nd gear engaged.



1. Selection of the cruise control function
2. Activation/deactivation of the function
3. Programming a speed

This cruise control function is shown by an indicator lamp located in the rev counter and messages in the instrument panel display screen.



Function selected (green)/deactivated (grey)

Selecting the function

► Turn ring 1 all the way up. The cruise control function is selected, but is not yet active and no speed is programmed.



The indicator lamp lights up on the instrument panel.

First activation/ Programming a speed

- Bring the vehicle up to the desired speed by pressing the accelerator.
 - Move the control upwards (+) or downwards (-) to memorise it. A message appears in the instrument panel display to confirm activation. The memorised speed is visible in the instrument panel display.
- The vehicle will maintain this speed setting.

Deactivation (off)

- Press button 2.
- or
- Depress the brake or clutch pedal.

A message appears in the instrument panel display to confirm deactivation.

Reactivation

- Following deactivation of the cruise control, press button 2. A message appears in the instrument panel display to confirm reactivation. Your vehicle will return to the last programmed speed.
- You can also repeat the "first activation" procedure.

Changing the programmed speed

There are two methods for memorising a speed higher than the previous one:

Without using the accelerator:

- Move the control upwards (+).
- A short press increases the setting by 1 mph (km/h).

Pressing and holding increases the setting in steps of 5 mph (km/h).

Using the accelerator:

- Exceed the memorised speed until the desired speed is reached.
- Move the control upwards (+) or downwards (-).

To memorise a speed lower than the previous one:

- Move the control downwards (-).
- A short press decreases the setting by 1 mph (km/h).

Pressing and holding decreases the setting in steps of 5 mph (km/h).

Switching the function off

- Place the ring in the central position **O** or switch the ignition off to stop the system.
- When the vehicle stops, after the ignition is switched off, the system no longer memorises any speeds.

Malfunction

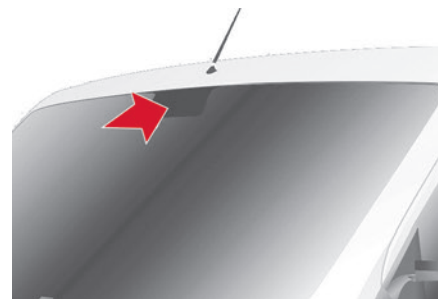


In the event of a malfunction, the function stops and the indicator lamp goes out. Have the system checked by a CITROËN dealer or a qualified workshop.

Lane departure warning system

! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids.**

System which detects the involuntary crossing of longitudinal traffic lane markings on the ground (solid or broken line).



A camera, fitted in the upper central part of the windscreen, monitors the road and detects the lane marking lines and the position of the vehicle in relation to them.

With the speed of the vehicle above 37 mph (60 km/h), an alarm is triggered if there is a deviation in direction.

This system is particularly useful on motorways and main roads.

In case of windscreen damage, it is strongly recommended to contact a CITROËN dealer or

a qualified workshop for any replacement and calibration of the camera.

Operation

The system starts automatically when moving off.



A check of the operating conditions takes place: these two indicator lamps come on in the instrument panel.

When these conditions are met, these two indicator lamps go off. The system is activated.

If the operating conditions are not met, the system is activated but is no longer effective.

This is signalled by the fixed illumination of these two warning lamps in the instrument panel.

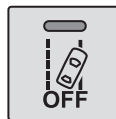
Operating conditions

Once engaged, the system is active only when these operating conditions are met:

- The vehicle is moving forwards.
- No malfunction of the vehicle is detected.
- The speed of the vehicle is equal to or greater than approximately 37 mph (60 km/h).
- The longitudinal marking of the traffic lanes is clearly visible.
- The visibility conditions are clear.
- The trajectory is in a straight line (or in the case of bends, they are wide).
- The field of vision is sufficiently clear (the safety distance with the vehicle ahead is respected).

- In the event of a lane departure, the direction indicator corresponding to the direction (right or left) of the departure has not been operated.
- The trajectory of the vehicle is consistent with the road layout.

Deactivation / Reactivation



- Press this button to deactivate / reactivate the function.

Deactivation is signalled by the illumination of the button indicator lamp.

Upon reactivation, the two instrument panel indicator lamps remain lit and fixed until the speed reaches 37 mph (60 km/h).

The state of the system stays in the memory when switching off the ignition.

Detection



If a deviation in direction is detected on the left or the right, the indicator lamp on the corresponding side flashes in the instrument panel, accompanied by an audible signal.

No warning is transmitted while the direction indicator is activated and for approximately 20

seconds after the direction indicator is switched off.

A warning may be transmitted if a direction marking (arrow) or non-standard marking (graffiti) is crossed.

- i** The detection may be impeded:
- if the markings on the road are worn,
 - if there is little contrast between the markings on the road and the road surface.

- i** The system is automatically deactivated if the Stop & Start function is active. The system will restart and re-enable recognition of the operating conditions after the vehicle is started.

- i** The system may suffer interference or not work correctly:
- when the vehicle is carrying an excessive load (even more so if it is poorly balanced);
 - under poor visibility conditions (rain, fog, snow, etc.);
 - under poor light conditions (dazzling sunlight, darkness, etc.);
 - if the windscreen is dirty or damaged near the camera;
 - if the ABS, DSC, ASR or Intelligent Traction Control systems are out of order.

Malfuction



When a malfunction occurs, this warning lamp lights up, accompanied by an

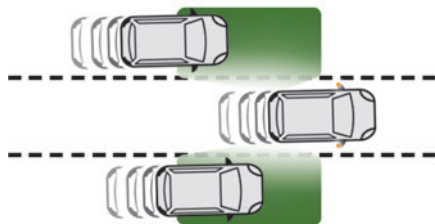
audible signal and confirmed by a message on the display.

Have the system checked by a CITROËN dealer or a qualified workshop.

Status of the button warning lamp	Message on the display	Status of the symbol on the display	Audible signal	Meaning
Off	Lane departure warning system activated	Warning lamps  and  on fixed	-	The system is activated, but the operating conditions are not met.
Off	Lane departure warning system activated	-	-	The system is activated and the operating conditions are met: the system is able to provide audible and visual warnings.
Off	-	Warning lamp  or  flashing	Yes	The system is active and recognises the operating conditions: it signals the moving away from the left or right line.
On	Lane departure warning system deactivated	-	No	The system has been manually deactivated.

Blind spot monitoring with trailer detection

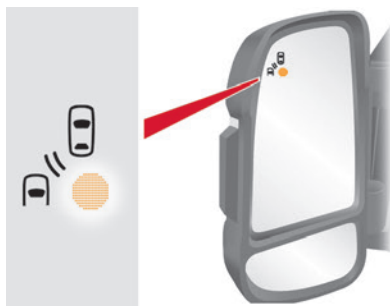
! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids.**



This system includes sensors, placed on the sides of the rear bumper, which monitor the blind spot areas.

It warns the driver of the presence of another vehicle (car, truck, motorcycle) in the areas hidden from their field of vision, while driving and reversing.

If a trailer is hitched to the vehicle, the detection area is enlarged by the length of the trailer.



The warning is given by a fixed warning lamp that appears in the door mirror on the side in question. Depending on the configuration, an audible warning may sound.

Activation/Deactivation

MODE The function can be activated or deactivated using the **MODE** button in the **Blind spot** menu.

For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

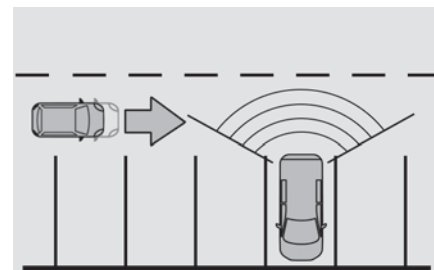
Two modes of activation are available:

- **VISUAL**: visual warning. While driving, a warning lamp appears in the door mirror on the side where a vehicle is detected.
- **VISUAL and AUDIBLE**: visual and audible warning. While driving, a warning lamp appears in the door mirror on the side in question. If the direction indicator is activated on the side where the vehicle is detected, an audible warning will sound.

When starting the vehicle, the warning lamp comes on in each mirror to indicate that the system is activated.

The status of the system is memorised when the ignition is switched off.

Reverse gear



The system assists the driver during their manoeuvres in reverse (e.g. exit from a parking space).

It detects vehicles arriving to the left or right of the vehicle at a speed of between approximately 1 and 22 mph (1 and 35 km/h).

When a vehicle is detected, a warning lamp comes on in the mirror on the side in question, supplemented by an audible warning.

Trailer detection

The system detects the presence and length of a trailer. The vehicle detection area in blind spots is extended by the length of the trailer.

MODE The trailer detection mode is set via the **MODE** button.

For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

Two modes are available:

- **Max**: for a trailer length greater than 9 metres.
- **Auto**: for an automatic detection of the trailer length (3 m, 6 m or 9 m).

In **Auto** mode, an icon appears in the instrument panel indicating the length detected by the system.

i It may be necessary to make a 90° turn to allow the system to detect the length of the trailer.

When a trailer is detected, vehicle detection when reversing is deactivated.

Operating conditions

- All vehicles are moving in the same direction and in adjacent lanes.
- The speed of your vehicle is 6 mph (10 km/h) minimum.
- When you overtake a vehicle, the speed difference is less than 16 mph (25 km/h).
- When another vehicle overtakes you, the speed difference is less than 31 mph (50 km/h).

Active Safety Brake with Collision Risk Alert and Intelligent emergency braking assistance

! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids**.

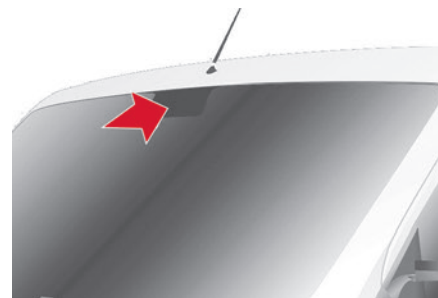


This system:

- warns the driver that their vehicle is at risk of collision with the vehicle in front.
- reduces the vehicle's speed to avoid a collision or limit its severity.

This system is comprised of three functions:

- Collision Risk Alert.
- Intelligent emergency braking assistance (iEBA).
- Active Safety Brake (automatic emergency braking).



The vehicle has a camera located at the top of the windscreen.

! This system does not replace the need for vigilance on the part of the driver. This system is designed to assist the driver and improve road safety. It is the driver's responsibility to continuously monitor traffic conditions in accordance with applicable driving regulations.

i As soon as the system detects a potential obstacle, it prepares the braking circuit in case automatic braking is needed. This may cause a slight noise and a slight sensation of deceleration.

Deactivation/Activation

By default, the system is automatically activated at every engine start.

MODE This function can be set using the **MODE** button; in the "Active Safety Brake" menu, select "ON" or "OFF".

i For more information on **Vehicle configuration (MODE)**, refer to the corresponding section.

(E) Deactivation of the system is signalled by the illumination of this warning lamp, accompanied by the display of a message.

Operating conditions and limits

Vehicle moving forward.

ESC system operational.

DSC/ASR systems activated.

Seat belts fastened for all passengers.

Stabilised speed on roads with few bends.

In the following cases, deactivating the system via the vehicle's configuration menu is advised:

- Towing a trailer.
- Carrying long objects on roof bars or roof rack.
- Vehicle with snow chains fitted.
- Before using an automatic car wash, with the engine running.
- When changing a wheel, working near a wheel or inside the engine compartment.
- Before placing the vehicle on a rolling road in a workshop.
- Towed vehicle, engine running.
- Following an impact to the windscreen close to the detection camera.

i The system is automatically deactivated when a fault with the brake pedal switch or at least two brake lamps is detected.

! It can be dangerous to drive if the brake lamps are not in perfect working order.

! The driver must not overload the vehicle (keep within the GVW limit and load height limits for roof bars).

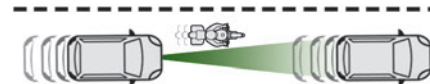
! Following an impact, the system is automatically deactivated.

Have it checked by a CITROËN dealer or a qualified workshop.

! It is possible that warnings are not given, are given too late or seem unjustified. The driver must always stay in control of their vehicle and be prepared to react at any time to avoid an accident.

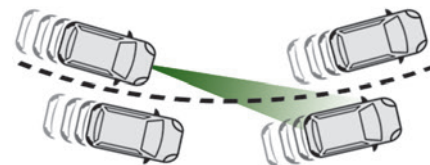
Cases of non-detection by the system:

- Pedestrians, cyclists, animals, objects on the road.
- Vehicles crossing your lane.
- Vehicles driving in the opposite direction.

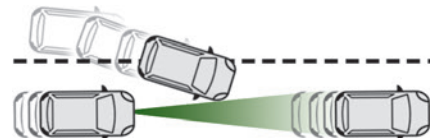


- !** Pay particular attention:
- When narrow vehicles (motorcycles) are present and/or there are vehicles staggered across the traffic lane.
 - When entering a tunnel or crossing a bridge.

When the driver must suspend the system:



- Vehicles in a tight bend.
- When approaching a roundabout.



- When a vehicle cuts in sharply between your vehicle and the one in front.

Collision Risk Alert

It warns the driver that their vehicle is at risk of collision with the vehicle in front.

Modifying the alert trigger threshold

This trigger threshold determines the sensitivity with which the function warns of the risk of collision.

MODE The threshold is set via the vehicle configuration menu.

► Select one of the three pre-defined thresholds: "Near", "Normal" or "Far".
The last threshold selected is memorised when the ignition is switched off.

Operation

Depending on the degree of risk of collision detected by the system and the alert threshold chosen by the driver, several different levels of alert may be triggered and displayed in the instrument panel.

They take account of the vehicle dynamics, the speed of your vehicle and the one in front, the environmental conditions and the operation of the vehicle (cornering, actions on the pedals, etc.) to trigger the alert at the best moment.



Level 1 (orange): visual alert only, signalling that the vehicle in front is very close.

The message "**Vehicle close**" is displayed.



Level 2 (red): visual and audible alert, signalling that a collision is imminent.

The message "**Brake!**" is displayed.

Level 3: finally, in some cases, a haptic alert in the form of micro-braking can be given, confirming the risk of collision.

i Where the speed of your vehicle is too high approaching another vehicle, the first level of alert may not be displayed: the level 2 alert may be displayed directly.

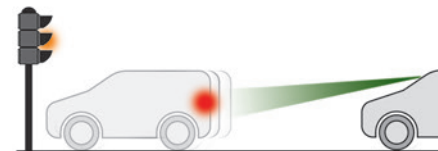
Important: the level 1 alert is never displayed for a stationary obstacle or when the "**Close**" trigger threshold has been selected.

Intelligent emergency braking assistance

If the driver brakes, but not sufficiently to avoid a collision, this system will supplement the braking, within the limits of the laws of physics.

This assistance will only be provided if the driver presses the brake pedal.

Active Safety Brake



This function, also called automatic emergency braking, intervenes following the alerts if the driver does not react quickly enough and does not operate the vehicle's brakes.
The system aims to reduce the speed of impact or avoid a collision where the driver fails to react.

Operation

The system operates subject to the following conditions:

- At reduced speed in an urban environment, when a stationary vehicle is detected.
- The vehicle's speed is between 3 mph and 81 mph (5 km/h and 130 km/h) when a moving vehicle is detected.



This warning lamp flashes (for approximately 10 seconds) as soon as the function applies the vehicle's brakes. With a manual gearbox, in the event of automatic emergency braking bringing the vehicle to a complete stop, the engine may stall.



The driver can maintain control of the vehicle at any time by firmly turning the steering wheel and/or firmly depressing the accelerator pedal.



The brake pedal may vibrate slightly while the function is operating. If the vehicle comes to a complete stop, automatic braking is maintained for 1 to 2 seconds.

Malfunction



In the event of a system malfunction, this warning lamp comes on on the instrument panel, accompanied by an onscreen message and an audible signal.

Contact a CITROËN dealer or a qualified workshop to have the system checked.

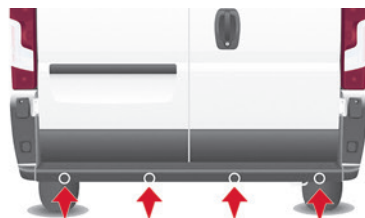


If these warning lamps come on after the engine has been switched off and then restarted, contact a CITROËN dealer or a qualified workshop to have the system checked.

Audible rear parking sensors



For more information, refer to the **General recommendations on the use of driving and manoeuvring aids.**



If fitted to your vehicle, the system consists of 4 proximity sensors installed in the rear bumper. They detect any obstacle, e.g. person, vehicle, tree, barrier, which is behind the vehicle while manoeuvring.

Certain types of obstacle detected at the beginning of the manoeuvre will no longer be detected at the end of manoeuvre if they are located in the blind spots between and under the sensors. Examples: stake, roadworks cone or pavement post.

The rear parking sensors may be associated with the reversing camera.

Switching on

► Engage reverse gear with the gear lever.



The proximity information is indicated by an audible signal which becomes more rapid as the vehicle approaches the obstacle.

When the distance between the rear of the vehicle and the obstacle is less than approximately 30 centimetres, the audible signal becomes continuous.

Switching off

► Disengage reverse gear and shift to neutral.

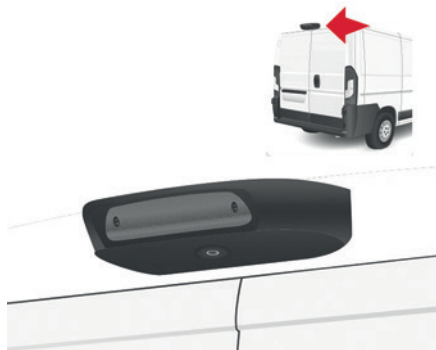
Malfunction



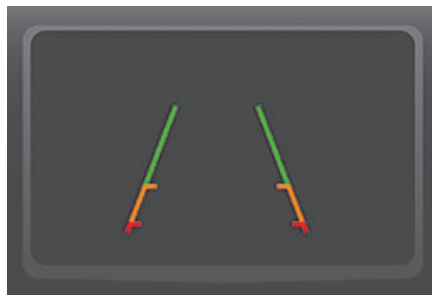
In the event of a malfunction, this warning lamp lights up on the instrument panel. Contact a CITROËN dealer or a qualified workshop.

Reversing camera

! For more information, refer to the **General recommendations on the use of driving and manoeuvring aids.**



If fitted to the vehicle, the camera is located at the rear by the third brake lamp.



It transmits views to the screen installed in the cab.

It can be activated or deactivated via the settings menu of the touch screen audio and telematics system.

This rear vision system is a driving aid. The reversing camera may be associated with the rear parking sensors.

Switching on

The camera comes into operation when reverse gear is engaged and remains active up to approximately 9 mph (15 km/h). It is deactivated above 11 mph (18 km/h).

The camera also comes on with the vehicle stationary, when the rear doors are opened.

Switching off

When engaging forward gear, the last image remains displayed for approximately 5 seconds, then goes out.

The last image also remains displayed in the same way, with the vehicle stationary, when closing the rear doors.

i With optimum vehicle conditions (position on the road, loading level) the maximum area of visibility covered by the camera has a field depth approximately 3 m long and 5.5 m wide.

The area of visibility may vary depending on the external weather conditions (brightness, rain, snow, fog, etc.), the load in the vehicle and the position of the vehicle on the road. When cleaning the camera and the screen, avoid using a detergent or a tool which may scratch the glass.

Use a non-abrasive cloth or a small brush.

CITROËN prefers TOTAL



FILL UP WITH CONFIDENCE

WITH TOTAL QUARTZ LUBRICANTS

For more than 50 years, TOTAL and CITROËN have shared common values: excellence, creativity and technological innovation.

It is in this same spirit that TOTAL has developed a range of TOTAL QUARTZ lubricants adapted for engines in CITROËN vehicles, making them ever more fuel efficient and environmentally friendly.

TOTAL and CITROËN test the reliability and the performance of their products under extreme motorsport conditions.

Choose TOTAL QUARTZ lubricants when servicing your vehicle; they are your assurance of optimum engine life and performance.



Fuel

The capacity of the tank is about **90 litres**.

Fuel tanks of different capacities may be fitted, 60 and 120 litres, depending on the engine.

Low fuel level



When the low fuel tank level **E** (Empty) is reached, this warning lamp comes on.

At this moment, you have **approximately 10 or 12 litres** left in the reserve, depending on the capacity of your tank and the engine.

You must refuel as soon as possible to avoid running out of fuel.

Refuelling

The fuel tank must be filled **with the engine off**.

- ▶ Open the fuel filler flap.
- ▶ Hold the black filler cap with one hand.
- ▶ With the other hand, insert the key and turn it anti-clockwise.

DIESEL

- ▶ Remove the black filler cap and hang it on the hook located on the inside of the filler flap. A label inside the fuel filler flap indicates the type of fuel to use.

Do not continue past the 3rd cut-off of the nozzle. This may cause malfunctions.

- ▶ After filling the fuel tank, lock the black filler cap and close the filler flap.

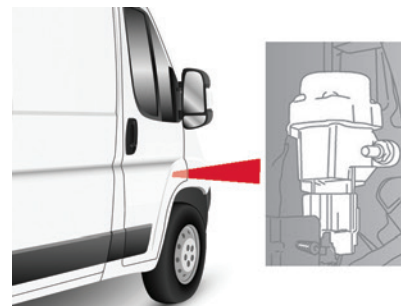
! With the Stop & Start system, never refuel with the engine in STOP mode; you must switch off the ignition using the key.

Fuel system cut off

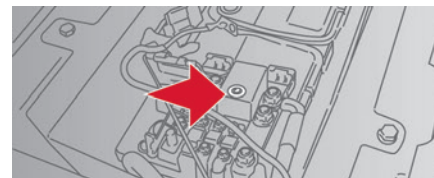
In the event of an impact, a device automatically cuts off the fuel supply to the engine and the vehicle's power supply.

It triggers the hazard warning lamps and the courtesy lamps, as well as the unlocking of the doors.

! After the impact and before restoring these power supplies, check that there are no fuel leaks or sparks to avoid any risk of fire.



- ▶ To restore the fuel supply, press the first button, located on the front right-hand side.



- ▶ To then restore the power supply, press the second button, located in the battery compartment under the floor (Minibus).

i For other versions, the second button is replaced by a fuse; contact a CITROËN dealer or a qualified workshop.

Compatibility of fuels

B7 **B10** **B20** **B30**

Diesel fuels conforming to the EN590, EN16734 and EN16709 standards and containing up to 7%, 10%, 20% and 30% fatty acid methyl ester respectively. The use of B20 or B30 fuels, even occasionally, imposes special maintenance conditions referred to as "Arduous conditions".

XTL

Paraffinic Diesel fuel conforming to the EN15940 standard.

! The use of any other type of (bio) fuel (vegetable or animal oils, pure or diluted, domestic fuel, etc.) is strictly prohibited (risk of damage to the engine and fuel system).

i The only Diesel fuel additives authorised for use are those that meet the B715000 standard.

Diesel at low temperature

At temperatures below 0 °C (+32 °F), the formation of paraffins in summer-type Diesel

fuels could prevent the engine from operating correctly. In these temperature conditions, use winter-type Diesel fuel and keep the fuel tank more than 50 % full.

At temperatures below -15 °C (+5 °F) to avoid problems starting, it is best to park the vehicle under shelter (heated garage).

Travelling abroad

Certain fuels could damage your vehicle's engine.

In certain countries, the use of a particular fuel may be required (specific octane rating, specific trade name, etc.) to ensure correct operation of the engine.

For all additional information, consult a dealer.

Charging system (Electric)

400 V electrical system

The electrical traction system, which operates at a voltage of approximately 400 V, is identified by orange cables, and its components are marked with this symbol:



! An electric vehicle's power train can become hot during use and after switching off the ignition.

Observe the warning messages shown on labels, particularly inside the flap.

All work on or modifications to the vehicle's electrical system (including the traction battery, connectors, orange cables and other components visible from the interior or exterior) is strictly prohibited - risk of severe burns or potentially fatal electric shock (short-circuit/electrocution)!

In the event of a problem, always contact a CITROËN dealer or a qualified workshop.

! In the event of an accident or impact to the vehicle's underbody

In these situations, the electrical circuit or the traction battery can be seriously damaged. Stop as soon as it is safe to do so and switch off the ignition.

Contact a CITROËN dealer or a qualified workshop.

! In the event of exposure to a fire

Immediately exit and evacuate all passengers from the vehicle. Never attempt to fight the fire yourself - risk of electrocution! You must immediately contact the emergency services, informing them that the incident involves an electric vehicle.

! When washing

Before washing the vehicle, always check that the charging flap is closed correctly.
Never wash the vehicle while the battery is on charge.

! High-pressure washing

To avoid damaging the electrical components, it is expressly prohibited to use high-pressure washing in the engine compartment or under the body.
Do not use a pressure greater than 80 bar when washing the bodywork.

! Never allow water or dust to enter the connector or charging nozzle - risk of electrocution or fire!

Never connect / disconnect the charging nozzle or cable with wet hands - risk of electrocution!

Traction battery

This battery stores the energy that powers the electric motor and the thermal comfort equipment in the passenger compartment. It is discharged during use and must be recharged as often as possible, even partially.

The range of the battery may vary according to the type of driving, the route, the use of thermal comfort equipment and the ageing of its components.

i The lifespan of the traction battery depends on multiple factors, such as climatic conditions, distance travelled and how often it has been fast-charged.

To conserve the traction battery's capacity and range:

- Avoid driving too often with a battery charge level below 15%.
- Carry out a full charge (100%) at least once per week and then do not use the vehicle for about 4 hours to allow the traction battery to level out the charge across the cells (thus ensuring a balanced voltage across the cells).
- In summer, park the vehicle in the shade and away from any source of heat.

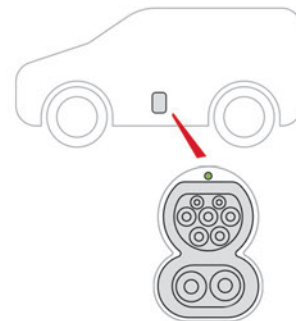
! In the event of damage to the traction battery

It is strictly prohibited to work on the vehicle yourself.

Do not touch liquids coming from the battery, and in the event of skin contact with these products, wash abundantly with water and contact a doctor as soon as possible.

Contact a CITROËN dealer or a qualified workshop to have the system checked.

Charging flap and charging connector



The charging flap is located on the front left-hand side of the vehicle.

► To open the charging flap, slide your finger into the slot at the bottom right and pull.
The charging connector is protected by 2 covers. An indicator lamp above the charging connector indicates when the charging nozzle is locked.

State of charging indicator lamp	Meaning
Fixed	The charging nozzle is locked.

State of charging indicator lamp	Meaning
Flashing	The charging nozzle has been inserted but the ignition is still switched on. Switch off the ignition and try again.
Off	The charging nozzle is unlocked and can be removed.

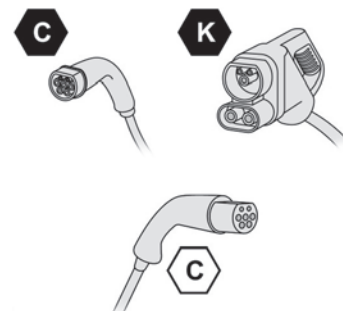
! Do not dismantle or modify the charging connector - risk of electrocution and/or fire!
Contact a CITROËN dealer or a qualified workshop.

Charging cables, sockets and chargers

The charging cable supplied with the vehicle (depending on version) is compatible with the electrical systems in the country of sale. When travelling abroad, check the compatibility of local electrical systems with the charging cable. A full range of charging cables is available from your dealer. Contact a CITROËN dealer or a qualified workshop for more information and to obtain suitable charging cables.

Identification labels on charging sockets/connectors

Identification labels are affixed to the vehicle, charging cable and charger to inform the user about which device needs to be used.



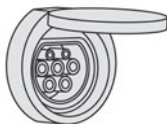
The meaning of each identification label is as follows:

Identification label	Location	Configuration	Power type/Voltage range
	Charging connector (vehicle side)	TYPE 2	AC < 480 Vrms
	Charging socket (charger side)	TYPE 2	AC < 480 Vrms
	Charging connector (vehicle side)	COMBO 2 (FF)	DC 50 V – 500 V

Accelerated charging, mode 3

Accelerated charging unit (depending on version)

(accelerated charging - single-phase or three-phase alternating current (AC))

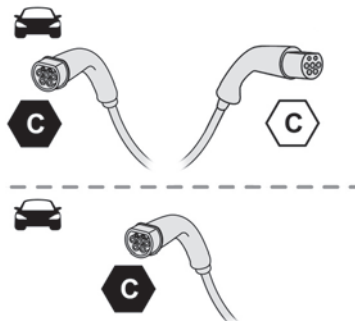


In mode 3 with an accelerated charging unit: 32 A maximum charging current.



In mode 3 with an accelerated charging unit (Wallbox): 32 A maximum charging current.

Charging cable, mode 3 (AC)



Identification labels **C** on the charging connector (vehicle side) and on the socket (charger side).

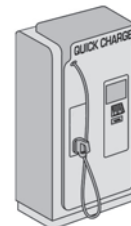
! Accelerated charging unit

Do not disassemble or modify the charging unit - risk of electrocution and/or fire! Refer to the charging unit manufacturer's user manual for the operating instructions.

Superfast charging, mode 4

Fast public charger

(superfast charging - direct current (DC))



Charging cable, mode 4 (DC)

(integrated into the fast public charger)



Identification label **K** on the charging connector (vehicle side).

Only use fast public chargers where the cable length does not exceed 30 metres.

! Superfast charging of the vehicle is limited to 50 kW.

Charging the traction battery (Electric)

To charge, connect the vehicle to a domestic charging unit or a fast public charger (superfast charging).

For a full charge, follow the desired charging procedure without interrupting it, until it ends automatically.

To stop charging at any time, press the locking button on the remote control for 5 seconds and remove the charging nozzle. For superfast charging, also refer to the fast public charger.

The display of information linked to the charging is integrated into the rear view mirror. For more information on the **Display integrated into the rear view mirror**, refer to the corresponding section.

! As a safety measure, the engine will not start if the charging cable is plugged into the vehicle's charging connector.

i Cooling the traction battery

The cooling fan in the engine compartment comes on during charging to cool the on-board charger and the traction battery.

i Balancing the traction battery voltage

After carrying out a full charge (100%) at least once per week, we recommend not using the vehicle for about 4 hours.

This time allows the voltage to balance across all of the traction battery's cells (ensuring a level voltage across all of its cells).

This process helps keep the traction battery in good condition and aids in the calculation of its charging level.

! Completely discharged traction battery

To preserve the lifespan of the traction battery and avoid damaging it, make sure that it is never completely discharged (0%).

When the charge level drops to 15%, the message "LOW POWER MODE" appears on the display integrated into the rear view mirror. If this message appears while driving, avoid heavy acceleration and charge the vehicle as soon as possible.

i Long-term parking

Before parking the vehicle for an extended period, carry out a full charge of the traction battery.

Park the vehicle in a place where the temperature will be between 0°C and 45°C (parking in a place which will experience extreme temperatures can damage the traction battery).

Disconnect the cable from the (-) terminal of the 12 V accessory battery.

Check the level of charge in the traction battery periodically and charge it if necessary.

When parking the vehicle for more than one month, keep the level of charge above 50%. When parking the vehicle for a very long period, charge the vehicle every 2 months. Do not leave the charging cable connected. Lack of use of the traction battery temporarily affects its performance. At the end of the parking period, carry out several charge/discharge cycles to restore the normal operation of the traction battery.

Precautions

Our electric vehicles have been developed in accordance with the recommendations on the maximum limits for electromagnetic fields, as issued by the International Commission on Non-Ionizing Radiation Protection (ICNIRP - 1998 Guidelines).

Wearers of pacemakers or equivalent devices



Ask your doctor about what precautions you should take, or ask the manufacturer of your implanted electro-medical device about whether its operation is guaranteed in an environment which complies with the ICNIRP recommendations.

! If in doubt

Accelerated charging: do not remain inside or near the vehicle, or near the charging cable or charging unit, even for a short time.

Superfast charging: do not use the system yourself and avoid approaching public fast charging points. Leave the area and ask a third party to recharge the vehicle.

Before charging

! Accelerated charging

Depending on the context:

- Have a professional check that the electrical system to be used complies with applicable standards and is compatible with the vehicle.
 - Have an accelerated charging unit which is compatible with the vehicle installed by a professional.
- Favour the use of the cable supplied with the vehicle or as an accessory.
For more information, contact a CITROËN dealer or a qualified workshop.

i Superfast charging

Check that the fast public charging station and its charging cable are compatible with the vehicle.

During charging

- ! Never work under the bonnet:
 - Some areas remain very hot, even an hour after charging ends - risk of burns!
 - The fan may start at any time - risk of cuts or strangulation!

i The performance of the traction battery varies depending on the outside temperature and the temperature inside the traction battery itself.
During charging, the outside temperature must ideally be between 0°C and 45°C. Charging is not possible when the temperature inside the traction battery is below -5°C or above 55°C. Charging time may be longer if the temperature is below 0°C.

In cold weather, immediately connect the vehicle after switching off the ignition.

- i Significant variations in the level of incoming electric current may stop the charging process.
 - Disconnect the charging cable and wait for the level of electric current to return to normal.

After charging

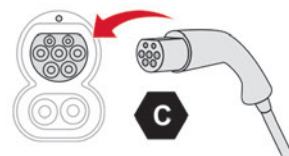
- ! Check that the charging flap is closed.

Connection

- Switch the ignition off.
- Open the charging flap, remove the protective covers and check that there are no foreign bodies on the charging connector.

Accelerated charging, mode 3

- Connect the charging cable to the charging unit (if applicable).
- Remove the protective cover from the charging nozzle.



- Insert the nozzle into the vehicle's charging connector.

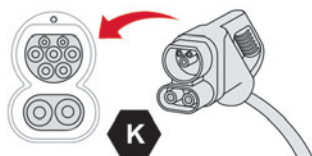
The indicator lamp in the flap comes on fixed to indicate that the nozzle is locked.
When charging has started, the message "CHARGING" appears on the display integrated into the rear view mirror and the level of current flowing into the traction battery is shown.
If this is not the case, charging has not started; restart the procedure, ensuring that all connections are properly established.

Superfast charging, mode 4

- Follow the instructions for use of the fast public charger and select a maximum power of 50 kW.

- ! Charging will not start if a power level greater than 50 kW has been selected.

- Remove the protective cover from the nozzle on the fast public charger.



- Insert the nozzle into the vehicle's charging connector.

The indicator lamp in the flap comes on fixed to indicate that the nozzle is locked.

When charging has started, the message **"CHARGING"** appears on the display integrated into the rear view mirror and the level of current flowing into the traction battery is shown. If this is not the case, charging has not started. Depending on the message displayed in the rear view mirror, proceed as follows:

- **"UNPLUG&PLUG"**: remove and then reinsert the nozzle.
- **"WAITING x SEC"**: wait several seconds until the message **"DC CHARGE READY"** appears.

Disconnection

Charging is complete when the message **"CHARGE FULL"** is shown on the display integrated into the rear view mirror.

Before disconnecting the nozzle from the charging connector:

- Switch off the current to the charging unit (if applicable).
- or
- Press the locking button on the remote control for 5 seconds.

The charging nozzle unlocks (confirmed when the indicator lamp above the charging connector goes out).

Accelerated charging, mode 3

When the nozzle is unlocked, the message **"PLUGGED IN"** appears in the display integrated into the rear view mirror.

- Remove the charging nozzle within **30 seconds**.

i If the charging nozzle is not removed within 30 seconds, it automatically locks again inside the flap and charging recommences (the message **"CHARGING"** appears on the display integrated into the rear view mirror).

Superfast charging, mode 4

When the nozzle is unlocked, the message **"CHARGE STOP"** appears on the display integrated into the rear view mirror.

- Wait until the message **"UNPLUG"** appears, then remove the charging nozzle.

! Never try to remove the charging nozzle when it is locked (indicator lamp on fixed) - risk of irreversibly damaging the locking mechanism and preventing charging of the traction battery!

- Replace the protective covers over the charging connector and close the charging flap.

- Disconnect the cable from the charging unit (if applicable).

Snow chains



In wintry conditions, snow chains improve traction as well as the behaviour of the vehicle when braking.

! The snow chains must be fitted only to the front wheels. They must never be fitted to "space-saver" type spare wheels.

i Observe the legislation in force in your country on the use of snow chains and the maximum authorised speed.

Only use chains that have been designed to be fitted to the type of wheel on the vehicle:

Original tyre size	Maximum link size.
205/70 R15	16 mm
215/70 R15	12 mm
225/70 R15	16 mm
215/75 R16	12 mm
225/75 R16	16 mm

For more information, contact a CITROËN dealer or a qualified workshop.

Installation tips

- ▶ To fit the snow chains during a journey, stop the vehicle on a flat surface at the side of the road.
- ▶ Apply the parking brake and position any wheel chocks under the wheels to prevent movement of the vehicle.
- ▶ Fit the snow chains following the instructions provided by the manufacturer.
- ▶ Move off gently and drive for a few moments, without exceeding 31 mph (50 km/h).
- ▶ Stop the vehicle and check that the snow chains are correctly tightened.

i It is strongly recommended that you practise fitting the snow chains on a level and dry surface before setting off.

! Avoid driving with snow chains on roads that have been cleared of snow to avoid damaging the vehicle's tyres and the road surface. If the vehicle is fitted with alloy wheels, check that no part of the chain or its fixings is in contact with the wheel rim.

Towing a trailer



The type-approved towable weights are entered in your vehicle's registration certificate, as well as on the manufacturer's plate.

i For more information on the **Technical characteristics** of the vehicle and particularly on weights and towable loads, refer to the corresponding section.

You will then have information on your vehicle's ability to tow a trailer, a caravan, a boat, etc. These values are also given in the sales brochures.

i We recommend using genuine CITROËN towbars and their harnesses that have been tested and approved from the design stage of your vehicle, and having a CITROËN dealer fit the towbar. These genuine towbars are compatible with the operation of the rear parking sensors and the reversing camera, if your vehicle is so equipped.

If the towbar is not fitted by a CITROËN dealer, it must still be fitted in accordance with the vehicle manufacturer's instructions.

i **Electric motor**
An electric vehicle cannot under any circumstances be fitted with a towing device. It is therefore not possible to tow a trailer or caravan.

Towbar with quickly detachable towball

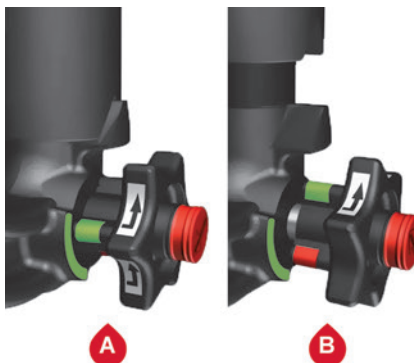
Presentation

This genuine towball can be easily and quickly fitted or removed. These operations do not require any tools.



1. Carrier
2. Connection socket
3. Safety eye
4. Detachable towball
5. Locking / unlocking wheel
6. Key lock with removable cap
7. Key reference label

i For more information on the **Technical data** of the vehicle, and in particular on the weights and towed loads, refer to the corresponding section.



- A. Locked** position; the locking wheel is in contact with the towball (no gap).
- B. Unlocked** position; the locking wheel is no longer in contact with the towball (gap of around 5 mm).

i Observe the legislation in force in the country where you are driving.

Before each use

- i** Check that the towball is correctly locked, verifying the follow points:
- the green mark on the wheel is in line with the green mark on the towball,
 - the wheel is in contact with the towball,
 - the key lock is closed and the key removed; the wheel can no longer be operated,

- the towball must not be able to move in its carrier; test by shaking it with your hand.

During use

- !** Never release the locking system with a trailer or load carrier on the towball. Never exceed the maximum authorised weight for the vehicle (the Gross Vehicle Weight - GVW), the trailer, or the sum of the two (the Gross Train Weight - GTW).

Following use

When travelling without a trailer or load on a towbar-mounted carrier, the towball must be removed and the protective plug inserted in the carrier. This measure applies particularly where the towball might obscure visibility of the number plate or its lighting.

Fitting the towball



- ▶ Below the rear bumper, remove the protective plug from the carrier.
 - ▶ Insert the end of towball 4 into carrier 1 and push it upwards; the locking will take place automatically.
- The wheel 5 turns a quarter of a turn anti-clockwise; take care to keep your hands clear.



- ▶ Check that the mechanism has correctly locked into place (position A).
- ▶ Close lock 6 using the key.

- ▶ Always remove the key. The key cannot be removed when the lock is open.
- ▶ Clip the cap onto the lock.



- ▶ Remove the protective cover from the towball.
- ▶ Attach the trailer to the towball.
- ▶ Attach the cable on the trailer to safety eye 3 on the carrier.
- ▶ Connect the trailer plug to connection socket 2 on the carrier.

Removing the towball

- ▶ Disconnect the trailer plug from the connection socket 2 on the carrier.
- ▶ Detach the cable on the trailer from the safety eye 3 on the carrier.
- ▶ Detach the trailer from the towball.
- ▶ Refit the protective cover to the towball.
- ▶ Remove the cap from the lock and press it onto the head of the key.
- ▶ Insert the key into lock 6.

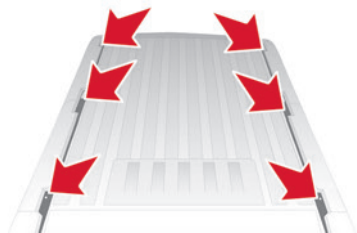
- ▶ Open the lock using the key.
- ▶ Hold towball 4 firmly in one hand; using the other hand, pull and turn wheel 5 fully in a clockwise direction; do not release the wheel.
- ▶ Extract the towball from the bottom of its carrier 1.
- ▶ Release the wheel; this automatically stops in the unlocked position (position B).
- ▶ Refit the protective plug to the carrier.
- ▶ Carefully stow the towball in its bag away from knocks and dirt.

Maintenance

Correct operation is only possible if the towball and its carrier are kept clean. Before cleaning the vehicle with a high-pressure jet wash, the towball must be removed and the protective plug fitted to the carrier. Affix the enclosed label in a clearly visible location, close to the carrier or in the boot.

i Work on the towing device
Contact a CITROËN dealer or a qualified workshop.

Roof-mounted carrying systems



For safety reasons and to avoid damaging the roof, it is imperative to use a carrying system (roof bars or roof rack) approved for the vehicle. Roof bars can only be fitted on H1 or H2 height versions of vans, combis and minibuses. On minibuses, check the presence of a roof air conditioning unit.

The carrying device must be fixed to the anchorage points on the roof of the vehicle: 6, 8 or 10, depending on the wheelbase of the vehicle.

Observe the fitting instructions and the conditions of use in the guide supplied with the carrying device.

i Maximum roof load, evenly distributed: 150 kg, for all versions, within the limits of the gross vehicle weight (GVW).

i Roofs cannot be equipped with a carrying system on H3 height versions. Strictly observe the legal provisions in force concerning the maximum volume measurements.

i For more information on the **Technical data** of the vehicle, and in particular on the dimensions, refer to the corresponding section.

Bonnet

Opening

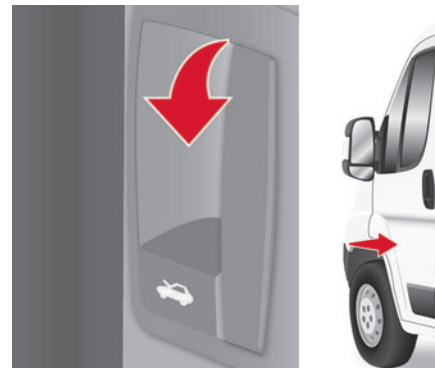
! Before doing anything under the bonnet, deactivate the Stop & Start system to avoid the risk of injury related to an automatic change to START mode.

! Electric motor

Take care with objects or clothing that could be caught in the blades of the cooling fan or in certain moving components - risk of strangulation and serious injury! Before carrying out any work under the bonnet, you must switch off the ignition and disconnect the nozzle from the charging connector if it is connected.

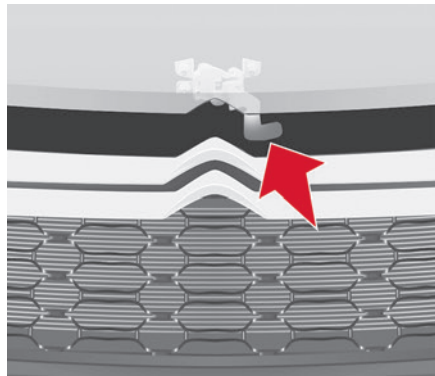
On the inside

This operation must only be done with the vehicle stationary and the driver's door open.



► Pull the control located on the side of the dashboard towards you.

On the outside

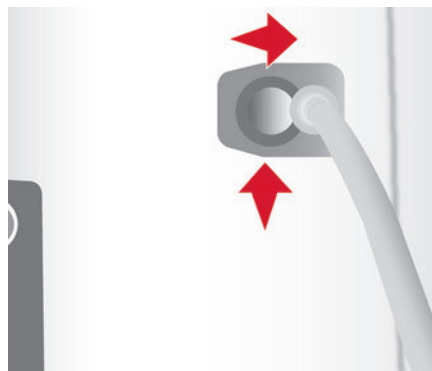


► Push the lever located above the grille upwards and lift the bonnet.



Do not open the bonnet under very windy conditions.

When the engine is hot, handle the lever and the stay with care (risk of burns).



► Unclip the stay and rotate it to insert it into the first slot and then into the second slot.



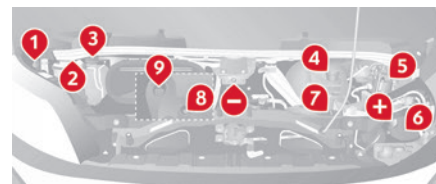
Because of the presence of electrical equipment under the bonnet, it is recommended that exposure to water (rain, washing, etc.) be limited.

Closing the bonnet

► Before closing the bonnet, replace the stay in its housing.

► Lower the bonnet and release it near the end of its travel. Check the bonnet is locked.

Diesel engines



1. Screenwash and headlamp washer reservoir
2. Power steering fluid reservoir
3. Engine coolant reservoir
4. Brake and clutch fluid reservoir
5. Diesel fuel filter
6. Fusebox
7. Air filter
8. Dipstick
9. Engine oil filler cap

Battery connections:

- + Positive metallic terminal
- Negative metallic terminal (earth)

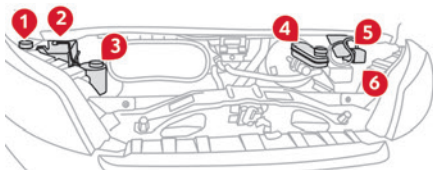


Diesel fuel system

This system is under very high pressure.

All work must be carried out only by a CITROËN dealer or a qualified workshop

Electric motor



1. Screenwash and headlamp washer reservoir
2. Engine coolant reservoir
3. Power steering fluid reservoir
4. Brake and clutch fluid reservoir
5. Heating circuit fluid reservoir
6. Fusebox

Checking levels

Check all of the following levels regularly in accordance with the manufacturer's service schedule. Top them up if required, unless otherwise indicated.

If a level drops significantly, have the corresponding system checked by a CITROËN dealer or a qualified workshop.

! The fluids must comply with the manufacturer's requirements and with the vehicle's engine.

! Take care when working under the bonnet, as certain areas of the engine may be extremely hot (risk of burns) and the cooling fan could start at any time (even with the ignition off).

! If the engine cover is to be removed / refitted, handle it with care to avoid damaging the mounting clips.

Used products

! Avoid prolonged contact of used oil or fluids with the skin.
Most of these fluids are harmful to health and very corrosive.



Do not discard used oil or fluids into sewers or onto the ground.
Empty used oil into the containers reserved for this purpose at a CITROËN dealer or a qualified workshop.

Engine oil



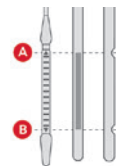
The level is checked, with the engine having been switched off for at least 30 minutes and on level ground, using the dipstick. It is normal to top up the oil level between two services (or oil changes). It is recommended that you check the level, and top up if necessary, every 3,000 miles (5,000 km).

! In order to maintain the reliability of the engine and emissions control system, never use additives in the engine oil.

Checking using the dipstick

For the location of the dipstick, please refer to the illustration of the corresponding engine compartment.

- Grasp the dipstick by its coloured grip and pull it out completely.
- Wipe the end of the dipstick using a clean, lint-free cloth.



- Reinsert the dipstick and push fully down, then pull it out again to visually check the oil level: the correct level is between marks **A** (max) and **B** (min).

Do not start the engine if the level is:

- above mark **A**: contact a CITROËN dealer or a qualified workshop.
- below mark **B**: top up the engine oil immediately.

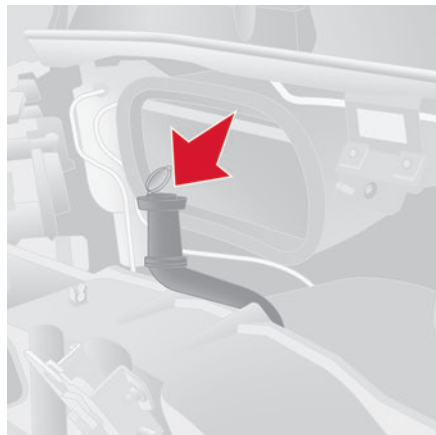
Oil grade

! Before topping up or changing the engine oil, check that the oil is suitable for the engine and complies with the recommendations in

the service schedule supplied with the vehicle (or available from your CITROËN dealer and qualified workshops).

Use of non-recommended oil may invalidate the contractual warranty in the event of engine failure.

Topping up the engine oil level



- ▶ Remove the dipstick before topping up.
- ▶ Recover the oil filler neck.
- ▶ Unscrew the filler cap.
- ▶ Install the oil filler neck in the filler hole.
- ▶ Top up with oil.
- ▶ Remove the oil filler neck from the filler hole.
- ▶ Replace the filler cap.

- ▶ Replace the dipstick.

Brake fluid



The level of this fluid should be close to the **"MAX"** mark. If not, check the brake pad wear.

To know how often the brake fluid should be replaced, refer to the manufacturer's servicing schedule.



If topping up, clean the cap before replacing it. Use only DOT4 brake fluid from a sealed canister.

Power steering fluid



The level of this fluid should be close to the **"MAX"** mark. Check it, with the vehicle parked on level ground and with the engine cold, by reading the level on the filler neck.

Unscrew the cap secured to the dipstick. To access the reservoir cap, remove the protective cover by turning its three fixing screws a quarter turn, then remove the second cover placed on the cap.

Engine coolant

(Diesel)



It is normal to top up this fluid between two services.

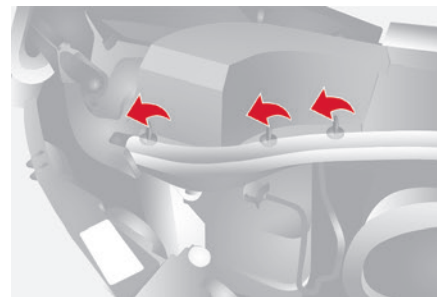
The check and top-up must only be done with the engine cold.

A level of coolant that is too low risks causing major damage to the engine; the coolant level must be close to the **"MAX"** mark without ever going above it.

If the level is close to or below the **"MIN"** mark, it is essential to top it up.

When the engine is hot, the temperature of the coolant is regulated by the fan.

As the cooling system is pressurised, wait at least one hour after switching off the engine before carrying out any work.



To gain access to the reservoir cap, remove the protective cover by turning its three fixing screws a quarter of a turn.

In order to avoid the risk of scalding if you need to top up in an emergency, wrap a cloth around the cap and unscrew the cap by two turns to allow the pressure to drop.

Once the pressure has dropped, remove the cap and top up to the required level.

! Check the coolant level regularly according to how much you use your vehicle (every 3,000 miles (5,000 km)/3 months).

(Electric)

!  Do not top up the coolant.



If the level is close to or below the "MIN" mark, it is essential to contact a CITROËN dealer or a qualified workshop.

Heating circuit fluid (Electric)

Do not top up the heating circuit fluid. Contact a CITROËN dealer or a qualified workshop.

Screenwash and headlamp washer fluid



To check the level or top up this fluid on vehicles fitted with headlamp washers, immobilise the vehicle and switch off the engine. Reservoir capacity: approximately 5.5 litres.



To access the filler cap, pull the telescopic filler neck and unclip the cap.

Fluid specification

The fluid must be topped up with a ready-to-use mixture. In winter (temperatures below zero), a liquid containing an agent to prevent freezing must be used which is appropriate for the prevailing conditions, in order to protect the elements of the system (pump, tank, ducts, jets, etc.).

! Filling with pure water is prohibited under all circumstances (risk of freezing, limestone deposits, etc.).

AdBlue (BlueHDi)

An alert is triggered when the reserve level is reached.

For more information on **Indicators** and in particular the AdBlue range indicators, refer to the corresponding section.

To avoid the vehicle being immobilised in accordance with regulations, you must top up the AdBlue tank.

For more information on **AdBlue® (BlueHDi)**, and in particular on the supply of AdBlue, refer to the corresponding section.

Checks

Unless otherwise indicated, check these components in accordance with the manufacturer's service schedule and according to your engine.

Otherwise, have them checked by a CITROËN dealer or a qualified workshop.

! Only use products recommended by CITROËN or products of equivalent quality and specification. In order to optimise the operation of components as important as those in the braking system, CITROËN selects and offers very specific products.

12 V battery



The battery does not require any maintenance.

However, check regularly that the terminals are correctly tightened (versions without quick release terminals) and that the connections are clean.

i For more information on the precautions to take before any work on the **12 V battery**, refer to the corresponding section.

! Versions equipped with Stop & Start are fitted with a 12 V lead-acid battery of specific technology and specification. Its replacement should be carried out only by a CITROËN dealer or a qualified workshop.

Air filter



Depending on the environment and the use of the vehicle (e.g. dusty atmosphere, city driving), **change it twice as often, if necessary.**

Passenger compartment filter



Depending on the environment and the use of the vehicle (e.g. dusty atmosphere, city driving), **change it twice as often, if necessary.**

i A clogged passenger compartment filter can adversely affect air conditioning system performance and generate undesirable odours.

Oil filter



Change the oil filter each time the engine oil is changed.

Particle filter (Diesel)

In addition to the catalytic converter, this filter actively contributes to the preservation of air quality by trapping the unburnt pollutant particles. Black exhaust fumes are therefore not emitted.

Operation

This filter, inserted into the exhaust system, accumulates the carbonaceous particles. The engine management computer automatically and periodically manages the removal of carbonaceous particles (regeneration). The regeneration procedure is triggered according to the amount of accumulated particles and the conditions of use of the vehicle. During this phase, you may notice certain phenomena - accelerated idling, triggering of the cooling fan, increased smoke and increased temperature at the exhaust - which have no impact on the operation of the vehicle and the environment.

i Following prolonged operation of the vehicle at very low speed or at idle, you may, in exceptional circumstances, notice the emission of water vapour at the exhaust while accelerating. This has no impact on the vehicle's behaviour and the environment.

! Due to the high exhaust temperatures caused by the normal operation of the particle filter, it is recommended not to park

the vehicle on flammable materials (grass, dry leaves, pine needles, etc.) to avoid any risk of fire.

Saturation/Regeneration



If there is a risk of clogging, this warning lamp comes on, accompanied by a message on the instrument panel display.

This warning is due to the start of saturation of the particle filter (exceptionally long urban driving conditions: reduced speed, traffic jams, etc.).

In order to regenerate the filter, it is recommended to drive as soon as possible - when traffic conditions and regulations permit - at a speed of at least 37 mph (60 km/h), with an engine speed above 2,000 rpm for about 15 minutes (until the warning lamp and/or the message disappear).

If possible, avoid switching off the engine before the end of filter regeneration; repeated interruptions can lead to early deterioration of the engine oil. It is not recommended to terminate the filter regeneration with the vehicle stationary.

Malfunction

If this alert persists, do not ignore this warning; this indicates that a malfunction has occurred in the exhaust system/particle filter assembly. Have it checked by a CITROËN dealer or a qualified workshop.

Manual gearbox



The gearbox does not require any maintenance (no oil change).

Brake pads



Brake wear depends on the style of driving, particularly in the case of vehicles used in town, over short distances. It may be necessary to have the condition of the brakes checked, even between vehicle services. Unless there is a leak in the circuit, a drop in the brake fluid level indicates that the brake pads are worn.



If this warning lamp comes on, have the brake pads checked by a CITROËN dealer or a qualified workshop.



After washing the vehicle, moisture, or in wintry conditions, ice can form on the brake discs and pads: braking efficiency may be reduced. Gently dab the brakes to dry and defrost them.

Brake disc wear



For information on checking brake disc wear, contact a CITROËN dealer or a qualified workshop.

Manual parking brake



If you notice excessive brake lever travel or decreased effectiveness, the parking

brake must be adjusted, even between two services.

This system must be checked by a CITROËN dealer or a qualified workshop.

Diesel fuel filter

The Diesel fuel filter is located in the engine compartment near the brake fluid reservoir.



If this warning lamp comes on, bleed the filter.

You can also bleed it regularly at each engine oil change.

Bleeding the water in the filter



- ▶ Couple a clear hose to the bleed screw 1 head.
- ▶ Place the other end of the clear hose in a container.

- ▶ Loosen bleed screw 2.
- ▶ Switch on the ignition.
- ▶ Wait for the scavenge pump to stop.
- ▶ Switch off the ignition.
- ▶ Tighten bleed screw 2.
- ▶ Remove, then drain the clear hose and the container.
- ▶ Start the engine.
- ▶ Check that there are no leaks.



HdI engines make use of advanced technology. Any intervention requires a special qualification guaranteed by the CITROËN dealer network or a qualified workshop.

Wheels and tyres



The inflation pressure of all tyres, including the spare wheel, must be checked on "cold" tyres.

The pressures indicated on the tyre pressure label are valid for "cold" tyres. If you have driven for more than 10 minutes or more than 6 miles (10 kilometres) at over 31 mph (50 km/h), add 0.3 bar (30 kPa) to the values indicated on the label.



Under-inflation increases energy consumption. Non-compliant tyre pressures cause tyres to wear prematurely and have an adverse effect on the vehicle's road holding - risk of accident!

Driving with worn or damaged tyres reduces the braking and road holding performance of the vehicle. Regularly check the condition of the tyres (tread and sidewalls) and rims as well as the presence of the valve caps.

When the wear indicators no longer appear set back from the tread, the depth of the grooves is less than 1.6 mm; replace the tyres as soon as possible.

Using different size wheels and tyres from those specified can affect the lifetime of tyres, wheel rotation, ground clearance, the speedometer reading and have an adverse effect on road holding.

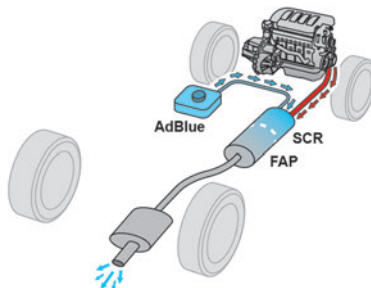
Fitting different tyres on the front and rear axles can cause the ESC to mistime.

Always mark the direction of rotation on the tyres that will be stored when fitting winter or summer tyres. Store them in a cool, dry place and away from direct exposure to the sun's rays.



Winter or 4-seasons tyres can be identified by this symbol on their sidewalls.

AdBlue® (BlueHDi engines)



To respect the environment and ensure compliance with the Euro 6 standard, without adversely affecting the performance or fuel consumption of its Diesel engines, CITROËN has taken the decision to equip its vehicles with a system that associates SCR (Selective Catalytic Reduction) with a Diesel Particle Filter (DPF) for the treatment of exhaust gases.

SCR system

Using a liquid called AdBlue® that contains urea, a catalytic converter turns up to 85% of the nitrogen oxides (NOx) into nitrogen and water, which are harmless to health and the environment.



The AdBlue® is contained in a **special tank** holding about 19 litres.

Its capacity allows a driving range of approximately 2,500 miles (4,000 km), **which may vary considerably** depending on your driving style.

An alert system is triggered once the reserve level is reached: it is then possible to drive for a further 1,500 miles (2,400 km) before the tank is empty and the vehicle is immobilised.

i For more information on the **Warning and indicator lamps** and the associated alerts, or the **Indicators**, please refer to the corresponding sections.

! Once the AdBlue® tank is empty, a device required by law prevents the engine from being restarted.

If the SCR system is faulty, the level of emissions from the vehicle will no longer meet the Euro 6 standard and the vehicle starts polluting the environment.

In the event of a confirmed SCR system malfunction, it is essential to visit a CITROËN dealer or a qualified workshop as soon as possible. After 250 miles (400 km), a device is automatically activated to prevent the engine from starting.

In both cases, a range indicator indicates the distance that can be travelled before the vehicle is immobilised.

Freezing of the AdBlue®

AdBlue® freezes at temperatures below around -11°C. The SCR system includes a heater for the AdBlue® tank, allowing you to continue driving in very cold conditions.

Supply of AdBlue®

It is recommended that the AdBlue® be topped up as soon as the first alert is issued indicating that the reserve level has been reached.

-  For the correct operation of the SCR system:
- Use only AdBlue® fluid that meets the ISO 22241 standard.
 - Never transfer AdBlue® to another container as it would lose its purity.
 - Never dilute AdBlue® with water.

It is possible to obtain AdBlue® from a CITROËN dealer or a qualified workshop.

 You can also visit a service station equipped with AdBlue® pumps specially designed for passenger vehicles.

Recommendations on storage

AdBlue® freezes at about -11°C and deteriorates above +25°C. Containers should be stored in a cool area and protected from direct sunlight. Under these conditions, the fluid can be kept for at least a year.

If the fluid has frozen, it can be used once it has completely thawed out at room temperature.

 Never store AdBlue® containers in your vehicle.

Precautions for use

AdBlue® is a urea-based solution. This fluid is non-flammable, colourless and odourless (when kept in a cool place).

In the event of contact with the skin, wash the affected area with soap and running water. In the event of contact with the eyes, immediately rinse the eyes with large amounts of water or with an eye wash solution for at least 15 minutes. Seek medical attention if you feel a persistent burning sensation or irritation.

If swallowed, immediately wash out the mouth with clean water and then drink plenty of water. In certain conditions (high temperature, for example), the risk of release of ammonia cannot be excluded: do not inhale the fluid. Ammonia vapours have an irritant effect on mucous membranes (eyes, nose and throat).

 Store AdBlue® out of the reach of children, in its original container.

Procedure

Before starting the top-up procedure, ensure that the vehicle is parked on a flat and level surface.

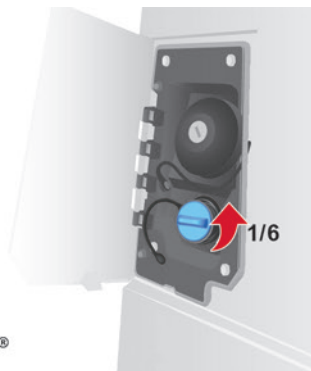
In wintry conditions, ensure that the temperature of the vehicle is above -11 °C. Otherwise the AdBlue® may be frozen and so cannot be poured into its tank. Park the vehicle in a warmer area for a few hours to allow the top-up to be carried out.

 Never put the AdBlue® into the Diesel fuel tank.

 If any AdBlue® is splashed, or if there are any spillages on the bodywork, rinse immediately with cold water or wipe with a damp cloth. If the fluid has crystallised, clean it off using a sponge and hot water.

 Important: **in the event of a top-up after an AdBlue breakdown**, you must wait about 5 minutes before switching on the ignition, **without opening the driver's door, unlocking the vehicle or bringing the electronic key into the passenger compartment**. Switch on the ignition, then wait for 10 seconds before starting the engine.

► Switch off the ignition and remove the key from the switch to switch off the engine.



AdBlue®

- Turn the blue cap of the AdBlue® tank a 6th of a turn anti-clockwise and remove it.

Filling up

- With a container of AdBlue®: after checking the expiry date, read the instructions on the label carefully before pouring the contents of the container into the vehicle's AdBlue tank.
- With an AdBlue® pump: introduce the nozzle and fill the tank until the nozzle automatically cuts out.

- ! In order not to overfill the AdBlue® tank:
 - Add between 10 and 13 litres using AdBlue® containers.
 - Stop after the nozzle's first automatic cut-out, if you are refilling at a service station. The system only registers AdBlue® top-ups of 5 litres or more.

- ! If the AdBlue® tank is completely empty – which is confirmed by the message "Top up AdBlue: Starting impossible" – it is essential to add at least 5 litres.

After refilling

- Refit the blue cap to the tank filler and turn it clockwise as far as it will go (one sixth of a turn).
- Close the fuel filler flap.



- Do not dispose of AdBlue® containers in the household waste. Place them in a container reserved for this purpose or take them back to where you bought them.

Advice on care and maintenance

General recommendations

Observe the following recommendations to avoid damaging the vehicle.

Exterior

- ! Never use a high-pressure jet wash in the engine compartment - risk of damaging the electrical components! Do not wash the vehicle in bright sunshine or extremely cold conditions.

- i When washing the vehicle in an automatic roller-brush car wash, be sure to lock the doors and, depending on version, move the electronic key away and deactivate the "hands-free" function (Hands-Free Tailgate Access).

When using a pressure washer, keep the jet nozzle at a minimum distance of 30 cm from the vehicle (particularly when cleaning areas containing chipped paint, sensors or seals). Promptly clean up any stains containing chemicals liable to damage the vehicle's paintwork (including tree resin, bird droppings, insect secretions, pollen and tar). Depending on the environment, clean the vehicle frequently to remove salty deposits (in coastal areas), soot (in industrial areas) and mud/salts (in wet or cold areas). These substances can be highly corrosive. Contact a CITROËN dealer or a qualified workshop for advice on removing stubborn stains requiring special products (such as tar or insect removers).

Preferably, have paint touch-ups performed by a CITROËN dealer or a qualified workshop.

Interior

! When washing the vehicle, never use a water hose or high-pressure jet to clean the interior.

Liquids carried in cups or other open containers can spill, presenting a risk of damage to the instruments and controls and the controls located on the centre console. Be vigilant!

To clean instrument panels, touch screens or other displays, wipe gently with a soft, dry cloth. Do not use products (e.g. alcohol, disinfectant) or soapy water directly on these surfaces - risk of damage!

Comply with the instructions for use stated on the product.

Decals

(Depending on version)

! Do not use a high-pressure washer to clean the vehicle - risk of damaging or detaching the decals!

i Use a high-flow hose (temperature between 25°C and 40°C).

Place the jet of water perpendicular to the surface to be cleaned.

Rinse the vehicle with demineralised water.

Bodywork

High-gloss paint

! Do not use abrasive products, solvents, petrol or oil to clean the bodywork.

Never use an abrasive sponge to clean stubborn stains - risk of scratching the paintwork!

Do not apply polish in strong sunshine, or to plastic or rubber parts.

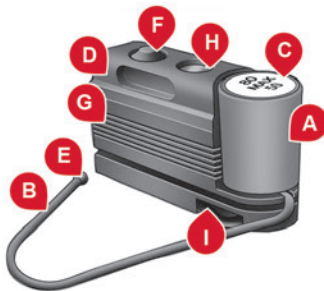
i Use a soft cloth and soapy water or a pH neutral product.

Gently wipe the bodywork with a clean microfibre cloth.

Apply polish with the vehicle clean and dry.

Temporary puncture repair kit

This temporary puncture repair kit is stored in a bag, placed in one of the front doors.

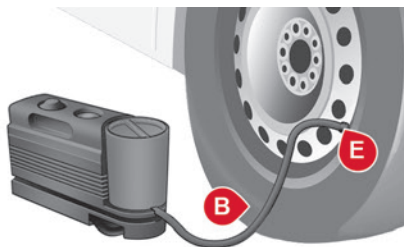


It includes:

- A cartridge **A**, containing sealant, equipped with:
 - a filling pipe **B**,
 - a sticker **C** indicating "50 mph (80 km/h) max.", which the driver must attach to the dashboard, within their field of view, after having repaired the tyre.
- A quick user guide for the repair kit.
- A compressor **D** equipped with a pressure gauge and connectors.
- Adapters for inflating various objects.

Repairing a tyre

- ▶ Apply the parking brake.



- ▶ Unscrew the cap on the tyre valve, remove filling pipe **B** and screw ring **E** onto the valve.
 - ▶ Make sure compressor switch **F** is in position **0** (off).
 - ▶ Start the engine.
 - ▶ Insert plug **G** into the nearest socket on the vehicle.
 - ▶ Operate the compressor by setting switch **F** to position **I** (on).
 - ▶ Inflate the tyre to a pressure of 5 bar.
- To obtain a more accurate reading, it is recommended to check the pressure value on pressure gauge **H**, with the compressor off.
- ▶ If a pressure of at least **3 bar** is not reached within 5 minutes, disconnect the compressor from the valve and the power socket, then move the vehicle forwards by approximately 10 metres, to disperse the sealant inside the tyre.
 - ▶ Then repeat the inflation procedure:
 - if a pressure of at least **3 bar** is not reached within 10 minutes, immobilise the vehicle: the tyre is too damaged and could not be

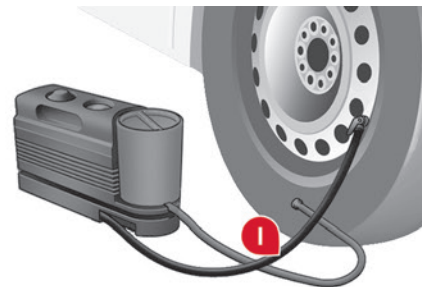
repaired. Contact a CITROËN dealer or a qualified workshop.

- if the tyre pressure has reached **5 bar**, restart immediately.
- ▶ After driving for approximately 10 minutes, stop and check the tyre pressure again.
 - ▶ Restore the correct pressure in accordance with the label on the driver's side pillar and contact a CITROËN dealer or a qualified workshop as soon as possible.

i This puncture repair kit and the replacement cartridges are available from a CITROËN dealer.

Checking and restoring pressure

The compressor can only be used to check and restore pressure.

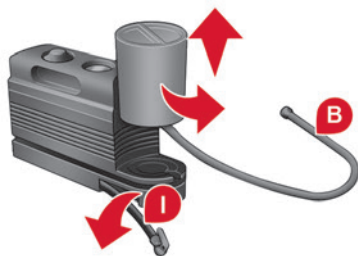


- ▶ Disconnect hose **I** and directly connect it to the tyre valve; the cartridge will thereby be

connected to the compressor and the sealant will not be injected.

If the tyre needs to be deflated, connect hose I to the tyre valve and press the yellow button located in the centre of the compressor switch.

Replacing the cartridge



To replace the sealant cartridge, proceed as follows:

- ▶ Disconnect the hose I.
- ▶ Turn the cartridge to be replaced anti-clockwise and lift it.
- ▶ Insert the new cartridge and turn it clockwise.
- ▶ Reconnect the hose I and connect pipe B to its location.

! The cartridge contains ethylene glycol, which is harmful if swallowed and irritates the eyes.
It must be kept out of the reach of children.



After use, do not discard the cartridge in standard waste, take it to a CITROËN dealer or an authorised waste disposal site.

Spare wheel

Parking

- ▶ Immobilise the vehicle where it does not obstruct traffic: the ground must be level, stable and non-slippery.
- ▶ In case of sloping or deformed road, place an object under the wheels to act as a chock.
- ▶ With a manual gearbox, engage first gear then switch off the ignition to lock the wheels.
- ▶ Apply the parking brake and check that the indicator lamp lights up on the instrument panel.
- ▶ You must ensure that the occupants have exited the vehicle and have moved to a safe place.
- ▶ Put on your safety vest and indicate that the vehicle is immobilised using the measures required by law in the country where you are driving (warning triangle, hazard warning lamps, etc.).
- ▶ Take out the tools.

Special feature with pneumatic suspension

If fitted to the vehicle, activate the vehicle lifting mode before lifting the vehicle with a jack.



For right-hand drive vehicles, the buttons are located on the right of the steering wheel.

- ▶ With the ignition on, press both buttons 1 and 2 simultaneously for at least 5 seconds. Their indicator lamps light up, and remain fixed.
- ▶ To exit this mode, press buttons 1 and 2 simultaneously for an additional 5 seconds. Their indicator lamps go out and the system becomes fully operational again.

This mode is automatically deactivated if you exceed the speed by about 3 mph (5 km/h). Once the vehicle is well secured, proceed in the following order:

- 1- **Getting the tools.**
- 2- **Removing the spare wheel from its housing.**
- 3- **Positioning the jack.**
- 4- **Replacing the wheel to be repaired.**
- 5- **Storing the wheel to be repaired.**

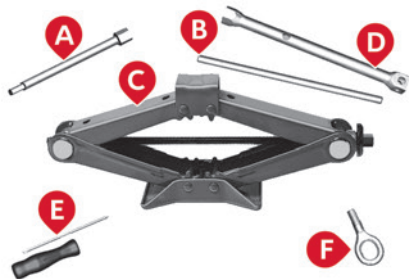
1 - Getting the tools

They are stored in a box under the front passenger seat.



► Turn the button a quarter turn, then pull the tool box.

► After use, press the button, then turn a quarter turn to lock the tool box.



A. Extended socket
B. Wheel bar

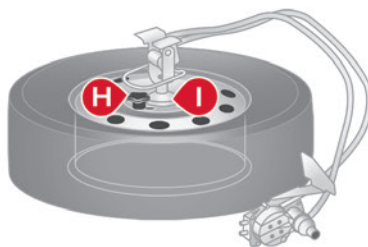
- C. Jack
- D. Wheelbrace
- E. Screwdriver (handle and bits)
- F. Removable towing eye

2 - Removing the spare wheel from its housing

i To facilitate this, lift the rear of the vehicle.

! The spare wheel is specific to your vehicle, do not use it on vehicles of different models.
Also, do not use spare wheels of a different model to your vehicle.
These indications also apply to bolts.

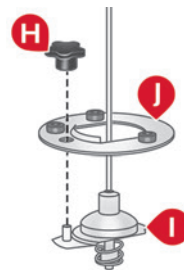
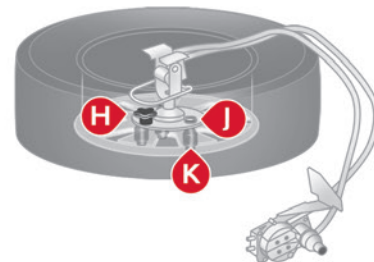
With **steel wheels**:



H. Handle

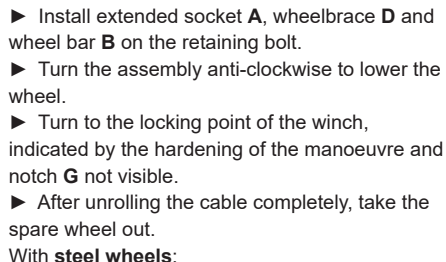
I. Caliper

With **alloy wheels**:

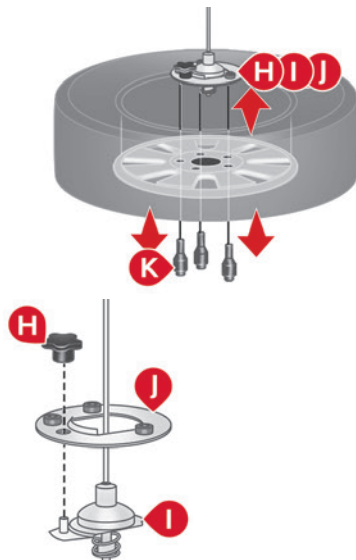


H. Handle
I. Caliper
J. Bracket
K. Bolt

The spare wheel retaining bolt is located under the rear bumper, on the right-hand side.



With **alloy wheels**:



- ▶ Unscrew the three fixing bolts **K**.
- ▶ Unscrew handle **H**.
- ▶ Remove bracket **J** from caliper **I**.
- ▶ Remove the spare wheel and place it near the wheel to be replaced.
- ▶ If possible, place a chock under the wheel diagonally opposite the wheel to be changed.

! Ensure that the jack is stable.
If the ground is slippery or loose, the jack may collapse - Risk of injury!



- !** Take care to place the jack strictly at jacking point **1** or **2** under the vehicle, making sure that the jack head is centred at the contact point on the vehicle. Otherwise, there is a risk of damage to the vehicle and/or the jack collapsing.

- Make sure that any passengers are safe (removed, away from the vehicle).

- !** Never put your hands or your head in the wheel arch.



! Never go underneath a vehicle raised using a jack (use an axle stand).

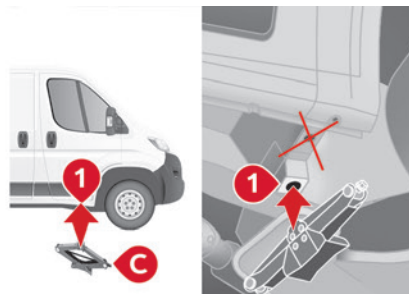
Do not use:

- The jack for any other purpose than lifting the vehicle.
- A jack other than the one supplied by the manufacturer.

i The jack must only be used to change a wheel with a damaged or punctured tyre. The jack does not require any maintenance. The jack meets European standards, as defined in the Machinery Directive 2006/42/CE.

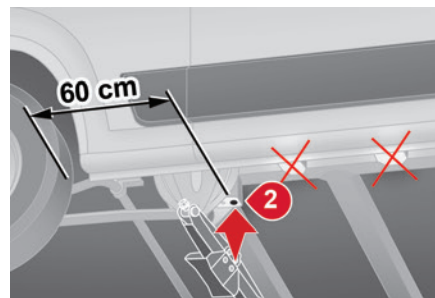
i Certain parts of the jack such as the screw thread or the joints could cause injury: avoid touching them. Carefully remove all traces of lubrication grease.

At the front

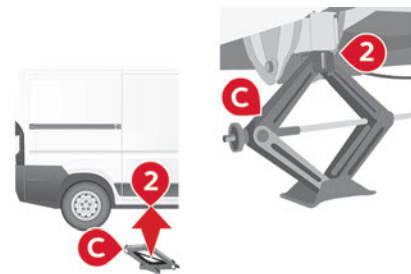


- Position jack **C** at jacking point **1** provided on the underbody, near the front wheel.

At the rear

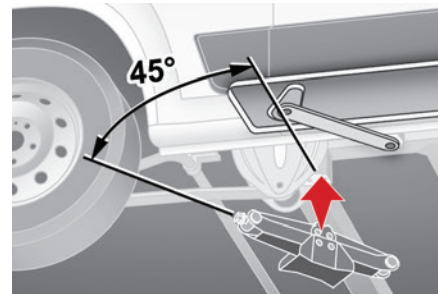


- !** The jack must be placed approximately **60 cm** from the edge of the rear wheel.



- Position jack **C** at jacking point **2** in the hole provided for this purpose.

Special precautions with side door step



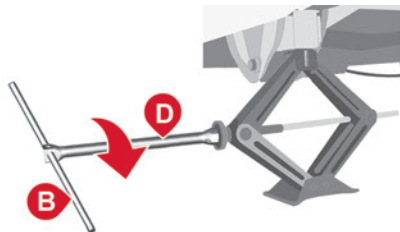
If the vehicle is so equipped, make sure to place the jack at **45°** so that it does not interfere with the door step.

4 - Replacing the wheel to be repaired

- Remove the wheel trim (depending on version) by levering it off with screwdriver **E**.
- Loosen the bolts using wheelbrace **D** and bar **B**.

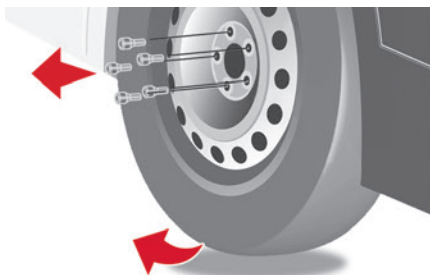
i For more information on **Positioning the jack**, refer to the corresponding section.

- Make sure that the jack is stable and correctly positioned on the underbody.



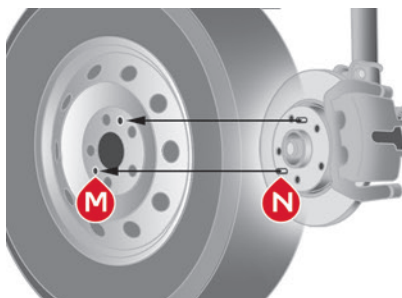
- Using wheelbrace **D** and bar **B**, extend the jack sufficiently to release the wheel.

! To clear the wheel easily, a space of about **2 to 3 cm** is needed between the ground and the tyre.
If the wheel is badly punctured/crushed, increase the space but do not operate the jack to its maximum lifting position.

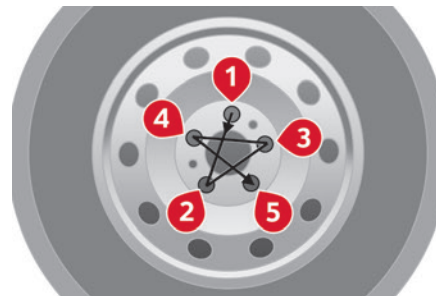


- Unscrew the bolts completely and remove the wheel to be repaired.
- Make sure that the spare wheel contact surfaces, the bolts and bolt housings are clean and free of impurities that could cause the fixing bolts to become loose.

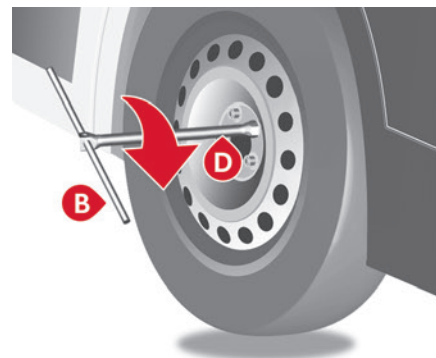
i Do not grease the bolts before screwing them on: they could unscrew themselves spontaneously.



- Fit the spare wheel by aligning the 2 holes **M** with the 2 corresponding shafts **N**.
- Start screwing the bolts on by hand.



i Screw on the bolts in this order.



- ▶ Tighten initially using wheelbrace **D** and bar **B**.
- ▶ Lower the vehicle using wheelbrace **D** and bar **B**, then remove the jack.
- ▶ Tighten the bolts again using wheelbrace **D** and bar **B**.

i Have the tightening of the bolts and the pressure of the spare wheel checked by the Manufacturer's dealer network or a qualified workshop without delay. Have the punctured wheel repaired and refitted on the vehicle as soon as possible.

i Vehicle fitted with a tyre under-inflation detection system

The spare wheel is not fitted with a pressure sensor. Tyre under-inflation detection will not work on this tyre. An alert may be issued by the system.

Check the tyre pressures and reinitialise the system.

For more information on **Tyre under-inflation detection**, refer to the corresponding section.

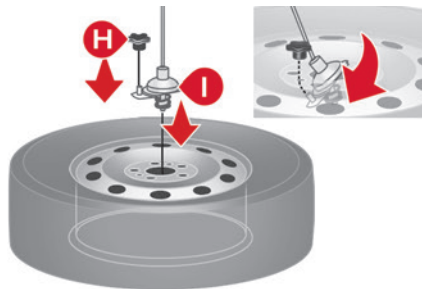
5 - Storing the wheel to be repaired

You must reposition the wheel to be repaired or the spare wheel under the vehicle to lock the winch system.

! Check that it is securely fastened in its compartment under the floor. Improper wheel positioning can compromise safety.

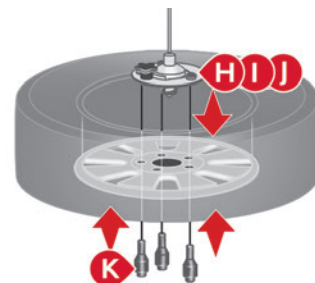
- ▶ Reposition the wheel at the rear of the vehicle.

With **steel wheels**:

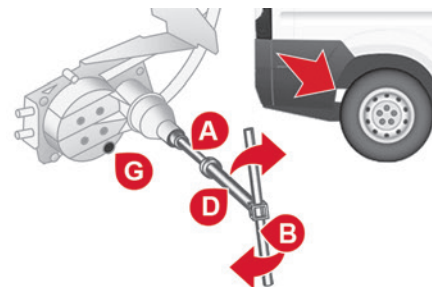


- ▶ Hang bracket **I** on the outer part.
- ▶ Screw handle **H** to secure the bracket and the steel wheel.

With **alloy wheels**:



- ▶ Position bracket **J** on caliper **I**.
- ▶ Screw handle **H**.
- ▶ Screw the three fixing bolts **K** of caliper **I** onto the alloy wheel.



- ▶ Install extended socket **A**, wheelbrace **D** and wheel bar **B** on the retaining bolt.
- ▶ Turn the assembly clockwise to completely wind up the cable and raise the wheel as far as possible under the vehicle.

- Check that the wheel is flat against the floor of the vehicle and that the notch **G** of the winch is visible.
- Store the tools and the wheel trim (depending on version).

I For more information on the **Identification markings** of the vehicle, and in particular the tyre pressure label, refer to the corresponding section.

Changing a bulb

- !** The headlamps have polycarbonate lenses with a protective coating:
- **do not clean them using a dry or abrasive cloth, nor with a detergent or solvent product,**
 - use a sponge and soapy water or a pH neutral product,
 - when using a high pressure washer on persistent marks, do not keep the lance directed towards the lamps or their edges for too long, so as not to damage their protective coating and seals.

- !** Changing a bulb must only be done with the ignition off and after the lamp has been switched off for several minutes - Risk of serious burns!
- Do not touch the bulb directly with your fingers, use a lint-free cloth.

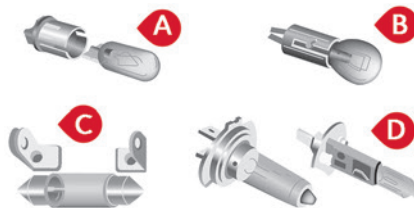
It is essential only to use anti-ultraviolet (UV) type bulbs, so as not to damage the headlamp.

Always replace a failed bulb with a new bulb with the same type and specification.

I In some weather conditions (e.g. low temperature or humidity), the presence of misting on the internal surface of the glass of the headlamps and rear lamps is normal; it disappears after the lamps have been on for a few minutes.

Types of bulb

Various types of bulb are fitted on the vehicle. To remove them:



Type A All-glass bulb: pull gently as it is fitted by pressure.

Type B Bayonet bulb: press on the bulb then turn it anti-clockwise.

Type C Cylindrical bulb: ease the contacts apart.

Type D Halogen bulb: release the retaining spring from its housing.

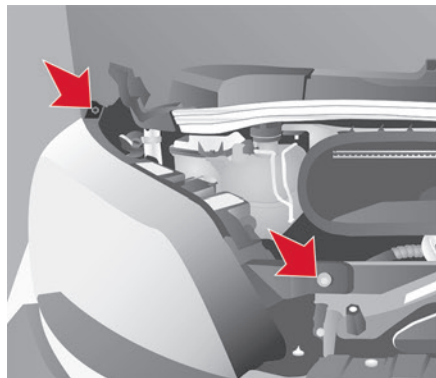
Front lamps



1. Main beam headlamps
2. Dipped beam headlamps
3. Direction indicators
4. Sidelamps/Daytime running lamps

- Open the bonnet and engage the bonnet stay.
- To access the lamps and bulbs, pass your hand behind the lamp unit.

If necessary, remove the lamp unit:



- Depending on the country of sale, remove the winter protection foam by sliding it sideways towards the outside.
- Disconnect the electrical connector by removing its locking ring.
- Remove the two fixing screws of the lamp unit.
- Move the lamp unit towards the centre of the vehicle to extract it from its slides. Pay attention to the bonnet stay on the left-hand side.

Main beam headlamps/Dipped beam headlamps

Type D, H7 - 55W

- Remove the cover by pulling on the rubber tab.
- Disconnect the electrical connector.

- Release the locking spring by pressing the central clamp.
- Change the bulb taking care to align the metal part with the groove on the lamp.

Direction indicators

Type A, WY21W - 21W

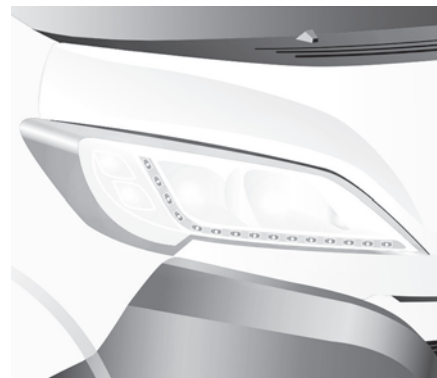
- Remove the cover by pulling on the rubber tab.
- Turn the bulb holder a quarter turn anti-clockwise.
- Change the bulb.

Sidelamps/Daytime running lamps

Type B, W21/5W - 21W and 5W

- Remove the cover by pulling on the rubber tab.
- Turn the bulb holder a quarter turn anti-clockwise.
- Change the bulb.

LED daytime running lamps

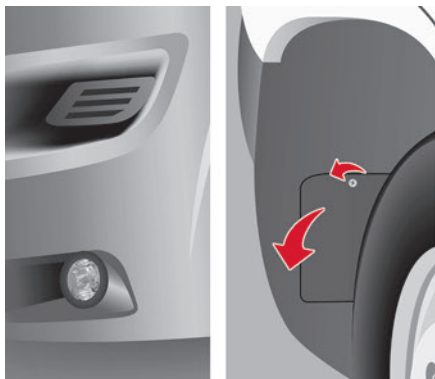


These light-emitting diodes (LEDs) are used both as daytime running lamps and as sidelamps. If the vehicle is fitted with LED daytime running lamps, contact a CITROËN dealer.

Front foglamps

Type D, H11-55W

- Completely turn the wheel inwards.



- Remove the screw, located in the wheel arch.
- Remove the protective flap.



- Remove the fixing clip and disconnect the electrical connector.
- Turn and remove the bulb holder.
- Change the bulb taking care to align the metal part with the grooves on the lamp.

! The replacement of halogen bulbs must be done with the headlamps switched off a few minutes beforehand (risk of serious burns). Do not touch the bulb directly with your fingers; use a lint-free cloth. When each operation has been completed, check the operation of the lighting.

Direction indicator side repeaters

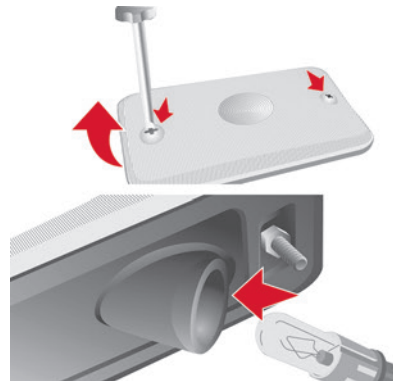
Type A, W16WF - 16W



- Move the glass of the mirror to access the screws.
- Remove the two fixing screws.
- Pull the bulb holder to release it from the pins.
- Pull the bulb out and change it.

Left-hand and right-hand sidelamps

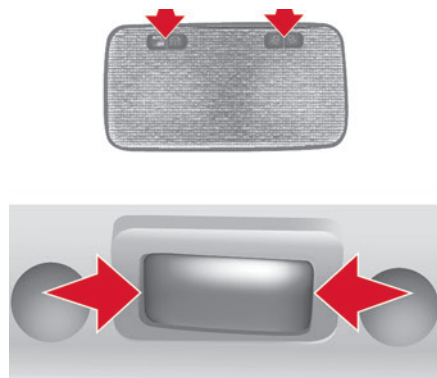
Type A, W5W - 5W



- If fitted on the vehicle (dimension L4), remove the two fixing screws.
- Pull the bulb holder to release it from the pins.
- Pull the bulb out and change it.

Courtesy lamps

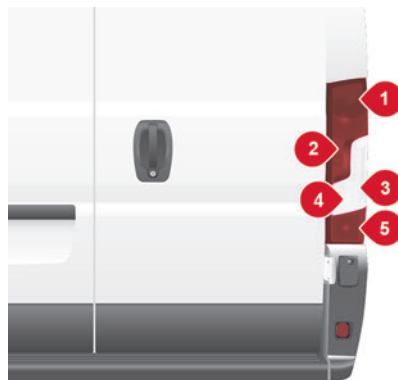
Type C, 12V 10W - 10W



Front/Rear

- ▶ Press the points indicated by the arrows, then remove the courtesy lamp.
- ▶ Open the protective flap.
- ▶ Remove the bulb by separating the two contacts.
- ▶ Check that the new bulbs are securely held between the two contacts.
- ▶ Close the protective flap.
- ▶ Fix the courtesy lamp in its housing and make sure it is locked.

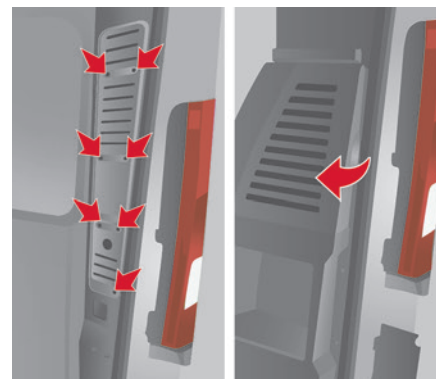
Rear lamps



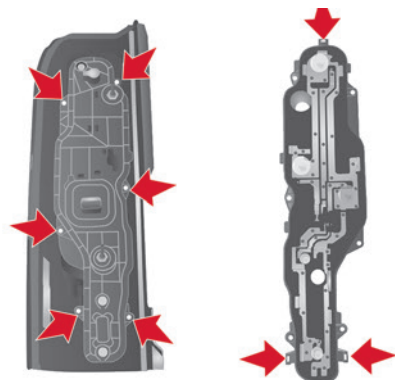
1. Brake lamps
Type B, P21W - 21W
2. Brake lamps/Sidelamps
Type B, P21/5W - 21W and 5W
3. Direction indicators
Type B, PY21W - 21W
4. Reversing lamps
Type A, W16W - 16W
5. Foglamp
Type A, W16W - 16W

i For more information on the **Types of bulbs**, refer to the corresponding section.

- ▶ Remove the faulty bulb, then open the rear doors.



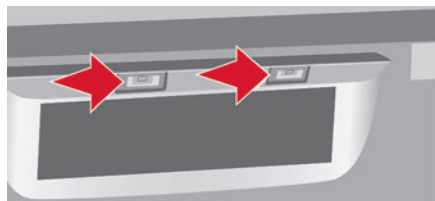
- ▶ Remove the corresponding access flap by removing its seven fixing screws (van) or
- ▶ Remove the corresponding access flap by pulling its handle to unclip it (combi).
- ▶ Disconnect the electrical connector by pressing on its central tab.
- ▶ Remove the two fixing nuts from the lens unit.
- ▶ From the outside, pull the lens unit.



- Remove the six fixing screws from the bulb holder.
- Open the three retaining tabs and pull the bulb holder out of its housing.
- Replace the bulb.
- Carry out the operations in reverse order to reposition each bulb.

Number plate lamps

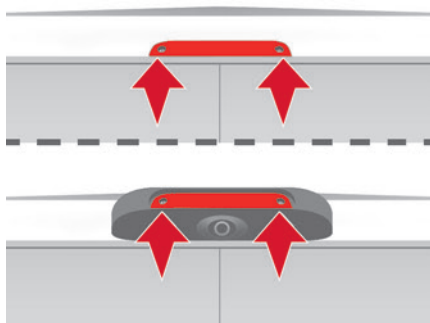
Type C, C5W - 5W



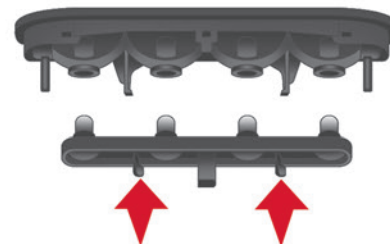
- Press the dot, indicated by the arrow, and remove the clear plastic.
- Remove the faulty bulb by separating the two contacts.
- Once the bulb is replaced, make sure that the new bulb is locked between the two contacts.
- Replace the clear plastic and press down to lock it.

Third brake lamp

Type A, W5W - 5W (x 4)



- Remove the two fixing screws from the lamp unit.
- Pull the lamp unit out towards you.



- Remove the bulb holder by pinching the two tabs inwards.
- Remove the faulty bulb by pulling on it.
- Change the bulb.

Fuses

! Changing a fuse

All work must be carried out only by a CITROËN dealer or a qualified workshop. The replacement of a fuse by a third party could cause a serious malfunction of the vehicle.

i Installing electrical accessories

The vehicle's electrical system is designed to operate with standard or optional equipment. Before fitting other electrical equipment or accessories to your vehicle, contact a CITROËN dealer or a qualified workshop.

! CITROËN accepts no responsibility for the cost incurred in repairing the vehicle or for rectifying malfunctions resulting from the installation of accessories not supplied or not recommended by CITROËN and not installed in accordance with its recommendations, in particular when the combined power consumption of all of the additional equipment connected exceeds 10 milliamperes.

12 V battery / Accessory battery

Procedure for starting the engine using another battery or for charging a discharged battery.



These batteries contain harmful substances (sulphuric acid and lead). They must be disposed of in accordance with regulations and must never under any circumstances be discarded with household waste.

Dispose of used batteries at a designated collection point.

! Protect your eyes and face before handling the battery.

All operations on the battery must be carried out in a well ventilated area and away from naked flames and sources of sparks, to avoid any risk of explosion or fire.

Wash your hands afterwards.

Electric motor

i Flat accessory battery

It is no longer possible to start the motor or recharge the traction battery.

! Precautions before working on the accessory battery

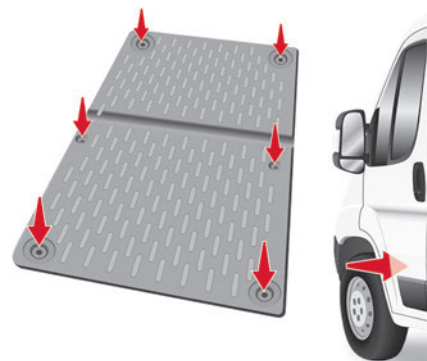
Switch off the ignition and check that the vehicle is not being charged.

! Jump-starting another vehicle

Do not use the accessory battery to jump-start another vehicle or to charge another vehicle's battery.

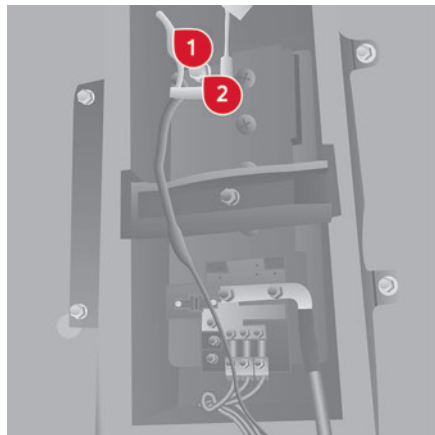
Accessing the battery

The battery is located under the left-hand front floor.



- Unscrew the 6 access flap retaining screws.
- Lift or completely remove the access flap.

Disconnecting the battery



- Tilt lever **1** downwards to release the terminals.
- Remove terminals **2** from the negative (-) terminal.

i Wait approximately 6 minutes after switching off the ignition before disconnecting the battery.

! Do not disconnect the terminals while the engine is running.
Do not charge a battery without disconnecting the terminals first.
Close the windows and the doors before disconnecting the battery.

After reconnecting the battery, turn on the ignition and wait 1 minute before starting the engine, to enable the electronic systems to initialise. If minor problems nevertheless persist following this operation, contact a CITROËN dealer or a qualified workshop.

i It is recommended to disconnect the (-) terminal of the battery if the vehicle is to be left unused for more than one month. The description of the battery charging procedure is only indicative.

After prolonged battery disconnection, it may be necessary to reinitialise the following functions:

- the display parameters (date, time, language, distance and temperature units),
- the stations of the audio system,
- the central locking.

Some settings are cancelled and must be entered once again; contact a CITROËN dealer. If the vehicle is equipped with a tachograph or an alarm, it is recommended that the (-) terminal of the battery (located under the floor on the left-hand side, in the cab) be disconnected if the vehicle is not going to be used for more than 5 days.

Starting using another battery

! Never start the engine by connecting a battery charger.
Never use a 24 V or higher battery booster.

Check beforehand that the backup battery has a nominal voltage of 12 V and a capacity at least equal to that of the discharged battery.

The two vehicles must not be in contact with each other.

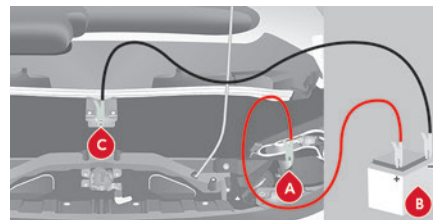
Switch off all electricity-consuming equipment on both vehicles (audio system, wipers, lighting, etc.).

Make sure that the jump leads are well away from the engine's moving parts (fan, belt, etc.).

Do not disconnect the (+) terminal while the engine is running.

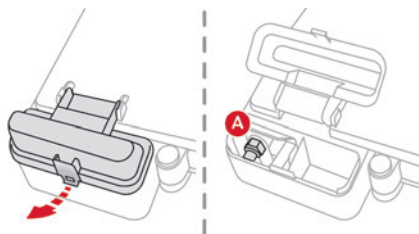
Starting the engine using another battery is to be performed inside the engine compartment.

- Open the bonnet.



- A.** Positive metallic terminal on the vehicle
- B.** Backup battery
- C.** Vehicle earth point

The positive metallic terminal **A** is accessible through a flap located on the side of the fuse box.



! Connect only to the terminals indicated and illustrated above. In case of non-compliance, risk of short circuit!

With a Diesel engine

- ▶ Connect the red cable to metallic terminal **A**, then to the (+) terminal of backup battery **B**.
- ▶ Connect one end of the green or black cable to the negative (-) terminal of backup battery **B**.
- ▶ Connect the other end of the green or black cable to earth point **C** of your vehicle.
- ▶ Operate the starter, let the engine run.
- ▶ Wait for the engine to return to idle and disconnect the cables.

With electric motor

- ▶ Connect the red cable to metallic terminal **A**, then to the (+) terminal of backup battery **B**.
- ▶ Connect one end of the green or black cable to the negative (-) terminal of backup battery **B**.
- ▶ Connect the other end of the green or black cable to earth point **C** of your vehicle.
- ▶ Start the electric motor.

- ▶ Disconnect the green or black cable from earth point **C** on your vehicle.
- ▶ Disconnect the red cable from metallic terminal **A** on your vehicle.
- ▶ Leave the vehicle running for at least 20 minutes.

Charging the battery using a battery charger

- ▶ Access the battery, located in the left-hand front floor.
- ▶ Disconnect the battery.
- ▶ Follow the instructions for use provided by the manufacturer of the charger.
- ▶ Reconnect starting with the (-) terminal.
- ▶ Check the cleanliness of the terminals. If they are covered with sulphate (whitish or greenish deposit), remove and clean them.

! The charging operation must be carried out in a well-ventilated area and away from naked flames and any sources of sparks so as to avoid the risk of explosion or fire. Do not try to recharge a frozen battery: it must first be thawed to avoid the risk of explosion. If it has frozen, before charging it, have the battery checked by a specialist who will check that the interior components have not been damaged and that the container is not cracked, which would involve a risk of leakage of toxic and corrosive acid.

Perform a slow charge at low amperage for about 24 hours maximum to avoid damaging the battery.

! The presence of this label, in particular with the Stop & Start system, indicates the use of a 12 V lead-acid battery with special technology and specification; the involvement of a CITROËN dealer or a qualified workshop is essential when replacing or disconnecting the battery.

ATTENTION !	CAUTION !
Votre véhicule nécessite une batterie spécifique	Your vehicle requires a specific battery
EN CAS DE REMPLACEMENT, SE RÉFÉRER OBLIGATOIREMENT AU MANUEL DU VÉHICULE	IN THE EVENT OF REPLACEMENT, REFER OBLIGATORILY TO THE HANDBOOK OF THE VEHICLE

i After refitting the battery at a CITROËN dealer or a qualified workshop, the Stop & Start system will only be active after a continuous period of immobilisation of the vehicle, a period which depends on the climatic conditions and the state of charge of the battery (up to about 8 hours).

Towing

i **General recommendations**
Observe the legislation in force in the country where you are driving.

Ensure that the weight of the towing vehicle is higher than that of the towed vehicle.

The driver must remain at the wheel of the towed vehicle and must have a valid driving licence.

When towing a vehicle with all four wheels on the ground, always use an approved towing arm; rope and straps are prohibited.

The towing vehicle must move off gently.

When the vehicle is towed with its engine off, there is no longer braking and steering assistance.

! A professional towing service must be called if:

- Broken down on a motorway or main road.
- Not possible to put the gearbox into neutral, unlock the steering, or release the parking brake.
- Not possible to tow a vehicle with an automatic gearbox, with the engine running.
- Towing with only two wheels on the ground.
- Four-wheel drive vehicle.
- No approved towbar available.

! Before towing the vehicle, it is essential to put the vehicle in free-wheeling mode.

i Electric motor

An electric vehicle cannot under any circumstances be used to tow another vehicle.

However, it may be used, for example, to exit a rut.

Type of vehicle (engine/gearbox)	Towing constraints			
	Front wheels on the ground	Rear wheels on the ground	Flatbed	4 wheels on the ground with towbar
Internal combustion/Manual				
Electric				

Towing your vehicle

The removable towing eye is located in the tool box under the front passenger seat.

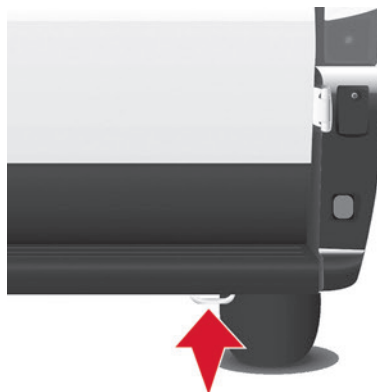
- Unclip the cover using a flat tool.



- ▶ Screw the removable towing eye in fully.
- ▶ Attach the approved towbar to the removable towing eye.
- ▶ Place the gear lever in neutral.

i Failure to adhere to this instruction may lead to damage to braking system components and the lack of braking assistance on restarting the engine.

Towing another vehicle



The fixed towing eye is located under the bumper, on the right-hand side.

- ▶ Attach the approved towbar to the rigid eye.

Engine technical data and towed loads

Engines

The engine characteristics are given in the vehicle's registration document, as well as in sales brochures.

Only the values available at the time of publication are presented in the tables. Contact a CITROËN dealer or a qualified workshop to obtain missing values.

i The maximum power corresponds to the value type-approved on a test bed, under conditions defined by European legislation (Directive 1999/99/EC).

For more information, contact a CITROËN dealer or a qualified workshop.

Weights and towed loads

The weights and towed loads relating to the vehicle are indicated on the registration document, as well as in sales brochures.

These values are also indicated on the manufacturer's plate or label.

For more information, contact a CITROËN dealer or a qualified workshop.

The GTW (Gross Train Weight) and towed load values indicated are valid up to a maximum altitude of 1,000 metres. The towed load value

must be reduced by 10% for each additional 1,000 metres of altitude.

The maximum authorised nose weight corresponds to the weight permitted on the towball.

! When exterior temperatures are high, the vehicle performance may be limited in order to protect the engine. When the exterior temperature is higher than 37°C, reduce the towed weight.

! Towing even with a lightly loaded vehicle can adversely affect its road holding. Braking distances are increased when towing a trailer. When using a vehicle to tow, never exceed a speed of 62 mph (100 km/h) (observe the local legislation in force).

Diesel engines

Euro 6.3 Diesel engines

Engines	2.2 BlueHDi 120 S&S	2.2 BlueHDi 140 S&S	2.2 BlueHDi 165 S&S
Gearbox	Manual 6-speed (BVM6)	Manual 6-speed (BVM6)	Manual 6-speed (BVM6)
Cubic capacity (cc)	2,197	2,197	2,197
Max. power - EC standard (kW)	88	103	121
Fuel	Diesel	Diesel	Diesel

Euro 6.1 Diesel engines

Engines	2.0 BlueHDi 130	2.0 BlueHDi 160
Gearbox	Manual 6-speed (BVM6)	Manual 6-speed (BVM6)
Cubic capacity (cc)	1,997	1,997
Max. power - EC standard (kW)	96	120
Fuel	Diesel	Diesel

Euro 4/Euro 5 Diesel engines

(Depending on country of sale)

Engines	2.2 HDi 130 2.2 e-HDi 130	2.2 HDi 150 2.2 e-HDi 150
Gearbox	Manual 6-speed (BVM6)	Manual 6-speed (BVM6)
Cubic capacity (cc)	2,198	2,198
Max. power - EC standard (kW)	96	110
Fuel	Diesel	Diesel

Electric motor

Model codes:	
Braked trailer (within the GTW limit) (kg) on a 10% or 12% gradient	0
Unbraked trailer (kg)	0
Maximum authorised nose weight (kg)	0

Electric motor	
Technology	Synchronous with permanent magnets
Max. power : EC standard (kW)/(hp)	90/120
Traction battery	
Technology	Lithium-Ion
Installed capacity (kWh)	37 or 70
Accelerated charging	
Alternating current (AC) voltage Rating (A)	230 (single-phase or three-phase) 16 or 32
Superfast charging	
Direct current (DC) voltage	400

Weights and towed loads

These tables present the approved weight values (in kg) according to the dimensions and designations of the vehicle.

Minibus				
Dimensions	Designations	GVW	Unbraked trailer	Maximum authorised nose weight
L3 H2	4-40	4,005	X	X
L4 H2	442	4,250	X	X



For **Combi** versions, the maximum weight of the **Braked trailer** (within the GTW limit), on a 10% or 12% gradient, is: 2,500 kg.

5-6 seater Combi				
Dimensions	Designations	GVW	Unbraked trailer	Maximum authorised nose weight
L1 H1	30	3,000	750	150*/100**
	33	3,300	750	150*/100**
L2 H2	33	3,300	750	150*/100**
	4-35	3,500	750	150*/120**

7-8-9 seater Combi				
Dimensions	Designations	GVW	Unbraked trailer	Maximum authorised nose weight
L1 H1	30	3,150	750	150*/100**
L2 H2	33	3,300	750	150*/100**

* Euro 6.3 only.

** Except Euro 6.3.

Van				
Dimensions	Designations	GVW	Unbraked trailer	Maximum authorised nose weight
L1 H1	28	2,800	750	150* /100**
	30	3,000	750	150*/100**
	33	3,300	750	150*/100**
	35	3,500	750	150*/100**
	435	3,500	750	150*/120**
	4-40	4,005	750	150*/120**
L1 H2	30	3,000	750	150*/100**
	33	3,300	750	150*/100**
	35	3,500	750	150*/100**
L2 H1	30	3,000	750	150*/100**
	33	3,300	750	150*/100**
	35	3,500	750	150*/100**
	4-35	3,500	750	150*/120**
L2 H2	30	3,000	750	150*/100**
	33	3,300	750	150*/100**
	35	3,500	750	150*/100**
	4-35	3,500	750	150*/120**
	4-40	4,005	750	150*/120**

* Euro 6.3 only.

** Except Euro 6.3.

Van				
Dimensions	Designations	GVW	Unbraked trailer	Maximum authorised nose weight
L3 H2	33	3,300	750	150*/100**
	35	3,500	750	150*/100**
	4-35	3,500	750	150*/120**
	440	4,005	750	150*/120**
L3 H3	33	3,300	750	150*/100**
	35	3,500	750	150*/100**
	4-35	3,500	750	150*/120**
	4-40	4,005	750	150*/120**
L4 H2	4-35	3,500	750	150*/120**
	4-40	4,005	750	150*/120**
L4 H3	4-35	3,500	750	150*/120**
	4-40	4,005	750	150*/120**

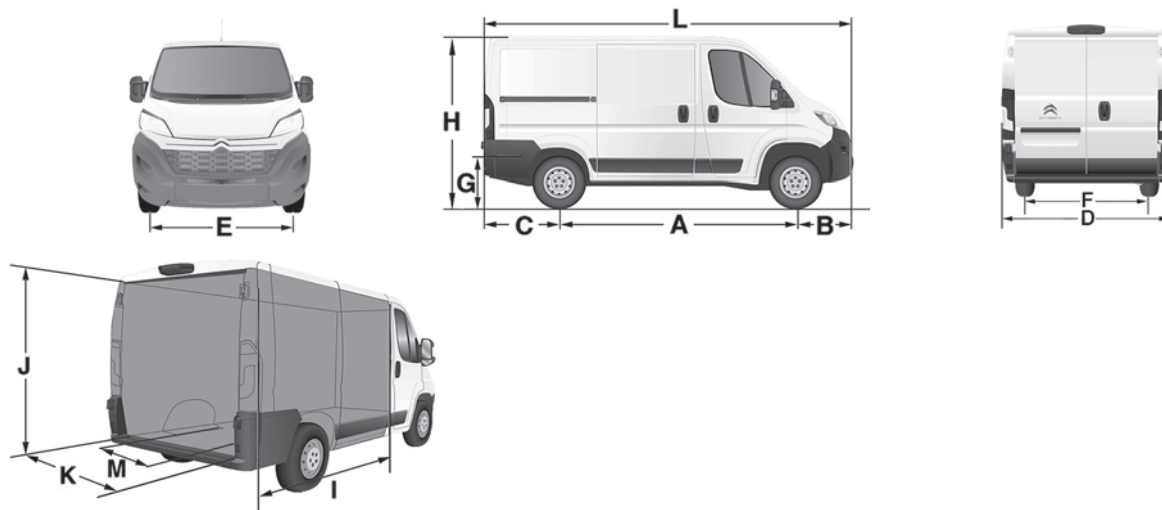
* Euro 6.3 only.

** Except Euro 6.3.

Dimensions

Dimension values are given in millimetres.

Van

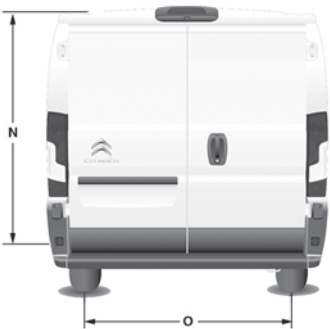


Your vehicle comes in 4 lengths (L1, etc.) and 3 heights (H1, etc.):

		L1		L2		L3		L4	
		H1	H2	H1	H2	H2	H3	H2	H3
L	Overall length	4,963		5,413		5,998		6,363	
H	Overall height	2,254	2,524	2,254	2,524	2,524	2,764	2,524	2,764
A	Wheelbase	3,000		3,450		4,035			

		L1		L2		L3		L4	
		H1	H2	H1	H2	H2	H3	H2	H3
B	Front overhang	948							
C	Rear overhang	1,015						1,380	
D	Width (with/without mirrors)	2,508/2,050							
E	Front track width	1,810							
F	Rear track width	1,790							
G	Loading sill height	535 to 565							
I	Interior floor length	2,670		3,120		3,705		4,070	
J	Maximum interior load height	1,662	1,932	1,662	1,932	1,932	2,172	1,932	2,172
K	Maximum interior width	1,870							
M	Interior width between wheel arches	1,422							
	Volume (m³)	8	9.5	10	11.5	13	15	15	17

Rear doors



		L1		L2		L3		L4	
		H1	H2	H1	H2	H2	H3	H2	H3
N	Rear doors useable height	1,520	1,790	1,520	1,790	1,790	2,030	1,790	2,030
O	Rear doors useable width	1,562							

Side door



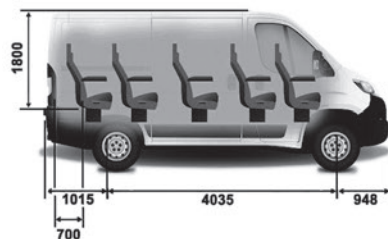
		L1		L2		L3		L4	
		H1	H2	H1	H2	H2	H3	H2	H3
P	Height of the sliding side door	1,485	1,755	1,485	1,755	1,755			
Q	Width of the sliding side door	1,075		1,250					

Combi

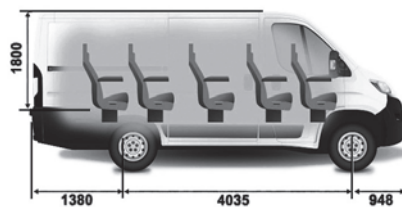


	L1H1		L2H2	
A	751	872	1,201	1,322
B	1,201	1,743	1,651	2,193
C	-	860	-	860

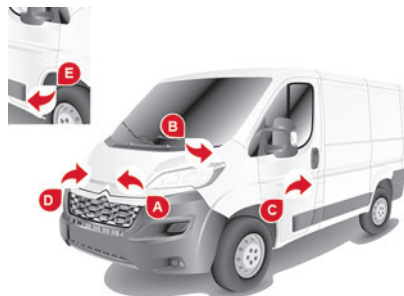
4-40 L3H2



4-40 L4H2



Identification markings



A. Manufacturer's plate

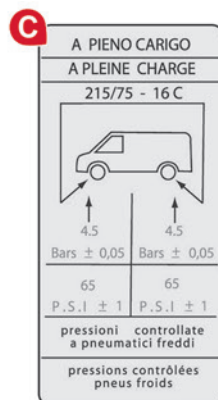


This plate is located on the crossbar of the front bumper, under the bonnet.

- 1 - European whole vehicle type approval number
- 2 - Vehicle identification number (VIN)
- 3 - Gross vehicle weight (GVW)
- 4 - Gross train weight (GTW)
- 5.1 - Maximum weight on the front axle
- 5.2 - Maximum weight on the rear axle

B. Serial number on the bodywork

C. Tyres



This label (may differ from image shown), affixed to the driver's side door pillar, indicates:

- the tyre sizes,

- the tyre pressures when laden.

The tyre pressures must be checked when the tyres are cold, at least monthly.

D. Paint code

This reference number is located on the front crossmember, under the bonnet.

E. Serial number on the bodywork

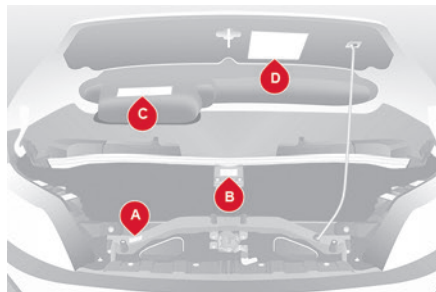
This number is located under the plastic cover, at the sill on the right-hand side.

Glossary of labels

This section contains all of the text written on the labels present in the vehicle.

i For the **Identification markings**, refer to the corresponding section.

In the engine compartment

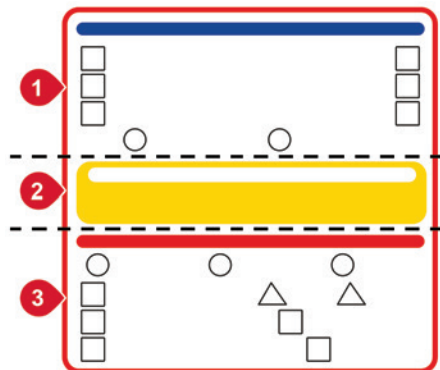


A
Original paintwork
Colour
Code
Varnish

B
FOR TROUBLESHOOTING ONLY.

C
DANGER
AUTOMATIC ENGINE STARTING. REMOVE
THE IGNITION KEY WHEN THE BONNET IS
OPEN.

D



1 - WARNING

GENUINE LUBRICANTS AND FLUIDS	
Engine oil	Transmission
Radiator	Brakes
Screenwash	Power steering
CONSULT THE MAINTENANCE AND WARRANTY GUIDE.	PROTECT YOUR EYES.

2 - SAFETY

The use of genuine replacement parts, fluids and lubricants, as well as observing the servicing schedules, guarantees the reliability and safety of your vehicle over time, so maintaining it in its original condition.

3 - DANGER

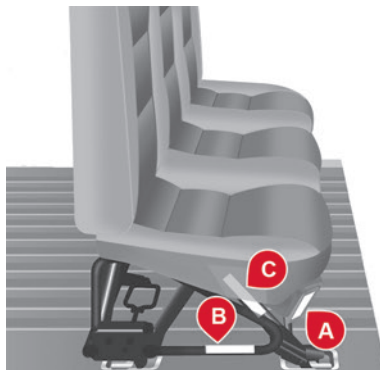
KEEP OUT OF THE REACH OF CHILDREN.	DO NOT APPROACH FLAMES.	DO NOT TOUCH.
DO NOT REMOVE THE CAP WHEN THE ENGINE IS HOT.	EXPLOSION.	CORROSIVE LIQUID.
MAY START AUTOMATICALLY EVEN WITH THE ENGINE SWITCHED OFF.		DO NOT OPEN GAS UNDER HIGH PRESSURE.
AUTOMATIC ENGINE STARTING. REMOVE THE IGNITION KEY WHEN THE BONNET IS OPEN.		HIGH VOLTAGE

In the fuel filler flap

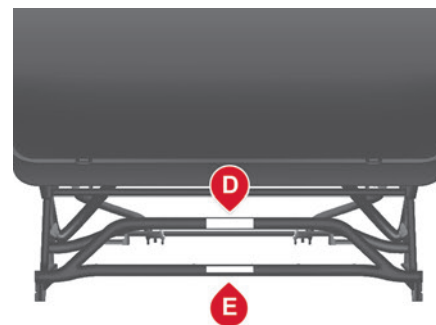


DANGER REMOVE SLOWLY.
FUEL VAPOURS MAY CAUSE INJURY.

On the rear bench seat



- A** Push the backrest before folding it down.
- B** PULL TO OPEN.
- C** PULL LEVER 1 TO PARTIALLY TILT THE BACKREST.
PULL LEVER 2 TO FOLD THE BACKREST FULLY.



- D** DO NOT TRAVEL BEHIND THE FOLDED SEAT OR WITH BAGGAGE ON THE FIRST ROW.
- E** PULL TO FOLD.

For electric vehicles



The components in the electric drive circuit, which has a voltage of around 400 V, are identified by this symbol in various places on the vehicle.

Crew cab



The crew cab, available on van versions, consists of a bench seat, seat belts, a storage compartment and side windows.

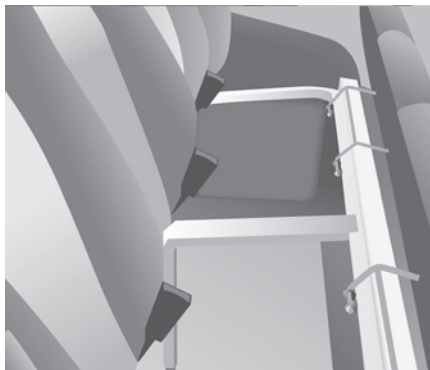
It is separated from the loading area by a high-resistance partition providing comfort and safety.

Rear bench seat



This ergonomic bench seat has four seats.

Storage space



A storage space is available under the bench seat.

From the cab, tilt the seat cushion forwards to access it.

! Do not tilt the bench seat cushion during transport.

Do not attach anything to the cab fixing structure.

Do not exceed the number of passengers indicated on the registration certificate.

i In the rear, the loading area is intended for carrying goods only.

You are advised to place the goods or heavy objects as far forwards as possible in the loading area (towards the cab) and to secure

them by means of straps using the stowing rings on the floor.

Child seats

! Do not install child seats, booster cushions or carry-cots on the rear seats of the cab.

Chassis cab / Flatbed cab



The chassis cab and flatbed cab versions are equipped with a cab, fixed flatbed and specific rear lamps.



These versions are also available with other equipment:

- a double cab,
- a tipper truck.

i For more information on all of its equipment, refer to the corresponding section.

Changing a bulb

i For more information on **Types of bulbs**, refer to the corresponding section.

Rear lamps



1. Direction indicators
Type B, PY21W - 21W

2. Brake lamps
Type B, P21W - 21W

3. Sidelamps
Type A, W5W - 5W

4. Reversing lamps
Type A, W16W - 16W

5. Foglamps
Type A, W16W - 16W

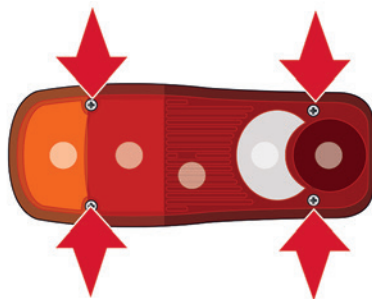
► Locate the faulty bulb.

► Remove the four fixing screws from the lens unit.

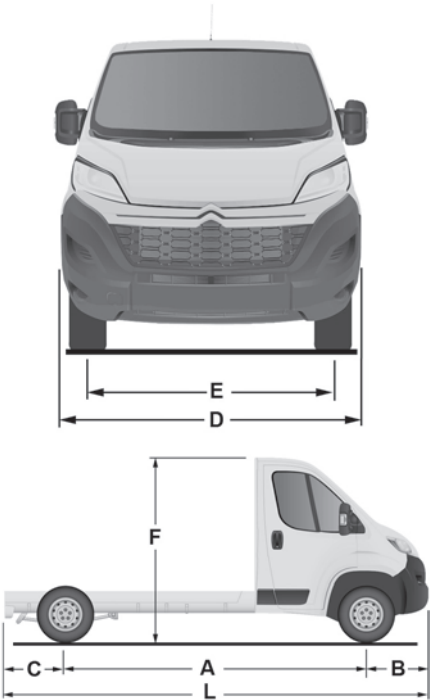
► Pull the lens unit towards you.

► Change the bulb.

Carry out the operations in reverse order to reposition each bulb.



Chassis cab dimensions

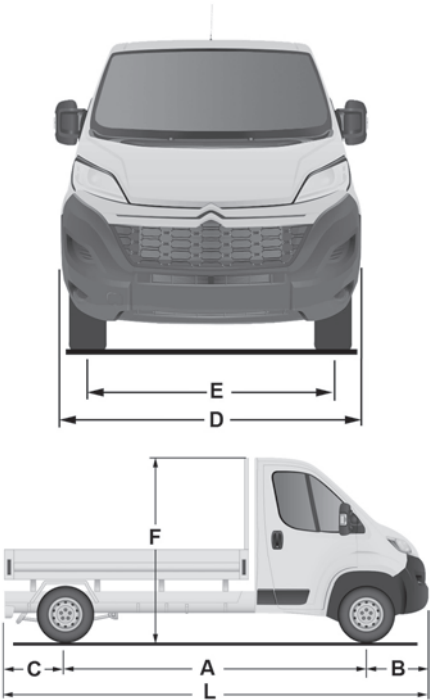


Dimension values are given in millimetres.

		L1	L2	L2S	L3	L4
L	Overall length	4,908	5,358	5,708	5,943	6,308

		L1	L2	L2S	L3	L4
A	Wheelbase	3,000	3,450	3,800	4,035	4,035
B	Front overhang	948				
C	Rear overhang	960				1,325
D	Width (with/without mirrors)	2,508/2,050				
-	Buildable width	2,207				
-	Maximum buildable width	2,350				
E	Front track width	1,810				
-	Rear track width	1,790				
-	Increased rear track width	1,980				
F	Overall height	2,254				
-	Maximum buildable height	3,500				

Platform cab dimensions



Dimension values are given in millimetres.

		L1	L2	L2S	L3	L4
L	Overall length	5,293	5,743	6,093	6,328	6,693

		L1	L2	L2S	L3	L4
A	Wheelbase	3,000	3,450	3,800	4,035	4,035
B	Front overhang	948				
C	Rear overhang	1,345				1,710
D	Width (with/without mirrors)	-/2,100				
-	Buildable width	-				
-	Maximum buildable width	-				
E	Front track width	1,810				
-	Rear track width	1,790				
-	Increased rear track width	1,980				
F	Overall height	2,153				
-	Maximum buildable height	-				

Double cab



The double cab, available on the chassis cab and flatbed cab versions, consists of a bench seat, seat belts, a storage compartment and side windows.

Rear bench seat

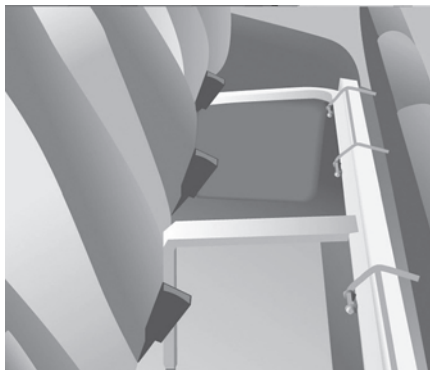


This ergonomic bench seat has four seats.

Child seats

! Do not install child seats, booster cushions or carry-cots on the rear seats of the cab.

Storage space



A storage space is available under the bench seat.

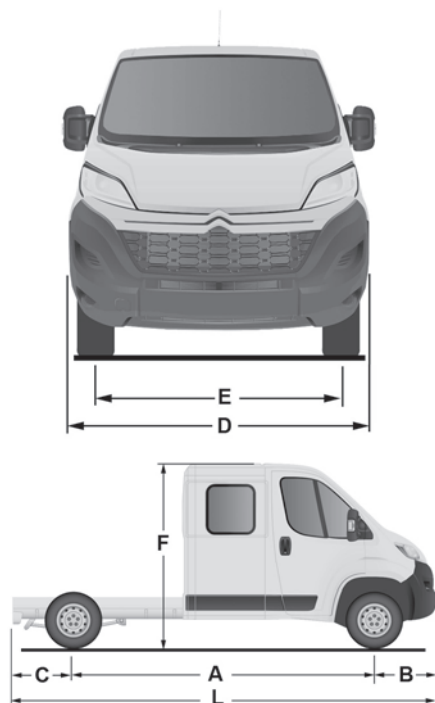
Tilt the seat cushion forwards to access it.

! Do not tilt the bench seat cushion during transport.

Do not attach anything to the cab fixing structure.

Do not exceed the number of passengers indicated on the registration certificate.

Double chassis cab/double platform cab dimensions



Dimension values are given in millimetres.

		Double chassis cab		Double platform cab		
		L3	L4	L2	L3	L4
L	Overall length	5,843	6,208	5,738	6,228	6,678
A	Wheelbase	4,035		3,450	4,035	
B	Front overhang	948		948		
C	Rear overhang	860	1,225	1,340	1,245	1,695
D	Width (with/without mirrors)	2,508/2,050		-/2,100		
-	Buildable width	-		-		
-	Maximum buildable width	-		-		
E	Front track width	1,810		1,810		
-	Rear track width	1,790		1,790		
-	Increased rear track width	1,980		1,980		
F	Overall height	2,254		2,153		
-	Maximum buildable height	-		-		

Tipper truck



The lifting of the tipper is provided by a hydro-electric unit powered by the vehicle's battery.



The ascent or descent is done by holding the corresponding buttons of the magnetic and removable remote control located on a support inside the cab.

The lifting of the tipper is powered by unit's motor.
The descent is powered by a solenoid valve opening the strut's oil return.
An anti-drop system makes the descent of the tipper safe whether static or lifting.

Safety recommendations



! Never drive with the tail board down.
Ensure that there are no people or obstacles present (on the ground and higher up) when unloading.
Never leave the tipper raised when not in use.
Always tip with the upper part of the tail board locked.
Observe the payload on the tare plate attached to the vehicle.
Check regularly that the suspension is in good condition and that the tyres are inflated to the recommended pressure.

Spread the load evenly in the tipper.
Transport products of the same type which are free-flowing or easy to move.
Never drive, even slowly, with the tipper raised.



! Do not place a load greater than 150 kg on the open tail board.



Tip on to a flat and hard surface: sloping or loose ground can cause a displacement of the centre of gravity which can affect the stability of the unit.

Specifications

Equipment	Details
Tipper truck	Tipper truck bed consisting of 2 high strength steel blanks, 2.5 mm thickness, zinc-coated, joined by central and longitudinal laser welding. Body-coloured tipper truck.
Structure of the tipper truck	2 main sidemembers in galvanised high strength steel. 1 ram-head crossmember made of steel tube. Galvanised high strength steel crossmembers. Unit protected against corrosion by the application of a powder coating.
Sub-frame	2 "C"-shaped sidemembers in high strength steel, 2.5 mm thickness, secured internally by widened lower wing. Mounted on base vehicle with high strength steel stamped brackets. 1 ram-foot crossmember made of steel and mechanically-welded tube, hot-dip galvanised. 1 rear hinge crossmember in galvanised steel. Support stops on sidemember ends. Truck side guards and wing supports in galvanised steel.
Boards	High strength steel boards, 15/10 thickness, cold-formed and assembled by continuous laser welding. Anti-corrosion protection guaranteed by a powder coating treatment. Locking handles with reinforced zinc coating, integrated in the recess of the board. Tail board retained by two chains affixed to the left- and right-hand sides. Maximum weight supported by the tail board when open: 150 kg.
Ladder-carrier	Galvanised steel rails. Panels and crossmembers in lacquered steel with crimped bolts.
Electropump unit	12 Volts/2 kW. Operating temperature: -20 to +70°C.
Hydraulic ram	Expansion, nitride rod, 3 bodies, Diam: 107 mm. Maximum pressure: 20 bar.
Hydraulic oil	ISO HV 46 type mineral or equivalent.

Dimensions

This adaptation is available only on L2 single cab; refer to the table below for the specifications of the tipper truck.

Tipper truck (in mm)	
Useable length	3,200
Overall length	3,248
Useable width	2,000
Overall width	2,100
Height of boards	350
Weight of the conversion (in kg)	550

i For the L2 chassis cab specifications, refer to the **Dimensions** section of the platform version.

Weights and towed loads (kg)

i To have a towing device fitted, contact a CITROËN dealer or qualified workshop.

The braked trailer weight with load transfer can be increased, provided that the equivalent of this load is removed from the vehicle so as not to exceed the GTW. Warning! Towing using a lightly loaded vehicle can adversely affect roadholding.

The kerb weight is equal to the unladen weight + driver (75 kg) + tank full to 90%.



P.V. : 2245 kg
P.T.A.C : 3500 kg
P.T.R.A. : 6000 kg
Long. : 5,693 m
Larg. : 2,1 m
Surf. : 11,955 m2

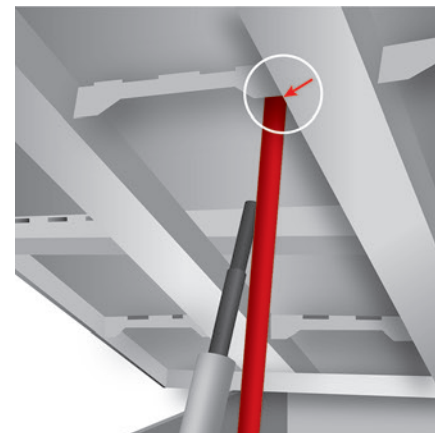
Before towing a trailer, check that:

– the vertical force exerted on the towball is not greater than the value (S) indicated on the trailer's tare plate;

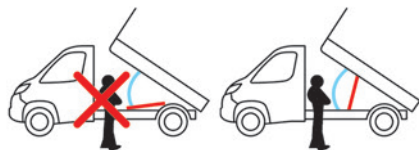
– the Towed Weight (TW) is less than the value indicated on the trailer's tare plate and the Gross Vehicle Weight (GVW) does not exceed the value indicated on the vehicle's tare plate.
 – in the case of a self-supporting trailer, the Gross Train Weight (GTW) must not exceed the value indicated on the vehicle's tare plate.

Hydraulic system

These precautions are mandatory for any work on the hydraulic system.



– When carrying out maintenance work under the tipper body, place the tipper body in the safety position secured with its stay (position indicated by a red arrow under the back of the tipper body),



- Never work under a tipper body that is not supported,
- Switch off the power supply to the electro-hydraulic unit using the circuit breaker,
- Vehicle stationary, engine off.

! For safety reasons, we very strongly advise against doing anything under the tipper body while it is being operated or while it is being serviced.

Maintenance

Reservoir

Regularly check and top up the engine oil level. Change the oil once a year. If the oil contains water, change it. Regularly check the condition of the hose and ensure the hydraulic system is properly sealed.

Pump and motor

No servicing required. The rolling elements are permanently lubricated and the bearings are lubricated by the pumped oil.

Lubrication

The pins of the tipper truck and the ram do not contain lubricant. Regularly lubricate the hinges and the grab handles of the side boards as well as the retaining hooks of the rear board.

Sub-frame and tipper truck

For maximum service life, you are advised to maintain your tipper truck by regularly washing it using a power washer. Carry out any required paint touch-ups quickly to prevent the spread of rust.

! After 8 months of use, check the tightening torque of the connection between the chassis and the underbody (in accordance with the manufacturer's bodybuilding recommendations).

Cleaning the slide valve

- ▶ Loosen cap **244A**, taking care with the ball and retrieving it.
- ▶ Using a wide screwdriver, unscrew the banjo bolt/piston assembly.
- ▶ Check that the piston slides freely and remove any foreign bodies. Use a magnet to remove any metal filings.
- ▶ Refit the assembly and make sure that the piston slides freely. Retain the ball with a little grease on the cap for refitting.
- ▶ Bleed the hydraulic unit.

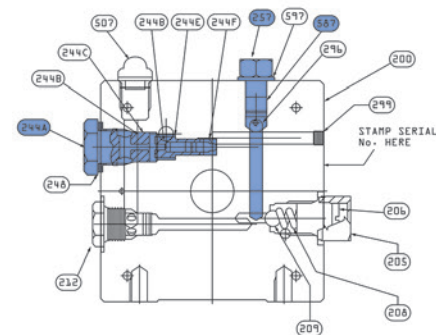
Bleeding the hydraulic unit

- ▶ Unscrew hexagonal cap **257**.
- ▶ Loosen internal screw **587** by half a turn, using a 6 mm hex key.
- ▶ Operate the unit for a few seconds by pressing the raise button.

The tipper does not rise or rises very slowly. When the oil exits through this opening, the unit is bled.

- ▶ Retighten screw **587** and refit cap **257**. Check that the tipper lowers correctly.

Detailed diagram of the UD2386 hydraulic unit



Diagnostics

Electrical faults

Symptoms	Verification/Check
The hydraulic unit does not work.	Power harness and unit relay.
	Control harness (control unit).
	Circuit-breaker.
The ram does not lower.	No, check the coil and the electrical connections of the valve.
The control unit does not work.	Check the connection and contacts.
The fuse blows while lowering.	Replace the lowering coil.

Hydraulic faults

Symptoms	Verification/Check
Very noisy unit, rises slowly.	Suction strainer clogged or crushed at the bottom of the tank.
Very noisy new unit, rises quickly.	Pump alignment, change the unit.
The ram lowers by itself.	Lowering valve crushed or blocked.

Symptoms	Verification/Check
The ram does not lower.	Yes, check the slide valve and bleed. Refer to the "Maintenance" section.
	No, replace the solenoid valve.
	No, check the alignment of the ram.
The unit works but its pressure does not increase.	Slide valve jammed if no solenoid valve on the unit. Refer to the "Maintenance" section.
	Pressure relief device, setting, dirt.
	Pump seal out of service.
	Motor/pump coupling.
	Pump loose from its support.
The hydraulic unit does not work.	Solenoid valve stuck, replace it or retighten the nut behind the strainer.
Emulsion in the tank.	Incorrectly positioned return pipe.
	Insufficient oil level.

Symptoms	Verification/Check
The oil flows back through the oil breather pipe.	Oil level too high.
	Tolerance of the oil breather pipe membrane too high, to be replaced. Valid only for UD2386 units.

Audio system



Multimedia audio system - Bluetooth® telephone

i The system is protected in such a way that it will only operate in your vehicle.

! For safety reasons, the driver must only carry out operations that require close attention with the vehicle stationary. When the engine is switched off and to prevent discharging of the battery, the system switches off after activation of energy economy mode.

First steps

	On/off, volume setting.
RADIO	Select FM and AM wavebands.
MEDIA	Select USB or AUX source.
PHONE	Display the list of connected telephones.
	Rotate: scroll through a list or adjust radio station.
Press: confirm the option displayed in the screen.	
INFO	Information on the current radio station or media.
A-B-C	Select pre-set stations. FM-A, FM-B, FM-C, AM-A, AM-B, AM-C.
MENU	Display the menu and set the options.
1	Radio buttons 1 to 6: Select a pre-set radio station.
Long press: pre-set a station.	
	Random (shuffle) play
	Repeat play.
	Mute/pause the volume.
	Automatic frequency search down. Select the previous USB track.
Press and hold: rewind.	
	Automatic frequency search up.

Select the next USB track.

Press and hold: fast forward.

Abandon the current operation.
Go up one level (menu or folder).

Steering mounted controls

Activate/deactivate the pause function of USB/iPod, AUX and Bluetooth® sources.

Activate/deactivate the mute function of the radio.

Activate/deactivate the microphone during a telephone conversation.

Toggle up or down: increase or decrease the volume for voice announcements and music, hands-free and text message reading sources.

Activate voice recognition.
Pause a voice message to start a new voice command.

Pause voice recognition.

Accept an incoming call.
Accept a second incoming call and put the active call on hold.

Activate voice recognition for the telephone function.

Pause a voice message to give another voice command.

Pause voice recognition.

Radio, toggle up or down: select next/previous station.

Radio, toggle up or down continuously: scan up/down frequencies until you release the button.

Media, toggle up or down: select next/previous track.

Media, toggle up or down continuously: fast forward/rewind until you release the button.



Refuse an incoming call.

End the call in progress.

Radio

Selecting a station

i The exterior environment (hills, buildings, tunnels, car parks, underground location, etc.) may block reception, including in RDS mode.

This behaviour is normal in the propagation of radio waves and does not indicate any fault with the audio system.

RADIO

Press the "**RADIO**" button to select the FM or AM waveband.



Briefly press one of the buttons to automatically search for a lower/higher frequency.



Turn the knob to manually search for a lower/higher frequency.



Press the knob to display the list of stations received locally.

Turn the knob to select a station and press to select it.

Memorising a station

RADIO

Press the "**RADIO**" button to select the FM or AM waveband.

A-B-C

Press the "**A-B-C**" button to select one of the three memorised station levels.

1

Press and hold a button to memorise the station being listened to.

The name of the station is displayed and an audible signal confirms the memorisation.

INFO

Press "**INFO**" to display the information of the station being listened to.

RDS



RDS, if displayed, allows you to continue listening to the same station by automatically retuning to alternative frequencies. However, in certain conditions, following this RDS station is not guaranteed over the whole country, because radio stations do not cover 100% of the area. When the reception is weak, the frequency switches to a regional station.

MENU

Press the "**MENU**" button.



Select "**Regional**" then press to activate or deactivate RDS.

Alternative frequency (AF)



Select "**Alternative frequency (AF)**" then press to activate or deactivate the frequency.

i When the "**Regional**" function is activated, the system is therefore able to search at any time for the best available frequency.

Playing TA messages

i The TA (Traffic Announcement) function gives priority to TA alert messages. To operate, this function needs good reception of a radio station that carries this type of message. While traffic information is being broadcast, the current media is automatically interrupted so that the TA message can be heard. Normal play of the previously playing media resumes at the end of the message.

MENU

Press the "**MENU**" button.



Select "**Traffic announcement (TA)**" then press to activate or deactivate the reception of traffic announcements.

Media

USB socket



Insert the USB memory stick or connect the device to the USB socket **in the central storage space**, provided for transferring data to the system, using a suitable cable (not supplied).

 To protect the system, do not use a USB hub.

The system builds playlists (in temporary memory); this operation can take from a few seconds to several minutes at the first connection.

Reduce the number of non-music files and the number of folders to reduce the waiting time.

The playlists are updated every time the ignition is switched off or a USB memory stick is connected. The lists are memorised: if they are not modified, the subsequent loading time will be shorter.

USB socket



Located on the central console, this socket is used only to power and recharge the connected portable device.

Auxiliary socket (AUX)



Connect the portable device (e.g. MP3 player) to the auxiliary jack socket using an audio cable (not supplied).

First adjust the volume on the portable device (to a high level). Then adjust the volume of the audio system.

Controls are managed via the portable device. The functions of the device connected to the "AUX" socket are managed directly by this device: it is therefore not possible to change the track/folder/playlist or control the start/ending/

pausing of playback using the controls on the control panel or the steering-mounted controls. Do not leave the cable of the portable device plugged into the "AUX" socket after disconnecting it, in order to avoid possible noise from the speakers.

Information and advice

The system supports USB Mass Storage devices, BlackBerry® devices or Apple® players via the USB sockets. The adapter cable is not supplied.

Other devices, not recognised by the system during connection, must be connected to the auxiliary socket using a Jack cable (not supplied).

It is advisable to restrict file names to 20 characters, without using special characters (e.g. " " ? ; ù) so as to avoid any reading or display problems.

Only use USB memory sticks formatted to FAT 32 (File Allocation Table).

 To protect the system, do not use a USB hub.

 The system does not support the simultaneous connection of two identical devices (two memory sticks or two Apple® players) but it is possible to connect one memory stick and one Apple® player at the same time.

 It is recommended that you use genuine Apple® USB cables to guarantee correct operation.

Connecting Apple® players



Connect the Apple® player to the USB socket using a suitable cable (not supplied).

Play starts automatically.

Control is via the audio system.

 The classifications available are those of the portable device connected (artists/albums/types/tracks/playlists/audio books/podcasts).

The default classification is sorting by artist. To change the classification used, return to the first level of the menu and then select the desired classification (playlists for example) and confirm to browse the tree to the desired track.

 The audio system software version may not be compatible with the generation of your Apple® player.

Telephone

Pairing a Bluetooth® telephone

! For safety reasons and because it requires sustained attention by the driver, the pairing of a Bluetooth® mobile phone with the hands-free kit of your audio system must be done with the **vehicle stationary**.

Activate the Bluetooth® function on the telephone and ensure that it is "visible to all" (telephone configuration).

 Press the **"Phone"** button. If no mobile phone has yet been paired with the system, a special page is displayed in the screen.

 Select **"Connect the telephone"** to start the pairing procedure and then search for the name of the system on the mobile phone. Using the telephone keypad, enter the PIN displayed on the screen of the system or confirm the PIN displayed on the mobile phone. During pairing, a screen page is displayed showing the progress of the operation.

 If the pairing procedure fails, we recommend deactivating and then reactivating the Bluetooth® function on the telephone.

 Once the pairing procedure is complete, a screen page with **"Connection successful"** appears:

Confirm to display the menus.

 In particular, the telephone menu provides access to the following functions: **"List. of calls"**, **"Contacts"**, **"Num. keypad."**

Receiving a call

An incoming call is announced by a ring and a display overlaid on the screen.

 Press this button to accept the call.

 Or press this steering-mounted button to accept the call.

Ending a call

 To refuse the call, press this steering-mounted button.

Making a call

 Select **"List of calls"** to access the latest dialled numbers.

 Select **"Contacts"** to access your contacts list, then navigate using the knob.

 To dial a number, use **"Num. keypad"** in the system.

Settings

System settings

 Press the **"MENU"** button.

 Select **"System settings"** then press to view the list of settings and to activate or deactivate the options:

- **"Reinitialise default value"**
- **"20 min. delay to switch off"**
- **"Volume limit at start-up"**
- **"Automatic"**

Audio

 Press the **"MENU"** button.

 Select **"Audio"** then press to view the list of settings and to activate or deactivate the options:

- **"Treble"**
- **"Medium"**
- **"Bass"**
- **"Balance"**
- **"Volume adapted according to the speed"**
- **"Loudness"**

 The audio settings are different and independent for each audio source.

* If your telephone is fully compatible with the system.

Voice commands

Information - Using the system

i Instead of touching the screen, you can use your voice to control the system.

! To ensure that voice commands are always recognised by the system, please observe the following recommendations:

- speak in a normal tone of voice,
 - before speaking, always wait for the "beep" (acoustic signal),
 - the system is able to recognise the voice commands provided, regardless of gender, tone and inflection of the voice of the speaker,
 - if possible, minimise the noise inside the passenger compartment,
 - before issuing a voice command, ask any other passengers to refrain from speaking.
- Since the system recognises commands regardless of who is speaking, when several people are speaking simultaneously, it is possible for the system to recognise commands that are different or additional to what has been requested,
- for optimal operation, you are advised to close the windows and any sunroof present (on versions/markets where fitted) to avoid any external source of disturbance.

Steering-mounted controls



This button is used to activate the "Telephone" voice recognition mode that allows you to make calls, view recent/received/outgoing calls, display the directory, etc.



This button is used to activate the "Radio/Media" voice recognition mode that allows you to tune to a specific radio station or a specific AM/FM radio frequency, play a track or an album contained on a USB stick/iPod/MP3/CD.

i Quick voice interaction can be used if these buttons are depressed during a voice message from the system; it allows you to directly say a voice command.

For example, if the system is in the middle of saying a voice help message and if we know the command to give the system, by pressing these buttons, the voice message is interrupted and it is possible to directly say the desired voice command (so avoiding having to listen to the complete voice help message).

When the system is waiting for a voice command from the user, pressing these buttons closes the voice session.

! Each time a button is pressed, a "beep" (acoustic signal) is emitted and the screen displays a screen page of suggestions asking the user to say a command.

Global voice commands



These commands can be made from any screen page after pressing the voice recognition or telephone button located on the steering wheel, as long as there is no telephone call in progress.

Help

Provide generic help to the user by offering some available commands.

Cancel

Close the current voice sequence.

Repeat

Repeat the last spoken voice message to the user.

Voice tutorial

Provide a detailed description to the user on how to use the voice system.

"Telephone" voice commands



If a telephone is connected to the system, the following voice commands can be made from any main screen page after pressing the telephone button located on the steering wheel, as long as there is no telephone call in progress.

If no telephone is connected, a voice message announces: "No telephone is connected. Connect a telephone and try again" and the voice session will be closed.

i It is possible to replace the "Mobile phone" tag with three other available tags: "Home"; "Office"; "Other".

Call* > Henri Dupont

Dial the telephone number associated with the contact Henri Dupont.

Call* > Henri Dupont > Mobile phone

Dial the telephone number with the mobile phone tag associated with the contact Henri Dupont.

Call number > 0123456789

Call number 0123456789.

Redial

Call the number or contact of the last call made.

Call back

Call the number or contact of the last call received.

Recent calls*

View the complete list of recent calls: outgoing, missed and incoming.

Outgoing calls*

View the list of outgoing calls.

Missed calls*

View the list of missed calls.

Incoming calls*

View the list of incoming calls.

Directory*

View the directory of the connected telephone.

Search* > Henri Dupont

View Henri Dupont's contact information in the directory with all of the numbers saved.

Search* > Henri Dupont > Mobile phone

View the telephone number with the mobile phone tag associated with the contact Henri Dupont.

View messages**

View the list of text messages received by the connected telephone.

i If the telephone allows the recording of the "First Name" (Henri) and the "Surname" (Dupont) in two separate fields, perform the following voice commands:

- "Call" > "Henri" > "Dupont" or "Call" > "Dupont" > "Henri".
- "Search" > "Henri" > "Dupont" or "Search" > "Dupont" > "Henri".

"AM/FM radio" voice commands

i The following commands can be made from any main screen page after pressing the voice recognition button located on the steering wheel, as long as there is no telephone call in progress.

Tune to > 105.5 > FM

Tune the radio to the 105.5 frequency of the FM band.

Tune to > 940 > AM

Tune the radio to the 940 frequency of the AM band.

Tune to* > Magic > FM**

Tune the radio to the station Magic.

"Media" voice commands

i The following commands can be made from any main screen page after pressing the voice recognition button located on the steering wheel, as long as there is no telephone call in progress.

Listen to track > "Track 1"

Play the track "Track 1".

Listen to album > "Album 1"

Play the songs of the album "Album 1".

Listen to artist > "Artist 1"

Play the songs of the artist "Artist 1".

Listen to music style > "Jazz"

Play the songs of the music style "Jazz".

Listen to playlist > "Playlist 1"

Play the songs of the playlist "Playlist1".

Listen to podcast > "Radio 1"

Play the podcast "Podcast 1".

Listen to audio book > "Book 1"

* This function is available only if the telephone connected to the system supports downloading of contacts and recent calls and if the corresponding download has been performed.

** This function is available only if the telephone connected to the system supports the text message reading function.

*** It is possible to replace "Magic" with any other FM station name received by the radio. Not all radio stations provide this service.

Play the audio book "Book 1".

Listen to track number > "5"

Play track number "5".

Select > "USB"

Select the USB media support as the active audio source.

Browse > "Album"

View the list of available albums.

"Text message" voice commands



The following commands can be made from each main screen after pressing the telephone button located on the steering wheel, as long as there is no telephone call in progress.

Send a text message to > 0123456789

Start the voice procedure to send a preset text message using the system.

Send a text message to > Henri Dupont > Mobile phone

Start the voice procedure to send a preset text message using the system.

View text message > Henri Dupont > Mobile phone

View the list of text messages downloaded by the phone.

"Hands-free calls" voice commands



The following commands are available when a call is in progress.

The commands can be made from any screen page during a call after pressing the telephone button located on the steering wheel.

Send 0123456789

The selection tones are sent for 0123456789.

Send Voicemail password

The selection tones are sent for the numbers registered in "Voicemail password".

Activate speakers

Transfer the call to the telephone or the system.

Activate/Deactivate microphone

Activate/deactivate the system microphone.

Touch screen audio and telematics system



Multimedia audio system - Bluetooth® telephone - GPS navigation

i The system is protected in such a way that it will only operate in your vehicle.

! For safety reasons, the driver must only carry out operations that require close attention with the **vehicle stationary**. When the engine is switched off and to prevent discharging of the battery, the system switches off after activation of energy economy mode.

First steps

Use the buttons arranged below the touch screen to access the main menus, then press the virtual buttons of the touch screen.

i The screen is of the "resistive" type; it is necessary to press firmly, especially for so-called "dragging" gestures (scanning a list, moving the map, etc.). A simple light touch will not be enough. Pressing with more than one finger is not recognised. The screen can be used with gloves. This technology allows use at all temperatures.

! To clean the screen, use a soft non-abrasive cloth (e.g. spectacles cloth) without any additional product. Do not use sharp objects on the screen. Do not touch the screen with wet hands.

i In very hot conditions, the volume may be limited to protect the system. The return to normal takes place when the temperature in the passenger compartment drops. The system may also enter standby mode (with the screen and sound off) for 5 minutes or more.



Press: on / off.

Rotation: Adjust volume (each source is independent).



Turn the screen on / off.



Activate / deactivate volume (mute / pause).



Radio, rotation: search for a radio station. Media, rotation: select the previous / next

track.

Press: confirm the option displayed on the screen.



Activate, deactivate, configure certain control functions of the system and the vehicle.



Abandon the current operation. Go up one level (menu or folder).

Glossary

VOLUME

Adjusting the volume by rotating.

RADIO

Access the radio menu.

MEDIA

Access the media menu and the different music sources.

NAV

Access the navigation menu.

PHONE

Access the telephone menu.

MORE

Access the vehicle information.

BROWSE, TUNE, SCROLL

Turn the button to:

- scroll through a menu or a list.
- select a radio station.

ENTER

Confirm an option displayed on the screen by pressing.

Steering mounted controls



Activate/deactivate the pause function of USB/iPod and Bluetooth® sources.

Activate/deactivate the mute function of the radio.

Activate/deactivate the microphone during a telephone conversation.



Toggle up or down: increase or decrease the volume for voice announcements and music, hands-free and text message reading sources.



Activate voice recognition.

Pause a voice message to start a new voice command.

Pause voice recognition.



Accept an incoming call.

Accept a second incoming call and put the active call on hold.

Activate voice recognition for the telephone function.

Pause a voice message to give another voice command.

Pause voice recognition.



Radio, toggle up or down: select next/previous station.

Radio, toggle up or down continuously: scan up/down frequencies until you release the button.

Media, toggle up or down: select next/previous track.

Media, toggle up or down continuously: fast forward/rewind until you release the button.

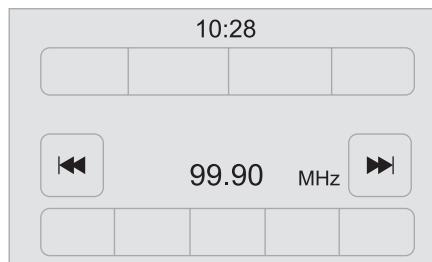


Refuse an incoming call.

End the call in progress.

Menus

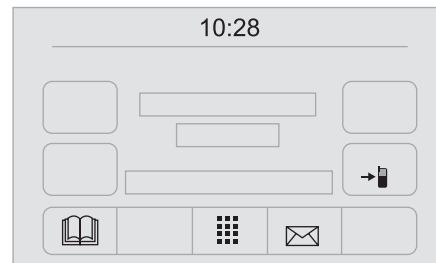
Radio



Select from the different radio sources.

Activate, deactivate and adjust certain function settings.

Telephone



Connect a mobile phone via Bluetooth®.

Media



Select from the different music sources.

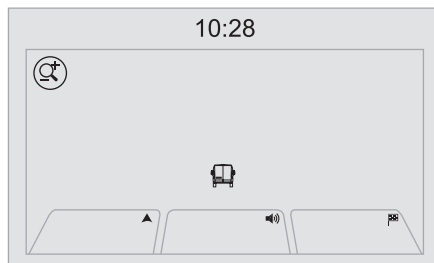
Activate, deactivate and adjust certain function settings.

Vehicle information



MORE Access the exterior temperature, the clock, the compass and the trip computer.

Navigation



NAV Enter navigation settings and choose a destination.

Settings



 Activate, deactivate and configure certain system and vehicle function settings.

Radio

RADIO Press "**RADIO**" to display the radio menus:

Press and hold down the buttons to perform a quick search.

Press Memor.

Press and hold this button to memorise the station being listened to.

The station being listened to is highlighted.

Press the "All" button to display all saved radio stations in the selected frequency band.

Browse

- **List of stations.**
- Press to select a station.
- Refresh the list according to the reception.
- Press on the ▲ or ▼ buttons to scroll through the radio stations found.

- Skip directly to the desired letter in the list.

AM/DAB

- **Choose the band.**
- Choose the waveband.

Adjustment

- **Direct adjustment.**
- The virtual keyboard on the screen allows you to enter a single number corresponding to the station.
- The "plus" or "minus" graphic buttons allow precise adjustment of the frequency.

Information

- **Information.**
- Display information about the radio station being listened to.

Audio

- **Equalizer.**
- Adjust the bass, medium and treble.
- **Balance/Fade.**
- Adjust the balance of the front and rear speakers, left and right.
- Press the button in the centre of the arrows to balance the settings.
- **Volume/Speed.**
- Select the desired parameter; the option is highlighted.
- **Loudness.**
- Optimise the quality of low volume audio.
- **Automatic radio.**
- Set the radio when starting up or recover the active state when the ignition key was last turned to STOP.
- **Radio switch-off delay.**

- Set the parameter.
- **AUX vol. setting.**
- Set the parameters.

DAB (Digital Audio Broadcasting) radio

Terrestrial Digital Radio

Digital radio

! Digital radio provides higher quality reception and also the graphical display of current information on the radio station being listened to. The various "multiplexes/ensembles" offer a choice of radio stations organised in alphabetical order.








Press "**RADIO**" successively to display the "DAB Radio".

Select the "**Navigate**" tab.

Select a list from the filters offered: "**All**", "**Types**", "**Ensembles**", then select a radio station.

Press the "**Update**" button to update the list of "DAB Radio" stations received.

DAB/FM station tracking

i "DAB" does not cover 100% of the territory.

When the digital radio signal is poor, the "**AF**" (alternative frequency) option enables you to continue listening to the same station by automatically switching to the corresponding "FM" analogue station (if there is one).

i When the system switches to analogue station, there is a delay of a few seconds with sometimes a change in volume. When the digital signal quality is restored, the system automatically changes back to "DAB".

! If the "DAB" station is not available, the sound cuts out when the digital signal quality becomes poor and the "AF" alternative frequency is crossed out.

Media

MEDIA Press "**MEDIA**" to display the media menus:

Press and hold the buttons to fast-forward or rewind the selected track.

Browse

– **Browse by: Currently playing, Artists, Albums, Types, Songs, Playlists, Audiobooks, Podcasts.**

– Browse and select the songs contained in the active device.

– The selection possibilities depend on the device connected or the type of CD inserted.

Source

– **CD, AUX, USB.**

– Select the desired audio source from those available or insert a device intended for this purpose; the system starts to play the sources automatically.

– **Bluetooth®.**

– Save a Bluetooth® audio device.

Information

– **Information.**

– View the information about the track being listened to.

Random

Press the button to play the songs on the CD, USB, iPod or Bluetooth® in random order.

Repeat

Press the button to activate this function.

Audio

– **Equalizer.**

– Adjust the bass, medium and treble.

– **Balance/Fade.**

– Adjust the balance of the front and rear speakers, left and right.

– Press the button in the centre of the arrows to balance the settings.

– **Volume/Speed.**

- Select the desired parameter; the option is highlighted.
- **Loudness.**
- Optimise the quality of low volume audio.
- **Automatic radio.**
- Set the radio when starting up or recover the active state when the ignition key was last turned to STOP.
- **Radio switch-off delay.**
- Set the parameter.
- **AUX vol. setting.**
- Set the parameters.

USB socket



Insert the USB memory stick or connect the device to the USB socket **in the central storage space**, provided for transferring data to the system, using a suitable cable (not supplied).



To protect the system, do not use a USB hub.

The system builds playlists (in temporary memory); this operation can take from a few seconds to several minutes at the first connection.

Reduce the number of non-music files and the number of folders to reduce the waiting time. The playlists are updated every time the ignition is switched off or a USB memory stick is connected. The lists are memorised: if they are not modified, the subsequent loading time will be shorter.

USB socket



Located on the central console, this socket is used only to power and recharge the connected portable device.

Auxiliary socket (AUX)



Connect the portable device (e.g. MP3 player) to the auxiliary jack socket using an audio cable (not supplied).

First adjust the volume on the portable device (to a high level). Then adjust the volume of the audio system.

Controls are managed via the portable device. The functions of the device connected to the "AUX" socket are managed directly by this device: it is therefore not possible to change the track/folder/playlist or control the start/ending/ pausing of playback using the controls on the control panel or the steering-mounted controls. Do not leave the cable of the portable device plugged into the "AUX" socket after disconnecting it, in order to avoid possible noise from the speakers.

Selecting the source



Press on "MEDIA".



Select the "Source" tab to show the rolling display of audio sources.



Select the source.

Use the play settings on the screen.

Press the "Rand." button and/or the "Repeat" button to activate them, press again to deactivate them.

Information and advice

The audio system will only play audio files with ".wav", ".wma" and ".mp3" file extensions, at bit rates between 32 Kbps and 320 Kbps.

For audio files with ".aac", ".m4a", ".m4b" and ".mp4" file extensions, the supported sampling rates are 8 - 96 kHz.

".m3u" and ".wpl" types are also supported.

The system does not manage devices with a capacity greater than 64 GB.

It is advisable to restrict file names to 20 characters, without using special characters (e.g. " " ? , ;) so as to avoid any reading or display problems.



The system supports USB mass storage devices, BlackBerry® devices or Apple® players via the USB sockets. The adapter cable is not supplied.

Devices are managed using the audio system controls.

Other devices, not recognised by the system during connection, must be connected to the auxiliary socket using a Jack cable (not supplied).

Only use USB memory sticks formatted to FAT 32 (File Allocation Table).

! To protect the system, do not use a USB hub.

! The system does not support the simultaneous connection of two identical devices (two memory sticks or two Apple® players) but it is possible to connect one memory stick and one Apple® player at the same time.

i It is recommended that you use genuine Apple® USB cables to guarantee correct operation.

Bluetooth® audio streaming

Streaming allows music files on the telephone to be played via the vehicle's speakers.

Activate the Bluetooth® function on the device.

MEDIA Press "**MEDIA**".
If there is a media source active, press the "**Source**" button.

Bluetooth Select the "**Bluetooth**" media source then press the "**Add device**" button.

If no device has yet been paired with the system, a special page is displayed on the screen.

Select "Yes" to start the pairing procedure, and then search for the name of the system on the device.

Select the name of the system on the device and, when requested by the audio system, enter the PIN code displayed on the system's screen or confirm the PIN displayed on the device.

During pairing, a screen page is displayed showing the progress of the operation.
If the pairing procedure fails, we recommend deactivating and then reactivating the Bluetooth® function on the device.

Once the pairing procedure is complete, a screen page appears:

- if you reply "Yes" to the question, the Bluetooth® audio device will be saved as favourite (the device will have priority over other devices paired later).
- if you reply "No", the priority will be determined by the order of connection. The last device connected has the highest priority.

! Some Bluetooth® devices do not allow you to scroll through the tracks and information on the telephone using all of the categories present in the system.

Connecting Apple® players

Apple Connect the Apple® player to the USB socket using a suitable cable (not supplied).

Play starts automatically.

Control is via the audio system.

i The classifications available are those of the portable device connected (artists/albums/types/tracks/playlists/audio books/podcasts).
The default classification is sorting by artist.
To change the classification used, return to

the first level of the menu and then select the desired classification (playlists for example) and confirm to browse the tree to the desired track.

! The audio system software version may not be compatible with the generation of your Apple® player.

Navigation

NAV Press "**NAV**" and then at the centre or bottom of the screen to display the settings and navigation menus:

Go to...

Select "Go to" to set the destination in several ways and not just by entering the address.

Display the map

Display the route map for an overview using the map's navigator.

Plan a route

Use the navigation system to plan a route in advance by selecting the starting point and the destination.

Services

Use traffic information to minimise the impact of traffic delays on your route.

Settings

Change the appearance and behaviour of the navigation system.

Most system settings can be accessed by touching "Settings" in the main menu.

Help

Access information about assistance services and other specialised services.

Finish

Validate the settings.

Limitation

Speed limitation (if known).

To see the difference between the desired arrival time and the estimated arrival time.

Switch between a 3D map and a 2D map.

Go to..., Display the map, Plan a route, Services, Settings, Help, Finish.

When the navigation system starts for the first time, the "Driving mode" as well as detailed information on the current position is displayed.

Touch the centre of the screen to open the main menu.

Details

The route summary provides an overview of the route, the remaining distance to the destination and an estimate of the remaining travel time. With the RDS-TMC data, the route summary also shows the traffic information concerning delays along the route.

Modify route

The navigation system helps you to get to your destination as quickly as possible by displaying a faster alternative route when it is available.

Finish

Validate the settings.

Instructions

Navigation instructions for the next part of the trip and the distance to the next instruction. If the

second instruction is less than 150 metres from the first one, it is immediately displayed instead of the distance.

Touch this part of the status bar to repeat the last voice instruction.

Updating maps

-  To get a map update, proceed as follows:
 - Map refresh guarantee: if a new map becomes available within 90 days of the first use of the system, you can download it once for free.
 - Map update: you can purchase a new version of the map loaded on the system.

To install a map update on the system, perform the following four steps:

- Prepare a USB device.
- Install **TomTom HOME** and create a **MyTomTom** account.
- Download the map.
- Install the new map.

 Use a USB device and not a mass storage device (telephone or media player).

-  To protect the system, do not use a USB hub.

Prepare a USB device

 **The preparation of the USB device must be done with the engine running and the vehicle stationary.**

In order to update the map, you must have a USB device that meets the following requirements:

- The USB device must be empty.
- The USB device has 16 GB of available space.
- Use only USB devices formatted to FAT32 (File Allocation Table).
- Do not lock the USB device and check that files can be saved to it.

To prepare the USB device, proceed as follows:

- ▶ Make sure that the map to be updated is active on the vehicle's navigation system. If the navigation system has multiple maps and you want to update a map that is not currently active, you will need to activate it.
- ▶ Select **"Change map"** in the **"Settings"** menu of the navigation application.
- ▶ Select **"Navigation updates"** in the **"Settings"** menu.
- ▶ You must indicate whether you want to prepare a USB device to download updates.
- ▶ Select **"Yes"**.
- ▶ Insert the USB device into the USB socket **located in the central storage space** and which is dedicated to data transfer. The system starts preparing the USB device.

-  – If the system continues to ask you to insert a USB device, make sure that the USB device meets the above requirements, and then try again.
- If you connect multiple USB devices, the system prompts you to remove devices so that only the device to be prepared is connected.
- If there is not enough space on the USB device, you are prompted to use another USB device.
- If you connect a USB device that contains files, the system warns you that files on the USB device may be deleted.

When the USB device is ready, the message below appears:

"Navigation updates"

The preparation of the USB device is finished.

You can now safely remove the USB device.

- Remove the USB device. You are now ready to download the new map to your USB device.

Install TomTom HOME

To install "TomTom HOME" and create a "MyTomTom" account, perform the following steps:

- Download and install the **TomTom HOME** application on a computer via this link: tomtom.com/getstarted
- Select and download **TomTom HOME**, then follow the on-screen instructions.

 Choose a secure Wi-Fi network rather than a 3G/4G network to download the application to a computer.

- Connect the USB device to the computer. "TomTomHome" starts automatically.
- Select **"Log in"** in the upper right corner of "TomTom HOME".
- Select **"Create an account"** and enter your information to create a "MyTomTom" account.

 To receive map updates, you must have a "MyTomTom" account.

Once the account is created, you must indicate whether you want to link your system to your account. The prepared USB device represents your system.

- Select **"Link device"**, then **"Close"**.

You are now ready to download a map to your USB device.

Download a map

Connect the USB device to the computer.

Select a map to download

- To check if you can download a map for free with the map refresh guarantee, select **"Tools"** and then **"Map refresh guarantee"** in "TomTom HOME".
- To purchase a map update, select **"Buy maps"** in "TomTom HOME".
- If you have already purchased an update, select **"Update my device"** in "TomTomHOME".

Download a map

If a map update is available for your system, it is listed as an available update.

 If your system already has the most recent map, no updates are available.

- Select the map to download, then select **"Update and install"**; the map will be downloaded and installed on your USB device.
- Select **"Done"** once the process is finished.

Install the map

 **The new map must be downloaded with the engine running and the vehicle stationary.**

Once you have downloaded a map to your USB device, you can install it on your system.

- Insert the USB device containing the new map into the USB socket **located in the central storage space** and which is dedicated to data transfer to the system.

The system detects the presence of a new map on the USB device. It may also contain an update of the navigation software if it is necessary for the new map.

- You must indicate whether you want to update the system.

- Select **"Start"**.

If the USB device contains new software, the system starts by updating the navigation software. Once the software is updated, the system must restart.

- Select **"OK"**.

Before the system starts updating the map, it warns you that it may take a minimum of 30 minutes to install the map.

i Do not remove the USB device or turn off the system until the update is complete. You cannot use the system until the update is complete. If the update is interrupted, restart the system update.

Once the map is updated, the message below appears:

"Update complete"

You can now safely remove the USB device.

► Click on **"Close"**.

The new map is now available on the system.

Troubleshooting

During an update, the following issues may occur:

- The map on the USB device is invalid. If this is the case, download the map to the USB device again using "TomTom HOME".

You may need to prepare the USB device again.

- The version of the map on the USB device is the same as the version on the system, or older. If this is the case, download the map to the USB device again using "TomTom HOME".

You may need to prepare the USB device again.

Telephone

PHONE

Press **"PHONE"** to display the telephone menus:



– Mobile phone.

- Display and call the contacts in the mobile phone directory.
- Press on the ▲ or ▼ buttons to scroll through the contacts.
- Skip directly to the desired letter in the list.

Recent calls

– All calls, In, Out, Missed.

- Display and call recent call log contacts.



The system memory contains predefined text messages, which can be sent to reply to a received message or as a new message.

Upon receipt of a text message (depending on the telephone version), the system also relays the message in question to you.

Settings

– Connected tels. Add device, Connected audio.

- Combine up to 10 telephones/audio devices to make it easier and faster to access and connect.



Dial the telephone number using the on-screen virtual keypad.

Transf.

– Transf..

- Transfer calls from the system to the mobile phone and vice versa.

– Mute.

- Disable the system microphone's audio for private conversations.

Pairing a Bluetooth® telephone

! For safety reasons and because it requires sustained attention by the driver, the pairing of a Bluetooth® mobile phone with the hands-free kit of your audio system must be done with the **vehicle stationary**.

Activate the telephone's Bluetooth function and ensure that it is "visible to all" (telephone configuration).

PHONE

Press on **"PHONE"**.

If no mobile phone has yet been paired with the system, a special page is displayed on the screen.

Select "Yes" to start the pairing procedure, and then search for the name of the system on the mobile phone (on the other hand, by selecting "No", the main screen page of the Telephone is displayed).

Select the name of the system and, depending on the telephone, using the telephone keypad, enter the PIN displayed on the screen of the system or confirm the PIN displayed on the mobile phone.

During pairing, a screen page is displayed showing the progress of the operation.



If the pairing procedure fails, it is recommended that you deactivate and then reactivate the Bluetooth function on your telephone.



Once the pairing procedure is complete, a screen page appears:

- answer "Yes" to the question; the mobile phone is registered as the favourite (the mobile phone will have priority over other mobile phones, which may be registered later).
- if no other device is associated, the system considers the first associated device as the favourite.



For mobile phones that are not set as favourites, priority is determined by the connection order. The last phone connected will have the highest priority.

The services available depend on the network, the SIM card and the compatibility of the Bluetooth® devices used. Refer to your telephone's user guide and your service provider to check which services you are able to access. When you return to the vehicle, the last phone connected reconnects automatically, within approximately 30 seconds of switching the ignition on (with Bluetooth® activated). To change the automatic connection profile, select the phone from the list then select the desired parameters.

The profiles compatible with the system are: HFP, OPP, PBAP, A2DP, AVRCP, MAP.

Automatic reconnection

When the ignition is switched on, the telephone connected when the ignition was last switched off reconnects automatically, if this connection mode had been set during the pairing procedure (see previous pages).

The connection is confirmed by the display of a message and the name of the telephone.

Managing paired telephones



This function allows a device to be connected or disconnected, as well as a pairing to be deleted.



Press "**Settings**".

Select "**Telephone/Bluetooth®**" then select the telephone from the list of paired devices. Select "**Connect**" or "**Disconnect**", "**Delete device**" or "**Add device**", "**Memorise Favourite**", "**Text on**", "**Download**" from the list of available options.

Receiving a call

An incoming call is announced by a ring and a display overlaid on the screen.



Make a short press on this steering-mounted button to accept an incoming call.

or

Press the "**Answer**" button displayed on the screen.

If two calls are in progress (one in progress and one on hold), it is possible to switch from one to the other by pressing the "**Call toggle**" button or unite the two calls in a conference by pressing the "**Confer.**" button.

Ending a call



To refuse a call, press this steering-mounted button.

or

Press the "**Ignore**" button displayed on the screen.

Making a call

Calling a new number



You are strongly advised NOT to use the telephone while driving. We recommend that you park safely or make use of the steering-mounted controls.

PHONE

Press "**PHONE**".



Press the keypad button.

Enter the telephone number using the keypad, then press the "**Call**" button to make the call.

Calling a contact

PHONE

Press "**PHONE**".



Press the "**Contacts**" button or the "**Recent calls**" button.

Select the desired contact from the list offered to start the call.

Vehicle information



Press "**MORE**" to display the vehicle information menus:

Exterior temp.

Display the exterior temperature.

Clock

Display the clock.

Compass

Display the direction that you are travelling in.

Trip

– **Current info., Trip A, Trip B.**

Display the trip computer.

Press and hold the "Trip A" or "Trip B" button to reset the trip concerned.

Settings



Press this button to display the settings menus:

Display

- **Brightness.**
- Set the brightness of the screen.
- **Display mode.**
- Set the display mode.
- **Language.**
- Choose the desired language.
- **Unit of measurement.**

– Set the display units for consumption, distance and temperature.

– **Touch screen beep.**

– Activate or deactivate the audible signal when touching a button on the screen.

– **Display Trip B.**

– Display Trip B on the driver's screen.

Voice commands

– **Voice response time.**

– Set the length of the voice system response.

– **Display list of commands.**

– Display suggestions with the different options during a voice session.

Clock and Date

– **Time setting and format.**

– Setting the time.

– **Display time mode.**

– Activate or deactivate the display of the digital clock on the status bar.

– **Synchro time.**

– Activate or deactivate the automatic time display.

– **Date setting.**

– Set the date.

Safety/Assistance

– **Reversing camera.**

– Display the reversing camera in reverse.

– **Camera delay.**

– Maintain the on-screen display of the reversing camera for a maximum of 10 seconds or up to 11 mph (18 km/h).

Lighting

– **Daytime running lamps.**

– Activate or deactivate the automatic illumination of the headlamps when starting.

Doors & locking

– **Autoclose.**

– Activate or deactivate the automatic locking of the doors when the vehicle is moving.

Audio

– **Equalizer.**

– Adjust the bass, medium and treble.

– **Balance/Fade.**

– Adjust the balance of the front and rear speakers, left and right.

– Press the button in the centre of the arrows to balance the settings.

– **Volume/Speed.**

– Select the desired parameter; the option is highlighted.

– **Loudness.**

– Optimise the quality of low volume audio.

– **Automatic radio.**

– Set the radio when starting up or recover the active state when the ignition key was last turned to STOP.

– **Radio switch-off delay.**

– Set the parameter.

– **AUX vol. setting.**

– Set the parameters.

Telephone/Bluetooth®

– **Connected tels.**

– Start the Bluetooth® connection of the selected mobile device.

– Delete the selected mobile device.

- Memorise the selected mobile device in the favourites.

- Set the parameters.

- **Add device.**

- Add a new mobile device.

- **Connected audio.**

- Connect the mobile device only for audio.

Radio setting

- **DAB announcements.**

- Activate or deactivate the announcements.

- Activate or deactivate the options: Alarm, Event announc., Stock market newflash, Newsflash, Programme info, Special event, Sport info, Public transp. info. Alarm announcement, Weather newflash.

Restore settings

Restore the default settings of the screen, clock, sound and radio.

Delete personal data

Delete personal data, Bluetooth® devices and built-in presets.

Voice commands

Information - Using the system

i Instead of touching the screen, you can use your voice to control the system.

! To ensure that voice commands are always recognised by the system, please observe the following recommendations:

- speak in a normal tone of voice,
 - before speaking, always wait for the "beep" (acoustic signal),
 - the system is able to recognise the voice commands provided, regardless of gender, tone and inflection of the voice of the speaker,
 - if possible, minimise the noise inside the passenger compartment,
 - before issuing a voice command, ask any other passengers to refrain from speaking.
- Since the system recognises commands regardless of who is speaking, when several people are speaking simultaneously, it is possible for the system to recognise commands that are different or additional to what has been requested,
- for optimal operation, you are advised to close the windows and any sunroof present (on versions/markets where fitted) to avoid any external source of disturbance.

Steering-mounted controls



This button is used to activate the "Telephone" voice recognition mode that allows you to make calls, view recent/received/outgoing calls, display the directory, etc.



This button is used to activate the "Radio/Media" voice recognition mode that allows you to tune to a specific radio station or a

specific AM/FM radio frequency, play a track or an album contained on a USB stick/iPod/MP3/CD.

i Quick voice interaction can be used if these buttons are depressed during a voice message from the system; it allows you to directly say a voice command.

For example, if the system is in the middle of saying a voice help message and if we know the command to give the system, by pressing these buttons, the voice message is interrupted and it is possible to directly say the desired voice command (so avoiding having to listen to the complete voice help message).

When the system is waiting for a voice command from the user, pressing these buttons closes the voice session.

! Each time a button is pressed, a "beep" (acoustic signal) is emitted and the screen displays a screen page of suggestions asking the user to say a command.

Global voice commands



These commands can be made from any screen page after pressing the voice recognition or telephone button located on the steering wheel, as long as there is no telephone call in progress.

Help

Provide generic help to the user by offering some available commands.

Cancel

Close the current voice sequence.

Repeat

Repeat the last spoken voice message to the user.

Voice tutorial

Provide a detailed description to the user on how to use the voice system.

"Telephone" voice commands



If a telephone is connected to the system, the following voice commands can be made from any main screen page after pressing the telephone button located on the steering wheel, as long as there is no telephone call in progress.

If no telephone is connected, a voice message announces: "No telephone is connected. Connect a telephone and try again" and the voice session will be closed.

i It is possible to replace the "Mobile phone" tag with three other available tags: "Home"; "Office"; "Other".

Call* > Henri Dupont

Dial the telephone number associated with the contact Henri Dupont.

Call* > Henri Dupont > Mobile phone

Dial the telephone number with the mobile phone tag associated with the contact Henri Dupont.

Call number > 0123456789

Call number 0123456789.

Redial

Call the number or contact of the last call made.

Call back

Call the number or contact of the last call received.

Recent calls*

View the complete list of recent calls: outgoing, missed and incoming.

Outgoing calls*

View the list of outgoing calls.

Missed calls*

View the list of missed calls.

Incoming calls*

View the list of incoming calls.

Directory*

View the directory of the connected telephone.

Search* > Henri Dupont

View Henri Dupont's contact information in the directory with all of the numbers saved.

Search* > Henri Dupont > Mobile phone

View the telephone number with the mobile phone tag associated with the contact Henri Dupont.

View messages**

View the list of text messages received by the connected telephone.

i If the telephone allows the recording of the "First Name" (Henri) and the "Surname" (Dupont) in two separate fields, perform the following voice commands:

- "Call" > "Henri" > "Dupont" or "Call" > "Dupont" > "Henri".
- "Search" > "Henri" > "Dupont" or "Search" > "Dupont" > "Henri".

"AM/FM/DAB radio" voice commands



The following commands can be made from any main screen page after pressing the voice recognition button located on the steering wheel, as long as there is no telephone call in progress.

Tune to > 105.5 > FM

Tune the radio to the 105.5 frequency of the FM band.

Tune to > 940 > AM

* This function is available only if the telephone connected to the system supports downloading of contacts and recent calls and if the corresponding download has been performed.

** This function is available only if the telephone connected to the system supports the text message reading function.

Tune the radio to the 940 frequency of the AM band.

Tune to* > Magic > FM

Tune the radio to the station Magic.

Tune to DAB channel > Absolute Radio**

Tune the DAB radio to the Absolute Radio channel.

"Media" voice commands



The following commands can be made from any main screen page after pressing the voice recognition button located on the steering wheel, as long as there is no telephone call in progress.

Listen to track > "Track 1"

Play the track "Track 1".

Listen to album > "Album 1"

Play the songs of the album "Album 1".

Listen to artist > "Artist 1"

Play the songs of the artist "Artist 1".

Listen to music style > "Jazz"

Play the songs of the music style "Jazz".

Listen to playlist > "Playlist 1"

Play the songs of the playlist "Playlist1".

Listen to podcast > "Radio 1"

Play the podcast "Podcast 1".

Listen to audio book > "Book 1"

Play the audio book "Book 1".

Listen to track number > "5"

Play track number "5".

Select > "USB"

Select the USB media support as the active audio source.

Browse > "Album"

View the list of available albums.

"Navigation" voice commands



The following commands can be made from any main screen page after pressing the voice recognition or telephone button located on the steering wheel, as long as there is no telephone call in progress.

Go home

Display the route home.

2D mode

Switch to 2D mode.

3D mode

Switch to 3D mode.

Clear route

Clear the displayed route.

Add a favourite

Display the favourites screen page.

Repeat instruction

Repeat the last spoken voice message.

"Text message" voice commands



The following commands can be made from each main screen after pressing the telephone button located on the steering wheel, as long as there is no telephone call in progress.

Send a text message to > 0123456789

Start the voice procedure to send a preset text message using the system.

Send a text message to > Henri Dupont > Mobile phone

Start the voice procedure to send a preset text message using the system.

View text message > Henri Dupont > Mobile phone

View the list of text messages downloaded by the phone.

"Hands-free calls" voice commands



The following commands are available when a call is in progress.

The commands can be made from any screen page during a call after pressing the telephone button located on the steering wheel.

Send 0123456789

The selection tones are sent for 0123456789.

Send Voicemail password

* It is possible to replace "Magic" with any other FM station name received by the radio. Not all radio stations provide this service.

** It is possible to replace "Absolute Radio" with any other DAB channel received by the radio. Not all DAB channels provide this service.

The selection tones are sent for the numbers registered in "Voicemail password".

Activate speakers

Transfer the call to the telephone or the system.

Activate/Deactivate microphone

Activate/deactivate the system microphone.

ALPINE® X902D system



Multimedia audio system - Bluetooth® telephone- GPS navigation

! For safety reasons, the driver must only carry out operations that require close attention with the **vehicle stationary**. When the engine is switched off and to prevent discharging of the battery, the system switches off after activation of energy economy mode.

i For further information, refer to the ALPINE user guide at:
<https://www.alpine-europe.com>

First steps

Use the buttons arranged below the touch screen to access the main menus, then press the virtual buttons on the touch screen.

Touch control: press a touch screen button or list item gently with your fingertips to avoid damaging the screen.

Swipe: move your finger gently across the screen in a sweeping motion.

Drag and drop: tap an item on the screen and move it with your finger to the chosen location, then remove your finger.

You cannot zoom out by pinching the screen with two fingers or zoom in by moving your fingers apart.

! To clean the screen, use a soft, non-abrasive cloth (e.g. spectacles cloth) without any additional product. Do not use sharp objects on the screen. Do not touch the screen with wet hands.

MENU Access the menu screen. Press and hold the button for 5 seconds to turn the system off.

 Display the navigation maps screen. Press this button again to go to the navigation menu screen.

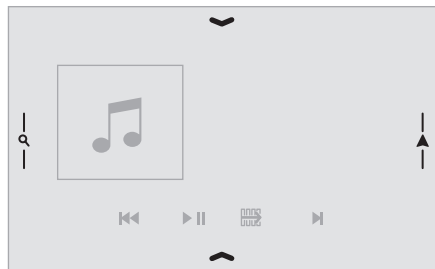
Press and hold this button for 2 seconds to access the return home route screen (if the home address is not yet set, a screen is displayed to set the address).

-  Decrease volume.
-  Increase volume.
-  View the phone menu screen. When you receive a call, press the button to start a conversation.
-  Smartphone voice commands via the system.
-  Radio: automatic step-by-step frequency search up/down for radio stations.
-  Media: previous/next track selection.
-  Display the audio/visual screen. If the audio/visual screen is already displayed, this button is used to change the source.
-  Press and hold the button for 2 seconds to return to the favourites screen.
-  Activate/deactivate the mute mode.

Menus

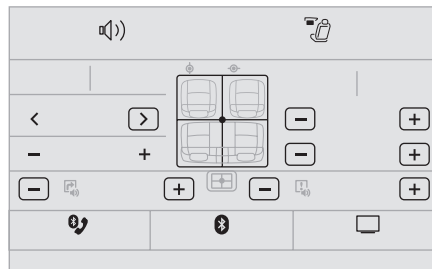
Switching from the audio sources screen to a specific screen

Audio sources screen



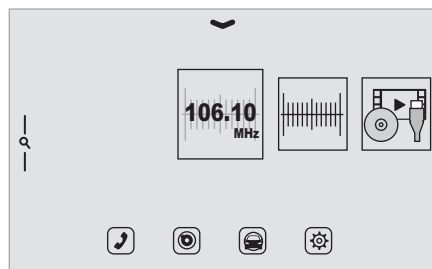
To switch from the audio sources screen to a specific screen, tap one of the icons at the four corners of the screen, or swipe the screen.

Shortcut settings screen



Swipe down to make audio or system adjustments.

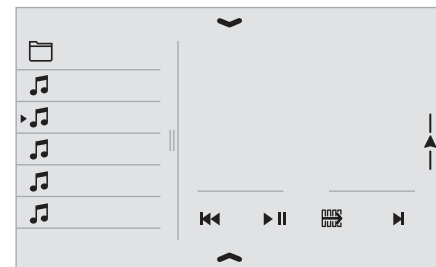
Menu screen



Swipe up to make adjustments on the menu screen.

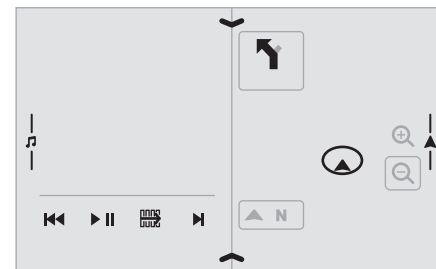
The screen also appears by pressing the menu button.

Memory button or quick search mode screen



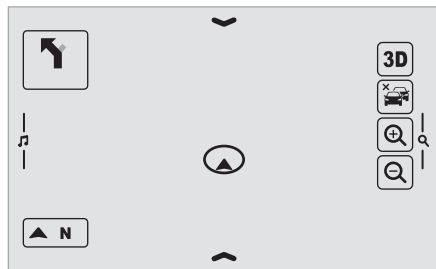
Swipe to the right; the search mode differs depending on the audio source.

Dual screen



The dual screen displays the navigation screen and the audio/visual screen simultaneously. Press the left icon and the right icon.

Full screen navigation



Swipe the screen to the left to go to the full navigation menu screen.

The screen also appears by pressing the navigation button.

Recording event data

Electronic control units are installed in your vehicle. These control units process data received from the vehicle's sensors, for example, or data they generate themselves or exchange with each other. Some of these control units are required for the correct operation of your vehicle, some others assist you while driving (driving or manoeuvring aids), while others provide comfort or infotainment functions.

The following contains general information about how data is processed within the vehicle. You will find additional information about the specific data which is downloaded, stored and transmitted to third parties and what it is used for in your vehicle under the keyword "Data protection". This information is directly associated with the references for the functions in question contained in the corresponding vehicle handbook, or in the general terms and conditions of sale.

This information is also available online.

Vehicle operating data

The control units process the data used for the operation of the vehicle.

This data includes, for example:

- Information about the state of the vehicle (e.g. speed, travel time, lateral acceleration, wheel rotation rate, fastened seat belts display).
- Environmental conditions (e.g. temperature, rain sensor, distance sensor).

As a general rule, this data is temporary, is not stored for longer than one operating cycle and is only used within the vehicle itself. The control units often record this data (including the vehicle's key). This function allows either the temporary or permanent storage of information about the state of the vehicle, stresses on components, servicing requirements, as well as events and technical errors. Depending on the vehicle's equipment level, the data stored is as follows:

- Operating state of system components (e.g. filling level, tyre pressures, battery charge status).
- Faults and malfunctions in important system components (e.g. lamps, brakes).
- System reactions in specific driving situations (e.g. deployment of an airbag, triggering of stability control and braking systems).
- Information about events which have damaged the vehicle.
- For electric and rechargeable hybrid vehicles, the traction battery charge level and the estimated driving range.

In particular circumstances (e.g. if the vehicle has detected a malfunction), it may be necessary to record data which would otherwise simply not be stored.

When taking your vehicle in for servicing (e.g. repairs, maintenance), the stored operating data may be read along with the vehicle's identification number and used if necessary.

The personnel working for the servicing network

(e.g. garages, manufacturers) or third parties (e.g. roadside assistance agents) may read the vehicle's data. This also applies to work carried out under warranty and quality assurance measures.

This data is generally read via the OBD (On-Board Diagnostics) port fitted by law to the vehicle. It is used to report on the technical state of the vehicle or its components and facilitates the diagnosis of malfunctions, in compliance with warranty obligations and for quality improvement. This data, in particular the information relating to stress on components, technical events, operator errors and other malfunctions, is sent to the Manufacturer, if necessary, along with the vehicle's identification number. The Manufacturer's liability may also be engaged. The Manufacturer may also use the operating data taken from the vehicle for product recalls. This data may also be used to check the customer's warranty and any claims made under warranty.

Any malfunctions stored in the vehicle may be reset by an after-sales service company during servicing or repair work, or at your request.

Comfort and infotainment functions

Comfort settings and personalised settings may be saved in the vehicle and modified or reinitialised at any time.

Depending on the vehicle's equipment level, this may include:

- Seat and steering wheel position settings.
- Chassis and air conditioning settings.
- Personalised settings such as the interior lighting.

You can enter your own data into the functions of your vehicle's audio and telematic system, as part of the selected functionalities.

Depending on the vehicle's equipment level, this may include:

- Multimedia data such as music, videos or photos to be read by an integrated multimedia system.
- Address book data to be used with an integrated hands-free system or with an integrated navigation system.
- Entered destinations.
- Data regarding the use of online services.

This data for the comfort and infotainment functions may be stored locally in the vehicle or saved to a device that you have connected to the vehicle (e.g. smartphone, USB memory stick or MP3 player). Data that you have entered yourself may be deleted at any time.

This data may also be transmitted outside the vehicle at your request, particularly when using online services in line with the settings that you have selected.

Smartphone integration (e.g. Android Auto® or Apple® CarPlay®)

If your vehicle is equipped accordingly, you can connect your smartphone or another mobile device to the vehicle in order to operate it using the vehicle's integrated controls. Images and sounds from the smartphone can be transmitted through the audio and telematics system. Specific information is simultaneously sent to your smartphone. Depending on the type of integration, this includes data such as location, day/night mode and other general information about the vehicle. For more information, please refer to the user instructions for the vehicle or the audio and telematics system.

Integrating a smartphone allows you to use its applications, such as a navigation app or music player. No other integration between the smartphone and the vehicle is possible, in particular active access to vehicle data. How the data is processed subsequently is determined by the supplier of the application being used. The ability the change settings depends on the application in question and on the operating system installed on your smartphone.

Online services

If your vehicle is connected to a wireless network, data can be exchanged between your vehicle and other systems. Connection to a wireless network is made possible via a

transmitter located in your vehicle or a mobile device that you have provided (e.g. smartphone). The online services can be used via this wireless connection. These include online services and applications (apps) provided to you by the Manufacturer or other suppliers.

Exclusive services

As regards the Manufacturer's online services, the corresponding functions are described by the Manufacturer in an appropriate medium (e.g. handbook, Manufacturer's website) and the information about data protection is provided. Personal data may be used for online services. The exchange of data for this purpose takes place over a secure connection, using for example the Manufacturer's dedicated computer systems. The collection, processing and use of personal data for the development of services are carried out solely on the basis of a legal authorisation, for example in the case of a legal emergency call system or a contractual agreement or else under a consent agreement. You can activate or deactivate the services and functions (some may be chargeable) and, in some cases, the vehicle's entire connection to the wireless network. This does not include the statutory functions and services such as the emergency or assistance call system.

Third-party services

If you use online services provided by other (third-party) suppliers, these services are subject

to the responsibility, the data protection and the terms and conditions of use of the supplier in question. The Manufacturer often has no influence over the content exchanged in this regard.

Please therefore ensure that you are aware of the nature, extent and purpose of the collection and use of personal data as part of the third-party services provided by the service provider in question.

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