CITROËN

C3

Owner's Manual

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WELCOME

Thank you for choosing Citroën C3.
This document contains the key information and recommendations you will need to be able to explore your vehicle in complete safety.
We strongly recommend familiarising yourself with it, as well as the Service Booklet.
Your vehicle will be fitted with only some of the equipment described in this document, depending on its trim level, version and the specification for the country in which it was sold.
The descriptions and illustrations are for guidance only.
Automobiles CITROËN reserves the right to modify the technical specifications, equipment and accessories without having to update this document.
If ownership of your vehicle is transferred, please ensure this **Owner's Manual** is passed on to the new owner.

OBTAIN THE OWNER'S MANUAL

ONLINE

View or download the Owner's Manual at the following address:
http://service.citroen.com/ACddb/
Scan this QR Code for direct access.
Select:
– the language,
– the vehicle and body style,
– the issue period of the Owner's Manual corresponding to the date of 1st registration of the vehicle.

This symbol indicates the latest information available.

PRINTED VERSION

Order the Owner's Manual in paper format from a CITROËN dealer.

Welcome

Thank you for choosing Citroën C3 or Citroën ë-C3.
This document contains the key information and recommendations you will need to be able to explore your vehicle in complete safety.
We strongly recommend familiarising yourself with it, as well as the Maintenance and Warranty Guide.
Your vehicle will be fitted with only some of the equipment described in this document, depending on its trim level, version and the specification for the country in which it was sold.
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Key

Safety warning

Additional information

Environmental protection feature

Location of the equipment / button described using a black area.

ASEAN: for vehicles sold in Asian countries.
MEA: for vehicles sold in Middle East and African countries.

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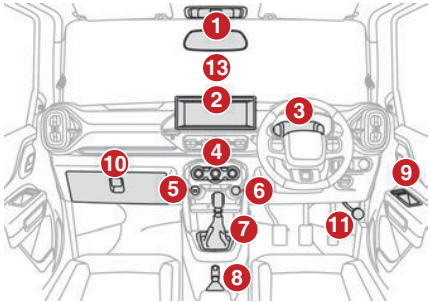
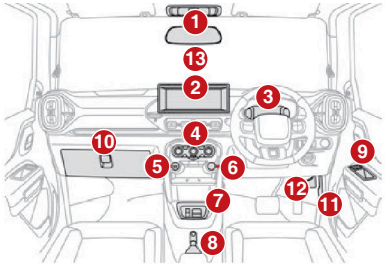
Instruments and controls

These illustrations and descriptions are provided for information only. The presence and location of certain elements may vary, depending on the version or trim level.

Petrol



Electric

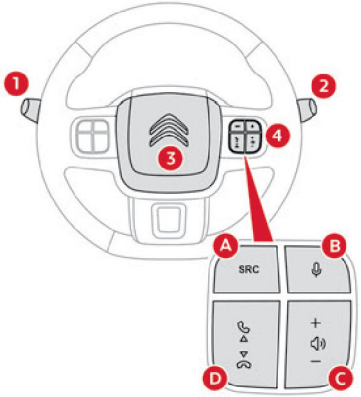


1. Interior rear view mirror
   Courtesy lamp
2. Open storage or Touch screen
3. Instrument panel
4. Manual air conditioning or Automatic air conditioning
   Wind shield demisting/defrosting
   Rear screen demisting/defrosting
5. Type-A socket
6. 12 V socket
7. Gear shift lever (Petrol) or Drive selector (Electric)
8. Parking brake
9. Electric windows
10. Closed storage or Glove box
11. Bonnet release
12. Charging flap opening (Electric)
13. Sunload sensor

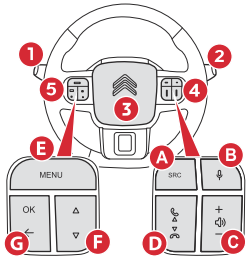
Steering mounted controls

(Depending on version)

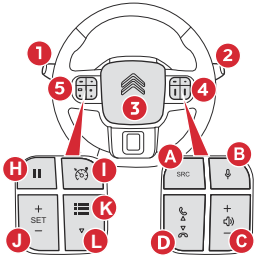
Model 1



Model 2



Model 3



1. Wiper control stalk
2. Lighting control stalk
   Direction indicator
3. Horn
4. Audio system controls

A. Audio source selection

B. Voice command

C. Short press on the buttons: decrease / increase volume
Long press on the decrease button: mute audio system

D. Select previous / next media
Accept / reject incoming call

5. Configuration menus controls

E. Select Menu

F. Navigate to previous/next menu option

G. Select the menu options
Come to previous menu from sub-menu

H. Cruise control Pause /resume

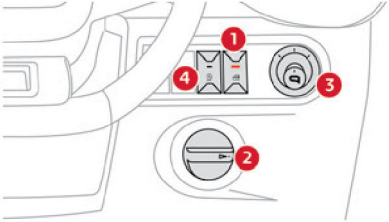
I. Cruise control & speed limiter on/off

J. Increase / decrease the set speed button.

K. Configuration Menu controls / Long press to select (OK)

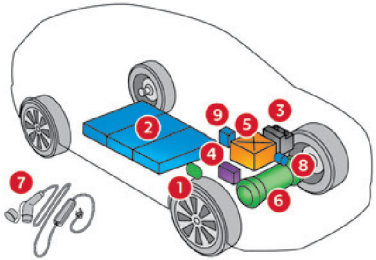
L. Cluster Navigate menu options

Side controls



1. Rear window control deactivation
2. Headlamp adjustment
3. Door mirrors adjustment (depending on version)
4. Stop & Start deactivation (depending on version)

Electric vehicle



1. Charging connector
2. Traction battery
3. Accessory battery
4. e-vacuum pump
5. On-board charger
6. Electric motor
7. Charging cable
8. eCompressor
9. Cabin heater

The charging connector **1** enables **2** types of charging: – Domestic charging in mode 2 using a domestic socket and associated charging cable **7**.
– DC fast charging in mode 4 using a fast public charger.
For more information on the **Charging system (Electric)**, refer to the corresponding section.
The 300 V traction battery **2** uses Lithium-Ion technology. It stores and supplies the energy

required for the operation of the electric motor, air conditioning and heating. Its charge level is represented by an indicator and a reserve power warning lamp on the instrument panel.
The 12 V accessory battery **3** powers the vehicle's conventional electrical system. It is recharged automatically by the traction battery via the DCDC converter.
The e-vacuum pump **4** is driven by electrical energy and provides required vacuum for the brake booster.
The on-board charger **5** manages the domestic charging (mode 2).
The electric motor **6** provides propulsion in accordance with the selected driving mode and driving conditions. It recovers energy during vehicle braking and deceleration phases.
The eCompressor **8** and cabin heater **9** provide cooling and heating to the passenger compartment.

Driving tips

Improving fuel economy
The following tips will help you in improving fuel economy.
– Avoid excessive idling.
– Avoid sudden acceleration.
– Avoid unnecessary deceleration and stopping.
– Keep steady cruise speed as much as possible.

Keep the air filter clean

If the air cleaner is clogged with dust, there will be greater intake resistance, resulting in decreased power output and increased fuel consumption.

Keep tyre pressures correct

Under-inflating of the tyres can waste fuel due to increased running resistance of the tyres. Keep your tyres inflated to the correct pressure shown on the label on the driver's door lock pillar.

Warning
Do not use tyres other than those specified by CITROËN. Never use different sizes or types of tyres on the front and rear wheels.

Driving on hills

When climbing steep hills, the vehicle may begin to slow down and show a lack of power. If this happens, you should shift to a lower gear so that the engine will again be operating in its normal power range.
While driving down a hill, never turn off the vehicle.
Try not to hold the brake pedal down too long or too often while going down a long hill. This could cause the brakes to overheat, resulting in reduced braking efficiency.

Warning
Use the parking brake when parking your vehicle and shift the gear shift lever into the first gear or reverse gear position for the sake of safety.

Driving on slippery roads

Under wet road conditions, you should drive at a lower speed than on dry roads due to possible slippage of tyres during braking. When driving on icy, snow-covered, or muddy roads, reduce your speed and avoid sudden acceleration, abrupt braking, or sharp steering movements.

Driving on stopping and starting on incline

After the vehicle is stopped on the incline and is to be driven again, it is recommended to apply parking brake, release the brake pedal and press the accelerator pedal gently. Once a slight movement is detected in the intended direction, the parking brake should be released so that the vehicle moves without rolling back or forward.

Optimise the use of the gearbox

With a manual gearbox, move off gently and change up without waiting. While accelerating changing up early.

Creep function (Electric)

The vehicle is equipped with creep function, which reduces driving stress in the bumper-to bumper traffic condition.
The creep function will be active in the following conditions :

- Vehicle in **D**, **R** and **ECO** mode.
- Parking brake disengaged.
- Driver seat belt fastened.
- All doors should be closed.

Once the brake pedal is released, without pressing the accelerator pedal, the vehicle will start moving in the intended direction slowly until it achieves a speed of 7 km/h.
If the vehicle is on steep incline, it may not be able to achieve 7 km/h.
Pressing the accelerator pedal will further allow higher speed.

Optimising the driving range (Electric)

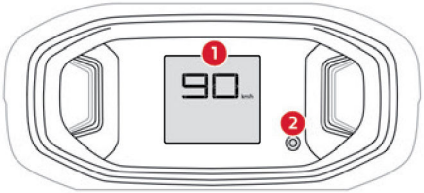
The vehicle's consumption of electrical energy greatly depends on the route, speed and driving style, as well as the use of the heating/air conditioning.
Try to remain in the "**ECO**" zone on the power indicator, by driving smoothly and maintaining a steady speed.
Anticipate the need to slow down and release the accelerator pedal allowing the motor to apply regenerative braking there by slowing down and at the same time recharge the high voltage battery, there by increasing the range of the vehicle.
Use brake pedal only when necessary. When the high voltage battery is fully charged, you may experience reduced regenerative braking torque. Also, regenerative braking may be reduced at very high or very low battery temperature.
Use **ECO** mode whenever possible to reduce acceleration force.
Use the air conditioning rather than the heating to demist the passenger compartment.

Warning
Vehicle may **break-down**, meet with an **accident** or **catch fire** due to:
– Installation of:
• High wattage bulbs
• Non genuine lamps / horns
• Modified suspension / wheels
• Non genuine parts / accessories etc.
– Short circuiting due to tampering of wiring harness.

Warning
Do not store or carry inflammable materials in the vehicle.

Warning
Avoid driving into or starting the vehicle in a heavily water logged area.
Vehicle may break-down or engine may fail due to:
– Water entry into the engine.
– Short circuiting of the electrical systems.
– EVAP (Evaporative Emission Control System) malfunction.
If the vehicle is stuck into deep water, do not start / crank the vehicle until the level of water drops below the level of exhaust pipe

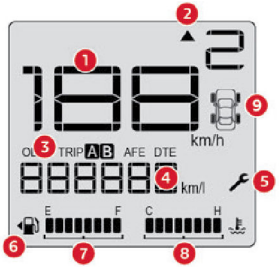
Instrument Panel



1. Display screen
2. Trip computer button

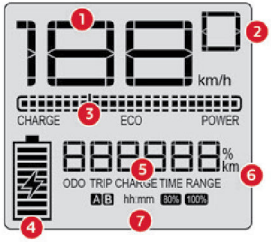
Display screen

Petrol



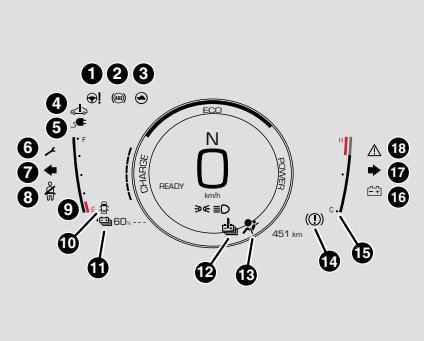
1. Speedometer
2. Gear shift indicator
3. Trip computer information:
   Trip meter A/B (TRIP)
   Odometer (ODO)
   Average Fuel Economy (AFE)
   Distance To Empty (DTE)
   Illumination level
4. Applicable units for displayed information
5. Service indicator
6. Fuel lid cap direction indicator
7. Fuel gauge
8. Engine coolant temperature (°C)
9. Tyre under-inflation indicator (depending on version)

Electric LCD cluster



1. Speedometer
2. Drive selector position
3. Power indicator
4. Charge level indicator
5. Trip computer information :
   Odometer (ODO)
   Trip meter A/B (TRIP)
   Charge indication in % (CHARGE)
   Time to charge for 80% (TIME)
   Time to charge for 100% (TIME)
   Approximate travel distance with current charge (RANGE)
   Thermal runaway (STOP/EXIT display)
6. Applicable units for displayed information
7. Applicable unit for time to charge

Electric TFT cluster



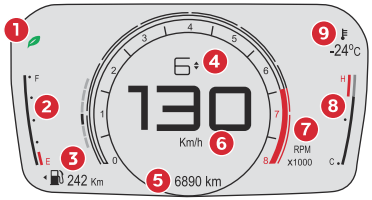
1. Steering systems
2. Anti-Lock braking systems
3. Turtle mode with limited driving Speed
4. EV system Warning indicator
5. Charging TT
6. Service Indicator
7. Left Indicator
8. Seatbelts not fastened
9. EV battery Gauge Indicator

10. Door's open
11. Traction Battery Level Indicator
12. Traction battery Overheating
13. Airbags
14. Brake system
15. Engine coolant temperature Indicator
16. LV battery Indicator
17. Right Indicator
18. Master Warning indicator

Minimal Screen : This is a page wherein only the important basic details like Speed, Gear information, Distance travelled, and safety TT are displayed.

Digital instrument panel

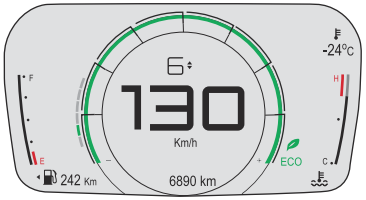
(Depending on version)



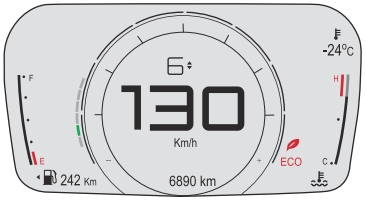
1. Econometer leaf
2. Fuel gauge
3. Remaining range (miles or km)
4. Gear engaged (manual gearbox)
   Gear selector position/Gear engaged (automatic gearbox)
   Gear efficiency indicator
5. Total distance recorder (miles or km)
6. Digital speedmeter (mph or km/h)
7. Rev counter (x1000 rpm)
8. Coolant temperature indicator
9. Outside temperature (°C)

Econometer leaf

In order to help adopt a more economical and environmentally friendly driving style, this function provides the driver a visual indication of the fuel consumption at the moment, based on its driving style.
On the eco-score value spectrum, here are the indications of the best and worst fuel consumption at the moment:

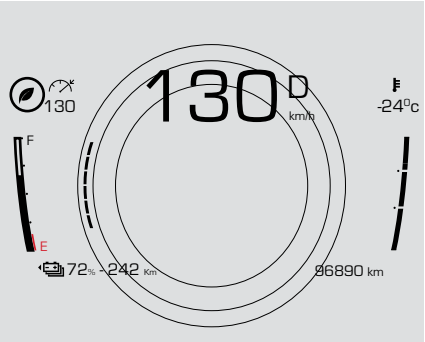


Good fuel consumption at the moment the maximun number of eco bars and the leaf pictogram are shown in green.



Bad fuel consumpion at the moment: the minimum number of eco bars and the leaf pictogram are shown in red.

Electric TFT



Power Flow Indicator

a. Power flow from Traction battery to Wheels (Drive mode)

b. Power flow from Wheels to Traction Battery(Regen Mode)

Warning and indicator lamps

Displayed as symbols, the warning and indicator lamps inform the driver of the occurrence of a malfunction (warning lamps) or of the operating status of a system (operation or deactivation indicator lamps). Certain lamps light up in two ways (fixed or flashing) and/or in several colours.

Associated warnings

The illumination of a lamp may be accompanied by an audible signal and/or a message displayed in a screen.
Relating the type of alert to the operating status of the vehicle allows you to determine whether the situation is normal or whether a fault has occurred: refer to the description of each lamp for further information.

When the ignition is switched on

Certain red or orange warning lamps come on for a few seconds when the ignition is switched on. These warning lamps should go off as soon as the engine is started.
For more information on a system or a function, refer to the corresponding section.

Warning lamp continuously lit

The illumination of a red or orange warning lamp may indicate the occurrence of a fault that needs further investigation.

If a warning lamp remains lit

The references **(1)**, **(2)** and **(3)** in the warning and indicator lamp description indicate whether you should contact a qualified professional in addition to the immediate recommended actions.

(1): You must stop the vehicle.

Stop as soon as it is safe to do so and switch off the ignition.
(2): Contact a CITROËN dealer.
(3): Visit a CITROËN dealer.

List of warning and indicator lamps

Red warning/indicator lamps

STOP

A serious fault with the engine, braking system

Fixed, associated with another warning lamp, accompanied by an audible signal (single tone buzzer).

In case of thermal runaway, continuous buzzer (electric vehicles). It indicates a serious fault with the engine, low engine oil & coolant temperature warning, braking system, airbag malfunction or a major electrical fault in the high voltage components (electric vehicles).

Carry out (1) and then (2). For electric vehicles, do not try to charge the vehicle.

Maximum engine coolant temperature

Fixed.
The temperature of the cooling system is too high.

Carry out (1), then wait until the engine has cooled down before topping up the level, if necessary. If the problem persists, carry out (2).

Engine oil pressure (Petrol)

Fixed.
Oil pressure is insufficient. Carry out (1) and then (2).

System malfunction (Electric)

Fixed or flashing.
A fault involving the high voltage components has been detected.

Do not try to charge the vehicle. Carry out (1) and then (2).

System malfunction (Hybrid or Electric)

Fixed.
A fault has been detected in the system (electric motor or traction battery).
Carry out (1) and then (2).

Traction battery overheating (Electric)

Indicates the temperature of traction battery is high
→ driving and charging power are limited;

- Drive slowly/stop driving to let the battery cool down
- Fast charging increases the battery temperature rapidly, hence the charging speed will be severely limited. When the indicator is active , try to avoid fast charging.
- Indicator will disappear once the battery cools down and the drive power limitations will be removed; charging power could still be limited depending on the ambient temperature.

If the indicator **is accompanied by a STOP/EXIT message on cluster, Thermal runaway could be active. Carry out (1) and evacuate the vehicle. Carry out (2).**

Cable connected (Electric)

Fixed.
The charging cable is connected, not charging or there is a charging fault.

Flashing.
Charging is in progress.

12 V battery charge

Fixed.
The battery charging circuit has a fault (dirty terminals, slack or cut alternator belt, etc.).

Carry out (1).
Clean and retighten the terminals. If the warning lamp does not go off when the engine is started, carry out (2).

Parking brake

Fixed.
The parking brake is applied or not properly released.

Brake system

Fixed when the ignition is ON.
The Electronic Brake Distribution (EBD) or the brake system has a fault or the brake fluid level has dropped significantly.

If necessary, top up with fluid that complies with the manufacturer's recommendations. If the problem persists, carry out (2).

Fixed when driving.
The brake system has a fault.
Carry out (1) then (2).

Airbags

Fixed.
The airbag system is faulty.
Carry out (3).

Door(s) open

Fixed.
An audible signal supplements the alert if the speed is higher than 5 km/h.

A door or the boot is not properly closed.

Seat belts not fastened/unfastened

Fixed or flashing, accompanied by an increasing audible signal. A seat belt has not been fastened or has been unfastened.

For more information, refer to the **Safety** section.

Key not detected

Fixed
Electronic Key is not detected inside the Vehicle
The vehicle will not turn ON – Engine

Orange warning/indicator lamps

Service

Flashing.
A fault has been detected. Carry out (3).

Fixed.
The servicing interval has been exceeded.

Your vehicle must be serviced as soon as possible. Carry out (3).

Anti-lock braking system (ABS)

Fixed.
The anti-lock braking system has a fault.

The vehicle retains conventional braking. Drive carefully at moderate speed, then carry out (3).

Under-inflation

Fixed, accompanied by the flashing of one or more tyres on the tyre underinflation indicator.

The pressure in one or more tyres is too low. Check the pressure of the tyres as soon as possible. Reinitialise the detection system after adjusting the pressure.

Under-inflation warning lamp flashing then fixed and Service warning lamp fixed.

The tyre pressure monitoring system is faulty. Under-inflation detection is no longer monitored.
Check the tyre pressures as soon as possible and carry out (3).

Dynamic stability control (DSC)/Anti-slip regulation (ASR)

Flashing.
DSC/ASR regulation is activated in the event of a loss of grip or trajectory.

Fixed.
The DSC/ASR system has a fault.

Carry out (3).

Hill start assist

Fixed, associated with the **STOP** warning lamp.
The system has a fault.

Carry out (3).

Foot on the brake (Electric)

Fixed, when the ignition is ON.
Flashing twice in 2 seconds when trying to start or shift gear without pressing the brake pedal.

Engine self-diagnostic system

Fixed.
The engine system or emissions control system has a fault.

The warning lamp should go off when the engine is started.
Carry out (3) quickly.

Power steering

Fixed.
The power steering has a fault. Drive carefully at moderate speed, then carry out (3).

Electronic steering lock failure

Fixed.
Electronic steering has a fault And CHIME for 5 Secs.
Vehicle cranking cannot happen during this failure. Warning start with Door Ajar and warning pop with Steering wheel warning and service warning

Low fuel level (Petrol)

Fixed, with the reserve level shown in orange, accompanied by an audible signal.

When it first comes on, there are **approximately 5 litres of fuel** remaining in the tank (reserve).Until the fuel level is topped up, this alert will be repeated every time the ignition is switched on, with increasing frequency as the fuel level decreases and approaches zero. Refuel without delay to avoid running out of fuel.
Never drive until completely empty, as this could damage the fuel pump, the emissions control and injection systems.

Low traction battery level (Electric)

Fixed with single tone buzzer when the battery state of charge is 1 bar. Flashing with single tone buzzer when the battery state of charge is 0 bar.

View the remaining range. Put the vehicle on charge as soon as possible.

Tortoise mode with limited driving range (Electric)

Fixed or flashing.
The state of charge of the traction battery is critical or there is a malfunction in the high voltage components.

This indicates derating in performance of the vehicle, meaning max speed, acceleration, gradeability or regenerative braking may be less than normal.
Tortoise mode may go away if the reason for derating goes away (high voltage component, high voltage battery temperature comes within normal range where full performance is available). The engine power gradually decreases. You must put the vehicle on charge. If the warning lamp remains lit, carry out (2).

Rear foglamp

Fixed.
The lamp is on.

Green warning/indicator lamps

Vehicle ready to drive (Electric)

Fixed, accompanied by an audible signal when it comes on.
The vehicle is ready to drive and the thermal comfort systems are available.

The indicator lamp goes out upon reaching a speed greater than 5 km/h. It lights up again when the vehicle speed is 0 km/h and the gear position is in neutral **(N)**.

Stop & Start (Petrol)

Fixed.
When the vehicle stops, the Stop & Start system puts the engine into STOP mode.

Flashing temporarily.
STOP mode is momentarily unavailable or START mode is automatically triggered.

For more information, refer to the **Driving** section.

Direction indicators

Direction indicators with audible signal. The direction indicators are on.

Dipped beam headlamps

Fixed.
The lamps are on.

Sidelamps

Fixed.
The lamps are on.

Front foglamps

Fixed.
The front foglamps are on.

Blue warning/indicator lamps

Main beam headlamps

Fixed.
The lamps are on.

Black/white warning lamps

Service

Flashing.
A fault has been detected. Carry out (3).

Fixed.
The servicing interval has been exceeded.

Your vehicle must be serviced as soon as possible. Carry out (3).

Foot on the brake

Fixed.
Insufficient or no pressure on the brake pedal.

With an automatic gearbox, with the engine running, before releasing the parking brake, to move out of position **P**.

Indicators

Service indicator

The vehicle servicing must be done according to the distance covered (kilometres or miles) or the time elapsed since the last service.
The servicing alert is given at whichever of these two terms is reached first.

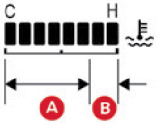
Service indicator

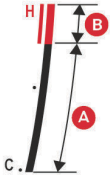
or

Fixed, when the ignition is switched on.

The next service is due. Have your vehicle serviced very soon.

Engine coolant temperature indicator





With the engine running:
– In zone **A**, the temperature is correct.
– In zone **B**, the temperature is too high; the associated warning lamp comes on in red on the instrument panel, accompanied by an audible signal.

You must stop the vehicle as soon as it is safe to do so.

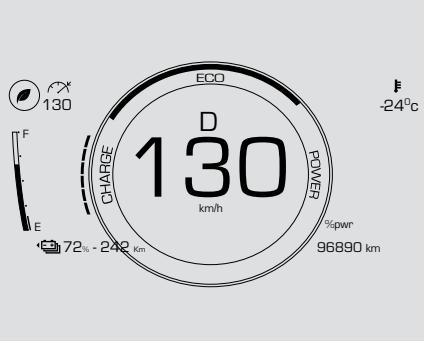
Wait a few minutes before switching off the engine.

Warning
After switching off the ignition, carefully open the bonnet and check the coolant level.

Tip
For more information on **Checking levels**, refer to the corresponding section.

Power indicator (Electric LCD)

Power indicator (Electric TFT)



CHARGE

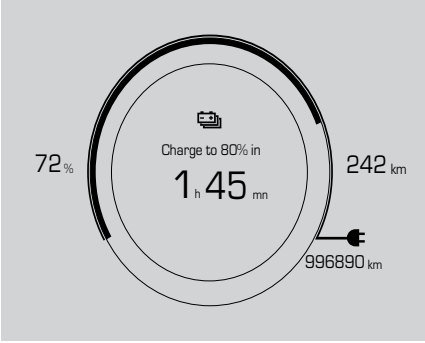
Traction battery charging during deceleration and braking.

ECO

Moderate power consumption and optimised driving range.
POWER
Power consumption by the drive train during acceleration.

Charge level indicator (Electric LCD Cluster)

Electric TFT Cluster



The traction battery's actual charge level is displayed continuously when the vehicle is started.

> **Tip**
> With the ignition off, opening the driver's door activates the range display.

Associated warning lamps

Two successive alert levels indicate that the energy available has dropped to a low level:

1st level: Reserve

The state of charge of the traction battery is low.
Fixed when charge level is 1 bar.

Flashing when charge level is 0 bar.
► View the remaining range on the instrument panel.
► Put the vehicle on charge as soon as possible.

2nd level: Critical

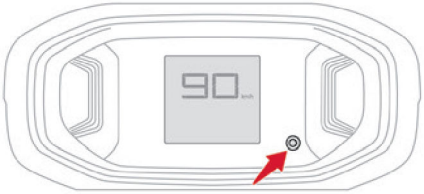
The state of charge of the traction battery is critical and there is a malfunction in the high voltage components.

Fixed or flashing, accompanied by an audible signal.
This indicates derating in performance of the vehicle, meaning max speed, acceleration, gradeability or regenerative braking may be less than normal.
Tortoise mode may go away if the reason for derating goes away (high voltage component, high voltage battery temperature comes within normal range where full performance is available).
► You must put the vehicle on charge.

> **Warning**
> The remaining range is no longer calculated. The drive train power gradually decreases.

Trip computer

Data displayed

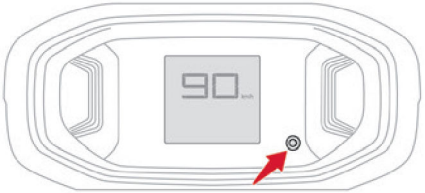


► Make a short press on the button located on the instrument panel to display and switch between the following information:
- Odometer
- Trip A
- Trip B
- Average Fuel Economy (AFE) (Petrol)
- Distance To Empty (DTE) (Petrol)
- Range (Electric)
- Charge (Electric)
- Time to charge to 80% (Electric)
- Time to charge to 100% (Electric)

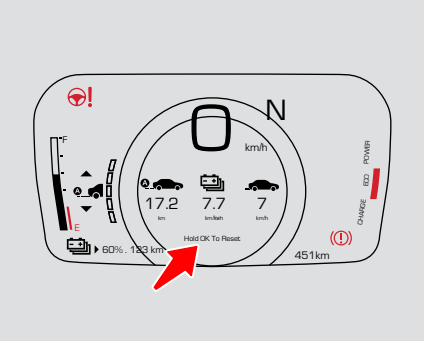
– Illumination level (park lamp on then press the trip button to adjust the illumination level of the cluster)

Resetting data

Electric LCD cluster



Electric TFT cluster



► Make a long press (more than 2 seconds) on the button located on the instrument panel to reset the information displayed in the following screens:
– Trip A
– Trip B
– Average Fuel Economy (AFE) (Petrol)

Definitions

Odometer

(km) The total distance the vehicle has driven.

Trip meter A/B

(km) The distance travelled in short trips or between fuel stops. Trips "A" and "B" are independent and are used identically.

Average Fuel Economy (AFE)

(km/L) The average fuel consumption calculated based on the last trip.

Distance To Empty (DTE)

(km) The distance which can still be travelled with the fuel remaining in the tank (based on the current driving conditions). This value may vary following a change in the style of driving or the terrain, resulting in a significant change in the current fuel consumption. If dashes instead of figures continue to be displayed when driving, contact a CITROËN dealer.

Charge

The traction battery current charge level. (%)

Time

Remaining time to charge to 80% or 100% of the state of charge.

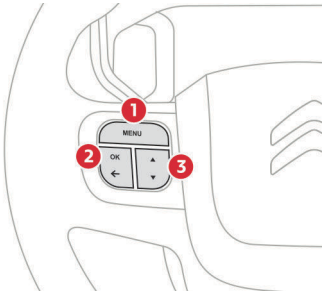
Range

The distance which can still be travelled with the current charge. (km)

Configuration menu

Model 2

(Depending on version)



1. Select Menu
2. Select the menu options
   Come to previous menu from sub-menu
3. Navigate to previous/next menu option

► Make a short press on the "menu" button **1** to access the different menus:
– Vehicle settings

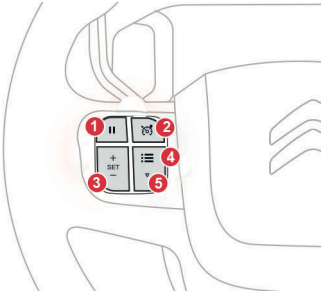
- Over speed alert
- Remote unlock (all doors / driver's door)

- User settings

- Brightness level

Model 3

(Depending on version)



1. Pause/resume speed control with reference speed previously saved
2. This function, by default, is always deactivated. Pressing a button 2 once, the Cruise control Function will be available and indicator will appear on the instrument panel. By pressing button 2 a second time, the Cruise Control is deactivated and the Speed Limiter is activated. Pressing the button a third time 2, the previously chosen function is switched off.
3. Increase/decrease the speed of speed regulator reference.
4. Configuration menu controls / Long press to select (OK)
5. Navigate menu options

MyCitroën App application

Additional features and information are accessible using a smartphone, via the **MyCitroën App** application such as :

- Electric vehicle battery data.
- Electric vehicle B2B data.
- Driving behavior (**Disclaimer**, AEE value shown in cluster as km/kwh where as in mobile App calculation logic is different is based on wh/km & Trip reset logic in Cluster & Mobile app is different. –> it is applicable only to EV)
- Advanced driving behaviour.
- Emergency/safety information.
- Vehicle tracker.
- Vehicle status and alerts.
- User-based insurance (UBI).
- Over The Air updates (OTA).

Remote features (connectivity 2.0)

Remote start/stop with pre-conditioning (ICE) in AT

▶ Remote door lock/unlock (it is applicable only for L2 & L2 Pack)

▶ Remote activation of Light using smartphone (Low Beam, Position Lamp)

▶ TPMS status (Only ICE)

▶ EV- Thermal Preconditioning - Applicable only for L2 & L2pack

▶ EV - Remote Charging – deferred charging switch (BEV)

▶ Remote Immobilization – Stop engine / vehicle/ePWT remotely)

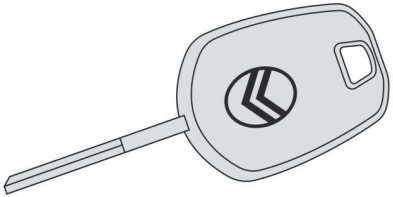
Installation procedure

Download the mobile application from the appropriate online store for your smartphone.

▶ Create an account.

▶ Enter the vehicle's identification number (VIN).

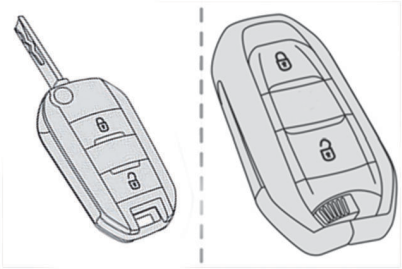
Key



The key allows the central locking or unlocking of the vehicle using the door lock. It also allows the engine to be started or switched off.

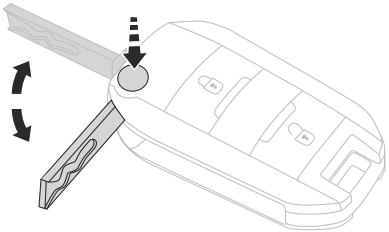
Key with remote control function

Remote control function



The remote control can be used to perform the following remote functions (depending on version):
-Unlocking/Locking/Deadlocking the vehicle.
-Opening the fuel tank cap.
-Activating/Deactivating the alarm.
-Locating the vehicle.
-Activating the vehicle's electronic immobilaser.
The remote control includes a conventional key that allows the central unlocking/locking of the vehicle using the door look, as well as switching off the engine.
Back-up, procedures allow the vehicle to be locked/unlocked in the event of a failure of the remote control, the central locking, the battery, etc. For more information on the **Back-up procedures**, refer to the corresponding section.

(Depending on version)
Unfolding/Folding the key
(Without Keyless Entry and Start)



Press this button to unfold or fold the key.

Key

The key allows starting and switching off the engine. It can also be used to lock/unlock the vehicle.
Back-up procedures allow the vehicle to be locked/unlocked in the event of a failure of the remote control, the central locking, the battery etc. For more information on the **Back-up procedures**, refer to the corresponding section.

Key certification

The remote key contains an RF transceiver.
As per Indonesia and South Africa regulatory requirement, the device is approved by SFPPI

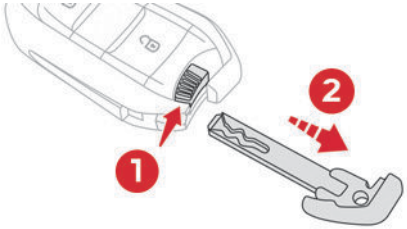
and ICASA authorities. The approval label details are as follows:

Indonesia-SFPPI

South Africa-ICASA

(Depending on version)

With Keyless Entry and Start



► To eject the key or put it back in place, pull and hold the button

Warning
Once the built-in key is ejected, always keep it with you to be able to carry out the corresponding back-up procedures.

Indonesia Key-fob Certification No.: 112529/DJID/2025

South Africa Key-fob Certification No.: **TA-2025/2209**

Unlocking the vehicle

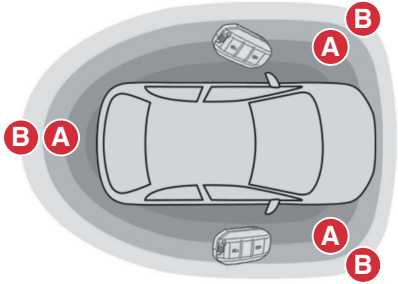
With the remote control

► Press this button to unlock the vehicle.
The direction indicators blink twice to signal unlocking of the vehicle.

With the key

► Turn the key in the driver's door lock **clockwise** to unlock.

With the keyless entry and start



The system allows the unlocking and starting of the vehicle, while carryng the electronic key on your person in the recognition zone **A**.

All four doors shall open and no access to boot.

Selective unlocking is configured in the Driving/ Vehicle touch screen menu.

Selective unlocking is deactivated by default

Tip
The vehicle move to super sleep mode if the vehicle door did not open / vehicle did not connect with

the Keyless entry remote for **120hrs**. The vehicle doors shall open only by pressing the unlock button from the remote control.

Locking the vehicle

With the remote control

► Press this button to lock the vehicle.
The direction indicators blink once to signal the locking of the vehicle.
If one of the doors or the boot is still open, the central locking does not work; the vehicle locks, then immediately unlocks, identifiable by the locks making a rebound sound.

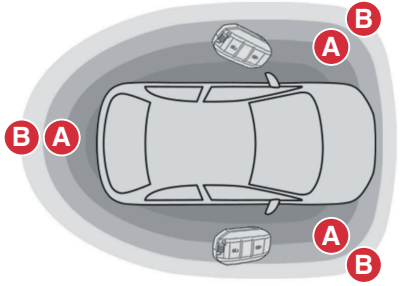
Tip
When the vehicle is locked, if it is unlocked without the opening of a door or the boot, it will automatically lock itself again after thirty seconds.

With the key

► Turn the key in the driver's door lock **anticlockwise** to lock.

Tip
Check that the doors and boot are fully closed.

With the keyless entry and start



This system allows the auto-locking of the vehicle, while carrying the electronic key away/ out of the recognition zone **B**

Locating the vehicle

This function helps you to spot your vehicle from a distance, with the vehicle locked.

► Press this button to lock the vehicle.
The direction indicators or daytime running lamps/sidelamps, depending on version, flash or light up for a few seconds.

Advice

Warning

Remote control

The remote control is a sensitive, highfrequency device; avoid handling it in your pocket, due to the risk of unintentionally unlocking the vehicle.

Avoid pressing the remote control buttons while out of range of the vehicle, due to the risk of rendering the remote control inoperative. It would then be necessary to reset it.
The remote control does not work when the key is in the ignition switch.

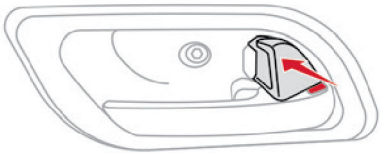
Warning
As a safety precaution, remove the key from the ignition when leaving the vehicle, even for a short time.

Warning
Do not modify the electronic vehicle immobiliser, as this might result in malfunctions.
Remember to remove the key and turn the steering wheel to engage the steering lock.

Warning
As a safety measure, always follow best practices by checking that all doors are properly locked before leaving the vehicle. Failing to do so may increase the risk of theft of items inside the vehicle.

Central locking

Manual



► Push/pull this knob located on the driver's door handle to lock/unlock the doors from inside the vehicle.
When the doors are locked, the red indicator is no longer visible.

Warning
The central locking does not take place if one of the doors is open.

Warning
Driving with the doors locked could make it more difficult for the emergency services to enter the vehicle in an emergency.

Automatic (anti-intrusion security)

The doors and boot lock automatically when driving (speed above 4-5 km/h or 10 km/h for EB2LTEM, ASEAN & MEA).

Warning
Anti-theft protection

Do not modify the electronic vehicle immobiliser, as this might result in malfunctions.
For vehicles with a key ignition switch, remember to remove the key and turn the steering wheel to engage the steering lock.

Tip
Purchasing a second-hand vehicle

Have the key codes memorised by a CITROËN dealer, to ensure that the keys in your possession are the only ones able to start the vehicle.

Tip
If one of the doors or the boot is still open, central locking will not take place. However, if the vehicle is fitted with an alarm, it will be activated after 45 seconds.

Tip
If the vehicle is unlocked but the doors or boot are not subsequently opened, the vehicle will automatically lock itself again after about 30 seconds. If the vehicle is fitted with an alarm, it will be reactivated automatically.

Back-up procedures

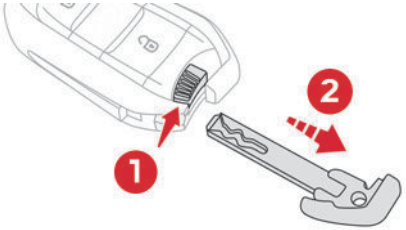
Lost keys, remote control

Visit a CITROËN dealer with the vehicle's registration certificate, a personal identification document and, if possible, the label bearing the key code.
The CITROËN dealer will be able to retrieve the key code and the transponder code required to order a new key.

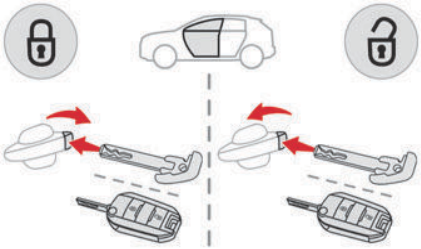
Complete unlocking/locking of the vehicle with the key

Use this procedure in the following situations:

- Remote control battery discharged.
- Remote control malfunction.
- Vehicle battery discharged.
- Vehicle in an area subject to strong electromagnetic interference.



► To eject the key or put it back in place, pull and hold the button

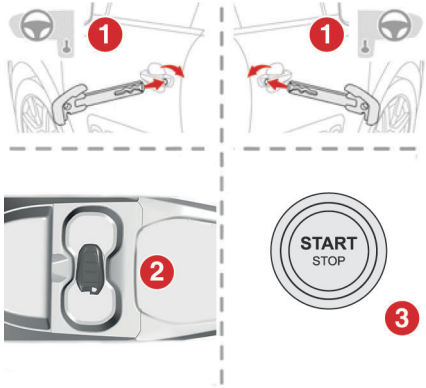


- ▶ Insert the key into the door lock
- ▶ Turn the key towards the front/rear to unlock/lock the vehicle
- ▶ Turn towards the rear again within 5 seconds to deadlock the vehicle.

Tip
If vehicle is fitted with an alarm, it will not be activated when locking with the key. If the alarm is activated, the siren sounds when the door is opened; switch on the ignition to stop it.

3 Steps to follow for keyless entry & start

(Applicable for keyless entry and start)



1. Insert the mechanical key (incorporated into the remote control) into the lock to open the vehicle
2. Please keep the electronic key against the back-up Immo-Antenna inside the cup-holder
3. Start the vehicle

Keyless entry - Specific recommendations

1. Key should not be kept on the Mobile wireless charging area. Wireless charging coil may impact the performance.
2. Should not leave any one of the key inside the vehicle and vehicle will not auto lock as one key is present in the vehicle 3.
3. Key should be inside the vehicle to crank the vehicle. Vehicle seeks for key while trying to crank the engine using Start Stop Button and during vehicle speed variation (High to Low).

Central locking not functioning

Use these procedures in the following cases:
- Central locking malfunction.
- Battery disconnected or discharged

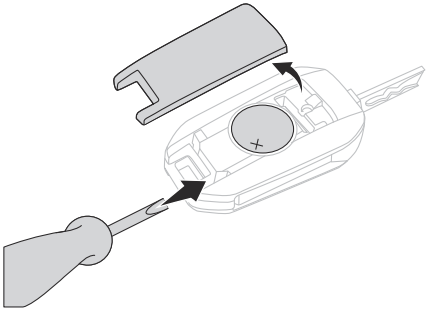
Warning
In the event of a malfunction of the central locking system, the battery must be disconnected to ensure that the vehicle is locked fully.

Driver's door

Turn the key anticlockwise to lock it, or clockwise to unlock it.
All doors
Use the manual knob in the driver's door to lock in the four doors and close the doors.

Changing the remote control battery

Battery ref.: CR2032/3 Volts.



► Hold the key blank and pull the key top cover in opposite direction.
► Remove the discharged battery from its housing.
► Insert the new battery, observing the polarity, and clip the cover onto the housing.

Restriction
Do not throw remote control batteries away, as they contain metals that are harmful to the environment. Take them to an approved disposal point.

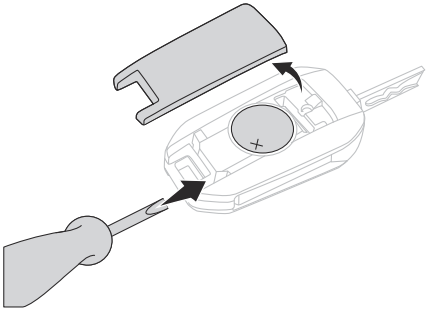
(Depending on version)

Changing the battery

A message is displayed on the instrument panel when the battery needs changing.

If the battery is flat, this warning lamp comes on, accompanied by an audible signal and the diplay of a message.

Battery type.: CR2032/3 Volts.



► Unclip the cover by inserting a small screwdriver in the slot and lift the cover.
► Remove the discharged battery from its housing.
► Put the new battery in place, respecting the polarity. Start by inserting it into the contacts located in the corner, then clip the cover onto the unit.
► Reinitialise the remote control.
For more information on **Reinitialising the remote control**, refer to the corresponding section.

Restriction
Do not throw remote control batteries away, as they contain metals that are harmful to the environment. Take them to an approved disposal point.

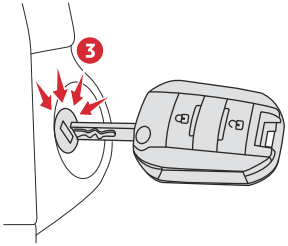
Warning
This equipment contains a button type battery.
Do not swallow the battery. Risk of chemical burns!
Swallowing the battery can cause serious internal burning in only 2 hours and can be fatal.
If batteries have been swallowed or inserted into a part of the body, seek immediate medical advice.
Keep new and used batteries out of the reach of children.
If the battery compartment does not close properly, stop using the product and keep it out of the reach of children.

Warning
Risk of explosion if the battery is replaced with an incorrect type!
Replace the battery with the same type.

Warning
Risk of explosion or leaking of inflammable liquid or gas!
Do not use in/store in/place in an environment where the temperature is extremely high or where the pressure is extremely low due to very high altitude.
Do not try to burn, crush or cut a used battery.

Reinitialising the remote control

(Depends upon version)
Following replacement of the battery or in the event of a fault, it may be necessary to remote control.



► Switch the ignition off.
► Turn the key to position **3 (Ignition on)**.
► Immediately press the closed padlock button for a few seconds.
► Switch off the ignition and remove the key from the ignition swich.
The remote control is now fully operarional again.

Doors

Opening

From outside

After unlocking the vehicle, pull the door handle.

From inside

Pull the interior opening control of a door; this unlocks the vehicle completely.

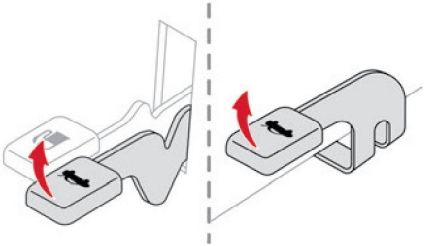
Closing

If a door is not properly closed, this warning lamp comes on accompanied by an audible signal when the vehicle is travelling at more than 5 km/h.

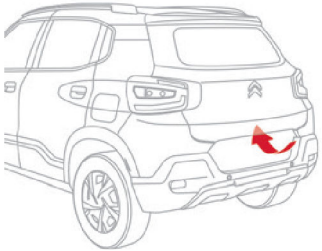
Boot

Opening

Depending on version:

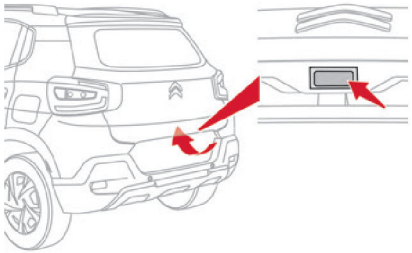


Lift the opening lever located besides the driver's seat to open the tailgate.



Lift the tailgate

or

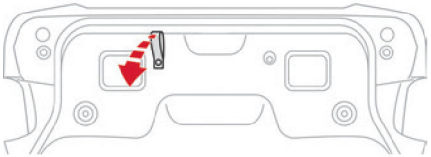


Press the switch located on the tailgate bottom to open the tailgate.

► Lift the tailgate.

Closing

Lower the tailgate using the interior grab handle.
Depending on version:



Use the pull belt to lower the tailgate and then close the tailgate.

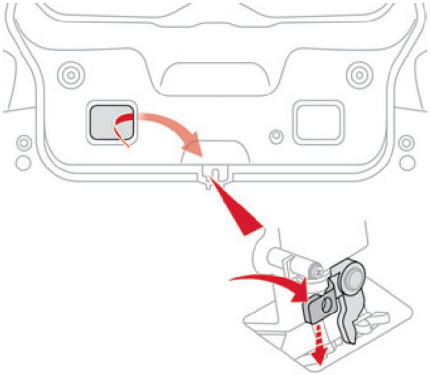
If the tailgate is not properly closed, this warning lamp comes on accompanied by

an audible signal, if the vehicle is travelling at more than 5 km/h.

Back-up release

To manually unlock the boot in the event of a battery or central locking failure.

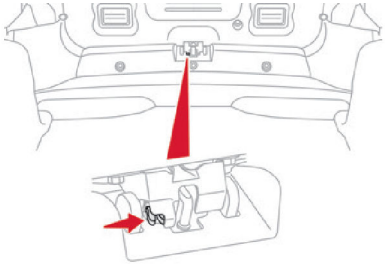
To unlock the boot



Fold the rear seats to gain access to the lock from inside the boot.

▶ Press the lever by following the arrow direction to release the lock.

Next option to unlock the boot:



Fold the rear seats to gain access to the lock from inside the boot.

▶ Press the lever by following the arrow direction to release the lock.

To re-lock the boot If the problem persists, the boot will remain locked after opening and closing.

Windows

Electric windows

Control switch at driver door

1. Left - hand front
2. Right - hand front

Control switch at console (depending on version)

3. Left-hand rear
4. Right-hand rear

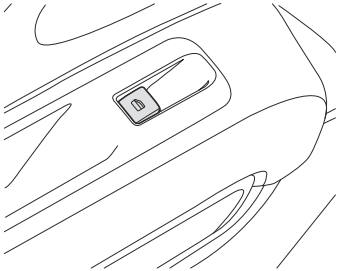
(depending on version)

4 windows switches at driver side used to control all respective windows.

1. Left - hand front
2. Right - hand front

3. Left-hand rear
4. Right-hand rear

Every doors contains respective window control switches.



Control switch at side controls

5. Deactivation of electric window controls

Operation

Opening

Press the switch; the window stops as soon as the switch is released.

► One touch-down: press the switch past its resistance point; the window opens completely when the switch is released.

Closing

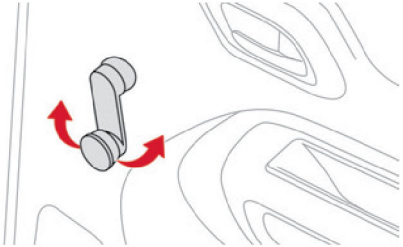
Pull the switch; the window stops as soon as the switch is released.

Deactivating the rear controls for the rear electric windows

The red indicator lamp in the button comes on and the lamp will remain lit until the controls are reactivated.
The rear electric windows can still be controlled using the driver's controls.

Rear manual windows

(Depending on version)

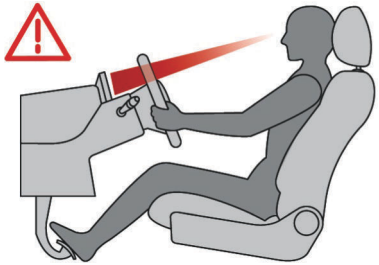


► Turn the window handle located on the door panel.

Correct driving position

Warning
For safety reasons, these adjustments must only be carried out with the vehicle stationary.

Before taking to the road and to make the most of the ergonomic layout of the instruments and controls, carry out these adjustments in the following order:
- seat backrest angle.
- seat cushion height.
- longitudinal seat position.
- steering wheel height.
- rear view mirror and door mirrors.
- seat belt fastened.

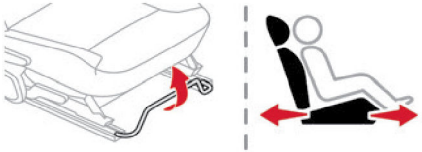


Warning
Once these adjustments have been made, check that the instrument panel can be viewed correctly from your driving position.

Front seats

Warning
Before moving the seat backwards, ensure that there is no person or object that might prevent the full travel of the seat. There is a risk of trapping or pinching passengers if present in the rear seats or of jamming the seat if large objects are placed on the floor behind the seat.

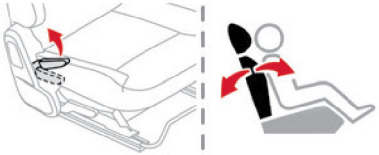
Longitudinal adjustment



Raise the control bar and slide the seat forwards or backwards.

► Release the bar to lock the seat in position on one of the runners.

Backrest angle adjustment



To adjust the seatback, lift the lever located on the outboard side of the seat, lean back to the desired position and release the lever. To return the seatback, lift the lever, lean forward and release the lever.

Height adjustment

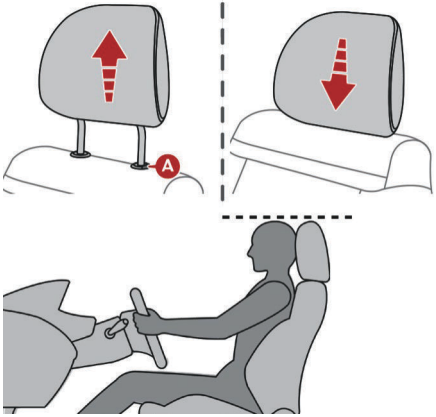
(Driver only, depending on version)

Raise or lower the control as many times as needed.

Head restraint height adjustment

Adjusting the height

(Depending on version)



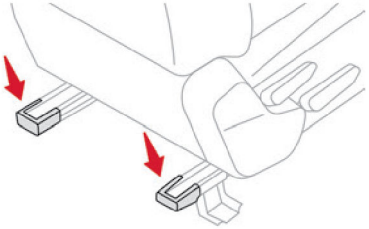
Upwards:

Pull the head restraint up to the desired position; you can feel the head restraint clicking into position.

Downwards:

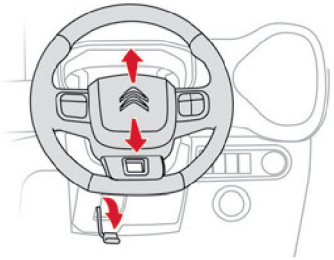
Press lug **A** to lower the head restraint.

Tip
The head restraint is correctly adjusted when its upper edge is level with the top of the head.



Warning
Avoid stepping on these plastic parts - Risk of injury or damaging the components!

Steering wheel adjustment



When stationary, hold the steering wheel on one hand and pull the control lever to release the steering wheel.

- ▶ Adjust the height to suit your driving position.
- ▶ Push the control lever to lock the steering wheel.

Warning
As a safety measure, these adjustments must only be carried out with the vehicle stationary.

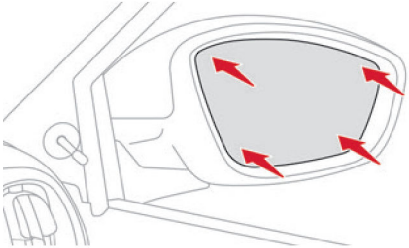
Mirrors

Door mirrors

Warning
Objects viewed in the door mirror on the passenger side are closer than they appear. Be careful when moving to the right. Using only this mirror could cause an accident. Use the inside mirror or glance over your shoulder to properly judge distances to other objects.

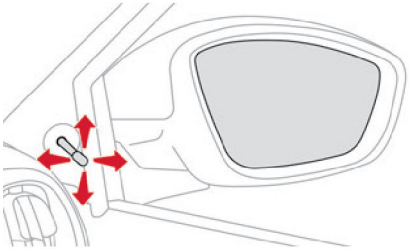
Warning
Do not adjust the mirrors while driving. You could lose control of your vehicle and cause an accident.

Manual adjustment



Move the lever in any direction to adjust it.

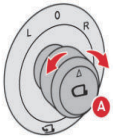
Manual adjustment with the control



Move the lever in any direction to adjust it.
If the mirror unit has come out of its initial position, with the vehicle stationary, push it back into place manually or use the control.
There is no risk of breakage, even in frosty weather.

Electric folding/unfolding

If the vehicle is so equipped, the mirrors can be folded automatically from the inside,with the vehicle parked and the ignition on:

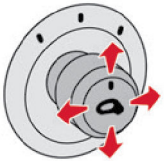


Move control **A** down.
Lock the vehicle from the outside.
Unlock vehicle from the outside.
The mirrors can be unfolded automatically from the inside,with the vehicle parked and the ignition on.

- Move the control **A** up.

Electric adjustment

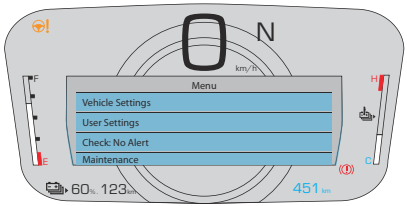
(Depending on version)



► Rotate the knob to the right or to the left to select the corresponding mirror.
► Push the knob towards the direction to 3 which the mirror should be rotated.
► Return the knob to its central position.

Manual folding

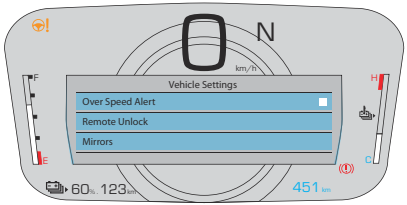
The mirrors can be folded manually (parking obstruction, narrow garage, etc.).
Turn the mirror towards the vehicle.



Menu Settings for Mirror Folding:

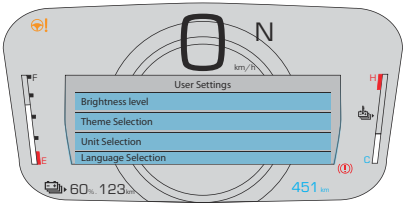
This Menu option provide a comprehensive Interface for adjusting and controlling the car's features and settings.

Vehicle settings :



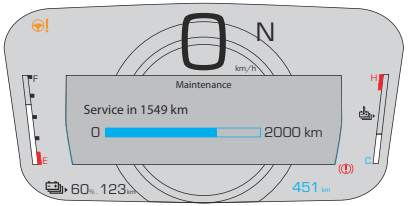
- **Over speed alert:** To adjust or disactivate over-speed alerts to themselves within a safe speed limits
- **Remote Unlock**: Customize or disactivate remote unlock functionality to unlock your car through Keyfobs.
- **Mirror:** To customize the position, functionality, and features of the mirrors.

User settings :



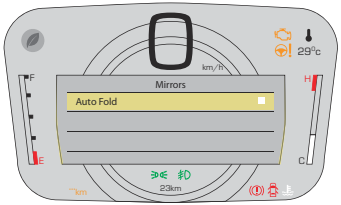
- Brightness level : Adjusting the brightness of lighting and displays in cluster.
- Theme Selection : Customize the visual appearance of displays, controls and lighting elements in the cluster.
- Unit selection : Sets the vehicle display to the preferred value. Units of our choice depending on the region.
- Language selection : Choice of preferred language to communicate with the vehicle.

Maintenance:



- A Trip Set for Maintenance reminder system that helps keep track scheduled maintenance or service intervals based on the car's usage (such as distance traveled).

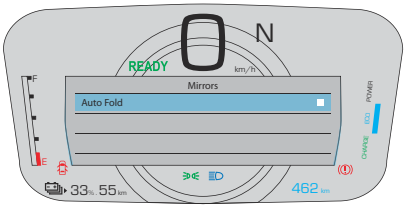
AUTO-FOLD (DISABLED & ENABLED)



DISABLED:

► ORVM will not get Folded or Unfolded automatically once the vehicle is Locked or Unlocked

ENABLED:



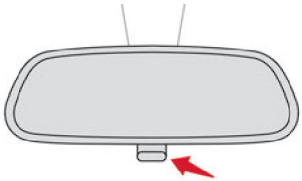
► When the vehicle is locked, the ORVMs will be folded automatically
► When the vehicle is unlocked, the ORVMs will be unfolded automatically.

Rear view mirror

Depending on version, it is equipped with an anti-dazzle system, which darkens the mirror glass and reduces the nuisance to the driver caused by the headlights of other vehicles, etc.

Manual model

Day/night position (depending on version)



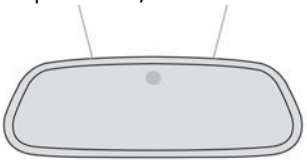
Pull the lever to change to the anti-dazzle "night" position.
Push the lever to change to the normal "day" position.

Adjustment

► Set the mirror to the normal “day” position.

Automatic "electrochrome model"

(Depends upon version)



The electrochrome system uses a sensor that detects the level of exterior brightness and that coming from the rear of the vehicle, in order to automatically and gradually switch between day and night usage.

Caution
To avoid damage to the mirror during cleaning, never spray any cleaning solution directly onto the mirror. Apply the solution onto a clean cloth and wipe the mirror clean.

Rear seats

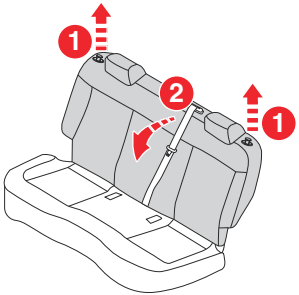
Folding the backrests

Warning
Manoeuvring the backrests should only be done when the vehicle is stationary.

If necessary, move the front seats forward.

► Check that no person or object will interfere with folding down the backrest (e.g. clothing, luggage).

► Check that the outer seat belts are lying flat on the backrest.



Pull the Latch knob **1** up and fold the backrest **2** inwards to increase boot space.

Repositioning the backrests

Warning
First check that the outer seat belts are lying vertically flat alongside the backrest latching rings.

Put the backrest **2** in the upright position and push it firmly to latch it home.

► Ensure that the outer seat belts were not trapped during the operation.

Warning
Please note: an incorrectly latched backrest compromises the safety of passengers in the event of sudden braking or an accident.
The contents of the boot may be thrown forwards - risk of serious injury!

Upholster cleaning

INTERIORS

SEAT AND FABRIC PARTS

Authorized 3M Product to clean fabric upholstery and carpeting.

Warning
Do not use volatile solvents for cleaning purposes. Many are potentially flammable and if used in closed areas they may cause respiratory ham.

Stain Repel Fabric Cleaning Procedure - If Equipped.

Stain Repel seats may be cleaned in the following manner:

- Remove as much of the stain as possible by blotting with a clean, dry towel.
- Blot any remaining stain with a clean, damp towel.
- For tought stains, apply Authorized 3M products damp cloth and remove stain. Use a fresh, damp towel to remove soap residue.
- For grease stains apply Athuthorized 3M Products to clean,damp cloth and remove stain. Use a fresh, damp towel to remove soap residue.
- Dot not any harsh solvent or any other form of protectants on Stain Repel products.

Leather Surfaces

Authorized 3M Products is specifically recommended for leather upholstery. Your leather upholstery can be best preserved by regular cleaning with a dump soft cloth. Small particles of dirt can act as an abrasive and demage the leather upholstery and should be removed promptly with a damp cloth.
Stubborn soils can be removed easily with a soft cloth and Authorized 3M ProductCare should be taken to avoid soaking your lether upholstery with any liquid. Please do not use polishes oils, cleaning fluids, solvents, detergents, or ammonia-based cleaners to clean your leather upholstery.

NOTE:

If equipped with light colored leather, it tends to show any foreign material, dirt, and fabric dye transfer more so than darker colors. The leather is designed for easy cleaning, and Authorized 3M Product leather cleaning applied on a cloth to clean the leather seats as needed.

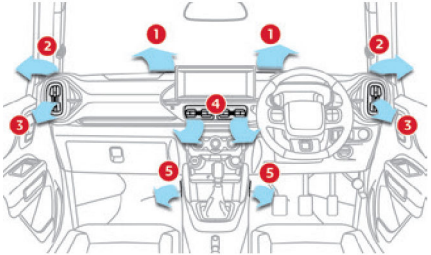
Heating and Ventilation

Air intake
The air circulating in the passenger compartment is filtered and originates either from the exterior, via the grille located at the base of the windscreen, or from the inside in air recirculation mode.

Controls

Depending on version, the controls are accessible in the touch screen or are grouped together on the centre console panel.
The demisting/de-icing controls for the windscreen and the rear screen are located below the touch screen, or on the centre console panel located below the audio system.

Air distribution



1. Windshield defroster outlets
2. Side defroster outlets
3. Side outlets
4. Central outlets
5. Floor outlets

Advice

Tip

Using the ventilation and air conditioning system

► To ensure that air is distributed evenly, keep the external air intake grilles at the base of the windscreen, the nozzles, the vents and the air outlets free from obstructions.
► Operate the air conditioning system for at least 5 to 10 minutes once or twice a month to keep it in perfect working order.
► If the system does not produce cold air, switch it off and contact a CITROËN dealer.

Warning
Avoid driving for too long with the ventilation off or with prolonged operation of interior air recirculation. Risk of misting and deterioration of the air quality!

Restriction
If the interior temperature is very high after the vehicle has stood for a long time in the sunshine, air the passenger compartment for a few moments.
Put the air flow control at a setting high enough to quickly change the air in the passenger compartment.

Tip
Condensation created by the air conditioning results in a discharge of water underneath the vehicle. This is perfectly normal.

Tip

Servicing the ventilation and air conditioning system

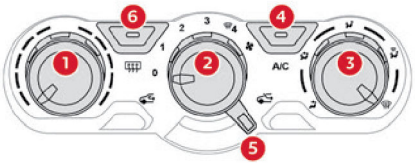
Ensure that the passenger compartment filter is in good condition and have the filter elements replaced regularly.
To ensure correct operation of the air conditioning system, have it checked according to the recommendations in the Maintenance and Warranty Guide.

Tip

Battery charge level limitations (Electric)

When the battery charge level drops below 10%, air conditioning system functions are limited.
When battery charge level is between 5% and 10%, heater is turned off.
When battery charge level is between 0% and 5%: – All air conditioning system functions are powered off.
– Compressor is switched off.
– Heater is switched off.

Manual air conditioning



1. Temperature adjustment
2. Air flow adjustment
3. Air distribution adjustment
4. Air conditioning on/off
5. Interior air recirculation / Exterior air intake
6. Rear screen demisting / defrosting (depending on version)

Temperature adjustment

Turn the thumbwheel **1** from blue (cold) to red (hot) to adjust the temperature to your requirements.

Air flow adjustment

► Turn the thumbwheel **2** to choose the speed of the ventilation fan (from 0 to 4).
When the air flow is reduced to a minimum, 3 ventilation stops.

Adjusting the air distribution

You can vary the air distribution turning the thumbwheel **3** to the desired position:

Ventilation
Temperature-controlled air comes out of the center and side outlets.

Bi-level ventilation
Temperature-controlled air comes out of the floor outlets and cooler air comes out of the center and side outlets. When the temperature selector 1 is in the fully cold or fully hot position, the air from the floor outlets and the air from the center and side outlets will be the same temperature.

Foot mode ventilation
Temperature-controlled air comes out of the floor outlets and the side outlets. a small amount of air comes out of the windshield defroster outlets and also comes slightly out of the side defroster outlets.

Foot mode and defrost ventilation
Temperature-controlled air comes out of the floor outlets, the windshield defroster outlets, the side defroster outlets and the side outlets.

Defrost
Temperature-controlled air comes out of the windshield defroster outlets, the side defroster outlets and the side outlets.

Air conditioning on / off

The air conditioning system is designed to operate effectively in all seasons, with the windows closed.
It is used to:

- lower the temperature in summer,
- increase the effectiveness of the demisting in winter, above 3°C.

► Press button 4 to activate/deactivate the air conditioning system.

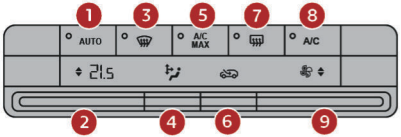
Tip
Air conditioning does not operate when the air flow is disabled.
To obtain cool air more quickly, enable interior air recirculation for a brief period. Then return to the intake of exterior air.
Switching off the air conditioning may result in some discomfort (humidity or misting).

Automatic air conditioning

(Applicable as per model)

The air conditioning operates with the engine running, but the ventilation and its controls can be accessed with the ignition on.

With the air conditioning on, regulation of temperature and interior air recirculation are controlled manually.



1. Automatic mode on
2. Temperature adjustment
3. Front defogging / demisting
4. Air distribution adjustment
5. Maximum A/C
6. Interior air recirculation
7. Rear screen demisting / defrosting
8. Air conditioning on/off
9. Air flow adjustment

Automatic mode

This automatic mode ensures optimum management of the passenger compartment temperature, air flow and air distribution, based on the selected comfort level.
► Press the button **1-AUTO** to activate the automatic mode of the air conditioning system.
► Press any of the other buttons than Auto and temperature to deactivate the automatic mode of the air conditioning system.

Tip
In cold weather with the engine cold, the air flow is increased gradually until the comfort setting has been reached, in order to limit the delivery of cold air into the passenger compartment.
On entering the vehicle, if the interior temperature is much colder or warmer than the comfort setting requested, there is no need to alter the value displayed to more quickly reach the required level of comfort. The system automatically corrects the temperature difference as quickly as possible.

Temperature adjustment

► Push the button **2** up to increase the value or down to decrease it.
The value displayed corresponds to a level of comfort and not to a precise temperature.
It is possible to go beyond the minimum value 14 or the maximum value 28 by selecting respectively **LO** or **HI**.

Air flow adjustment

► Push the button **9** up to increase the air flow or down to decrease it.
The air flow symbol is filled in or emptied gradually, according to the value set.

Air distribution adjustment

► Pushing button 4 successively directs the air flow towards:

Ventilation
Temperature-controlled air comes out of the center and side outlets.

Bi-level ventilation
Temperature-controlled air comes out of the floor outlets and cooler air comes out of the center and side outlets. When the temperature selector 1 is in the fully cold or fully hot position, the air from the floor outlets and the air from the center and side outlets will be the same temperature.

Foot mode ventilation
Temperature-controlled air comes out of the floor outlets and the side outlets. a small amount of air comes out of the windshield defroster outlets and also comes slightly out of the side defroster outlets.

Foot mode and defrost ventilation
Temperature-controlled air comes out of the floor outlets, the windshield defroster outlets, the side defroster outlets and the side outlets.

Defrost
Temperature-controlled air comes out of the windshield defroster outlets, the side defroster outlets and the side outlets.

Maximum air conditioning

This function automatically adjusts the temperature setting to the lowest possible, the air distribution towards the central and side air vents, the air flow to maximum and activates interior air recirculation.
► Press button **5** to activate/deactivate the function

Interior air recirculation

The intake of exterior air helps avoid and eliminate misting of the windscreen and side windows.
The recirculation of interior air allows the passenger compartment to be isolated from polluted air in areas of heavy traffic and inside tunnels.

Tip
When required, this function also allows faster heating or cooling of the air in the passenger compartment.

► Press button **6** to recirculate the interior air or allow the intake of exterior air.

Warning
Avoid the prolonged recirculation of interior air in order to ensure a good supply of fresh air and reduce the risk of misting (especially when several passengers are on board or when the air is cold/damp, etc.).

Air conditioning on / off

The air conditioning system is designed to operate effectively in all seasons, with the windows closed.
It is used to: – lower the temperature in summer.
– increase the effectiveness of the demisting in winter, above 3°C.
► Press button **8** to turn the air conditioning on/off

Warning
The air conditioning cannot operate when the air flow adjustment **9** is set to **OFF**.

Interior air recirculation

► Place the thumbwheel 5 in this position to activate interior air recirculation. When this position is selected, outside air is shut off and inside air is recirculated. This mode is suitable when driving through an area with polluted air such as a tunnel or when attempting to quickly cool down the vehicle.

► To restore exterior air intake and activate fresh air circulation, place the thumbwheel 5 in this position.
Outside air is introduced.

Defogging / Demisting

The air conditioning system is designed to operate effectively in all seasons. However, during winter or high humid conditions, it is recommended to use the following settings to defog or demist the wind shield quickly:

► Push the A/C button **4** on.

► Place the thumbwheel **5** in this position to activate fresh air circulation.

► Place the air flow adjustment and the air distribution thumbwheels **2** and **3** to the defrost position.

► Set the temperature knob **1** to the desired position.

► Once fog/mist clears, set the temperature knob 1 to the desired position.

Make sure you have a clear view through the wind shield for your safety.

> **Tip**
> Use the A/C system effectively by adjusting the temperature to the desired position.

Rear screen demisting/ defrosting

(Depending on version)

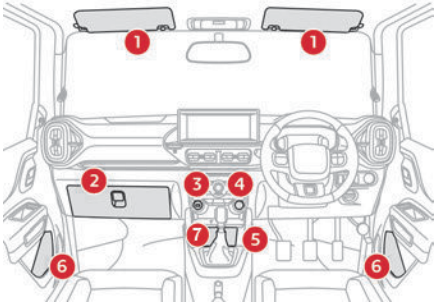
Demisting / defrosting only operates with the engine running.

► Press the button **7** to activate/ deactivate the function (confirmed by the indicator lamp coming on/ switching off).

Demisting / defrosting switches off automatically to prevent an excessive consumption of electrical current.

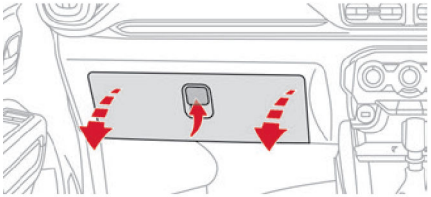
> **Restriction**
> Switch off demisting / defrosting as soon as you no longer consider it necessary, as reducing the consumption of electrical current reduces fuel consumption.

Interior fittings



1. Sun visor
2. Closed storage or glove box
3. Type-A socket
4. 12 V socket
5. Storage compartment
   Cupholders
6. Door pockets
7. Wireless Smartphone Charger

Glove box

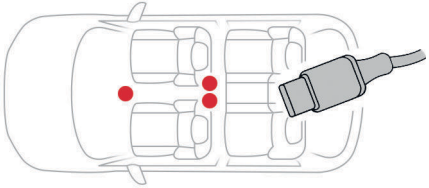


To open the glove box, lift the handle.

> **Warning**
> Never drive with the glove box open when a passenger is at the front. It may cause injury during sharp deceleration!

USB sockets

(Depending on version)



They allow the connection of a portable device to charge the device.

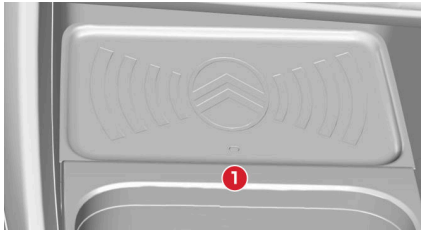
Type-A port located at the front allows iPod and Type-A drive to be connected for audio/video. Two rear Type-C ports are for charging purpose only, with facility on supported smartphones.

12 V sockets

To connect a 12 V accessory (maximum power: 120 W), lift the cover and plug in the correct adapter.

Warning
Do not exceed the maximum power rating of the socket (you may otherwise damage your portable device).

Wireless smartphone charger



1. On / Off

Special Messages

We provide many important safety messages in this manual. For your safety and safety of others, pay special attention to all warnings preceded by this alert symbol ⚠.
Failure to follow the warnings contained in this manual can result in serious injury or accident.

⚠DANGER	You WILL be KILLED or SERIOUSLY HURT if you don't follow the instructions
⚠WARNING	You CAN be KILLED or SERIOUSLY HURT if you don't follow the instructions.
⚠CAUTION	You CAN be HURT if you don't follow the instructions.

As you read this manual, you may find information that is preceded by a **NOTICE** symbol. This information is intended to help you avoid damage to your vehicle, other property, or the environment.

Warning

- When charging a smartphone or other devices supported by the charger, do not handle or view the device while driving. Doing so will interfere with driving, which could result in a crash.
- Do not place any supported devices or products on the charger if its surface area is larger than the top surface of the charger or if there is the possibility that it may fall off (roll off, topple over, etc.) the charger.
- Should a supported device or product fall of the wireless charger while driving, do not pick it up while the vehicle is still moving. Doing so will interfere with driving, which could result in a crash. Instead, park the vehicle in a safe location, and the pick it up.
- Do not use the charger if it is malfunctioning. In the unlikely event that the charger emits smoke, abnormal odors or unusual sounds stop using immediately.

Caution

- Metal objects between the charger and the device to be charged will get hot and can burn you.

- Remove foreign objects from the charger before charging device.

Handling Instruction

- Do not place a metal objects, coins, pencil lead, etc., to the charger.
- Do not use the charger when the charger is covered with a towel, layer of dust, etc.
- Do not allow the charger to get wet from water, beverages, etc.
- Do not wipe the charger with oils, alcohol, benzine, thinners, etc. or expose it to hair sprays, insecticide sprays, etc. Do not touch the device with wet hands.
- Do not use the charger if it is malfunctioning. In the unlikely event that the charger emits smoke, abnormal odors, or unusual sounds, stop use immediately.
- If any person in vehicle is using a pacemaker, biventricular pacing pulse generator, cardiac defibrillator, or other medical device, kindly consult the doctor before using the wireless charger.
- Do not subject the charger to strong forces, excessive weights or impact. Doing so may cause injury and/or malfunction.
- Do not place magnetic storage devices/ media in the charging area during charging as the device might malfunction.
- In hot weather, the inside of the vehicle could reach extremely high temperature, which may cause this device to malfunction.
- Do not attempt to dis-assemble, repair, or modify the wireless charger.
- If charging does not start even after the supported device has been placed in the charging area, place the device near the center of the charging pad.
- It may not be possible to charge a supported device under the following conditions.
  - The mobile phone is already fully charged.
  - The mobile phone has become very hot as a result of charging.
  - The vehicle ts in a location where strong radio waves or noise is being generated, such as TV towers, electric power plants or gas stations.
- If the charger becomes dirty, wipe off the dirt using a clean damp cloth.
- Before proceeding with charging, read the instructions provided with the mobile phone as well.
- During charging and immediately after charging, the charger and mobile phone will be warm. This is normal and not malfunction.
- Only one mobile can be charged at a time even when more then one device has been placed in the charging area. Do not put more mobile phones on top of the charger.
- The phone may not charge, or efficiency of the charger may reduce, or lead to heat up if the phone is not aligned to the center of the wireless charger pad. For best result place the phone on the center of the charging pad.
- The charger has some magnetic parts which might attract metal objects (Like Keys, coins, screws, etc.,).
- Do not operate wireless charger under high vehicle cabin temperature as it might raise the mobile phone temperature.
- The charger supports fast charging. However, the charging speeds may be reduced based on the phone compatibility/ specification.
- In Case of Simultaneous Charging (Phone charge by wire & Wireless Charger at the same time) Normally Phone will prefer wire connection.
- Some phones may display weak current messages. This is due to phone characteristics only and not a malfunction.
- The function of the charger cannot be used with a mobile phone whose shape or size will not allow the supported device to be fully placed on the charging area of the wireless charger.
- Wireless charging process will generate some heat and the charger will cease operation if the module temperature reaches certain point. The operation will resume once the temperature gets back to normal.
- Do not attach an anti-slip mat or stickers to the charger. The presence of an anti-slip mat or stickers between the mobile phone and the charger may prevent the charger from charging.
- If a cover or decorative accessory that does not comply with the Qi wireless power standard has been attached to the supported device, it may not be possible for the device to be charging depending on the maternal, thickness, etc. of the cover or accessory. In such cases, remove attached cover or accessory.

- The charger consumes a large amount of power. Do not use the charger for extended periods of the time while the engine is stopped. The capacity of the vehicles battery may drop, possibly affecting the ability of the engine to start.

Directions Of Use

This wireless charger is used for charging mobile devices compatible with Qi wireless charging standard. It will automatically connect to the mobile device to ensure optimum charging performance.

Follow below steps to use the Wireless charger.

Switch on ACC or IGN Position in Vehicle.

▶ Place the Qi compatible mobile device at the center of the charger with screen facing upwards.

▶ The charger if not required, can be turned off anytime by pressing the switch. Press the switch again to tum On.

Switch Function And Led Definition

COLOUR	DEFINITION
White	Power Off
Red	Power On / Stand By
Blue	Charging in Progress
Purple	Charging Complete
Blue Blinking	Foreign Object Detected / Phone Not In Position

Note:

- Some Qi-compatible phones may not cause LED Purple light to illuminate when charging is only due to device specifications.
- If the device is not fully charged but Purple LED is illuminated, it is not a defect of the charger.
- The charger supports fast charging. However, the charging speeds may be reduced based on the phone compatibility.
- Some phones may display Weak current messages. This is due to phone characteristics only and not a malfunction.
- Wireless charging process will generate some heat and the charger will cease operation if the module temperature reaches certain point. The operation will resume once the temperature gets back to normal.

The symbol Φ and word Qi are registered trademarks in many jurisdictions. Use of these trademarks requires a license. The trademark license is granted only for products that are registered in Product Registration database. The certificate of registration can be withdrawn by the Wireless Power Consortium. For actual status consult the website (http://www.wirelesspowerconsortium.com/products)

Trouble Shooting Guide

SYMPTOM	POSSIBLE CAUSES	SOLUTION
Not Charging	Case/ cover is too thick or has metal items	Remove cover and try charging again
	Vehicle turned off	Turn ON ACC
	Wireless charger switch is tumed off	Press the switch to tum On wireless charger
	Mobile device not properly positioned	Place the device at the exact center of the charging pad
Blue LED Blinking	Non-Compliant device	Check device specification
	Foreign object detected	Remove any objects (keys/ coins/ access cards, etc.)
	Mobile device too hot	Stop charging and wait for the device to cool down before charging again
Unable to turn on Wireless charger. No LED illu-mination	Fuse is blown	Seek professional assistance to check the fuse
Slow charging	Low power supply	Please check if the power supply of battery is less than 12V

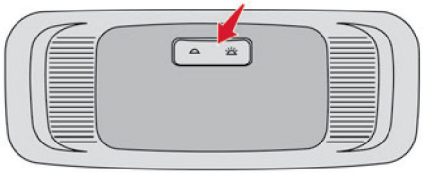
Caution

DO ✓	DON'Ts ✕
Use the device with engine turned-on condition only, to avoid quicker battery discharge.	The phone may not charge, or efficiency of the charger may reduce, or lead to heat up if the phone is not aligned to the center of the wireless charger pad. For best result place the phone on the center of the charging pad.
Always handle the device with clean and dry hands only.	Do not operate a mobile device while driving as it may cause serious distractions.
If any person in vehicle is using a pacemaker, bi-ventricular pacing pulse generator, cardiac defibrillator, or other medical device, kindly consult the doctor before using the wireless charger.	Do not keep any materials on the wireless charger like aluminium stickers, metal objects, cloth etc., as this may become electro-statically charged or may result in heat up. Magnetic stripe cards, bank cards (credit card, debit card, etc.,), phone cards, storage devices, precision wristwatch if placed to wireless charger may cause the device to malfunction or damage due to magnetic field. Avoid device getting in contact with conductive materials. E.g., Metals, coins, pencil lead, etc. The charger has some magnetic parts which might attract metal objects
It is highly recommended to turn off wireless charger when not in use.	Do not spill water or any other liquids on the surface of the wireless charger to avoid the risk of damage and short circuit.
It is advised to remove the charging devices before starting the engine to reduce the risk of unstable instantaneous power. .	The wireless charger shall not be subject strong impacts or excessive weight.
	Do not attempt to dis-assemble, repair, or modify the wireless charger

Technical Specifications

TECHNICAL SPECIFICATIONS	
Input voltage	DC 12V
Voltage Range	Dc9v~ 16V
Coils	1
Charging Efficiency	70%
Inductive charging Height	2~8mm (Vertical)
Output power	15W (5W /7.5/10W compatible)
Working Temperature	-30°C ~ 70°C
Storage Temperature	-40°C ~ 85°C
Working Frequency	Android OD: 140KHz; iOS: 127.7KHz

Front courtesy lamp



Model 1 (without microphone)

The switch has 2 positions:

Permanently off.

Permanent lighting (with key in "ACC", "Ignition" or "Start" position).

Model 2 (with microphone)

The switch has 3 positions:

Permanently off.

Permanent lighting, irrespective of the doors status.

When the switch is in the middle position, it is in **AUTO** mode:

– The lamp switches ON when any of the doors is open.

– The lamp dims and goes OFF upon closing of all doors.

– The lamp goes OFF with ignition ON and all doors closed properly.

Boot fittings

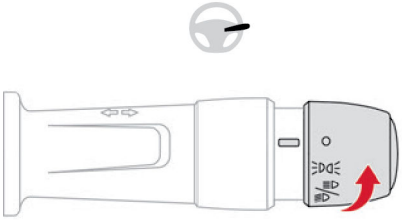
Hooks

They are used to hang shopping bags.

Warning
Take care to only hang lightweight bags (max. 3 kg).

Exterior lighting control stalk

Main lighting

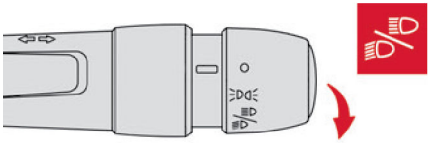


Lighting off (ignition off)

Sidelamps only

Dipped or main beam headlamps

Headlamp dipping



Turn and align the selection ring to switch between dipped and main beam headlamps.
In the lighting off and sidelamps modes, the driver can switch on the main beam headlamps temporarily ("headlamp flash") by pulling up the stalk.

Tip

Switching on the lamps after switching off the ignition

To reactivate the lighting control, rotate the ring to the **"0"** position - lamps off, then to the desired position.
If the driver's door is opened, a temporary audible signal warns the driver that the lamps are on.

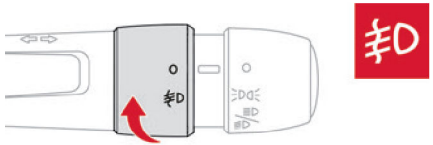
Tip

In some weather conditions (e.g. low temperature or humidity), the presence of misting on the internal surface of the glass of the headlamps and rear lamps is normal; it disappears after the lamps have been on for a few minutes.

Front foglamps

(Depending on version)

They only work if the sidelamps or dipped beam headlamps are on.

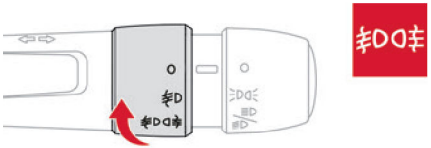


Turn the ring to align the symbol with the marking.

Front foglamps / Rear foglamp

(Depending on version)

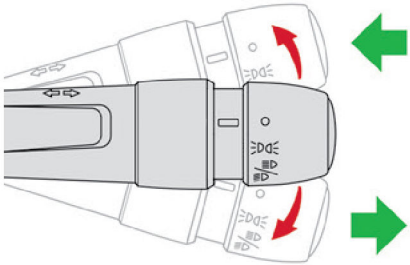
They operate with the sidelamps, dipped or main beam headlamps on.



► Turn the ring to align the symbol with the marking.

Warning
Switching on the foglamps is prohibited in clear weather or in rain, both day and night. In these situations, the power of their beams may dazzle other drivers. They must only be used in fog or falling snow (rules may vary depending on country). Do not forget to switch off the foglamps when they are no longer necessary.

Direction indicators

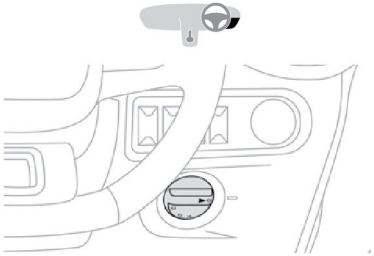


Left or right: lower or raise the lighting control stalk, beyond the point of resistance.

Three flashes

Press briefly upwards or downwards, without going beyond the point of resistance; the direction indicators will flash 3 times.

Headlamp beam height adjustment



To avoid disturbing other road users, the height of the headlamp beams should be adjusted according to the load in the vehicle.

Petrol

Petrol - CC21		
Knob switch position		**Static loading condition**
With Halogen Headlamp	**With LED Headlamp**	
0	0	Driver only
0	0	Driver + 1 passenger
1	1	All the seats occupied
1	1	All the seats occupied + load evenly distributed in the boot
2	1	Driver + load evenly distributed in the boot

Electric

Electric - eCC21		
Knob switch position		**Static loading condition**
With Halogen Headlamp	**With LED Headlamp**	
0	0	Driver only
0	0	Driver + 1 passenger
1	2	All the seats occupied

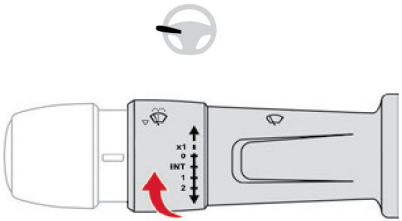
Electric - eCC21		
Knob switch position		**Static loading condition**
With Halogen Headlamp	**With LED Headlamp**	
1	2	All the seats occupied + load evenly distributed in the boot
2	0	Driver + load evenly distributed in the boot

Wiper control stalk

Tip
In wintry conditions, remove snow, ice or frost present on the windscreen, around the wiper arms and blades and on the windscreen seal, before operating the wipers.

Warning
Do not operate the wipers on a dry windscreen. Under extremely hot or cold conditions, ensure that the wiper blades are not stuck to the windscreen before operating the wipers.

Windscreen wipers



To select the wiping speed: raise or lower the stalk to the desired position.

x1 Single wiping / Mist

0 Off

Int Intermittent wiping

1 Slow wiping

2 Fast wiping

Single wipe

Pull the stalk briefly towards you.

Front screenwash

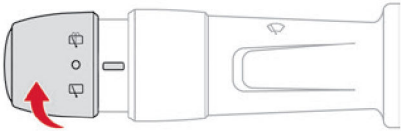
Pull the wiper control stalk towards you and hold.

The screenwash and windscreen wipers operate for as long as the control stalk is pulled. Termination of the screenwash is followed by a final wiping cycle.

Warning
To avoid damaging the wiper blades, do not operate the screenwash if the screenwash reservoir is empty. Only operate the screenwash if there is no risk of the fluid freezing on the windscreen and hindering visibility. During the winter period, use "very cold climate" rated products. Never top up with water.

Rear wiper

(Depending on version)



Turn the ring to align the desired symbol with the marking.

Screenwash-wipe

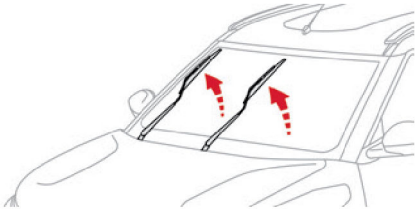
Off

Intermittent wiping

Changing a wiper blade

Removing/refitting at the front

Before removing a front wiper



Within one minute after switching off the ignition, operate the wiper stalk to position the wiper blades vertically on the windscreen.
or
► A minute after switching off the ignition, straighten the arms manually.

Removing

Lift the corresponding wiper arm.

► Unclip the wiper blade and remove it.

Refitting

Position and clip the new wiper blade to the arm.

► Fold down the wiper arm carefully.

After refitting a front wiper

Switch on the ignition.

► Operate the wiper lever again to park the wiper blades.

Removing/refitting at the rear

Hold the arm by the rigid section and raise it as far as possible.

► Clean the rear screen using screenwash fluid.

► Unclip the worn wiper blade and remove it.

► Install the new wiper blade and clip it to the arm.

► Once again hold the arm by the rigid section, then guide it carefully onto the rear screen.

General safety recommendations

Warning
Do not remove the labels attached in different places on your vehicle.
They include safety warnings as well as identification information for the vehicle.

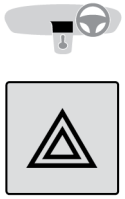
Warning
For all work on your vehicle, use a qualified workshop that has the technical information, skills and equipment required, all of which a CITROËN dealer is able to provide.

Warning

Installing electrical accessories:

– The fitting of electrical equipment or accessories not approved by CITROËN may cause excessive current consumption and failure of the vehicle's electrical system. Contact a CITROËN dealer for information on the range of approved accessories.
– As a safety measure, access to the diagnostic socket, used for the vehicle's electronic systems, is reserved strictly for CITROËN dealers, equipped with the special tools required (risk of malfunctions of the vehicle's electronic systems that could cause breakdowns or serious accidents). The Manufacturer cannot be held responsible if this advice is not followed.
– Any modification or adaptation not intended or authorised by CITROËN or carried out without meeting the technical requirements defined by the Manufacturer will result in the suspension of the commercial warranty.

Hazard warning lamps



Pressing the red button causes all the direction indicators to flash.
They can operate with the ignition off.

Horn

Press the central part of the steering wheel.

Electronic stability control (ESC)

(Depending on version)
The electronic stability control programme includes the following systems: – Anti-lock braking system (ABS) and Electronic brake force distribution (EBFD).
– Emergency braking assistance (EBA).
– Anti-slip regulation (ASR).
– Dynamic stability control (DSC).

Anti-lock Braking System (ABS) and Electronic Brake Force Distribution (EBFD)

These systems enhance the vehicle's stability and handling during braking, and enable greater control while cornering, particularly on poor or slippery road surfaces.
ABS prevents wheel locking in the event of emergency braking.
EBFD manages the braking pressure wheel by wheel.

This warning lamp is continuously on in the event of an ABS malfunction.

The vehicle retains conventional braking. Drive carefully at a moderate speed.
Contact a CITROËN dealer as soon as possible.

This warning lamp, accompanied by an audible signal, indicates an EBFD malfunction.

You must stop as soon as it is safe to do so.

Contact a CITROËN dealer.

Tip
Normal operation of the ABS may make itself felt by slight vibrations of the brake pedal.

Warning
When braking in an emergency, press the brake pedal very firmly and maintain this pressure.

Warning
When changing wheels (tyres and rims), ensure that these are approved by the manufacturer for your vehicle.

Warning
After an impact, have these systems checked by a CITROËN dealer.

Emergency braking assistance (EBA)

In an emergency, this system enables you to reach the optimum braking pressure more quickly and therefore reduce the stopping distance.
It is triggered in relation to the speed at which the brake pedal is pressed. This is felt by a reduction in the resistance of the pedal and an increase in braking efficiency.

Anti-slip regulation (ASR)/ Dynamic stability control (DSC)

Anti-slip regulation (or traction control) optimises traction by using engine braking and by applying the brakes on the driving wheels to avoid one or more wheels spinning. It also enhances the vehicle's directional stability.
If there is a difference between the vehicle's trajectory and the path desired by the driver, the dynamic stability control system automatically uses engine braking and the brakes on one or more wheels to return the vehicle to the desired path, within the limits of the laws of physics.
These systems are activated automatically every time the vehicle is started.

These systems are activated in the event of a problem with grip or trajectory (confirmed by this warning lamp flashing on the instrument panel).

Malfunction

In the event of a malfunction, this warning lamp lights up on the instrument panel, accompanied by the display of a message and an audible signal.

Have it checked by a CITROËN dealer.

Warning

ASR/DSC

These systems enhance safety during normal driving, but should not encourage the driver to take extra risks or drive at high speed.
It is in conditions of reduced grip (rain, snow, ice) that the risk of loss of grip increases. It is therefore important for your safety to keep these systems activated in all conditions, and particularly in difficult conditions.
Correct operation of these systems depends on compliance with the manufacturer's recommendations relating to the wheels (tyres and rims), braking and electronic components, as well as the assembly and repair procedures provided by dealers.
In order to ensure that these systems remain effective in wintry conditions, the use of snow or all-season tyres is recommended.
All four wheels must be fitted with tyres approved for your vehicle.
All tyre specifications are listed on the tyre/paint label. For more information on **Identification markings**, refer to the corresponding section.

Seat belts

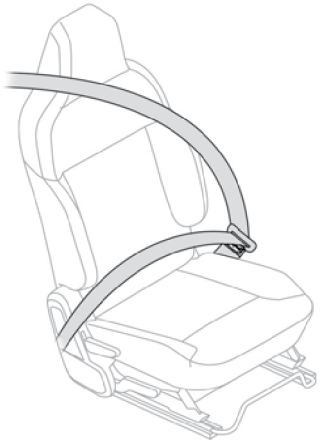
Inertia reel

The seat belts are equipped with an inertia reel which allows the strap length to adjust automatically to the shape of the user. The seat belt returns to its storage automatically when it is not used.
The inertia reels are fitted with a device which automatically locks the strap in the event of a collision, emergency braking or if the vehicle rolls over. It can be released by pulling the strap firmly and then releasing it so that it reels in slightly.

Force limiting

This system reduces the pressure of the seat belt on the chest of the occupant, thus improving their protection.

Front seat belts



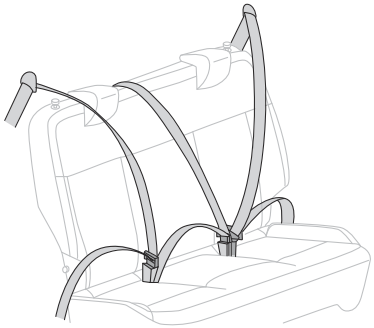
For petrol vehicles

The front driver seat belt is fitted with inertia reel and a force limiting system.
The front passenger seat belt is equipped with only inertia reel or with inertia reel and a force limiting system based on the vehicle variants.

For electric vehicles

The front driver/passenger seat belts are fitted with inertia reel and a force limiting system.

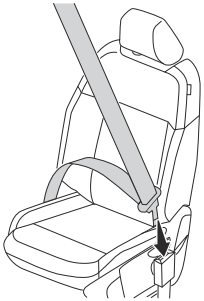
Rear seat belts



2nd row outboard seats has three-point seatbelt across all variant.
2nd row center seat has three-point seatbelt or lap belt based on the vehicle variants

Warning
Before performing any operations on the rear seats, to avoid damage to the seat belts, check that:
– The outer seat belts are correctly in the storage position, lying vertically along the pillar.
– The central seat belt is stowed.

Fastening



To fasten the seat belt, pull the webbing and insert the tongue into the buckle.

▶ Check whether the seat belt is fastened correctly by pulling the webbing.

If the driver or co-driver seat belt is not fastened while the ignition is ON, the seat belt warning lamp chimes and illuminates until the seat belt is fastened.
Based on the variant: if Rear passenger seat belt is not fastened while the ignition is ON, the seat belt warning lamp chimes and illuminates until the seat belt is fastened.

Warning

Electric vehicle

Creep function will not work if the driver side seat belt is not fastened.

Rear seat belt reminder

Based on the variant: if Rear passenger seat belt is not fastened while the ignition is ON, the seat belt warning lamp chimes and illuminates until the seat belt is fastened.

Unlocking

To unfasten the seat belt, press the red button written "PRESS" on the buckle.

▶ Allow the belt to retract and make sure the webbing is not twisted.

Twisted webbing would not allow smooth retraction of the belt.

Seat belt not fastened/ unfastened alerts

It comes on in red in the instrument panel once the system detects that a seat belt is not fastened or is unfastened.

Driver and Passenger seats are equipped with seatbelt reminder across all variants
2nd row seats are equipped with seatbelt reminder based on the vehicle variants

Front seat belt reminder

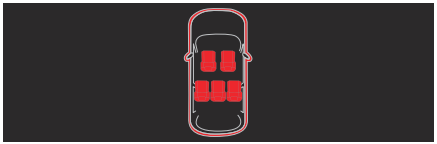
If a front seat belt is unfastened or not fastened at a speed between 0 and 10 km/h, the warning lamp comes on. If the speed exceeds 10 km/h, the warning lamp flashes, accompanied by a continuous audible signal for 30 seconds, then the warning lamp comes on for 2 mimutes.
The same operation is repeated for 5 cycles.
After 5 cycles, the warning lamp will come on continuously until the front seat belt is fastened.

Rear seat belt reminder

If a rear seat belt is unfastened or not fastened at a speed between 0 and 10 km/h, the warning lamp comes on. If the speed exceeds 10 km/h, the warning lamp flashes, accompanied by a continuous audible signal for 50 seconds, then the warning lamp comes on for 15 seconds.
Warning lamp will come on continuously until the rear seat belt is fastened.

Rear seat belt(s) warning lamp(s)

The corrisponding warning lamp comes on in red for 50 seconds in the seat belt and front passenger airbag warning lamps display screen if rear passengers seat belts are not fasten.



Advice

Warning
The driver must ensure that passengers use the seat belts correctly and that they are all fastened before setting off.
Wherever seated in the vehicle, you must always fasten the seat belt, even for short journeys.
Do not interchange the seat belt buckles, as they will not fulfil their role fully.
Before and after use, ensure that the seat belt is reeled in correctly.
After folding or moving a seat or rear bench seat, ensure that the seat belt is positioned and reeled in correctly.
While fastening the seat belt ensure that strap must pass over your chest and top of your shoulder and not touch your face, neck, side of your shoulder or pass under your arm.
An accident or sudden stop could damage the seat belt, please have your seat belts inspected by authorized dealers after an accident or sudden stop.
Do not use a damaged seat belt which would result in serious injury.

Warning

Installation

The lower part of the strap must be positioned as low as possible on the pelvis.
The upper part must be positioned on the shoulder.
In order to be effective, a seat belt: – must be tightened as close to the body as possible; – must be pulled in front of you with a smooth movement, ensuring that it is not twisted; – must only be used to secure one person; – must not show signs of tearing or fraying; – must not be changed or modified, in order to avoid affecting its performance.
Do not wear your seat belt over hard or breakable objects in your pockets or on your clothing. If an accident occurs, objects such as glasses, pens, etc. under the seat belt can cause injury.

Warning

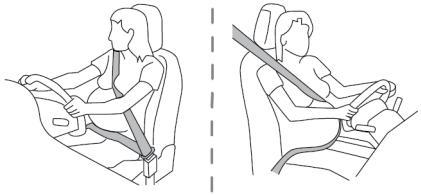
Recommendations for children

Use a suitable child seat if the passenger is less than 12 years old or shorter than one and a half metres.
Never use the same seat belt to secure more than one child.
Never carry a child on your lap.
For more information on **Child seats**, refer to the corresponding section.

Warning

Recommendations for pregnant women

Pregnant women should use seat belts, although specific recommendations about driving should be made by the woman's medical advisor. Remember that the lap portion of the belt should be worn as low as possible across the hips.
A pregnant woman should not wear the seat belt across the stomach which would result in serious injury to the fetus and/or the pregnant mother.



Warning
Maintenance. In accordance with current safety regulations, for all work on your vehicle's seat belts, contact a qualified workshop with the skills and equipment needed, which a CITROËN dealer is able to provide.
Have the seat belts checked regularly by a CITROËN dealer or a qualified workshop, particularly if the straps show signs of damage.
Clean the seat belt straps with soapy water or a textile cleaning product, sold by CITROËN dealers.

Airbags

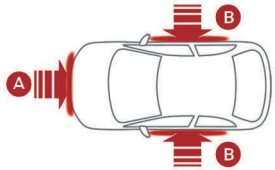
General information

The airbags have been designed to optimise the safety of the occupants in the event of a violent collision.

The airbags are supplementary restraint systems (SRS) that help cushion the impact force to the head and chest during severe frontal collisions. The SRS includes Airbags, Seatbelts, Airbag ECU, Collision sensors and SRS warning lamp.
Electronic detectors record and analyse the front impacts sustained in the impact detection zones: – In the event of violent impact, the airbags deploy instantly and help better protect the occupants of the vehicle; immediately after the impact, the airbags deflate rapidly in order not to hinder the visibility or the possible exit of the occupants.
– In the event of a slight impact, a rear impact and under certain rollover conditions, the airbags may not deploy; only the seat belt helps to protect you in these situations.
During a frontal crash, children could be fatally injured if they are sitting on driver's lap/standing very close to the dashboard, as the airbags exert severe force levels during deployment.
The seriousness of the impact depends on the nature of the obstacle and the speed of the vehicle at the moment of collision.

Warning
The airbags do not operate when the ignition is switched off. This equipment will only deploy once. If a second impact occurs (during the same or a subsequent accident), the airbag will not be deployed again.

Impact detections zones



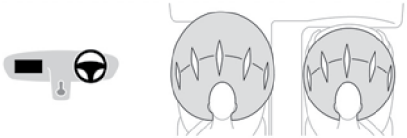
A. Front impact zone

B. Side impact zone

Tip
When one or more airbags are deployed, the detonation of the pyrotechnic charge incorporated in the system makes a noise and releases a small quantity of smoke. This smoke is not harmful, but sensitive individuals may experience irritation.
The detonation noise associated with the deployment of one or more airbags may result in a slight loss of hearing for a short time.

Warning
The airbags will deploy irrespective of whether the seat belt is buckled or not. In order to reduce the risk of SERIOUS INJURY or DEATH, we recommend occupants to always be buckled.

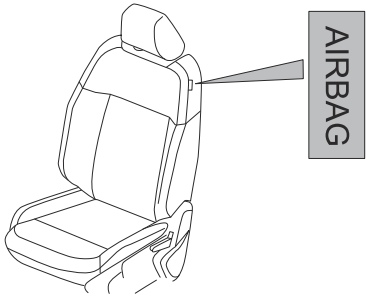
Front airbags



This system protects the driver and front passenger in the event of a serious front impact, in order to limit the risk of head and chest injuries.

Lateral airbags

(Depends upon variant)



This system protects the driver and front passenger in the event of a serious side impact, limiting the risk of injury to the chest, between the hip and the shoulder.

Each lateral airbag is fitted in the seat backrest frame, on the door side.

Deployment

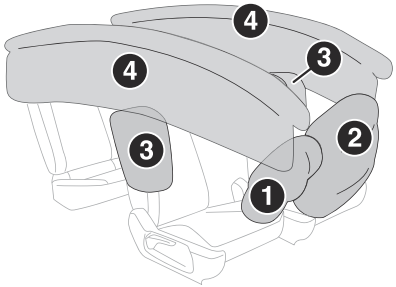
The lateral airbags are deployed on one side in the event of a serious side impact applied to all or part of the side impact zone **B**.
The lateral airbag inflates between the chest of the vehicle's occupant and the corresponding door panel.

Warning
Changing the OE seat cover or using an additional seat cover may affect the deployment of the side airbags.

Curtain airbags

(Depends upon variant)

This system helps provide greater protection for the driver and passengers (with the exception of the rear centre passenger) in the event of a serious side impact, in order to limit the risk of injury to the side of the head.
Each curtain airbag is built into the pillars and the upper passenger compartment area.



1. Driver's front airbag
2. Passenger's front airbag
3. Side airbag
4. Curtain airbag

Deployment

It deploys simultaneously with the corresponding lateral airbag in the event of a serious side impact applied to all or part of the side impact zone **B**.
The curtain airbag inflates between the front and rear occupants of the vehicle and the corresponding windows.

Malfunction

If this warning lamp comes on in the instrument panel, you must contact a CITROËN dealer to have the system checked.

Advice

Warning
For the airbags to be fully effective, observe the safety recommendations below.

Adopt a normal upright sitting position.
Fasten the seat belt ensuring it is correctly positioned and adjusted.
Do not leave anything between the occupants and the airbags (a child, pet, object, etc.), nor fix or attach anything close to or in the way of the airbag release trajectory; this could cause injuries during their deployment.
Never modify the original definition of your vehicle, particularly in the area directly around the airbags.
After an accident or if the vehicle has been stolen, have the airbag systems checked.
All work on the airbag systems must only be performed by a CITROËN dealer.
Even if all of the precautions mentioned are observed, a risk of injury or of minor burns to the head, chest or arms cannot be ruled out when an airbag is deployed. The airbag inflates almost instantly (within a few milliseconds) then deflates within the same time discharging the hot gas via openings provided for this purpose.

Warning
Do not drive holding the steering wheel by its spokes or resting your hands on the centre part of the wheel.
Passengers must not place their feet on the dashboard.

Do not smoke as deployment of the airbags can cause burns or the risk of injury from a cigarette or pipe.
Never remove or pierce the steering wheel or hit it violently.
Do not fix or attach anything to the steering wheel or dashboard, as this could cause injuries when the airbags are deployed.

Warning
A lap belt worn too high can increase the risk of injury in a collision.
The seat belt forces won't be at the strong hip and pelvic bones, but across your abdomen.
Always wear the lap part of your seat belt as low as possible and keep it snug.

Warning
A twisted seat belt may not protect you properly. In a collision, it could even cut into you.
Be sure the seat belt is flat against your body, without twists.
If you can't straighten a seat belt in your vehicle, take it to an authorized dealer immediately and have it fixed.

Warning
A seat belt that is worn under your arm is dangerous. Your body could strike the inside surfaces of the vehicle in a collision, increasing head and neck injury. A seat belt worn under the arm can cause internal injuries. Ribs aren's as strong as shoulder bones. Wear the seat belt over your shoulder so that your strongest bones will take the force in the collision.

Warning
Relying on the air bags alone could lead to more severe injuris in a collision.
The air bags work with your seat belt to restrain you properly.

Warning
In the event of a minor impact or bump at the side of the vehicle or if the vehicle rolls over, the airbags may not be employed.
In the event of a rear or front collision, none of the lateral airbags are deployed.

Warning
Side airbags need to inflate. Do not lean against the door or window.
Sit upright in the center of the seat.
In some collisions, the airbags won't deply at all.
Always wear your seat blet even though you have airbags.

Warning

Front airbags

Do not drive holding the steering wheel by its spokes or resting your hands on the centre part of the wheel.
Passengers must not place their feet on the dashboard.
Do not smoke as deployment of the airbags can cause burns or the risk of injury from a cigarette or pipe.
Never remove or pierce the steering wheel or hit it violently.
Do not fix or attach anything to the steering wheel or dashboard, as this could cause injuries when the airbags are deployed.

Warning

Lateral airbags

Lateral airbags Use only approved seat covers compatible with the deployment of these airbags. For information on the range of seat covers suitable for your vehicle, contact a dealer.
Do not fix or attach anything to the seat backrests (e.g. clothing) as this could cause injuries to the chest or arm when the airbag is deployed.
Do not sit with the upper part of the body any nearer to the door than necessary.

Warning
Deployed airbags and seat belt pretensioners cannot protect you in another collision.
Have the airbags, seat belt pretensioners, and the seat belt retractor assembliers replaced by an authorized dealer immediately.
Also, have the Occupant Restraint Control System serviced as well.

Warning
Two peole should never be belted into a single seat belt. People belted together can crash into one another in a collision, hurting one another badly.
Never use a lap/shoulder belt or a lap blet for more than one person, no matter what their size.

Child seats

Warning label on the sun visor - Front passenger airbag

NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, SERIOUS INJURY to the CHILD may occur.

Do not install a rear-facing child restraint on the front passenger's seat.

A child in a rear-facing child restraint could be seriously harmed if the passenger's front airbag inflates.

The inflated airbag would be too close to the back of a rear-facing child restraint.

Warning
An incorrectly installed child seat compromises the child's safety in the event of an accident.
Ensure that there is no seat belt or seat belt buckle under the child seat, as this could destabilise it.

Remember to fasten the seat belts or the harness of child seats, keeping the slack relative to the child's body to a minimum, even for short journeys.
When installing a child seat using the seat belt, ensure that the seat belt is tightened correctly on the child seat and that it secures the child seat firmly on the seat of the vehicle.
Ensure that the head restraint is stored or attached securely to prevent it from being thrown around the vehicle in the event of sharp braking. Refit the head restraint once the child seat has been removed.

Warning

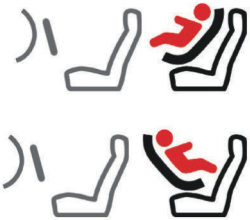
Additional protections

To prevent accidental opening of the doors and rear windows, use the "Child lock".
Take care not to open the rear windows by more than one third.
To protect young children from the sun's rays, fit side blinds on the rear windows.
As a safety measure, do not leave:

- A child alone and unsupervised inside a vehicle.
- A child or an animal in a vehicle which is exposed to the sun, with the windows closed.
- The keys within reach of children inside the vehicle.

Child restraint system

"Rearward facing" and "Forward facing"



When a "rearward facing" or"forward facing" child seat is installed on a rear passenger seat:
► Move the vehicle's front seat forward and straighten the backrest so that the legs of the child in the forward-facing or rearward-facing child seat itself do not touch the vehicle's front seat.

Centre rear seat

A child seat with a support leg must never be installed on the **centre rear passenger seat**.

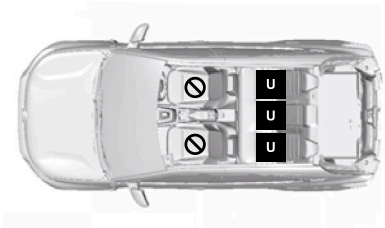
Warning
The incorrect installation of a child seat in a vehicle compromises the protection of the child in the event of accident.

Summary table for installation of universal, ISOFIX child seats

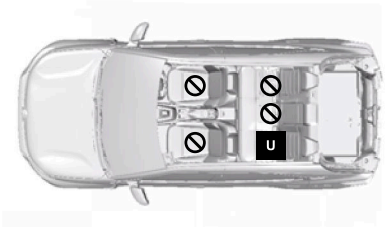
This table gives the options for installing child seats secured using the seat belt and universally approved as well as the **ISOFIX** seat positions equipped with **ISOFIX** mounting in the vehicle.

Seating positions				
2 AIRBAG VARIANT	**Front passenger**	**2nd row outboard LH**	**2nd row outboard RH**	**2nd row Center**
Position compatible with a universal child seat (U)	No	Yes	No	No
Position compatible with an i-Size child seat	No	No	No	No
Position equipped with a Top Tether fixing	No	No	No	No
"Rearward facing" ISOFIX child seat	No	No	No	No
"Forward facing" ISOFIX child seat	No	No	No	No

Seating positions				
6 AIRBAG VARIANT	**Front passenger**	**2nd row outboard LH**	**2nd row outboard RH**	**2nd row Center**
Position compatible with a universal child seat (U)	No	Yes	Yes	Yes
Position compatible with an i-Size child seat	No	Yes	Yes	No
Position equipped with a Top Tether fixing	No	Yes	Yes	No
"Rearward facing" ISOFIX child seat	No	Yes	Yes	No
"Forward facing" ISOFIX child seat	No	Yes	Yes	No



6Airbag



2Airbag

Seat position where the installation of a child seat is forbidden.

Seat position suitable for the installation of a child seat secured using belt and universally approved "rearward facing" and/or "forward facing".

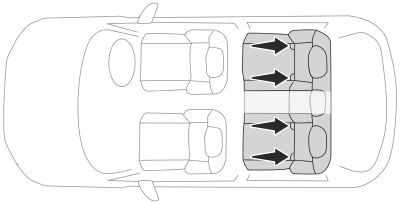
Seat position where the installation of a child seat is forbidden.

Seat position where securing an **I-Size** child seat is authorised.

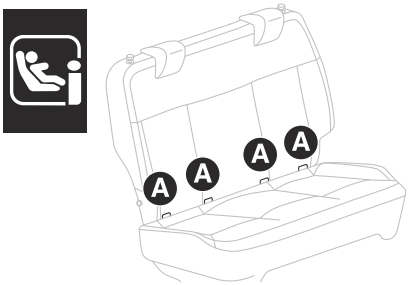
Presence of a **Top Tether** anchorage point at the rear of the backrest. allowing a **universal ISOFIX "forward facing" child seat** to be secured.

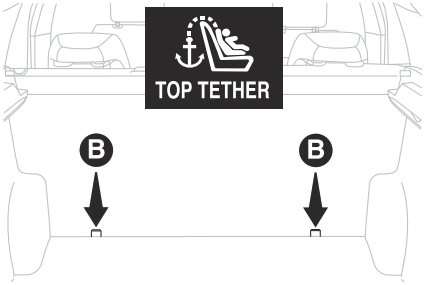
"ISOFIX" mountings

The seats shown below are fitted with ISOFIX compliant mountings:



The mountings comprise three rings for each seat, indicated by a marking:
-Two rings **A**, located between the vehicle seat backrest and cushion.





- One ring **B**, located behind the seat and indicated by marking, referred to as the TOP TETHER, for fixing the upper strap.
This system prevents the child seat from tipping forwards in the event of a front impact.
This ISOFIX mounting system ensures fast, reliable and safe fitting of the child seat in the vehicle.
ISOFIX child seats are fitted with two latches which are secured on the two rings **A.**

Some seats also have an upper strap which is attached to the ring **B.**
To secure the child seat to the **TOP TETHER:** Remove and stow the head restraint before installing the child seat on this seat (refit it once the child seat has been removed).

- ▶ Pass the strap of the child seat behind the seat backrest, centring it between the openings for the head restraint rods.
- ▶ Secure the upper strap hook to ring **B.**
- ▶ Tighten the upper strap.

Warning
An incorrectly installed child seat in a vehicle compromises the child's safety in the event of an accident.
Strictly observe the fitting instructions provided in the user guide supplied with the child seat.

Tip
For information about the options for fitting ISOFIX child seats in your vehicle, refer to the summary table.

Recommended ISOFIX child seats

Tip
Also consult the user guide from the child seat's manufacturer to find out how to install and remove the seat.

Group 0+: from birth to 13 kg
BRITAX RÖMER BABY-SAFE 3 iSize
Installed in "rearward facing" position, using an ISOFIX base which is attached to rings **A**. Is only installed on the outer rear seats. The base has a support leg, height-adjustable, which rests on the vehicle's floor.

Group 1: from birth to 18 kg
BRITAX RÖMER DUALFIX
Installed in "rearward facing" position, is attached to rings **A** and ring **B**, refered to as TOP TETHER, using an upper strap. Is only installed on the outer rear seats. The head restraint on the outer rear seat must be fully raised. Adjust the front seat of the vehicle so that the child's feet do not touch the backrest.

(Depending on version)

Child restraint system

The suitability of each passenger's seat position for carriage of children and fitting of child restraint system is shown below. Whenever you carry children up to 12 years of age, properly use the child restraints which conform to AIS 072, the standard for child restraints, referring to the table.

2 AIRBAG variant

	Seating position (or other site)			
MASS GROUP	**Front passenger**	**2nd row outboard LH**	**2nd row outboard RH**	**2nd row Center**
Group 0 **Up to 10 kg**	**X**	**U**	**X**	**X**
Group 0+ Up to 13 kg	X	U	X	X
Group 1 9 to 18 kg	X	U	X	X
Group 2 15 to 25 kg	X	U	X	X
Group 3 22 to 36 kg	X	U	X	X

6AIRBAG variant

Seating position (or other site)				
MASS GROUP	**Front passenger**	**2nd row outboard LH**	**2nd row outboard RH**	**2nd row Center**
Group 0 **Up to 10 kg**	**X**	**U**	**U**	**U**
Group 0+ Up to 13 kg	X	U	U	U
Group 1 9 to 18 kg	X	U	U	U
Group 2 15 to 25 kg	X	U	U	U
Group 3 22 to 36 kg	X	U	U	U

U Suitable for "universal" category restraints approved for use in this mass group.

X Seat position not suitable for children in this mass group.

ELR type belt

Install your child restraint system according to the instructions provided by the child restraint system manufacturer.Make sure the seat belt is securely latched.Try to move the child restraint system in all directions to make sure it is securely installed.

Manual child lock

This system prevents opening of a rear door using its interior handle.
The control is located on the edge of each rear door (marked by a label).

Locking / Unlocking

To lock, pull the lever down.

► To unlock, pull the lever up.

Warning
Refer to the legislation in force in your country before using this system.
The child lock system is not applicable to taxi variants (electrical version).

Driving recommendations

Observe the driving regulations and remain vigilant whatever the traffic conditions.

- ▶ Monitor your environment and keep your hands on the wheel to be able to react to anything that may happen any time.
- ▶ Drive smoothly, anticipate the need for braking and maintain a longer safety distance, especially in bad weather.
- ▶ Stop the vehicle to carry out operations that require close attention (such as adjustments).
- ▶ During long trips, take a break every two hours.

Important!

Warning
Never leave the engine running in a closed space without sufficient ventilation. Internal combustion engines emit toxic exhaust gases such as carbon monoxide. Danger of poisoning and death!

Warning
In severe wintry conditions, let the engine run for 4 minutes before moving off, to ensure the correct operation and durability of the mechanical components of your vehicle (engine and gearbox).

Warning
Never drive with the parking brake applied. Risk of overheating and damaging the braking system!

Warning
Do not park the vehicle or leave the engine running on a flammable surface (e.g. dry grass, dead leaves).

The vehicle exhaust system is very hot, even several minutes after the engine stops. Risk of fire!

Warning
Never leave a vehicle unattended with the engine running. If you have to leave your vehicle with the engine running, apply the parking brake and put the gearbox into neutral.

Warning
Never leave a child alone inside the vehicle with the ignition on, as he could release the parking brake.

Warning
When towing, parking on a steep slope, or if your vehicle is heavily laden, turn the wheels towards the kerb and engage a gear (manual gearbox) or move the gear selector to position **P** (automatic gearbox).

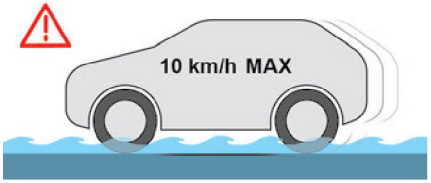
Warning
Do not press the Accelerator and Brake pedal at once during vehicle drive.

Warning
'Traction battery pack' (Electric)

The 'Traction battery pack' has a protective cover underneath which may hit few speed bumps.
– The protective cover is for the protection of the 'Traction Battery Pack' and has been specifically designed to withstand such hits if it occurs.
– It is however advisable to maintain a speed of 7 km/h maximum while crossing speed bumps in order to avoid protective cover contact with speed bumps.

On flooded roads

We strongly advise against driving on flooded roads, as this could cause serious damage to the engine and gearbox, as well as to the electrical systems of your vehicle.



If you have to drive on a flooded road: ▶ drive as slowly as possible without stalling.

In all cases, do not exceed 10 km/h, ► do not stop and do not switch off the engine.
On leaving the flooded road, as soon as safety conditions allow, make several light brake applications to dry the brake discs and pads.
If in doubt about the state of your vehicle, contact a CITROËN dealer.

Noise (Electric)

On the outside

Due to the vehicle's quiet operation when driving, the driver must pay particular attention. When manoeuvring, the driver must always check the vehicle's immediate surroundings.

Tip

Cooling the on-board charger

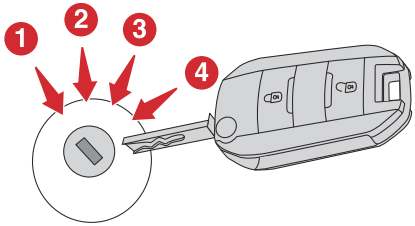
The cooling fan comes on during charging to cool the on-board charger.

On the inside

During use, you may hear certain perfectly normal noises specific to electric vehicles, such as:
– Traction battery relay when starting.
– Vacuum pump when braking.
– Vehicle tyres or aerodynamics when driving.

Starting / switching off the vehicle with keyless entry and start

Key ignition switch



It has 4 positions:

1. **Stop**

   Inserting and removing the key, steering column locked.

2. **ACC**

   Steering column unlocked, use of the vehicle's electric equipment.

3. **ON** (Ignition)
   Steering column unlocked, ignition on, engine running.

4. **Starting**

Tip
Avoid attaching heavy objects to the key or the remote control. It would weigh down on its shaft in the ignition switch and could cause a malfunction.

Ignition onposition
It allows the use of the vehicle's electric equipment or portable devices to be charged.

Starting / Switching off the engine

Starting the engine
With the parking brake applied, Place the gear lever in neutral then fully press the clutch pedal.

► Insert the key into the ignition switch; the system recognises the code.

► Unlock the steering column by simultaneously turning the steering wheel and the key.

Tip
In certain cases, you may need to apply significant force to move the steering wheel (e.g. wheels turned to full lock).

Operate the starter motor by turning the key to position **4** without pressing the accelerator pedal, until the engine starts. Once the engine starts, release the key.

Tip
After a cold start, preheating the catalytic converter can cause noticeable engine vibrations for anything up to 2

minutes while stationary with the engine running (accelerated idle speed).

Warning
If the engine does not start straight away, switch off the ignition. Wait a few seconds before operating the starter motor again. If the engine does not start after a few attempts, do not keep trying - risk of damaging the starter motor, the battery and the engine.
Contact a CITROËN dealer.

Tip
In mild conditions, do not leave the engine to warm up while stationary, but move off straight away and drive at moderate speed.

Switching off the engine
Immobilise the vehicle.

- ► With the engine at idle, turn the key to position 1.
- ► Remove the key from the ignition switch.
- ► To lock the steering column, turn the steering wheel until it locks.

Tip
To facilitate unlocking of the steering column, it is recommended that the wheels be returned to the straight ahead position before switching off the engine.

Warning
Never switch off the ignition before the complete immobilisation of the vehicle.

With the engine off, the braking and steering assistance systems are also cut off - risk of loss of control of the vehicle!

Tip
Check that the parking brake is correctly applied, particularly on sloping ground.
When leaving the vehicle, keep the key in your possession and lock the vehicle.

Starting / Switching off the electric motor

Starting

The drive selector must be in mode **N**.
► Depress the brake pedal and turn the key until it reaches position **4 (Start)**.
► Keep your foot on the brake pedal until the **READY** indicator lamp comes on and an audible signal is emitted, indicating that the vehicle is ready to drive.
► With your foot on the brake, select mode **D** or **R**.
► Release the brake pedal, then accelerate.
On starting, the instrument panel lights up and the power indicator moves to the "neutral" position. The steering column automatically unlocks (you may hear a sound and feel the steering wheel move).

Switching off

► Turn the key fully to position **1 (Stop)**.
Before exiting the vehicle, check that:
– The drive selector is in mode **N**.
– The **READY** indicator lamp is off.

Warning
If vehicle left unattended for 10 minutes in READY state with drive selector in mode **N**, vehicle will come out of READY state and can drain 12 V battery.

Warning
If Ignition ON (Crank) or shifting gears is triggered without pressing brake pedal, "**Press brake to start vehicle**" or "**To shift gear press brake**" **will appear in Cluste**r for ~3Secs.

Starting / Switching off the engine with Keyless Entry and Start

Starting / Switching off the engine with Keyless Entry and Start

Tip
The electronic key must be present in the passenger compartment. If the electronic key is not detected, a message is displayed.
Move the electronic key so that the engine can ba started or switched off.
If there is still a problem, refer to the "Key not detected - Back-up starting or Back-up switch-off" section.

Starting

- With a **manual gearbox**, place the gear lever in neutral and fully depress the clutch pedal.
- With an **automatic gearbox**, select mode **P** or **N** and depress the brake pedal.
- Press the "**START/STOP**" button while maintaining pressure on the pedal until the engine starts.

Tip
If the engine stalls, release the clutch pedal and fully depress it again, the engine will restart automatically.

Switching off

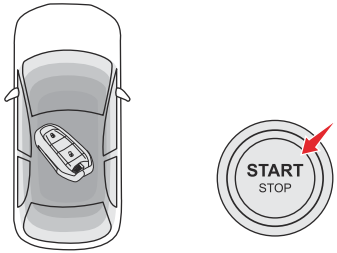
- Immobilise the vehicle using the parking brake.
- With a **manual gearbox**, ideally put the gear lever into neutral.
- With an **automatic gearbox**, ideally select mode **P**.
- Press the "**START/STOP**" button.

Tip
If the vehicle is not immobilised, the engine will not stop.

Warning
With the engine off, the braking and steering assistance systems are also cut off - risk of loss of control of the vehicle!

Warning
Never leave your vehicle with the electronic key still inside.

Switching on the ignition without starting the engine



With the electronic key in the passenger compartment, pressing the "**START/STOP**" button, **without depressing any of the pedals**, allows the ignition to be switched on without starting the engine (the instrument panel and accessories such as the audio system and the lighting will come on).

- Press this button again to switch off the ignition and allow the vehicle to be locked.

Electronic Steering Wheel Lock (if equipped)

Your vehicle may be equipped with a passive electronic steering wheel lock. This lock prevents steering the vehicle with the ignition OFF. The steering wheel lock releases with the ignition ON. If the lock does not disengage and the vehicle does not start, turn the wheel to the left and right to disengage the lock and try starting your vehicle again.

5-speed manual gearbox

Engaging reverse gear

- Fully depress the clutch pedal.
- Push the gear lever fully to the right, then backwards.

Warning
Only engage reverse gear when the vehicle is stationary with the engine at idle.

Tip
As a safety precaution and to facilitate engine starting:
- Always select neutral.
- Press the clutch pedal.

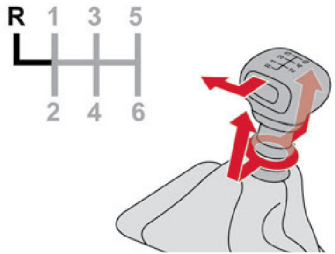
6-speed manual gearbox

Engaging 5th or 6th gear

Move the gear selector fully to the right to engage 5th or 6th gear.

Warning
Failure to follow this instruction could cause permanent damage to the gearbox (inadvertent engagement of 3rd or 4th gear).

Engaging reverse gear



► Raise the ring under the knob and move the gear selector to the left, then forwards.

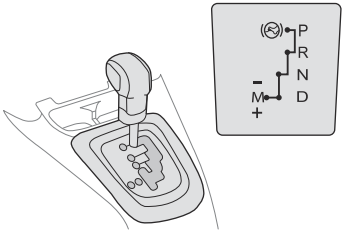
Warning
Only engage reverse gear when the vehicle is stationary with the engine at idle.

Tip
As a safety precaution and to facilitate starting the engine:
– Always select neutral.
– Press the clutch pedal.

Automatic gearbox

Gear selector positions

(Depending on version)



P. Park
- Vehicle immobilised, parking brake applied or released.
- Engine starting.

R. Reverse
- Reversing manoeuvres, vehicle stationary, engine at idle.

N. Neutral
- Vehicle immobilised, parking brake applied.
- Engine starting.

D. Automatic operation

M. +/- ► To shit up/down through the gears, push the control backwards/forwards.

Manual operation

(Depending on version)

If the conditions are not met, you will hear an audible signal, accompanied by the display of a message.
With the engine running, depress the brake pedal.

► Release the parking brake.
► Select position **R**, **D** or **M**.
► Gradually release the brake pedal.

The vehicle moves off immediately.

Tip
If position **N** is selected inadvertently while driving, allow the engine to return to idle, then select position **D** to accelerate.

Warning
When the engine is running at idle with the brakes released, if position **R**, **D** or **M** is selected, the vehicle moves off even without the accelerator being pressed.
Never leave children unattended inside the vehicle when the engine is running.
When carrying out maintenance with the engine running, apply the parking brake and select position **P**.

Information displayed on the instrument panel

When the ignition is switched on, the drive selector status is displayed on the instrument panel.

P.	Park
R.	Reverse
N.	Neutral
D.	Drive (automatic forward gear)
M1...6.	Gear engaged during manual operation
-.	Instruction not accepted during manual operation

Foot on the brake

► Depress the brake pedal when this warning lamp is displayed on the instrument panel (e.g. when starting the engine)

Automatic operation

Select position **D** for **automatic changing** of the six gears.
The gearbox then operates in auto-adaptive mode, without any intervention on the part of the driver. It continuously selects the most suitable gear according to the driving style, the road profile and the load in the vehicle.
For maximum acceleration without touching the selector, press the accelerator fully down (kick-down). The gearbox changes down automatically or holds the gear selected until the maximum engine speed is reached.
When braking, the gearbox changes down automatically to provide effective engine braking.

If you release the accelerator sharply, the gearbox will not shift to a higher gear for safety reasons.

Warning
Never select position **N** while the vehicle is moving.
Never select position **P** or **R** unless the vehicle is completely stationary.

Manual operation

Restriction
To limit fuel consumption during an extended standstill with the engine running (for example, in a traffic jam), set the gear selector to **N** and apply the parking brake.

Select position **M** for **sequential shifting** between the six gear
To shift up/down through the gears, push the control backwards/forwards.
The gearbox only changes gear if the vehicle speed and engine speed conditions allow; otherwise, the rules for automatic operation are temporarily applied.
D disappears, and the gears engaged appear in succession on the instrument panel.
If the engine speed is too low or too high, the selected gear flashes for a few seconds, then the gear actually engaged is shown.
It is possible to change from position **D** to position **M** at any time.
When the vehicle is stationary or moving very slowly, the gearbox selects gear **M1** automatically.

This symbol is displayed if a gear is not engaged correctly (gear selector between two positions).

Switching off the vehicle

Before switching off the engine, it is possible to engage position **P** or **N** to place the gearbox in neutral.
In both cases, apply the parking brake to immobilise the vehicle.

Tip
If the gear selector is not in position **P**, when the driver's door is opened or approximately 45 seconds after the ignition is switched off, an audible signal sounds and a message appears on the instrument panel.

- Return the gear selector to **P**; the audible signal stops and the message disappears.

When driving on flooded roads or when crossing a ford, proceed at walking pace.

Malfunction

In the event of a malfunction, this warning lamp comes on accompanied by an audible signal and a message is displayed on the instrument panel, when the ignition is switched on.

In this case, the gearbox goes into back-up mode and is locked in 3rd gear. You may feel a significant jolt (without risk to the gearbox) when changing from **P** to **R** and from **N** to **R**.

Do not exceed 62 mph (100 km/h), local speed restrictions permitting.
Have the system checked by a CITROËN dealer.

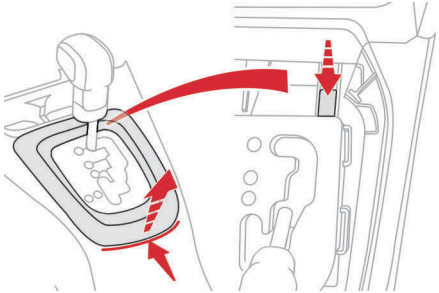
Warning
There is a risk of damaging the gearbox:
– If the accelerator and brake pedals are depressed simultaneously.
– In the event of a battery failure, forcing the selector from position **P** to another position.

Warning
Do not try to start the engine by pushing the vehicle.

Emergency unlocking of gear selector

Vehicles with automatic gearbox are equipped with an electrically controlled parking lock system.
The vehicle may be locked in Park mode or unable to switch from mode **P** to other modes:

- If the vehicle's battery is discharged.
- Or if another electrical fault occurs.
- Or if an accident occurs while the vehicle is in Park mode.



In this case, the following steps will allow you to take manually the gear selector out of mode **P**:
Apply the parking brake.

▶ Insert a flat tip screwdriver into the lower part of the gear selector plate to unclip its cover (take care not to scratch the plastic parts).

▶ Remove the gear selector cover by pulling upwards.

▶ Press the solenoid switch downwards and move the gear selector from **P** to **N** or to another mode.

Warning
If you have any problems carrying out the procedure, contact a CITROËN dealer or a towing professional to have the vehicle towed.

Gear efficiency indicator

This system helps reduce fuel consumption by recommending the most appropriate gear.

Operation

The information appears in the instrument panel in the form of an ascending or descending arrow.

The number displayed is the current gear.
Gear shift recommendations should not be considered compulsory. In fact, the road layout, the traffic density and safety remain the deciding factors when choosing the best gear. The driver therefore remains responsible for deciding whether or not to follow the indications issued by the system.
This system cannot be deactivated.

Tip
With an automatic gearbox, the system is only active in manual operation.

Tip
The system adapts the gear change instructions according to the driving conditions (e.g. slope, load) and driving style (e.g. power demand, acceleration, braking).
The system never suggests:
– engaging first gear.
– engaging reverse gear.

Hill start assist

This system keeps your vehicle briefly stationary (for approximately 2 seconds) when making a hill start, while you transfer your foot from the brake pedal to the accelerator pedal.

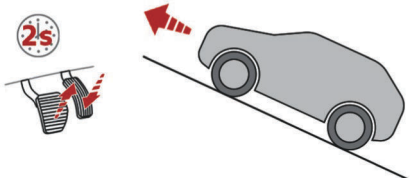
This system is only active when:

- The vehicle is completely stationary, with your foot on the brake pedal.
- Certain slope conditions are met.
- The driver's door is closed.

Warning
Do not leave the vehicle while it is being held temporarily by hill start assist.
If someone needs to get out of the vehicle with the engine running, apply the parking brake manually. Then check that the parking brake indicator lamp and the **P** indicator lamp in the electric parking brake control are on fixed.

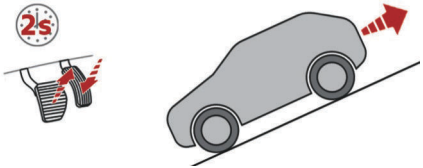
Warning
The hill start assist function cannot be deactivated. However, using the parking brake to immobilise the vehicle interrupts its operation.

Operation



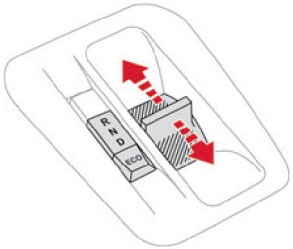
Facing uphill, with the vehicle stationary, the vehicle is held for a short time when the driver releases the brake pedal:

- If first gear or neutral is engaged on a manual gearbox.
- If mode **D** or **M** is selected on an automatic gearbox.



Facing downhill, with the vehicle stationary and reverse gear engaged, the vehicle is held for a short time when the driver releases the brake pedal.

Drive selector (Electric)



The drive selector is a pulse selector with an ECO mode.
The drive selector provides traction control based on the driving style, the road profile and the vehicle load.
With ECO mode activated, it also manages acceleration force and allows regenerative braking.

R	Reverse To engage reverse gear, with your foot on the brake pedal.
N	Neutral To move the vehicle with the ignition off and so allow it to free-wheel.
D	Drive (automatic forward gear)
ECO	ECO mode

Information displayed on the instrument panel

When the ignition is switched on, the drive selector status is displayed on the instrument panel:
R : Reverse.
N : Neutral.
D : Drive (automatic forward gear).

Operation

► In mode **N**, with your foot on the brake pedal :
• Move the drive selector forwards to select mode **R**.
• Move the drive selector backwards to select mode **D**.

Release the selector fully after each push; it will then return to its initial position.

ECO mode

ECO mode helps reducing power consumption by reducing acceleration when compared to the same accelerator pedal position in the **D** (Drive) position.
Economy mode provides the best results regarding the range (distance) of the vehicle.

Stop & Start (Petrol)

(Depending on version)
The Stop & Start function puts the engine temporarily into standby - STOP mode - during phases when the vehicle is stationary (e.g. red lights, traffic jams). The engine automatically restarts - START mode - as soon as the driver indicates the intention of moving off again.
Primarily designed for urban use, the function is intended to reduce fuel consumption and exhaust emissions as well as the noise level when stationary.
The function does not affect the functionalities of the vehicle, in particular the braking.

Deactivation/Reactivation

The function is **activated** by default when the ignition is switched on.

► To deactivate or reactivate the system, press this button.
The indicator lamp is on when the system is **deactivated**.

Associated indicator lamps

Function activated: engine on stand-by (STOP mode).

Warning

Opening the bonnet

Before doing anything under the bonnet, deactivate the Stop & Start system to avoid any risk of injury caused by the engine restarting automatically.

Warning

Driving on flooded roads

Before entering into a flooded area, it is strongly recommended that you deactivate the Stop & Start system.
For more information on **Driving recommendations**, particularly on flooded roads, refer to the corresponding section.

Operation

Main conditions for operation

– All vehicle doors must be closed.
– The driver's seat belt must be fastened.
– The level of charge in the battery must be sufficient.
– The temperature of the engine must be within its nominal operating range.
– The outside temperature must be between 0°C and 35°C.

Putting the engine into standby (STOP mode)

The engine automatically enters standby mode as soon as the driver indicates their intention to stop, with the gear lever in neutral and the clutch pedal released.

Vehicle stationary, this warning lamp comes on in the instrument panel when the engine goes into STOP mode.

Special cases

The engine will not go into standby if the conditions for operation are not met and in the following cases: – Steep slope (ascending or descending).
– Vehicle has not exceeded 10 km/h since the last engine start.
– Needed to maintain a comfortable temperature in the passenger compartment.
– Demisting active.
– Braking assistance being used.

In these cases, this indicator lamp flashes for a few seconds, then goes off.

Tip
After the engine has restarted, STOP mode is not available until the vehicle has reached a speed of 5 mph (8 km/h).

Tip
During parking manoeuvres, STOP mode is not available for a few seconds after coming out of reverse gear or turning the steering wheel.

Restarting the engine (START mode)
The engine automatically restarts as soon as the driver indicates the intention of moving off again, with the clutch pedal fully pressed.

Vehicle stationary, this warning lamp goes off in the instrument panel when the engine goes into START mode.

Special cases

The engine will restart automatically if the conditions for operation are met again and in the following cases:
– Vehicle speed exceeds 5 km/h.
– Some specific conditions (braking assistance, air conditioning setting, etc.).

In these cases, this indicator lamp flashes for a few seconds, then goes off.

Malfunctions

In the event of a malfunction, the button's indicator lamp flashes briefly, then remains on. Have it checked by a CITROËN dealer.

The vehicle stalls in STOP mode

All of the instrument panel warning lamps come on if there is a fault.
Switch off the ignition then start the engine again.

Warning
12 V battery. The Stop & Start system requires a 12 V battery of specific technology and specification.
All work must be carried out only by a CITROËN dealer.

Gear shift indicator

This system helps reduce fuel consumption by recommending the most appropriate gear.

Operation

The system advises to change gear.

The information appears in the instrument panel in the form of an ascending or descending arrow.

The number displayed is the current gear.
Gear shift recommendations should not be considered compulsory. In fact, the road layout, the traffic density and safety remain the deciding factors when choosing the best gear. The driver therefore remains responsible for deciding whether or not to follow the indications issued by the system.
This system cannot be deactivated.

Tip
The system adapts the gear change instructions according to the driving conditions (e.g. slope, load) and driving style (e.g. power demand, acceleration, braking).
The system never suggests:
– engaging first gear.
– engaging reverse gear.

Overspeed alert

An audible overspeed alert is triggered when the vehicle exceeds predefined speed thresholds.
When the vehicle speed is greater than 80 km/h, the alert is emitted once.
When the vehicle speed is greater than 120 km/h, the alert is emitted every 2 seconds.

Tip
This system cannot be modified nor deactivated.

Under-inflation detection

This system automatically checks the pressures of the tyres while driving.
It compares the information given by the wheel speed sensors with **reference values, which must be reinitialised every time the tyre pressures are adjusted or a wheel changed.**
The system triggers an alert as soon as it detects a drop in the inflation pressure of one or more tyres.

Warning
Under-inflation detection does not replace the need for vigilance on the part of the driver.
This system does not avoid the need to regularly check the tyre pressures (including the spare wheel) as well as before a long journey.
Driving with under-inflated tyres, particularly in adverse conditions (heavy load, high speed, long journey):
– worsens road-holding.
– lengthens braking distances.

– causes premature wear of the tyres.
– increases fuel consumption.

Tip
The inflation pressures defined for the vehicle can be found on the tire pressure label.
For more information on the **Identification markings**, refer to the corresponding section.

Under-inflation alert

It is signalled by the fixed illumination of this warning lamp.

In addition, the following information is given in the instrument panel:
When one tyre is deflated then the corresponding tyre is blinking.

When more than one tyre is deflated then the four tyres are blinking.

Reduce speed immediately, avoid excessive steering movements and avoid sudden braking.

▶ Stop the vehicle as soon as it is safe to do so.

Warning
The loss of pressure detected may not always cause visible deformation of the tyre. Do not rely on just a visual check.

Check the pressure of the corresponding tyre or of the four tyres when cold.

▶ If it is not possible to make this check immediately, drive carefully at reduced speed.

▶ In the event of a puncture, replace the punctured wheel by the spare wheel.

▶ Reinitialize the detection system after adjusting the pressure.

Tip
The alert is kept active until the system is reinitialised.

Reinitialisation

The system must be reinitialised after any adjustment to the pressure of one or more tyres, and after changing one or more wheels.

Warning
Before reinitialising the system, make sure that the pressures of the four tyres are correct for the conditions of use of the vehicle and conform to the values written on the tyre pressure label.
Check the pressures of the four tyres before performing the reinitialisation.
The system does not advise if a pressure is incorrect at the time of reinitialisation.

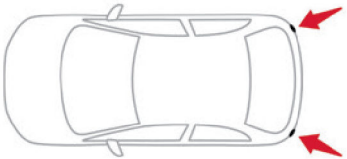
The reinitialisation of the system is done with the ignition on and the vehicle stationary.
▶ Press the button located on the instrument panel to display the "Odometer" screen.
▶ While on this screen, make a long press on the button to reinitialise the system.

Tip
After an intervention of the CITROËN dealer for temporary or permanent failure, the system must be reset.

Malfunction

The flashing then fixed illumination of the under-inflation warning light accompanied by the fixed illumination of the Service warning light indicate a fault in the system.
In this case, under-inflation monitoring of the tyres is no longer assured.
Have the system checked by a CITROËN dealer.

Parking sensors

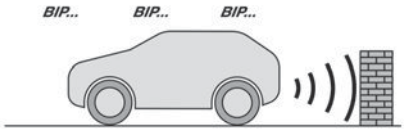


Using sensors located in the bumper, this system signals the proximity of obstacles (e.g. pedestrian, vehicle, tree, barrier) present in their field of detection.

Rear parking sensors

The system is switched on by engaging reverse gear.
The system is switched off when disengaging reverse gear.

Audible assistance



The system signals the presence of obstacles within the sensors' detection zone.
The proximity information is given by an intermittent audible signal, the frequency of which increases as the vehicle approaches the obstacle.
When the distance between the vehicle and the obstacle becomes less than about 60 centimetres, the audible signal becomes continuous.

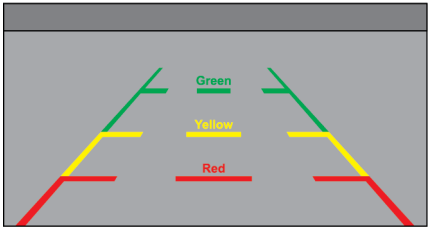
Operating limits

If the boot is heavily loaded, the vehicle may tilt, affecting distance measurements.

Tip
Manoeuvring aids cannot, in any circumstances, replace the need for vigilance on the part of the driver.
The driver must always check the surroundings of the vehicle before and during the whole manoeuvre, in particular using the mirrors.

Rear view camera

Rear view camera is a visual reverse guiding system. When reversing or parking, make sure that there are no persons, animals or objects in the area in which you are reversing.
When the gear shift lever is shifted to the "R" position while the ignition mode is "ON", the rear view camera system automatically shows the view behind the vehicle on the touch screen.



Understanding guidelines indications

The green line indicates, if objects are in this coloured zone, that you have to be cautious. You can go backward safely.
The yellow line indicates, if objects are in this coloured zone, that you have to take utmost care. However, objects in this zone may not hit the vehicle.
The red line indicates, if objects are in this coloured zone, that you have to stop the vehicle and you cannot go backward. If you go backward, your vehicle will hit the object behind.

Warning
Never rely solely on the rear camera display when backing up.
Always look around your vehicle to make sure there are no objects or obstacles before moving the vehicle in any direction to prevent a collision.
Always pay close attention when the vehicle is driven close to objects, pedestrians, and especially children; the area displayed on the screen may vary according to vehicle orientation conditions. Objects which are close to either corner of the bumper or under the bumper, may not be seen on the camera.
The camera may not display items that are located higher than the camera's field of view.

Warning
Don't apply high pressure water for cleaning.
Wipe the camera lens with soft cloth. Do not use hard cloth or material to wipe the camera lens. This will cause scratches on the camera and lead to deteriorated visual image on the display.
Do not apply organic solvent on the camera. If this is applied, wipe it off as soon as possible with soft cloth.
Do not apply heavy force on lens while cleaning.

Tip
If you use the rear view camera for a long time when the ignition mode is "ON", but the engine is not running, the battery may discharge.
Do not leave the ignition mode "ON" for a long time when the engine is not running.

Cruise Control - Specific recommendations

Warning
The cruise control function does not guarantee compliance with the maximum authorised speed and the safety distance between vehicles, the driver remains responsible for their driving.
In the interest of public safety, only use cruise control if the traffic conditions enable vehicles to drive at a steady speed and maintain an adequate safety distance.
Remain vigilant while cruise control is activated. If you press and hold one of the speed setting modification buttons, your vehicle may change speed very abruptly.
When **descending a steep hill**, the cruise control system cannot prevent the vehicle from exceeding the set speed. Brake if necessary to control the vehicle speed.
On **steep climbs** or when towing, the set speed may not be reached or maintained.

Warning

Operating limits

Never use the system in the following situations:
– In an urban area with the risk of pedestrians crossing the road.
– In heavy traffic (except versions with the Stop & Go function).
– On winding or steep roads.

– On slippery or flooded roads.
– In poor weather conditions.
– In the event of restricted visibility for the driver.
– Driving on a speed circuit.
– Driving on a rolling road.
– When using a 'space-saver' type spare wheel.
– When using snow chains, non-slip covers or studded tires.

Cruise control operation

One press of the cruise control & speed limiter button from the steering wheel will lead to the cruise control option to ENABLED, during engine running condition.

Set Speed

To set your desired speed by pressing the +/- set button from the steering wheel. With consecutive press of either +/- will increase and decrease by 1 km/h, long press of (+) will increase and (-) decrease the speed to the nearest multiple of ten (10 km/h). The driver can set/ change to new desired set speed by pressing +/- button while reaching new desired speed.

To activate cruise control

Accelerate / decelerate the vehicle to reach your desired set cruise control speed. Initially the cruise control icon in the instrument cluster panel in grey which means function selected but not active and the icon turn to green when the cruise control activated by attaining the set speed. The cruise control remains grey if the set speed not fix by driver, which means function selected but not activated.

Temporarily pause Cruise Control

The driver can pause the cruise control by pressing the pause button on the steering wheel. Press the pause button again to resume/ activate the cruise control.

Tip
The driver should accelerate or allow the vehicle to decelerate to attain the set speed, once reached the set speed, the cruise control function will be activated.

Tip

Exceeding the set speed

You can **temporarily** exceed the speed setting by pressing the accelerator pedal (the set speed flashes).
To return to the speed setting, release the accelerator pedal (when the set speed is reached again, the displayed speed stops flashing).

Tip
The minimum required speed to activate the Cruise control is 40 kmph/ 25mph. The maximum speed limit is 150kmph/ 95mph.

Tip
Cruise control can also be paused temporarily: By pressing the brake pedal or by press pause button.

Switching OFF

Press the cruise control/ Speed limiter button two consecutive times to turn OFF and the cruise control information is no longer displayed

Tip
1st Press of will turn **ON** Cruise control
2nd Press of will turn **ON** Speed limiter function and turn **OFF** Cruise control
3rd Press of will turn **OFF** both Cruise control and Speed limiter function.

Malfunction

In the event of a malfunction, dashes are displayed flashing and then fixed instead of the speed setting.
Have it checked by a CITROËN dealer or a qualified workshop.

Speed Limiter

Button on steering wheel

Two consecutive press of the cruise control & speed limiter button from the steering wheel will lead to the speed limiter option to **ENABLED**, during engine running condition. .

Set Speed

To set your desired speed by pressing the +/- set button from the steering wheel. With consecutive press of either +/- will increase and decrease 1 km/h, long press of (+) will increase and (-) decrease the speed to the nearest multiple of ten (10 km/h).
Initially the icon in the instrument cluster panel in grey which means function selected but not active. To activate Speed Limiter function, press pause/ resume button in steering wheel after crossing 30kmph. The speed limiter icon turns to green once the set speed reached by the vehicle. The Speed Limiter function icon remains to be in grey if the vehicle speed is too less than the set speed or if the driver has not activated speed limiter function.

Temporarily pause Speed Limiter

The driver can activate/ pause the speed limiter by pressing the pause button on the steering wheel. Press the pause button again to resume/ activate the speed limiter.

Temporarily exceeding the speed setting

Fully depress the accelerator pedal.
The speed limiter is temporarily deactivated and the displayed speed setting flashes.
Release the accelerator pedal to return to below the speed setting.

When exceeding the speed is not due to the driver's action (e.g. in case of a steep slope), an audible signal is triggered immediately.

Warning
On a steep descent or in the event of sharp acceleration, the speed limiter will not be able to prevent the vehicle from exceeding the speed setting.
If necessary, apply the brakes to control your vehicle's speed.

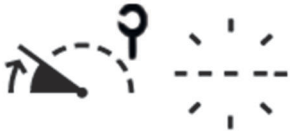
Tip
The minimum required speed to activate the speed limiter is between 30 kmph/ 20 mph and the maximum allowed set speed is 130 kmph/ 80mph. Driver can activate Speed Limiter function only after reaching minimum speed of 30 kmph/ 20mph.

Switching OFF

Press the cruise control/ Speed limiter button one time to turn OFF and the speed limiter information is no longer displayed

Tip
1st Press of will turn **ON** Cruise control
2nd Press of will turn **ON** Speed limiter function and turn **OFF** Cruise control
3rd Press of will turn **OFF** Cruise control and Speed limiter function.

Malfunction



In the event of a malfunction, dashes are displayed flashing and then fixed instead of the speed setting.
Have it checked by a CITROËN dealer or a qualified workshop.

Tip
Out of two functions Cruise Control or Speed Limiter, only one function can be active.

Refuelling

Fuel tank capacity: approximately 44 litres.

Reserve level: approximately 6 litres.

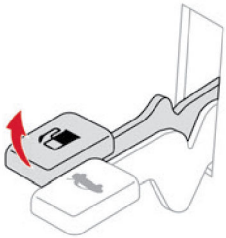
Low fuel level

When the low fuel level is reached, this warning lamp comes on on the instrument panel, accompanied by an audible signal.

When it first comes on, **about 5 litres** of fuel remain.
Until sufficient fuel is added, this warning lamp appears every time the ignition is switched on, accompanied by an audible signal. When driving, the audible signal are repeated with increasing frequency as the fuel level drops towards **0**.
You must refuel as soon as possible to avoid running out of fuel.

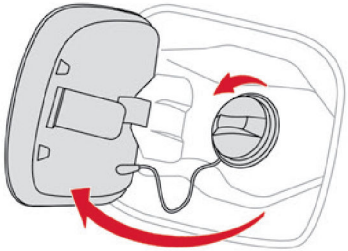
Refuelling

Additions of fuel must be of at least 5 litres, in order to be registered by the fuel gauge.
Opening the filler cap may create a noise caused by an inrush of air. This vacuum is entirely normal, resulting from the sealing of the fuel system.
To refuel in complete safety:
► **You must switch off the engine.**



Lift the fuel filler flap lever, located on the floor beside the driver's seat, to open the flap.

► Take care to select the pump that delivers the correct fuel type for the vehicle's engine (see a reminder label on the inside of the filler flap).



Turn the filler cap to the left and remove it.

► Introduce the filler nozzle and push it in as far as possible before starting to refuel (risk of blowback).

► Fill the tank.

Do not continue after the nozzle's third cut-out. Doing so may cause malfunctions.

Refit the filler cap.
Turn it to the right.
Push the filler flap to close it.

Warning
If you have put in wrong/dirty/contaminated fuel or H2O mixed fuel in the vehicle, you must have the fuel tank drained and filled with the correct fuel before starting the engine.
Contact a CITROËN dealer for the fuel system cleaning.

The vehicle is fitted with a catalytic converter, a device which helps to reduce the level of harmful emissions in the exhaust gases.

You must use unleaded fuel.

The filler neck is narrower, admitting unleaded petrol nozzles only.

Fuel cut-off

Your vehicle is equipped with a safety device which cuts off the fuel supply in the event of a collision.

Charging system (Electric)

300 V electrical system

The electric drive system, which operates at a voltage of approximately 300 V, is identified by orange cables and its components are marked 7 with this symbol:

Warning
An electric vehicle's power train can become hot during use and after switching off the ignition.
Comply with the warning messages shown on the labels, particularly inside the charging flap.

Warning
High voltage system voltage is dangerous and can cause burns or other injuries or even fatal electric shock.
Since damage to high voltage components is not visible, CITROËN recommends that you:
– Never touch the components, damaged or not, and never let your jewelry or other metallic objects come into contact with these components.
– Never work on the orange high voltage cables or on any other high voltage component marked with the Electric risk label.
Any intervention on the high voltage system must be carried out by qualified persons in workshops qualified and approved to carry out this type of work.

Warning
– Never damage, modify or remove the orange high voltage cables or disconnect them from the high voltage network.
– Never open, modify or remove the cover of the traction battery.
– Never work with cutting and forming tools or heat sources near high voltage components and cables.
In case of low level of fluid in the cooling tank, the refilling shall only be performed in a qualified and trained workshop to verify that the leakage is not in the traction battery.
Any intervention on the high voltage system must be carried out by qualified persons in workshops qualified and approved to carry out this type of work.
Damage to the vehicle or the traction battery could result in the leakage of toxic gases or fluids either immediately or later.
CITROËN recommends that you:
– Always inform the fire and emergency services in the event of an incident, warning that the vehicle is equipped with a traction battery.
– Never touch the liquids leaking from the traction battery.
– Do not inhale the gases emitted by the traction battery which are toxic.
– Move away from the vehicle in the event of incident or accident, the gases emitted being flammable and could cause a fire.

Warning
In the event of an accident or impact to the vehicle's underbody

In these situations, the electrical circuit or the traction battery can be seriously damaged.
Stop as soon as it is safe to do so and switch off the ignition.
Contact a CITROËN dealer.

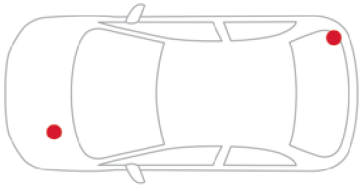
Warning
When washing. Before washing the vehicle, always check that the charging flap is closed correctly.
Never wash the vehicle while the battery is on charge.

Warning
High-pressure washing

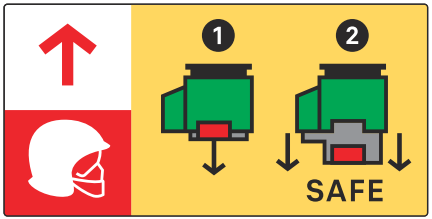
To avoid damaging the electrical components, it is expressly prohibited to use high-pressure washing in the engine compartment or under the body.
Do not use a pressure greater than 80 bar when washing the bodywork.

Warning
Never allow water or dust to enter the connector or charging nozzle - risk of electrocution or fire!
Never connect / disconnect the charging nozzle or cable with wet hands - risk of electrocution!

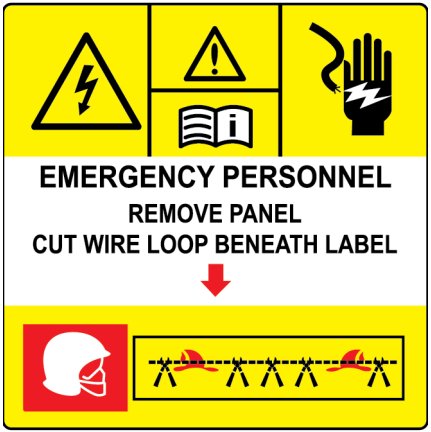
Emergency personnel labels



Front e-service plug at engine bay area



Rear safety loop at rear quarter trim



Warning
These labels are intended solely for use by fire fighters and maintenance services in the event of any work on the vehicle.
No other person must touch the devices shown on these labels.

Traction battery

This battery stores the energy that powers the electric motor and the thermal comfort equipment in the passenger compartment. It is discharged during use, and must therefore be regularly recharged.

The range of the battery may vary according to the type of driving, the route, the use of thermal comfort equipment and the ageing of its components.

Tip
The lifespan of the traction battery depends on multiple factors, such as climatic conditions, distance travelled and how often it has been fast-charged.

Warning
To preserve the mileage of your vehicle and the durability of your traction battery, CITROËN recommends that you:
– Charge the vehicle to 100%.
– Initiate charging below 20%.
– Perform complete AC slow charging (mode 2) at least once every four charges.
– Do not immediately charge the vehicle after a long drive. Wait an hour before charging so that the traction battery can cool down and come back to its normal temperature level.
– Try to keep the traction battery cool. If possible, avoid parking in direct sunlight and instead, park in the shade.
– Do not completely discharge the battery.
– Do not store the vehicle for a long period of non-use when the traction battery has a low or high charge level. For a long idle period, the preferred charge level is around 30%.
– Limit the use of fast charging.
– Do not expose the vehicle to temperatures 7 below -25°C and above +49°C for more than 24 hours.
– Avoid charging the vehicle at negative temperatures.

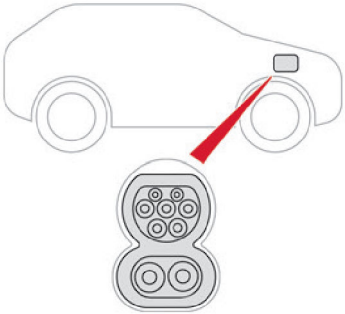
– Do not use the vehicle's traction battery as a generator of energy.
– Do not use a generator to recharge your vehicle's traction battery

Warning
In the event of damage to the traction battery. It is strictly prohibited to work on the vehicle yourself.
Do not touch liquids coming from the battery, and in the event of skin contact with these products, wash abundantly with water and contact a doctor as soon as possible.
Contact a CITROËN dealer or a qualified workshop to have the system checked.

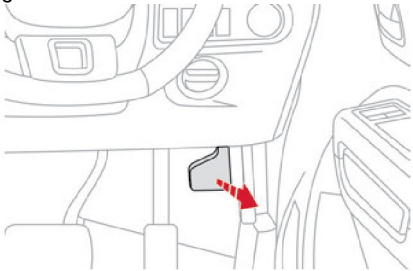
Disposal of the traction battery

If it becomes necessary to replace the battery, contact the CITROËN dealer for instructions on its disposal. Improper disposal carries the risk of severe burns, electric shock, and damage to the environment.
In accordance with regulations, CITROËN ensures a second life or recycling of this component in collaboration with qualified operators.

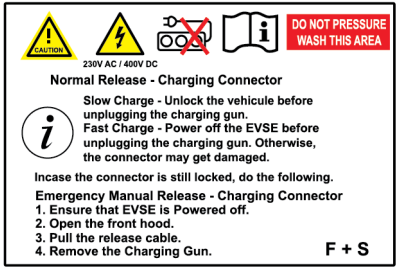
Charging flap and charging connector



The charging flap is located on the front righthand side of the vehicle.



► To open the charging flap, pull the release lever located below the steering wheel.
The charging connector is protected by 2 covers.



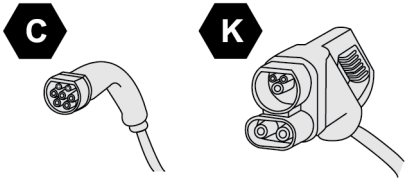
Warning
In case of impact, even light, against the charging flap, do not use it.
Do not dismantle or modify the charging connector - risk of electrocution and/or fire!
Contact a CITROËN dealer.

Charging cables, sockets and chargers

The charging cable supplied with the vehicle (depending on version) is compatible with the electrical systems in the country of sale. When travelling abroad, check the compatibility of local electrical systems with the charging cable.
The charging cable is stored in a bag in the boot.
A full range of charging cables is available from your dealer.
Contact a CITROËN dealer for more information and to obtain suitable charging cables.

Identification labels on charging sockets/ connectors

Identification labels are affixed to the vehicle, charging cable and charger to inform the user about which device needs to be used.



The meaning of each identification label is as follows:

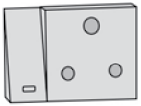
Identification label	Location	Configuration	Power type/Voltage range
C	Charging connector (vehicle side)	TYPE 2	AC < 230 Vrms
K	Charging connector (vehicle side)	COMBO 2 (FF)	DC 50 V – 500 V

Standard charging, mode 2

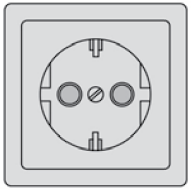
Domestic socket

(standard charging - alternating current (AC))

Except Indonesia

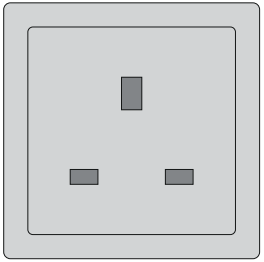


For Indonesia



Mode 2 with a standard socket: 13A Maximum Charging Current.

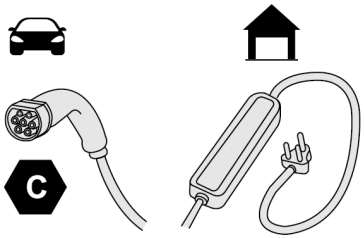
Socket for Mauritius:



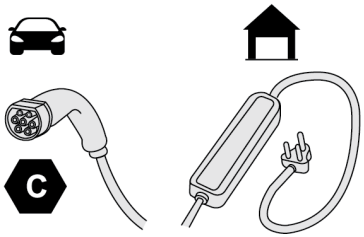
Mode 2 with a standard **Type G socket:** 10A Maximum Charging Current

Specific domestic charging cable - mode 2 (AC)

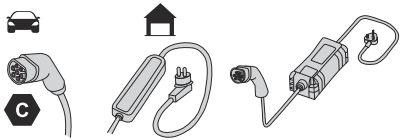
Except Indonesia



For Indonesia



For Mauritius

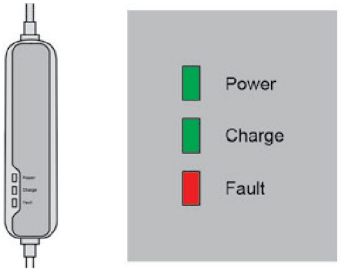


Identification label **C** on the charging connector (vehicle side).

Warning
You must not damage the cable.
In the event of damage, do not use it and contact a CITROËN dealer to replace it.

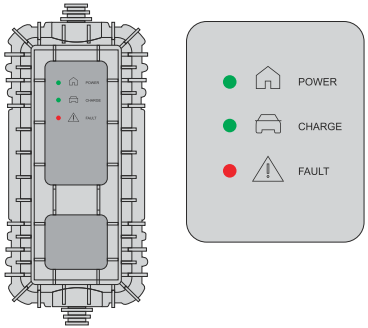
Control unit (mode 2)

Except Mauritius



Control unit (mode 2)

For Mauritius



POWER	Green: electrical connection established; charging can begin. Charging complete.
CHARGE	Flashing green: charging in progress. Fixed green: charging complete.
FAULT	Red: fault; charging not permitted or must be stopped immediately. Check that everything is connected correctly and that the electrical system is not faulty. If the indicator lamp does not go off, contact a CITROËN dealer.

Upon plugging the charging cable into a domestic socket, all of the indicator lamps come on briefly.
If no indicator lamps come on, check the domestic socket's circuit-breaker: – If the circuit-breaker has tripped, contact a

professional to check that the electrical system is compatible and/or carry out any necessary repairs.
– If the circuit-breaker has not tripped, stop using the charging cable and contact a CITROËN dealer.

Control unit label - Recommendations

Refer to the handbook before use.

- Incorrect use of the Charging Cable or usage of equipments other than Citroen certified may result in Functional Failure, Fire, Property damage and serious injury or death by electrocution!
- Always do AC Charging through the Citroen certified Surge Protection Device.

Charging Point Guide:

1. Always use a Correctly earthed Power Socket for AC Charging.
2. The AC Charging Socket should be always protected by
   30 mA Earth Leakage Circuit Breaker
   25A Rated Circuit Breaker
   Over Voltage Protector

AC Slow Charging Guide:

1. Only use Citroen certified / approved accessories for AC Charging.
2. The weight of the control unit must not be borne by the electrical socket, plug and cables.
3. Never use this charging cable if it is defective or in any way damaged.
4. Never attempt to repair or open this charging cable. It contains no repairable parts - replace the charging cable if it is damaged.
5. Never immerse this charging cable in water.
6. Never use this charging cable with an extension cable, a multi-plug socket, a conversion adaptor or on a damaged electrical socket.
7. Do not unplug the plug from the wall as a means of stopping charging.
8. Immediately stop charging, by locking and then unlocking the vehicle using the remote control key, if the charging cable or wall socket feel burning hot to the touch.
9. This charging cable includes components liable to cause electrical arcing or sparks. Do not expose to flammable vapours.
10. Only use this charging cable with CITROËN vehicles.
11. Never plug the cable into the wall socket (or unplug it) with wet hands.
12. Do not force the connector if it is locked into the vehicle.
13. Do not unplug the AC/ DC charger gun at Key ON condition.

Control unit label - State of indicator lamps

	State of the indicator lamp
Off	
On	
Flashing	

LED Indication

Except Mauritius

POWER	CHARGE	FAULT	Description
			Turn off mode. If the control unit is connected but the AC voltage is outside the operating range.
(green)	(green)	(green)	Start-up mode (self test).
(green)			Only connected to mains and the AC input voltage in operating range not connected to vehicle connector.
(green)	(green)		Electrical vehicle is charging.
(green)	(green)		Charging completed.
		(red)	Control unit malfunction.

LED Indication

For Mauritius

POWER	CHARGE	FAULT	Description
			Turn off mode.
(green)	(green)	(red)	Start-up mode (self test).
(green)			Only connected to mains and the AC input voltage in operating range not connected to vehicle connector.

POWER	CHARGE	FAULT	Description
(green)			No gound detected, Not Charging.
(green)	(green)		Electrical vehicle is charging.
(green)	(green)		Charging completed.
		(red)	Control unit malfunction.
(green)		(red)	Improrer Grid Supply, Not Charging.

Manual reset procedure

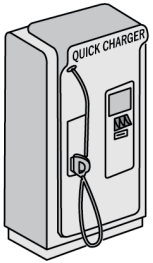
The charging cable with control unit can be reset by simultaneously disconnecting the charging connector and the wall socket. Then, reconnect the wall socket first.

Tip
Please contact a CITROËN dealer if the charging cable lamp or its functions are faulty.
Charging will be interrupted for 30 seconds as soon as the vehicle doors are opened (or) unlocked remotely during slow alternating current charging and charging will resume automatically.

DC fast charging, mode 4

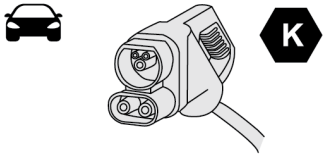
Fast public charger

(fast charging - direct current (DC))



Charging cable, mode 4 (DC)

(integrated into the fast public charger)



Identification label K on the charging connector (vehicle side).
Only use fast public chargers where the cable length does not exceed 30 metres.

Charging the traction battery (Electric)

Principle
To recharge, connect the vehicle to a domestic electricity supply (domestic charging) or to a fast public charger (DC fast charging).
Apply parking brake before starting connecting the charging nozzle to the vehicle.
Without parking brake, charging will not start.
For a full charge, follow the desired charging procedure without pausing it, until it ends automatically.
You can stop domestic charging at any time by unlocking the vehicle and removing the nozzle.
For DC fast charging, refer to the fast public charger.
For more information on the charging displays on the **Instrument panel**, refer to the corresponding section.

Tip
It is also possible to monitor the charging progress using the **MyCitroën App** application.

Warning
As a safety measure, the engine will not start if the charging cable is plugged into the connector on the vehicle. A warning is displayed on the instrument panel.

Tip

Cooling the OBC-DCDC

The cooling fan in the engine compartment comes on during charging to cool the on-board charger.

Warning

Low charge level / Driving

Driving when the charge level of the traction battery is too low can lead to the vehicle stoppage due to low battery level and can lead to vehicle undriveable situation.
ALWAYS make sure the traction battery has a sufficient charge level.

Warning
Low charge level / Parking. If the outside temperature is negative, it is recommended not to park your vehicle outside for several hours at a low charging (less than 20%).

Warning

Vehicle in storage for more than 1 month

In the event of a long period of non-use of the vehicle (beyond 4 weeks) without the possibility of charging when restarting, the self-discharge may make it impossible to restart if the traction battery charge level is a low or very low, especially at negative ambient temperatures. ALWAYS make sure that the traction battery has a charge between 20% and 40% if you do not plan to use your vehicle for several weeks.
Do not connect the charging cable.
Always park the vehicle in a place with temperatures between -10°C and 30°C (parking in a place with extreme temperatures can damage the traction battery).
Disconnect the cable from the (+) terminal of the accessory battery in the engine compartment.
Connect a 12 V battery charger to the (+) and (-) terminals of the accessory battery about every 3 months in order to recharge the accessory battery and maintain an operating voltage.

Use after long idle period

The vehicle must be charged to 100% with AC slow charging (mode 2).
The vehicle should not be used before charging, after a long idle period.

Precautions

Our electric vehicles have been developed in accordance with the recommendations on the maximum limits for electromagnetic fields, as issued by the International Commission on Non-Ionizing Radiation Protection (ICNIRP - 1998 Guidelines).

Wearers of pacemakers or equivalent devices

Ask your doctor about what precautions you should take, or ask the manufacturer of your implanted electro-medical device about whether its operation is

guaranteed in an environment which complies with the ICNIRP recommendations.

Warning

If in doubt

Domestic: do not remain inside or near the vehicle, or near the charging cable or charging unit, even for a short time.
DC fast charging: do not use the system yourself and avoid approaching public fast charging points. Leave the area and ask a third party to recharge the vehicle.

For domestic or accelerated charging

Warning

Before charging

Depending on the context:
► Have a professional check that the electrical system to be used complies with applicable standards and is compatible with the vehicle.
► Have a professional electrician install a dedicated domestic power socket compatible with the vehicle.
You should preferably use the charging cable available as an accessory.
For more information, contact a CITROËN dealer.

Warning

During charging

While charging is in progress, unlocking the vehicle will cause the charging to stop.
If no action is taken on one of the openings (door or boot) or on the charging nozzle, the vehicle will lock again after 30 seconds and charging will resume automatically.
Never work under the bonnet:
– Some areas remain very hot, even an hour after charging ends - risk of burns! – The fan may start at any time - risk of cuts or strangulation!

Warning

After charging

Check that the charging flap is closed.
Do not leave the cable connected to the domestic power socket - risk of short-circuit or electrocution in the event of contact with or immersion in water!

For DC fast charging

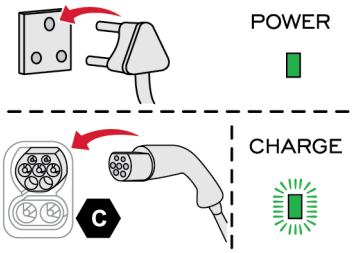
Tip
Before charging. Check that the fast public charging station and its charging cable are compatible with the vehicle.
If the exterior temperature is above 40°C, charging time will increase.
If the exterior temperature is below:
– 0°C, charging times may be extended.
– -20°C, charging is not possible.
The charging time is an indicative value based on nominal temperatures. At higher and lower temperatures, the actual charging time may be considerable higher than the one shown in the instrument panel.
Please use a fast public charging station with a capacity of 30 kW or more to obtain a standard charging time.

Warning
After charging. Check that the charging flap is closed.

Connection

► Before charging, check that the drive selector is in mode **N** and that the parking brake is applied, otherwise charging is not possible.
► Open the charging flap by pulling the release lever below the steering wheel, remove the protective covers and check that there are no foreign bodies on the charging connector.

Domestic charging, mode 2

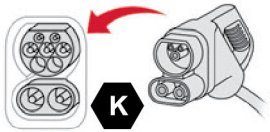


► Connect the charging cable from the control unit to the domestic socket.
When the connection is made, all of the indicator lamps on the control unit light up, then only the **POWER** indicator lamp remains on in green.
► Remove the protective cover from the charging nozzle.
► Insert the nozzle into the charging connector.

The start of charging is confirmed by the flashing green **CHARGE** indicator lamp on the control unit.
If this is not the case, charging has not started; restart the procedure, ensuring that all connections are properly established.

> **Tip**
> When charging is complete and while the charging cable is still connected, opening the driver's door will display the charge level on the instrument panel for about 20 seconds.

DC fast charging, mode 4



► Follow the instructions for use of the fast public charger and connect the cable from the fast public charger to the vehicle's connector.

Disconnection

In mode 2 (domestic charging), the end of charging is confirmed when the green **CHARGE** indicator lamp on the control unit comes on fixed.

Vehicles with a mechanical key

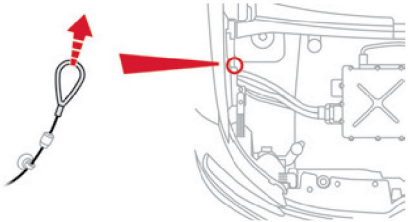
- Unlock Vehicle/door with the mechanical key.
- Turn the key from OFF to ON position.
- Switch off AC Power supply.
- Remove the charging nozzle within 2 minutes.

Vehicles with a remote control key

- Unlock the vehicle with the remote control key.
- Switch off AC Power supply.
- Remove the charging nozzle within **30 seconds**.

After that, it will lock again in the charging connector and charging will resume.
In mode 4 (DC fast charging), the end of charging is indicated by the charger. Power off the charger before disconnecting the charging nozzle.
For mode 4, the charging nozzle can be unlocked only when charging terminated through charger or application (charge point supplier).
After disconnecting the charging nozzle, replace the protective cover(s) and close the charging flap.
For mode 2, disconnect the control unit end of the charging cable from the domestic socket.

Manual release of the charging nozzle in case it is stuck



► Open the bonnet.
► Pull the cable upwards to release the charging nozzle.
► Ensure fast charger or control unit is turned off before manual release.

> **Tip**
> If the manual release cable is pulled, the vehicle should be put in standby mode (locked and left to sleep for 3 minutes).
> Do not plug in the AC or DC charging nozzle unless the vehicle is in standby mode.

Bonnet

Warning
When the engine is hot, handle the exterior safety catch and the bonnet stay with care (risk of burns), using the protected area.
When the bonnet is open, take care not to damage the safety catch.
Do not open the bonnet under very windy conditions.

Warning

Cooling of the engine when stopped
The engine cooling fan may start after the engine has been switched off.

Take care with objects or clothing that could be caught in the blades of the fan!

	KEEP HANDS, HAIR, CLOTHING, ETC. AWAY FROM FAN AND ANY OTHER MOVING PARTS. FAN STARTS AUTOMATICALLY AND MAY CAUSE INJURY.

Warning

Electric vehicles

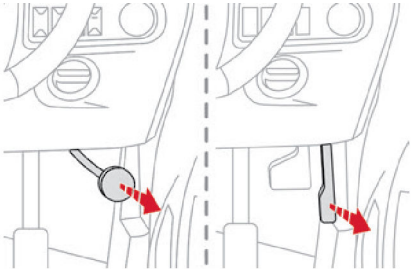
Take care with objects or clothing that could be caught in the blades of the cooling fan or in certain moving components - risk of strangulation and serious injury!
Before carrying out any work under the bonnet, you must switch off the ignition, check that the **READY** indicator lamp is off on the instrument panel and disconnect the nozzle from the charging connector if it is connected.

Warning
Water washing in the engine compartment including high pressure water washing may cause the failure of electrical circuits located in the engine compartment. Never allow water or other liquids to come in contact with electrical/electronic components inside the vehicle as this may damage them.

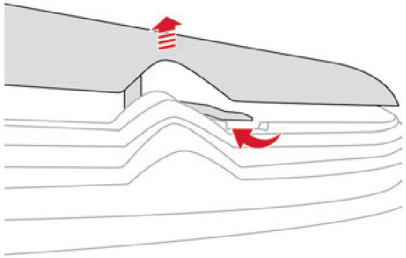
Caution

DO NOT USE HIGH PRESSURE WATER JET TO WASH ENGINE BAY

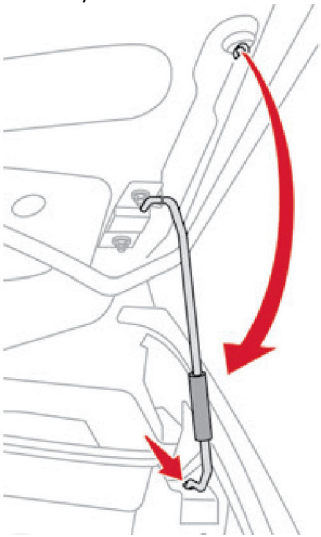
Opening



Pull the release lever located below the steering wheel towards you.



Lift the safety catch and raise the bonnet.



Unclip the stay from its housing and place it in the support slot to hold the bonnet open.

Closing

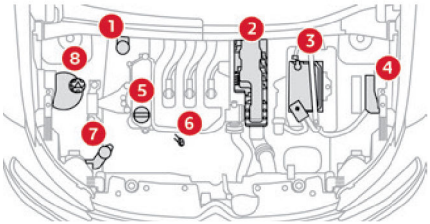
Take the stay out of the support slot.

- ▶ Clip the stay in its housing.
- ▶ Lower the bonnet and release it near the end of its travel.
- ▶ Pull on the bonnet to check that it is locked correctly.

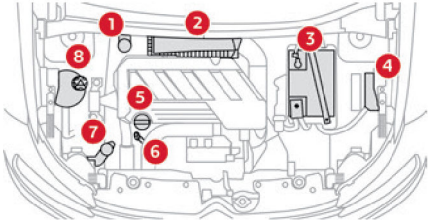
Engine compartment

The engines represented are examples given for illustration purposes only.
The locations of the following elements may vary: – Air filter.
– Engine oil dipstick.
– Engine oil filler cap.

Petrol



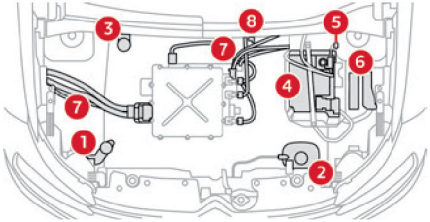
Naturally Aspirated engine



Turbo engine

1. Brake fluid reservoir
2. Air filter
3. Battery
4. Fusebox
5. Engine oil filler cap
6. Engine oil dipstick
7. Screenwash fluid reservoir
8. Engine coolant reservoir

Electric



1. Screenwash fluid reservoir
2. Coolant reservoir
3. Brake fluid reservoir
4. Battery
5. Remote earth point (-)
6. Fusebox
7. 300 V electrical circuit
8. Emergency circuit-breaker for emergency services and maintenance technicians

For more information on the **Charging system (Electric)**, refer to the corresponding section.

Checking levels

Check all of the following levels regularly in accordance with the manufacturer's service schedule. Top them up if required, unless otherwise indicated.
If a level drops significantly, have the corresponding system checked by a CITROËN dealer.

Warning
The fluids must comply with the Manufacturer's requirements and with the vehicle's engine.

Warning
Take care when working under the hood, as certain areas of the engine may be extremely hot (risk of burns) and the cooling fan could start at any time (even with the ignition off).

Used products

Warning
Avoid prolonged contact of used oil or fluids with the skin.
Most of these fluids are harmful to health and very corrosive.

Restriction
Do not discard used oil or fluids into sewers or onto the ground.
Empty used oil into the containers reserved for this purpose at a CITROËN dealer or a qualified workshop.

Engine oil

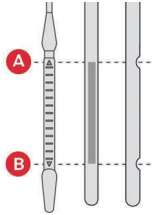
The level is checked, with the engine having been switched off for at least 30 minutes and on level ground, using the dipstick.

To know how often the engine oil should be replaced, refer to the manufacturer's servicing schedule.

Warning
In order to maintain the reliability of the engine and emissions control system, never use additives in the engine oil.

Checking using the dipstick
For the location of the dipstick, please refer to the illustration of the corresponding engine compartment.
Grasp the dipstick by its coloured grip and pull it out completely.

- Wipe the end of the dipstick using a clean, lint-free cloth.



Reinsert the dipstick and push fully down, then pull it out again to visually check the oil level: the correct level is between marks **A (max)** and **B (min)**.

Do not start the engine if the level is:
above mark **A**: contact a CITROËN dealer.

- below mark **B**: top up the engine oil immediately.

Warning
Oil grade. Before topping up or changing the engine oil, check that the oil is suitable for the engine and complies with the recommendations in the service schedule supplied with the vehicle (or available from your CITROËN dealer).
Use of non-recommended oil may invalidate the contractual warranty in the event of engine failure.

Topping up the engine oil level

For the location of the engine oil filler cap, please refer to the corresponding engine compartment illustration.
Add oil in small quantities, avoiding any spills on engine components (risk of fire).

- Wait a few minutes before checking the level again using the dipstick.
- Top up the level if necessary.
- After checking the level, carefully screw the oil filler cap back on and replace the dipstick in its tube.

Tip
Within 30 minutes of adding oil, the oil level indication in the instrument panel when the ignition is switched on is not valid.

Brake fluid

The level of this fluid should be close to the **"MAX"** mark. If not, check the brake pads for wear.

To know how often the brake fluid should be replaced, refer to the manufacturer's servicing schedule.

Warning
Clean the cap before removing it to refill.Use only DOT4 brake fluid from a sealed container.

Engine coolant

Petrol

It is normal to top up this fluid between two services.
The check and top-up must only be done with the engine cold.

A low level presents a risk of serious damage to the engine.
The level of engine coolant should be close to the "MAX" mark but should never exceed it.
If the level is close to or below the "MIN" mark, it is essential to top up.
When the engine is hot, the temperature of engine coolant is regulated by the fan.
As the cooling system is pressurised, wait at least one hour after switching off the engine before carrying out any work.
In order to avoid the risk of burning, if you need to top up in an emergency, wrap a cloth around the cap and unscrew the cap by two turns to allow the pressure to drop.

Once the pressure has dropped, remove the cap and top up to the required level.

Electric

Warning

Do not top up the coolant.

If the level is close to or below the "**MIN**" mark, it is essential to contact a CITROËN dealer.

Screenwash fluid

Top up to the required level when necessary.

Fluid specification

The fluid must be topped up with a pre-mixed product.
In winter (temperatures below zero), a fluid containing an anti-freeze agent which is appropriate for the temperature conditions must be used in order to protect the system's components (pump, tank, ducts, jets).

Warning
Filling with pure water is prohibited in all circumstances (risk of freezing, limescale, etc.).

Petrol

	Designation	Grade/Specs	Quantity
Engine options	EB2 - NA (After oil change, with replacement of filters)	5W40 B712296 Synthetic	2.69 Lts
	EB2 G2 Turbo (After oil change,with replacement of filters)	5W30 B712297 Synthetic	3.63 ± 0.05 Lts (with oil filter replacement)
	EB2LTEM (Gen3) India (After oil change,with replacement of filters)	5W30 B712297 Synthetic	3.63 ± 0.05 Lts (with oil filter replacement)
	Engine oil - EB2L G3 Turbo	5W30 B712297 Synthetic	3.63 ± 0.05 Lts (with oil filter replacement)
Transmission options	Transmission fluid - MA	75W - 80 B13/0067 API GL-4	2.1 ± 0.2 Lts
	Transmission fluid - MB6	75W - 80 B13/0067 API GL-41.8 ± 0.2 Lts	1.8 ± 0.2 Lts
	Automatic Transmission fluid - AT6	AISIN AW Y8535-TFE10 (AW-1)	6.2 Lts
HVAC	Compressor oil	PS R1	120 ml
	AC Refrigerant for EB2 - NA	R134A	425 grams
	AC Refrigerant for EB2 G2 Turbo	R134A	550 grams
	AC Refrigerant for EB2L G3 Turbo	R134A	425 grams

	Designation	Grade/Specs	Quantity
Cooling	Coolant (Premixed) for EB2 NA (Antifreeze Coolant 40% + DM / DI Water 60%)	FREECOR DSR-Arteco (40/60-premixed) coolant	4.7 ± 0.1 Lts
	Coolant (Premixed) for EB2 G2 Turbo (Antifreeze Coolant 40% + DM / DI Water 60%)	FREECOR DSR-Arteco (40/60-premixed) coolant	5.7 ± 0.1 Lts
	Coolant (Premixed) for EB2L G3 Turbo MB6 (Antifreeze Coolant 40% + DM / DI Water 60%)	FREECOR DSR-Arteco (40/60-premixed) coolant	5.6 ± 0.1 Lts
	Coolant (Premixed) for EB2L G3 Turbo AT6 (Antifreeze Coolant 40% + DM / DI Water 60%)	FREECOR DSR-Arteco (40/60-premixed) coolant	6.0 ± 0.1 Lts
Brake/Clutch	Brake fluid	DOT3/DOT4	450 ± 50 ml
	Clutch fluid	Clutch fluid line connected with brake reservoir	
Axle	Axle oil	NA	

Electric

	Designation	Grade/Specs	Quantity
Transmission options	Transmission oil	S3 ATF MD3	800 ml
HVAC	Compressor oil	POE (ZEROL RM 400EB)	140 ml
	AC Refrigerant	R134A	380 grams
Cooling	Coolant (Premixed) for eC3 (Antifreeze coolant 40%+DM/DI water 60%)	FREECOR DSR-Arteco (40/60-premixed) Coolant	3.1 ± 0.1 Lts
Brake/Clutch	Brake fluid	DOT3/DOT4	430 ml

Checks

Unless otherwise indicated, check these components in accordance with the manufacturer's service schedule.
Otherwise, have them checked by a CITROËN dealer.

Warning
Only use products recommended by CITROËN.
In order to optimise the operation of components as important as those in the braking system, CITROËN selects and offers very specific products.

12 V battery

Check regularly during service that the terminals and coin plug caps are clean and tightened.
The battery distilled water must be filled. If the level is found to be below the "MIN" level line, add distilled water to the "MAX" level line.

Tip
For more information on the precautions to take before any work on the **12 V battery**, refer to the corresponding section.

Passenger compartment filter

Depending on the environment and the use of the vehicle (e.g. dusty atmosphere, city driving), **change it twice as often, if necessary.**

Tip
A clogged passenger compartment filter can adversely affect air conditioning system performance and generate undesirable odours.

Air filter

Depending on the environment and the use of the vehicle (e.g. dusty atmosphere, city driving), **change it twice as often, if necessary.**

Oil filter

Change the oil filter each time the engine oil is changed.

Manual gearbox

The gearbox does not require any maintenance (no oil change).

Automatic gearbox

The gearbox does not require any maintenance (no oil change).

RD Condenser

Replace the Desiccant on condenser for very hot and tropical countries (ASEAN/DMOA Markets).
Allow replacement of the desiccant every 2 years / 20,000km without replacing the condenser.

Drive selector

The drive selector does not require any maintenance.

Brake pads

Brake wear depends on the style of driving, particularly in the case of vehicles used in town, over short distances. It may be necessary to have the condition of the brakes checked, even between vehicle services.
Unless there is a leak in the circuit, a drop in the brake fluid level indicates that the brake pads are worn.

Tip
After washing the vehicle, moisture, or in wintry conditions, ice can form on the brake discs and pads: braking efficiency may be reduced. Gently dab the brakes to dry and defrost them.

Brake disc and drum wear

For information on checking brake disc and drum wear, contact a CITROËN dealer.

Wheels and tires

The inflation pressure of all tires, including the spare wheel, must be checked on "cold" tires..

The pressures indicated on the tire pressure label are valid for "cold" tires. If you have driven for more than 10 minutes or more than 10 kilometres at over 50 km/h, add 0.3 bar (30 kPa) to the values indicated on the label.

Warning
Under-inflation increases fuel consumption. Non-compliant tyre pressure causes premature wear on tyres and has an adverse effect on the vehicle's road holding - risk of an accident!

Driving with worn or damaged tires reduces the braking and road holding performance of the vehicle. It is recommended to regularly check the condition of the tyres (tread and sidewalls) and wheel rims as well as the presence of the valves.
When the wear indicators no longer appear set back from the tread, the depth of the grooves is less than 1.6 mm; it is imperative to replace the tires.
Using different size wheels and tires from those specified can affect the lifetime of tires, wheel rotation, ground clearance, the speedometer reading and have an adverse effect on road holding.
Fitting different tires on the front and rear axles can cause ABS and EBFD systems to mistime.

Tyre pressure

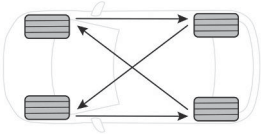
The inflation pressure of all tyres, including the spare wheel, must be checked on "cold" tyres.

The pressures indicated on the tyre pressure label are valid for "cold" tyres. If you have driven for more than 10 minutes or more than 10 kilometres at over 50 km/h, add 0.3 bar (30 kPa) to the values indicated on the label.

Warning
Under-inflation increases energy consumption. Non-compliant tyre pressures cause tyres to wear prematurely and have an adverse effect on the vehicle's road holding - risk of accident!

Periodic wheel rotation

Due to camber and toe values, there might be chances for front tyre getting more wear. This kind of wheel rotation will reduce higher wear on same tyre.



The suggested wheel rotation method is the **"forward cross"**.

Warning
This rotation pattern does not apply to some directional tyres that must not be reversed.

Below points are suggested by tyre manufacturer:
– To ensure maximum tyre life, it is advisable to rotate the tyres every 5,000 km.
– After 10,000 kms, it is mandatory to rotate the tyres to get the better tyre life.
Second option is based on the service frequency of the vehicle, tyre rotation can be decided.

Warning
Proper operation of four-wheel drive vehicles depends on tyres of equal sizer, type and circumference on each wheel.
Any difference in tyre size can cause damage to the power transfer unit.
Tyre rotation schedule should be followed by balance tyre wear.

Wheel alignment

After hitting potholes or bumps

If significant road hazards are encountered, such as potholes, curbs, or speed bumps, it is advisable to have the wheel alignment checked immediately.

These impacts can easily throw the wheels out of alignment.

Uneven tyre wear

If the car's tyres are wearing unevenly, this is a clear sign that the wheels may be misaligned. Uneven tyre wear can lead to reduced tyre lifespan.

Part of regular maintenance
Wheel Alignment: this must be done every 10,000 kms.

Front suspension / Lower arm / Tyre repairs
Any work done on this system can impact wheel alignment.
After such repairs or modifications, it's essential to have the alignment checked.

Steering issues / Vehicle pulling

If the vehicle tends to veer to one side, the steering wheel is not centred when driving straight ahead, or there is vibration in the steering wheel, it is time to consider wheel alignment.

Wheel balancing

Vehicle pulls to one side

It's possible that the vehicle, need an alignment, or the tyres and wheels are out of balance.

Uneven or fast tread wear

If the tread appears to be wearing too quickly, it may be due to an imbalance in the wheel-tyre assembly.

Shaking steering wheel

Vibration in the steering wheel when driving could be caused by an out-of-balance wheel-tyre assembly.

It could also be a bent wheel, a damaged tyre (which won't be fixed by balancing), worn suspension parts or other aging components.

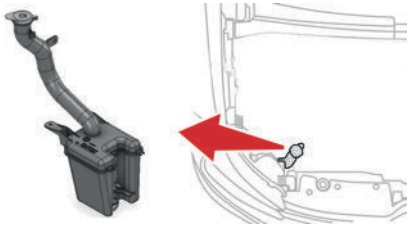
Shock absorbers

It is not easy for drivers to detect when shock absorbers are worn. Nevertheless, the shock absorbers have a major impact on road-holding and braking performance.
For your safety and driving comfort, it is important to have them regularly checked by a CITROËN dealer.

Timing and accessory kits

Timing and accessory kits are used from the time the engine is started until it is switched off. It is normal for them to wear over time.
A faulty timing or accessory kit can damage the engine, rendering it unusable. Observe the recommended replacement frequency, stated in distance travelled or time elapsed, whichever is reached first.

Windshield Washer System



Check that if there is washer fluid in the tank. Refill if it is necessary.

Use a good quality windshield washer fluid, diluted with water as necessary

Warning
Do not use detergent or any additive in the Windshield washer tank. This can severely impair visibility when sprayed on the windshield and can also damage your Vehicle's paint.

Advice on care and maintenance

General recommendations

Observe the following recommendations to avoid damaging the vehicle.

Exterior

Warning
Never use a high-pressure jet wash in the engine compartment - risk of damaging the electrical components!
Do not wash the vehicle in bright sunshine or extremely cold conditions.

Tip
When washing the vehicle in an automatic roller-brush car wash, be sure to lock the doors and, depending on version, move the electronic key away.
When using a pressure washer, keep the jet nozzle at a minimum distance of 30 cm from the vehicle (particularly when cleaning areas containing chipped paint, sensors or seals).
Promptly clean up any stains containing chemicals liable to damage the vehicle's paintwork (including tree resin, bird droppings, insect secretions, pollen and tar).
Depending on the environment, clean the vehicle frequently to remove salty deposits (in coastal areas), soot (in industrial areas) and mud/salts (in wet or cold areas). These substances can be highly corrosive. Contact a CITROËN dealer or a qualified workshop for advice on removing stubborn stains requiring special products (such as tar or insect removers).
Preferably, have paint touch-ups performed by a CITROËN dealer or a qualified workshop.

Interior

Warning
When washing the vehicle, never use a water hose or high-pressure jet to clean the interior.
Liquids carried in cups or other open containers can spill, presenting a risk of damage to the instruments and controls and the controls located on the centre console.
Be vigilant! To clean instrument panels, touch screens or other displays, wipe gently with a soft, dry cloth. Do not use products (e.g. alcohol, disinfectant) or soapy water directly on these surfaces - risk of damage!

Bodywork

High-gloss paint

Warning
Do not use abrasive products, solvents, petrol or oil to clean the bodywork.
Never use an abrasive sponge to clean stubborn stains - risk of scratching the paintwork!
Do not apply polish in strong sunshine, or to plastic or rubber parts.

Tip
Use a soft cloth and soapy water or a pH neutral product.
Gently wipe the bodywork with a clean microfibre cloth.
Apply polish with the vehicle clean and dry.
Comply with the instructions for use stated on the product.

Decals

(Depending on version)

Warning
Do not use a high-pressure washer to clean the vehicle - risk of damaging or detaching the decals!

Tip
Use a high-flow hose (temperature between 25°C and 40°C).
Place the jet of water perpendicular to the surface to be cleaned.
Rinse the vehicle with demineralised water.

Textile

The dashboard, door panels and seats may contain parts made of textile material.

Maintenance

Warning
Do not use aggressive cleaning products (e.g. alcohol, solvent or ammonia).
Do not use steam-cleaning systems - risk of affecting the adhesion of the fabrics!

Tip
Remove dust from the textile parts regularly with a dry cloth, soft brush or vacuum cleaner.

Rub down the textile parts once per year with a clean, damp cloth. After leaving overnight to dry, brush with a soft-bristled brush.

Stain removal

Warning
Do not rub the stain or it may spread or you may cause the substance to penetrate the surface.

Tip
Act quickly by reducing the stain from its edges inwards.
Remove as much substance or solids as possible using a spoon or spatula, and remove as much liquid as possible using absorbent paper.

Tip
Product/Procedure to use depending on the type of stain:

- Grease, oil and ink: clean with a pH-neutral detergent.
- Vomit: clean with sparkling mineral water.
- Blood: spread flour over the stain and allow to dry; remove with a slightly damp cloth.
- Mud: allow to dry and then remove with a slightly damp cloth.
- Cake, chocolate, ice cream: clean with lukewarm water.
- Sugary and/or alcoholic drinks: clean with lukewarm water, or lemon juice if the stain is persistent.
- Hair gel, coffee, tomato sauce, vinegar: clean with lukewarm water and lemon juice.

For solid substances, then use a soft brush or vacuum cleaner.
For liquid substances, then use a damp microfibre cloth and then dry with another cloth.

Leather

Leather is a natural product. Appropriate regular care is essential for its durability.
It must be protected and nourished using a specific leather product, to keep it supple and preserve its original appearance.

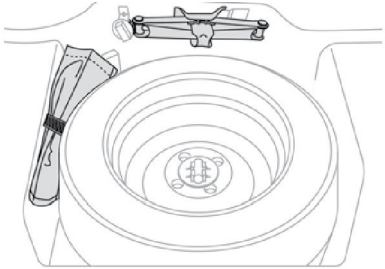
Warning
Do not use maintenance products which are not suitable for cleaning leather (e.g. solvent, detergent, petrol, pure alcohol).
Do not use bleaching or colour-removal products (e.g. perchloroethylene).
When cleaning items partly made from leather, take care not to damage the other materials with the specific leather product.

Tip
Before cleaning greasy stains or liquids, quickly mop up any surplus.
Before cleaning, wipe off any residues liable to scuff the leather, using a cloth that has been dampened with demineralised water and thoroughly wrung out.
Clean the leather, without rubbing too vigorously, using a soft cloth moistened with soapy water or a pH-neutral product.
Dry with a soft, dry cloth.

Tool kit

Set of tools supplied with the vehicle.

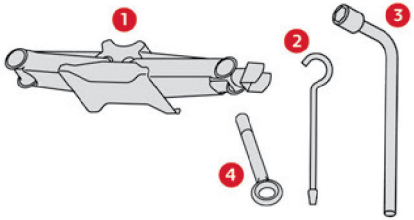
Accessing the tools



The tools are located under the boot floor carpet, with the spare wheel.

List of tools

With spare wheel



1.	Jack to lift the vehicle.
2.	Jack handle.
3.	Wheel wrench to remove wheel bolts.
4.	Removable towing eye.

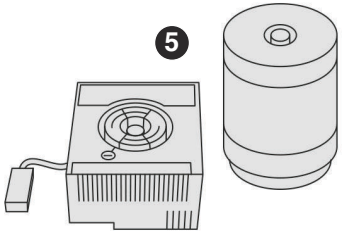
For more information on **Towing the vehicle** and using the removable towing eye, refer to the corresponding section.

Warning
These tools are specific to the vehicle and may vary according to the level of equipment.
Do not use them for any other purpose.

Warning
The jack must only be used to change a wheel with a damaged or punctured tyre. Do not use any jack other than the one supplied with the vehicle. If the vehicle does not have its original jack, contact a CITROËN dealer. The jack does not require any maintenance.

Depends upon version

Temporary puncture repair kit



5.	12 V compressor with cartridge of sealant, connectors, cable, connection hose and speed limit sticker For temporary repair of a tyre and to adjust the tyre pressure.

Warning
Strictly follow the specified sequence, otherwise the sealant may escape under high pressure.
The system contains one air hose, which shall be used together with the sealant bottle and with standalone compressor, when tire pressure adjustment is required.
Do not throw away the hose after usage; place it back into the compressor housing.

For more information on the **Temporary puncture repair kit**, refer to the corresponding section.

Temporary puncture repair kit

Tip
Visit this link to view explanatory videos: https://shorturl.at/EVOSi

Made up of a compressor and a sealant cartridge, it allows you to carry out a **temporary repair** of the tire so that you can drive to the nearest garage.
It is designed to repair most punctures located on the tyre tread.

Warning
Do not use the tire sealant after the sealant has expired. Sealing performance can be compromised.

Warning
Do not use the temporary puncture repair kit:
– To repair punctures in the tire walls.
– If a tire is severely damaged by driving run flat or with insuficient air pressure.
– If two or more tires are flat.
– If the wheel is damaged.
This can result in an accident.

Only use the temporary puncture repair kit for sealing/inflation passenger car tires. Only punctured areas located within the thread region or shoulder of the tire can be sealed using the temporary puncture repair kit.

Tip
The temporary puncture repair kit is not designed or intended as a permanent tire repair method and is to be used for one tire only.

Tip
For more information on the **Tool kit**, refer to the corresponding section.

Tip
Tyre inflation pressures are indicated on this label.
For more information on **Identification markings**, particularly this label, refer to the corresponding section.

TIRE AND LOADING INFORMATION		
TIRE	TIRE PRESSURE	
FRONT	xxx kPa	xx psi
REAR	xxx kPa	xx psi

Tip
The pressure may show higher than actua reading when the compressor is running.
To get an accurate tire pressure, the compressor needs to be turned off.

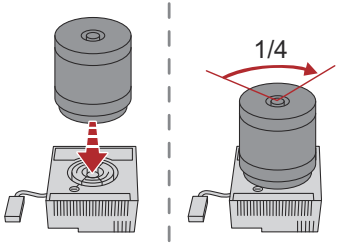
Tip
It is recommended that you use the sealant from a CITROËN dealer or a qualified workshop.
The sealant on the tire pressure valve and wheel should be removed when you replace the tire with a new one and we recommend that the tire pressure valve be inspected by a CITROËN dealer or qualified workshop.

Repair procedure

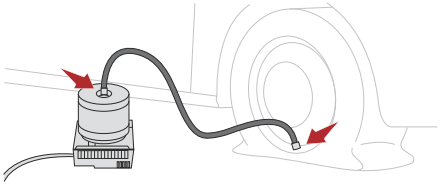
Warning
Do not remove any foreign body (e.g. nail, screw) which has penetrated the tyre.

- Park the vehicle without obstructing traffic and apply the parking brake.
- Follow the safety instructions (hazard warning lamps, warning triangle, high visibility jacket, etc.) according to the legislation in force in the country in which you are driving.
- Switch the ignition off.
- Uncoil the pipe stowed under the compressor.

Warning
The speed limit sticker must be affixed inside the vehicle in the area close to the driver, to remind them that a wheel is in temporary use.



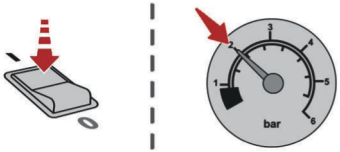
- Turn the bottle of sealant and gently screw it to the output valve of the compressor by 1/4 clockwise.



- Connect the air hose to the bottle of sealant by gently turning 1/4 clockwise.
- Remove the vlave cap from the tyre to be repaired,and place in clean place.
- Carefully connect the air hose connector to the valve of the tyre to be repaired by turning clockwise.
- Check all connections

Repairing the tyre

- Uncoil the electric cable stowed under the compressor.
- Connect the compressor's electric plug to the vehicle's 12 V socket.
- Switch the ignition on.



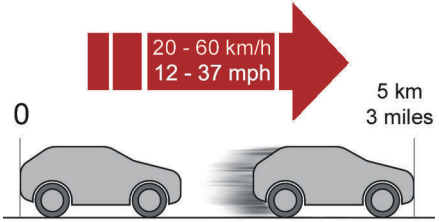
- Switch on the compressor by moving the switch to position "I" until the tyre pressure reaches 1.8 bar. The sealant product is injected under pressure into the tyre; do not disconnect the pipe from the valve during this operation (risk of blowback).

Warning
If after approximately 15 minutes, the pressure of 1.8 bar is not reached, this indicates that the tyre is not repairable; contact a CITROËN dealer or a qualified workshop for assistance.

- Move the switch to position **"O".**
- Disconnect the compressor's electric plug from the vehicle's 12 V socket.
- Remove the kit.
- Refit the cap on the valve.
- Remove and store the bottle of sealant.

Warning
The sealant product is harmful if swallowed and causes irritation to the eyes. Keep this product out of the reach of children.
In case of skin contact with the sealant, wash the area thoroughly with plenty of water.If the irritation persists, seek medical attention.
In case of eye contact with sealant, flush your eyes for at least 15 minutes. If the irritation persists, seek medical attention.
In case of swallowing the sealant,rinse the mouth and drink plenty of water.However, never give anything to an unconscious person and seek medical attention immediately.

Warning
The use-by date of the fluid is marked on the bottle.
After use, do not discard the bottle into the environment; take it to a CITROËN dealer or an authorised waste disposal site.
Do not forget to obtain a new bottle of sealant, available from a CITROËN dealer or a qualified workshop.



- Drive immediately for approximately 3 miles (5 kilometres) at reduced speed (between 12 and 37 mph (20 and 60 km/h)) to plug the puncture.
- Stop to check the repair **and the tyre pressure** using the kit:
  - If the tyre pressure is incorrect, contact a CITROËN dealer to have the tyre changed.
  - If the tyre pressure is correct, drive a second time for approximately 3 miles (5 kilometres) at reduced speed (between 12 and 37 mph (20 and 60 km/h)), stop then check again the tyre pressure using the kit to confirm the effective repair of the tyre.

Warning
With a tyre repaired using this type of kit, do not exceed a speed of 50 mph (80 km/h) and do not drive more than 620 miles (1000 km).
You must contact a CITROËN dealer or a qualified workshop to have the repair checked and the tyre changed.

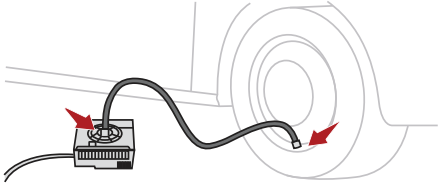
Warning
It is possible that some tires, especially with larger punctures or damage to the sidewall, cannot be sealed completely.
Air pressure loss in the tire may adversely affect tire perfomance.
For this reason, you should avoid abrupt steering or other driving maneuvers, especially if the vehicle is heavily loaded or if a trailer is in use.

Warning
While driving, if you experience any unusual vibration, ride distrubance or noise, reduce your speed and drive with caution until you can safely pull off the vehicle on the side of road.
Contact a CITROËN dealer or a qualified workshop.

Checking/adjusting tyre pressures

The compressor can be used, **without injecting sealant**, to check and, if necessary, adjust the tyre pressures.

- Uncoil air hose.
- Uncoil the cable stowed under the compressor.
- Connect to air hose to the bottle of sealant by gently turning 1/4 clockwise.
- Remove the valve cap from the tyre to be repaired, and place it in clean place.



- Carefully connect the air hose connector to the valve of the tyre to be repaired by turning clockwise.
- Check all connections.
- Connect the compressor's electric plug to the vehicle's 12 V socket.
- Switch the ignition on.
- Start the compressor by placing the switch at position **"I"** and adjust the pressure to the value shown on the vehicle's tyre pressure label. To deflate: press the black button located on the compressor pipe, near the valve connection.

Warning
If after approximately 15 minutes, the pressure is not reached, the tyre is damaged; contact a CITROËN dealer or a qualified workshop for assistance.

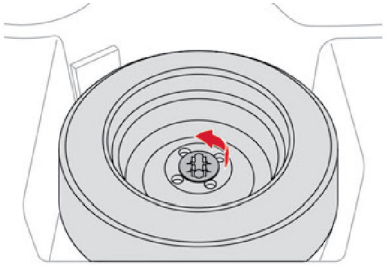
- Once the correct pressure is reached, put the switch in position **"O".**
- Remove the kit and stow it.
- Refit the cap on the valve.

Spare wheel

Access to the spare wheel

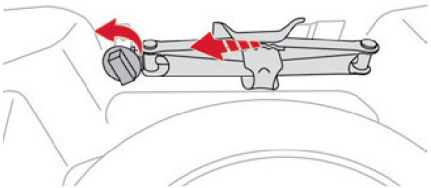
The spare wheel is installed in the boot, under the floor carpet.

Removing the spare wheel



► Rotate the fixing screw to unlock the spare wheel.
► Lift the spare wheel towards you from the rear.
► Take the wheel out of the boot.

Removing the jack



► Rotate the fixing screw to unlock the jack on one end.
► Tilt the jack towards the right and lift it from the rear.

Removing a wheel

Warning

Parking the vehicle

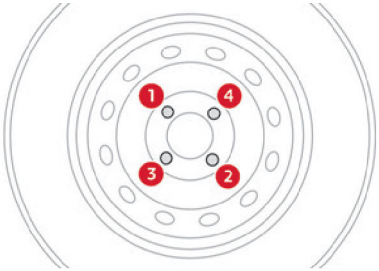
Immobilise the vehicle where it does not obstruct traffic: the ground must be level, stable and non-slippery. With a manual gearbox, engage first gear to lock the wheels, apply the parking brake and switch off the ignition. Check for the fixed illumination of the parking brake indicator lamps in the instrument panel. The occupants must get out of the vehicle and wait where they are safe. If necessary, place a chock under the wheel diagonally opposite the wheel to be changed. Never go underneath a vehicle raised using a jack; use an axle stand.

Tip

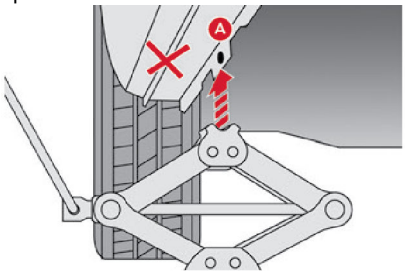
Wheel with wheel trim

When removing the wheel, first remove the wheel trim by pulling at the valve aperture. **When refitting the wheel,** refit the wheel trim, starting by placing its aperture in line with the valve and then pushing it into place all round its edge with the palm of your hand.

Wheel nuts removal pattern



Loosen the nuts on the wheel in diagonal sequence. Do not remove wheel nuts.



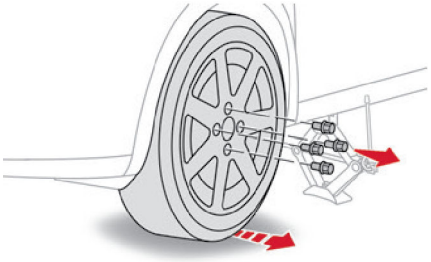
Extend jack **1** with the jack handle **2** and wheel wrench **3** until its head comes into contact with jacking point **A** or **B**; contact area **A** or **B** on the vehicle must be properly inserted into the central part of the head of the jack.

► Raise the vehicle until there is sufficient space between the wheel and the ground to admit the spare (not punctured) wheel easily.

Warning

Ensure that the jack is stable. If the ground is slippery or loose, the jack may

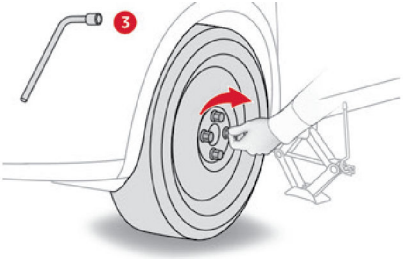
slip or collapse - risk of injury! Take care to position the jack strictly at one of the jacking points **A** or **B** under the vehicle, ensuring that the head of the jack is centred under the contact area of the vehicle. Otherwise, there is a risk of damage to the vehicle and/or of the jack collapsing - risk of injury!



Remove the bolts and store them in a clean place.

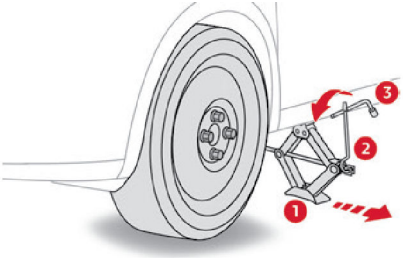
► Remove the wheel.

Fitting a wheel



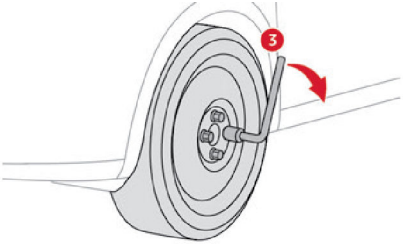
Fit the wheel on the hub.

- Screw in the bolts by hand as far as possible.
- Pre-tighten the bolts using the wheel wrench **3** only.



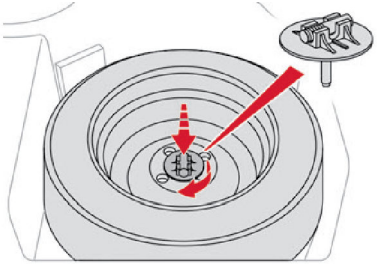
Lower the vehicle again fully.

► Fold jack **1** and remove it.



Tighten the bolts using the wheel wrench 3 only.
Refit the bolt cover (depending on equipment).
Store the tools.

Putting the spare wheel back in place



Put the spare wheel back in its housing.

► Tighten the spare wheel fixing screw by a few turns.

After changing a wheel

Warning
Alloy wheel can't be tight when we put inside the spare wheel area - if get puncher .

Warning
When fitted with a temporary spare wheel, it is to be noted that it is only for temporary emergency use, until the conventional wheel can be repaired or replaced. Continuous use of this spare can result in tyre failure and loss of control. Always observe these precautions when using this spare:
– Your vehicle will respond differently with this temporary spare.
– Do not exceed 80 km/h speed.

– Replace this spare with a standard tyre and wheel as soon as possible.
– Use of this spare will reduce ground clearance.
– Set the specified tyre pressure indicated on the tyre information label located on the driver's door lock pillar.
– Do not use tyre chains on the temporary spare. If you must use tyre chains, rearrange the wheels so standard tyres and wheels are fitted to the front axle.
– The temporary spare wheel has a much shorter tread life than the conventional wheels on your vehicle. Replace the tyre as soon as possible as the tread wear indicator appears.
The inflation pressure of the temporary spare wheel should be checked at least monthly. At the same time, check that the tyre is stored securely. If it is not, tighten it. Note that two or more temporary spare wheels should not be used on one vehicle simultaneously.

Changing a bulb

Tip
In some weather conditions (e.g. low temperature or humidity), misting on the internal surface of the glass of the headlamps and rear lamps is normal, and will disappear after the lamps have been on for a few minutes.

Warning
The headlamps have polycarbonate lenses with a protective coating:
– **Do not clean them with a dry or abrasive cloth, nor with detergent or solvent products.**
– Use a sponge and soapy water or a pH neutral product.
– When using a high-pressure washer on persistent marks, do not keep the lance directed towards the headlamps, lamps or their edges for too long, so as not to damage their protective coating and seals.

Warning
Changing a bulb must only be done with the ignition off and after the headlamp / lamp has been switched off for several minutes - risk of serious burns! Do not touch the bulb directly with your fingers; use a lint-free cloth.
It is essential only to use anti-ultraviolet (UV) type bulbs, so as not to damage the headlamp.
Always replace a failed bulb with a new bulb of the same type and specification. To avoid lighting imbalance, replace the bulbs in pairs.

Tip
Refitting the light units

Perform the operations in the reverse order to dismantling.

Warning
Opening the bonnet / Accessing the bulbs

With the engine warm, proceed with caution - risk of burns!
Take care with objects or clothing that could be caught in the blades of the cooling fan - risk of strangulation!

	KEEP HANDS, HAIR, CLOTHING, ETC. AWAY FROM FAN AND ANY OTHER MOVING PARTS. FAN STARTS AUTOMATICALLY AND MAY CAUSE INJURY.

Tip
Halogen bulbs (Hx)

To ensure good quality lighting, check that the bulb is correctly positioned in its housing.

Light-emitting diode (LED) headlights and lights

Depending on version, the affected types of headlamps / lamps are:
– Daytime running lamps /Position lamps.
–Beam headlamps.
– Number plate lamps.
– Boot Lamp.

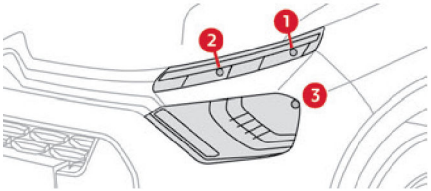
Warning
Light emitting diodes (LED)

For the replacement of this type of bulb, you must contact a CITROËN dealer.

Do not touch the LED technology lamps - risk of electrocution!

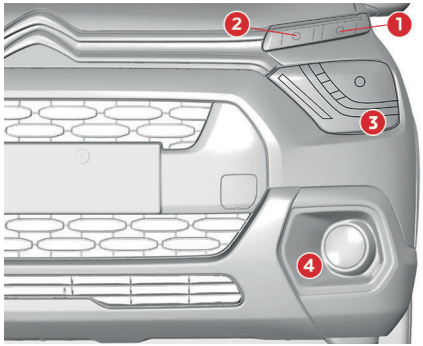
Front lamps

Model 1



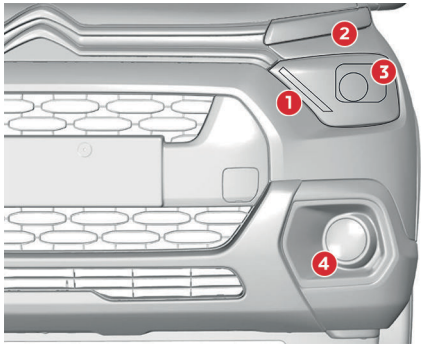
1. Position Lamp (W5W - 12V)
2. Direction indicators (PY21W - 12V - 21W)
3. Beam headlamps (H4 - 12V - 60/55W)

Model 2



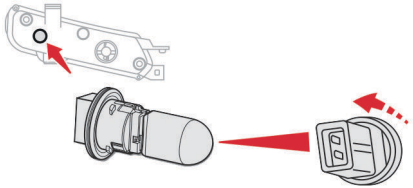
1. Daytime running lamps/position lamps (LED)
2. Direction indicators (PY21W - 12V - 21W)
3. Beam headlamps (H4 - 12V - 60/55W)
4. Front foglamps (H16 - 19W)

Model 3



1. Daytime running lamps/position lamps (LED)
2. Direction indicators (PY21W - 12V - 21W)
3. Beam headlamps (LED)
4. Front foglamps (H16 - 19W)

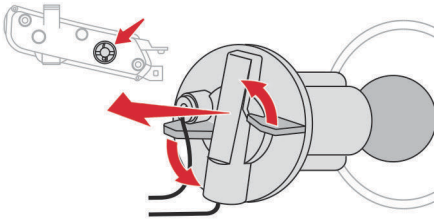
Daytime running lamps/position lamps



► Turn the bulb holder a quarter of a turn and pull it out.
► Pull the bulb out and change it.

Direction indicators

> **Tip**
> Rapid flashing of a direction indicator lamp (left or right) indicates that one of the bulbs on the corresponding side has failed.

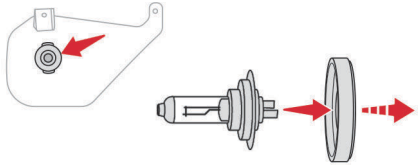


Turn the bulb holder a eighth of a turn anticlockwise and remove it.

► Remove the bulb and replace it.

> **Tip**
> Amber coloured bulbs, such as the direction indicators, must be replaced by bulbs with identical colour and specifications.

Beam headlights

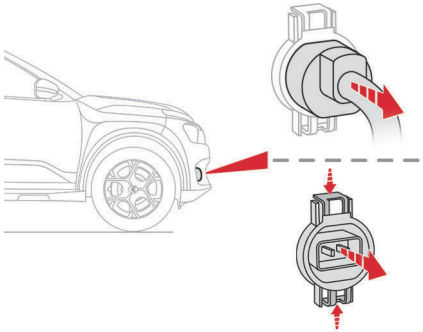


Remove the protective cover by pulling on the tab.

- ▶ Disconnect the bulb connector.
- ▶ Release the retaining tab.
- ▶ Change the bulb taking care to align the metal part with the grooves on the lamp.
- ▶ Reposition the retaining tab.
- ▶ Reconnect the bulb connector.
- ▶ Ensure that the cover is refitted correctly all around to ensure correct sealing.

Front foglights (H16-19W)

(Depending on version)

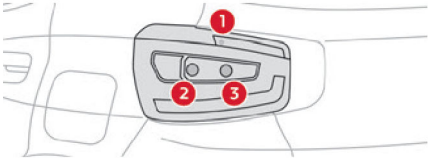


Remove the front mud guard.

- ▶ Disconnect the connector.
- ▶ Release the snap fit, rotate anticlockwise and remove the bulb.

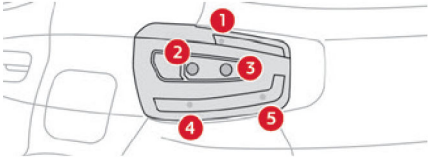
Rear lamps

Model 1



1. Sidelamps / Brake lights (P21/5W - 12V - 21W/5W)
2. Direction indicators (PY21W - 12V - 21W)
3. Reversing lamp (P21W - 12V - 21W)

Model 2



1. Sidelights / Brake lights (P21/5W - 12V - 21W/5W)
2. Direction indicators (PY21W - 12V - 21W)
3. Reversing light (P21W - 12V - 21W)
4. Additional sidelights (W3W - 12V - 3W)
5. Connecting tail lights (W3W - 12V - 3W)

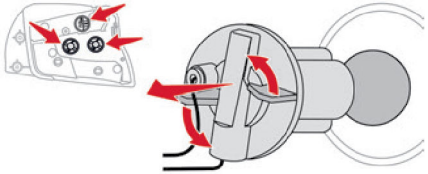
Changing bulbs

These bulbs are changed after removing the tail lamp assembly.
Open the boot.

- ▶ Unscrew the nut and remove it. Be careful not to drop it inside the wing.
- ▶ Unclip the lamp unit and carefully extract it pulling straight towards the outside.

A standard pair of pliers or the wheel wrench (depending on equipment) may be necessary to remove the nut.

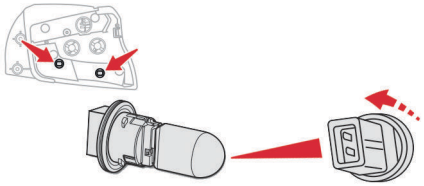
Sidelamps / Brake lights / Reversing lights / Direction indicators



Turn the bulb holder a eighth of a turn anticlockwise and remove it.

- ▶ Remove the bulb and replace it.

Additional sidelights / Connecting tail lights (if equipped)

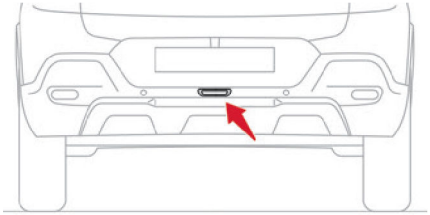


Turn the bulb holder a quarter of a turn and pull it out.

▶ Pull the bulb out and change it.

Rear foglight (LED)

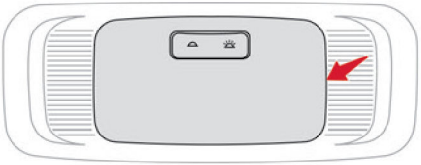
(Depending on version)



For the replacement of this bulb, contact a CITROËN dealer.

Interior lighting

Courtesy light (10W - 12V - 10W)



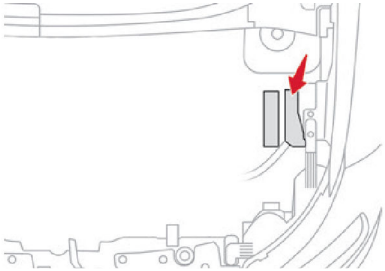
Using a thin, flap tip screwdriver, unclip the entire console surrounding the courtesy light.

▶ Remove the defective bulb and replace it.

▶ Fit the console back into place around the courtesy light and clip it correctly.

Changing a fuse

Access to the tools



The puller is located inside the engine fuse box. Open the bonnet.

▶ Disengage the cover completely.

▶ Take the puller from its housing.

Changing a fuse

Before changing a fuse:
Identify the cause of the fault and fix it.

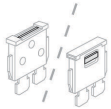
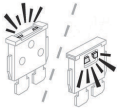
- Switch off all power consumption.
- Identify the defective fuse using the current allocation tables and diagrams.

To replace a fuse, it is essential to:
Use the special puller to extract the fuse from its housing and check the condition of its filament.

▶ Always replace the failed fuse with a fuse of the same rating (same colour); use of a different rating may cause malfunctions - risk of fire! If the fault recurs soon after replacing a fuse, have the electrical system checked by a CITROËN dealer.

Tip
The fuse allocation tables and the corresponding diagrams are available from a CITROËN dealer.

Warning
The replacement of a fuse not shown in the allocation tables may cause a serious malfunction of the vehicle. Contact a CITROËN dealer.

	
Good	**Faulty**

Puller

Tip

Installing electrical accessories

The vehicle's electrical system is designed to operate with standard or optional equipment. Before installing other electrical equipment or accessories to your vehicle, contact a CITROËN dealer.

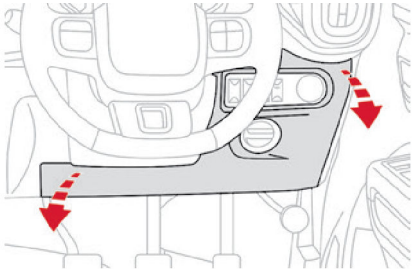
Warning

CITROËN accepts no responsibility for the cost incurred in repairing the vehicle or for rectifying malfunctions resulting from the installation of accessories not supplied or not recommended by CITROËN and not installed in accordance with its recommendations, in particular when the combined power consumption of all of the additional equipment connected exceeds 10 milliamperes.

Dashboard fuses

The fusebox is placed in the lower dashboard (right-hand side).

Access to the fuses



Unclip the cover by pulling at the top left, then right.

For petrol vehicles

EB2NA- L1(India)

Fuse No.	Colour	Rating (A)	Functions
FF01	**Red**	**10**	On-board diagnosis (OBD-II) / Spare connector
FF02	**Yellow**	**20**	Body control and cluster module 1 (BCCM-1)
FF03	**Green**	**30**	Body control and cluster module 2 (BCCM-2)
FF04	**Yellow**	**20**	Body control and cluster module 3 (BCCM-3)
FF07	**Blue**	**15**	12 V Socket
FF08	**Tan**	**5**	Cabin lamp / Spare connector
FF09	**Blue**	**15**	Front wiper and washer
FF10	**Tan**	**5**	ECU's ignition
FF12	**Tan**	**5**	Airbag ECU
FF10	**Tan**	**5**	Switches ignition
FS01	**Pink**	**30**	Body Control & Cluster Module 5 (BCCM-5)

Relays

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Ignition Loads

EB2NA - L1 (ASEAN & MEA)

Fuses

Fuse No.	Colour	Rating (A)	Functions
FF01	**Red**	**10**	On-board diagnosis (OBD-II)
FF02	**Yellow**	**20**	Body control and cluster module 1 (BCCM-1)
FF03	**Green**	**30**	Body control and cluster module 2 (BCCM-2)
FF04	**Yellow**	**20**	Body control and cluster module 3 (BCCM-3)
FF05	**Green**	**30**	Body control and cluster module 4 (BCCM-4)
FF06	**Blue**	**15**	Audio system
FF07	**Green**	**30**	Defogger
FF08	**Blue**	**15**	12V Socket
FF09	**Tan**	**5**	Spare connector / USB
FF10	**Red**	**10**	Front & rear washer
FF11	**Tan**	**5**	ECU's ignition
FF12	**Tan**	**10**	Airbag ECU
FF13	**Tan**	**5**	Switches ignition
FS01	**Pink**	**30**	Body control and cluster module 5 (BCCM-5)
FS02	**Pink**	**30**	Body control and cluster module 6 (BCCM-6)

Relays

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Ignition Loads
MICRO	**Brown**	**35**	Defogger

EB2NA- L2 (India)

Fuses

Fuse No.	Colour	Rating (A)	Functions
FF02	**Red**	**10**	On-board diagnosis (OBD-II)
FF02	**Yellow**	**20**	Body control and cluster module 1 (BCCM-1)
FF03	**Green**	**30**	Body control and cluster module 2 (BCCM-2)
FF04	**Yellow**	**20**	Body control and cluster module 3 (BCCM-3)
FF05	**Green**	**30**	Body control and cluster module 4 (BCCM-4)
FF06	**Blue**	**15**	Audio system
FF07	**Blue**	**15**	12V Socket
FF08	**Tan**	**5**	Spare connector / USB
FF09	**Red**	**10**	Front washer
FF10	**Tan**	**5**	ECU's ignition
FF11	**Tan**	**5**	Airbag ECU
FF12	**Tan**	**5**	Switches ignition
FF	**Tan**	**5**	Service
FF	**Red**	**10**	Service

Fuse No.	Colour	Rating (A)	Functions
FF	**Blue**	**15**	Service
FS01	**Pink**	**30**	Body control and cluster module 5 (BCCM-5)
FS02	**Pink**	**30**	Body control and cluster module 6 (BCCM-6)

Relays

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Ignition Loads

EB2NA L2 PACK, EB2LTEM L2 PACK Turbo, EB2LTEM L2 PACK Turbo AT6

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Red	10	OBD
FF02	Yellow	20	BCCM-1
FF03	-	-	-
FF04	Green	30	BCCM-2
FF05	Yellow	20	BCCM-3
FF06	Green	30	BCCM-4
FF07	Tan	5	ECU'S IGNITION
FF08	Tan	5	FATC ACC
FF09	Red	10	AIRBAG ECU
FF10	Red	10	SWITCHES IGNITION
FF11	Blue	15	12V SOCKET

FF12	Blue	15	IVI
FF13	Tan	5	SPARE CONNECTOR/USB
FF14	Red	10	FRONT WASHER
FF15	Tan	5	T-Box
FF16	Green	30	REAR DEFOGGER
FS01	Pink	30	BCCM-5
FS02	Pink	30	BCCM-6
FS03	Pink	30	ACC FUSE 1

Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**Functions**
MICRO	Brown	20	IGNITION RELAY
MINI	Grey	30	ACC RELAY 1 MINI RELAY
MICRO	Brown	35	REAR DEFOGGER RELAY

- FF – Fuse of Fast Blow Type
- FS – Fuse of Slow Blow Type

EB2LTEM AT6 L2 PACK

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Red	10	OBD
FF02	Yellow	20	BCCM-1
FF03	-	-	-
FF04	Green	30	BCCM-2
FF05	Yellow	20	BCCM-3

FF06	Green	30	BCCM-4
FF07	Tan	5	ECU'S IGNITION
FF08	Tan	5	FATC ACC
FF09	Red	10	AIRBAG ECU
FF10	Red	10	SWITCHES IGNITION
FF11	Blue	15	12V SOCKET
FF12	Blue	15	IVI
FF13	Tan	5	SPARE CONNECTOR/USB
FF14	Red	10	FRONT WASHER
FF15	Tan	5	T-Box
FF16	Green	30	REAR DEFOGGER
FS01	Pink	30	BCCM-5
FS02	Pink	30	BCCM-6
FS03	Pink	30	ACC FUSE 1

Relays

RELAY	RELAY COLOUR	RATING (A)	FUNCTIONS
MICRO	Brown	20	IGNITION RELAY
MINI	Grey	30	ACC RELAY 1 MINI RELAY
MICRO	Brown	35	REAR DEFOGGER RELAY

For electric vehicles

Version 1 (India)

Fuses

Fuse No.	Colour	Rating (A)	Functions
FF01	**Red**	**10**	On-board diagnosis (OBD-II) / Cabin lamp
FF03	**Green**	**30**	(BCCM-2)
FF04	**Yellow**	**20**	(BCCM-3)
FF05	**Yellow**	**20**	(BCCM-1)
FF07	**Tan**	**5**	ECU's ignition
FF08	**Tan**	**5**	Airbag ECU
FF09	**Tan**	5A	Switches ignition
FF10	**Tan**	**5**	E-toggle
FF11	**Tan**	**5**	T-box
FF13	**Blue**	**15**	12 V socket
FF14	**Tan**	**5**	Cabin lamp / Spare connector
FF15	**Red**	**10**	Front wiper and washer
FS01	**Pink**	**30**	Body control and cluster module 5 (BCCM-5)

Relays

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Accessory load
HC MICRO	**Brown**	**20**	Ignition

Version 2 (India)

Fuses

Fuse No.	Colour	Rating (A)	Functions
FF01	**Red**	**10**	On-board diagnosis (OBD-II) / Cabin lamp
FF02	**Green**	**30**	Body control and cluster module 4 (BCCM-4)
FF03	**Green**	**30**	Body control and cluster module 2 (BCCM-2)
FF04	**Yellow**	**20**	Body control and cluster module 3 (BCCM-3)
FF05	**Yellow**	**20**	Body control and cluster module 1 (BCCM-1)
FF06	**Blue**	**15**	IVI
FF07	**Tan**	**5**	ECU's ignition
FF08	**Tan**	**10A**	Airbag ECU
FF09	**Tan**	**10A**	Switches ignition
FF10	**Tan**	**5**	E-toggle
FF11	**Tan**	**5**	T-box
FF13	**Blue**	**15**	12 V socket
FF14	**Tan**	**5**	Spare connector / USB
FF15	**Red**	**10**	Front wiper and washer
FS01	**Pink**	**30**	Body control and cluster module 5 (BCCM-5)
FS02	**Pink**	**30**	Body control and cluster module 6 (BCCM-6)

Relays

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Accessory load
MICRO	**Brown**	**20**	Ignition

Version L2 Pack (India)

Fuses

Fuse No.	Colour	Rating (A)	Functions
FF01	**Blue**	**10A**	On-board diagnosis (OBD-II)
FF02	**Green**	**30**	Body control and cluster module 4 (BCCM-4)
FF03	**Green**	**30**	Body control and cluster module 2 (BCCM-2)
FF04	**Yellow**	**20**	Body control and cluster module 3 (BCCM-3)
FF05	**Yellow**	**20**	Body control and cluster module 1 (BCCM-1)
FF06	**Blue**	**15**	IVI
FF07	**Tan**	**5**	ECU's ignition
FF08	**Tan**	10A	Airbag ECU
FF09	**Tan**	**10A**	Switches ignition
FF11	**Tan**	**5**	E-toggle
FF12	**Tan**	**5**	T-box
FF15	**Blue**	**15**	12 V socket
FF16	**Tan**	**5**	Spare connector and rear USB
FF17	**Red**	**10**	Front and rear washer

Fuse No.	Colour	Rating (A)	Functions
FS01	Pink	30	Body control and cluster module 5 (BCCM-5)
FS02	Pink	30	Body control and cluster module 6 (BCCM-6)

Relay	Colour	Rating (A)	Functions
MICRO	Brown	20	Accessory load
MICRO	Brown	20	Ignition

Version L2 B2B (India)

Fuse No.	Colour	Rating (A)	Functions
FF01	Red	10A	On-board diagnosis (OBD-II) / Cabin lamp
FF02	Green	30	Body control and cluster module 4 (BCCM-4)
FF03	Green	30	Body control and cluster module 2 (BCCM-2)
FF04	Yellow	20	Body control and cluster module 3 (BCCM-3)
FF05	Yellow	20	Body control and cluster module 1 (BCCM-1)
FF06	Blue	15	IVI
FF07	Tan	5	ECU's ignition
FF08	Tan	5A	Airbag ECU
FF09	Tan	5A	Switches ignition
FF10	Tan	5	E-toggle

Fuse No.	Colour	Rating (A)	Functions
FF11	Tan	5	T-box
FF13	Blue	15	12 V socket
FF14	Tan	5	Spare connector / USB
FF15	Red	10	Front wiper and washer
FS01	Pink	30	Body control and cluster module 5 (BCCM-5)
FS02	Pink	30	Body control and cluster module 6 (BCCM-6)

Relays

Relay	Colour	Rating (A)	Functions
MICRO	Brown	20	Accessory load
MICRO	Brown	20	Ignition

Version L2 PACK ASEAN

Fuse No.	Colour	Rating (A)	Functions
FF01	Blue	10A	On-board diagnosis (OBD-II)
FF02	Green	30	Body control and cluster module 4 (BCCM-4)
FF03	Green	30	Body control and cluster module 2 (BCCM-2)
FF04	Yellow	20	Body control and cluster module 3 (BCCM-3)
FF05	Yellow	20	Body control and cluster module 1 (BCCM-1)
FF06	Blue	15	IVI

Fuse No.	Colour	Rating (A)	Functions
FF07	**Tan**	**5**	ECU's ignition
FF08	**Tan**	**10A**	Airbag ECU
FF09	**Tan**	**5A**	Switches ignition
FF11	**Tan**	**5**	E-toggle
FF12	**Tan**	**5**	T-box
FF15	**Blue**	**15**	12 V socket
FF16	**Tan**	**5**	Spare connector and rear USB
FF17	**Red**	**10**	Front and rear washer
FS01	**Pink**	**30**	Body control and cluster module 5 (BCCM-5)
FS02	**Pink**	**30**	Body control and cluster module 6 (BCCM-6)

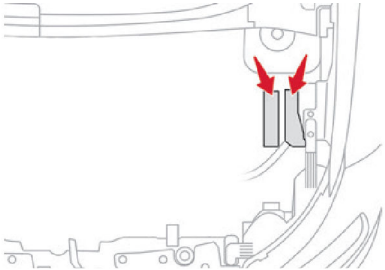
Relays

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Accessory load
MICRO	**Brown**	**20**	Ignition

Engine compartment fuses

The fusebox is placed in the engine compartment near the battery.

Access to the fuses



Remove the cover.

- ▶ Change the fuse.
- ▶ When you have finished, close the cover carefully then engage the two latches, to ensure correct sealing of the fusebox.

For petrol vehicles

EB2NA-L1 (INDIA)

Engine fuse/relay box

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Green	30	ABS ECU
FF02	Red	10	HVAC Compressor
FF03	Red	10	Horn
FF04	Green	30	ECM (ignition coil/Injectors/ Fuel Pump)
FF05	Blue	15	ECM load (canister valve/ O2 sensors)
FF06	Tan	5	ECM load (VVT Valve)
FF07	Yellow	20	ECM Supply
FF08	Tan	5	Radiator Relay
FS01	Black	60	CFB-1
FS02	Yellow	60	EPS Motor
FS03	Green	40	ABS Motor
FS04	Green	40	Radiator Fan
FS05	Green	40	Accessory load

Relays

RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MICRO	Brown	20	HVAC Compressor Relay
MICRO	Brown	20	Horn Relay

MICRO	Brown	20	Starter Solenoid Relay
MICRO	Grey	35	ECM main Relay
-	-	-	Spare

EB2NA- L1 (ASEAN/DMOA)

Engine fuse/relay box

Fuse No.	Colour	Rating (A)	Functions
FF01	**Green**	**30**	ABS ECU
FF02	**Red**	**10**	HVAC Compressor
FF03	**Red**	**10**	Horn
FF04	**Green**	**30**	ECM Loads (Ignition Coil / Injectors / Fuel Pump)
FF05	**Blue**	**15**	ECM Loads (Canister Valve / O2 Sensors)
FF06	**Tan**	**5**	ECM Loads (VVT Valve)
FF07	**Yellow**	**20**	ECM Power Supply
FF08	**Tan**	**5**	Radiator Fan Relay Coil Supply
FS01	**Black**	**80**	Cabin Fuse Bow Loads (CFB-1)
FS02	**Yellow**	**60**	Electric Power Steering (EPS) Motor
FS03	**Green**	**40**	ABS Motor
Fs04	**Green**	**40**	Radiator fan
FS05	**Green**	**40**	Accessory load (HVAC Blower/Wiper/Washer)

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	HVAC Compressor

Relay	Colour	Rating (A)	Functions
MICRO	Brown	20	Horn
MICRO	Brown	20	Starter Solenoid
MICRO	Grey	35	ECM Main
MICRO	Grey	35	Vacuum pump

Engine relay box

EB2NA- L1 & L2 (India)

Fuse No.	Colour	Rating (A)	Functions
FS06	Green	40	Cabin Fuse Box Loads (CFB-2)

Relay	Colour	Rating (A)	Functions
MINI	Grey	40	Radiator Fan
MINI	Grey	40	Accessory load (HVAC Blower/Wiper/Washer)
MAXI	Grey	70	ECM Power

EB2NA - L1 (ASEAN)

Fuse No.	Colour	Rating (A)	Functions
FS06	Yellow	60A	Cabin Fuse Box Loads (CFB-2)
FS07	Pink	30	Vacuum pump

Relay	Colour	Rating (A)	Functions
MINI	Grey	40	Radiator Fan
MINI	Grey	40	Accessory load (HVAC Blower/Wiper/Washer)
MAXI	Grey	70	ECM Power

EB2NA-L1 (MEA)

Fuse No.	Colour	Rating (A)	Functions
FS06	Yellow	40	Cabin Fuse Box Loads (CFB-2)
FS07	Pink	30	Vacuum pump

Relay	Colour	Rating (A)	Functions
MINI	Grey	40	Radiator Fan
MINI	Grey	40	Accessory load (HVAC Blower/Wiper/Washer)
MAXI	Grey	70	ECM Power

EB2NA - Version 2 (India)

Engine fuse/relay box

Fuse No.	Colour	Rating (A)	Functions
FF01	Green	30	ABS ECU
FF02	Red	10	HVAC Compressor
FF03	Red	10	Horn
FF04	Green	30	ECM Loads (Ignition Coil / Injectors / Fuel Pump)
FF05	Blue	15	ECM Loads (Canister Valve / O2 Sensors)
FF06	Tan	5	ECM Loads (VVT Valve)
FF07	Yellow	20	ECM Power Supply
FF08	Tan	5	Radiator Fan Relay Coil Supply
FS01	Black	80	Cabin Fuse Box Loads (CFB-1)
FS02	Yellow	60	Electric Power Steering (EPS) Motor

Fuse No.	Colour	Rating (A)	Functions
FS03	Green	40	ABS Motor
FS04	Green	40	Radiator Fan
FS05	Green	40	Accessory Load (HVAC Blower/Washer)

Relay	Colour	Rating (A)	Functions
MICRO	Brown	20	HVAC Compressor
MICRO	Brown	20	Horn
MICRO	Brown	20	Starter Solenoid
MICRO	Grey	35	ECM Main

Engine relay box

L2 NA PACK - INDIA

Fuse No.	Colour	Rating (A)	Functions
FS06	Green	60A	Cabin Fuse Box Loads (CFB-2)

Relay	Colour	Rating (A)	Functions
MINI	Grey	40	Radiator Fan
MINI	Grey	40	Accessory load (HVAC Blower/Washer)
MAXI	Grey	70	ECM Power

EB2LTEM L2 Turbo AT6 – Version 2 (India)

Engine fuse/relay box

Fuse No.	Colour	Rating (A)	Functions
FF01	Green	30	ABS ECU

Fuse No.	Colour	Rating (A)	Functions
FF02	Red	10	HVAC Compressor
FF03	Red	10	Horn
FF04	Green	30	ECM Loads (Ignition Coil / Injectors / Fuel Pump)
FF05	Blue	15	ECM Loads (Canister Valve / O2 Sensors)
FF06	Blue	15	ECM Loads (VVT Valve)
FF07	Yellow	20	ECM Power Supply
FF08	Tan	5	Radiator Fan Relay Coil Supply
FS01	Black	80	Cabin Fuse Box Loads (CFB-1)
FS02	Yellow	60	Electric Power Steering (EPS) Motor
FS03	Green	40	ABS Motor
FS04	Yellow	60	Radiator Fan
FS05	Green	40	Accessory Load (HVAC Blower/Washer)

Relay	Colour	Rating (A)	Functions
MICRO	Brown	20	HVAC Compressor
MICRO	Brown	20	Horn
MICRO	Brown	20	Starter Solenoid #1
MICRO	Grey	35	ECM Main
MICRO	Brown	20	Starter Solenoid #2

EB2LTEM L2 Turbo-(ASEAN/ DMOA)

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Green	30	ABS ECU
FF02	Blue	15	HVAC Compressor
FF03	Red	-	SPARE
FF04	Green	30	ECM (ignition coil/Injectors/ Fuel Pump)
FF05	Blue	15	ECM load (canister valve/ O2 sensors)
FF06	Blue	15	ECM load (VVT Valve)
FF07	Yellow	20	ECM Supply
FF08	Tan	5	Radiator Relay
FS01	Black	100	CFB-1
FS02	Yellow	60	EPS Motor
FS03	Green	40	ABS Motor
FS04	Yellow	60	Radiator Fan
FS05	Green	40	Accessory load
Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MICRO	Brown	20	HVAC Compressor Relay
MICRO	Brown	-	SPARE
MICRO	Brown	20	Starter Solenoid Relay
MICRO	Grey	35	ECM main Relay
-	-	-	Spare

EB2NA- L2 PACK (INDIA)

Engine fuse/Relay Box

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Tan	5	Radiator Relay
FF02	Yellow	20	ECM Supply
FF03	Tan	5	ECM load (VVT Valve)
FF04	Blue	15	ECM (ignition coil/Injectors/ Fuel Pump)
FF05	Green	30	ECM load (canister valve/ O2 sensors)
FF06	-	-	SPARE
FF07	Blue	15	HVAC Compressor
FF08	Green	30	ABS ECU
FS01	Black	100	CFB-1
FS02	Yellow	60	EPS Motor
FS03	Green	40	ABS Motor
FS04	Green	40	Radiator Fan
FS05	Green	40	Accessory load
Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MICRO	Brown	20	HVAC Compressor Relay
MICRO	-	-	SPARE
MICRO	Brown	20	Starter Solenoid Relay

MICRO	Grey	35	ECM main Relay
-	-	-	Spare

EB2LTEM L2 Turbo AT6 (INDIA)

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Blue	15A	ECM
FF02	Tan	5A	EBECB
FF03	Tan	5A	STT
FF04	Blue	15A	AT6
FS01	Green	40A	CFB-2
Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MINI	Grey	40A	Accessory Mini Relay
MAXI	Grey	70A	ECM Power Maxi Relay

EB2LTEM L2 PACK Turbo AT6 (INDIA)

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Blue	15A	ECM
FF02	Tan	5A	BECB
FF03	Tan	5A	STT
FF04	Blue	15A	AT6
FS01	Yellow	60A	CFB-2

Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MINI	Grey	40A	Accessory Mini Relay
MAXI	Grey	70A	ECM Power Maxi Relay

EB2LTEM AT6 L2 PACK

Fuse No.	Colour	Rating (A)	Functions
FF01	**Tan**	**5**	Radiator Relay
FF02	**Yellow**	**20**	ECM Supply
FF03	**Blue**	**15**	ECM
FF04	**Blue**	**15**	ECM
FF05	**Green**	**30**	ECM
FF06	**-**	**-**	SPARE
FF07	**Blue**	**15**	Compressor
FF08	**Green**	**30**	ABS ECU
FS01	**Green**	**40**	Accessory Load
FS02	**Yellow**	**60**	Radiator Fan
FS03	**Green**	**40**	ABS Motor
FS04	**Yellow**	**60**	EPS Motor
FS05	**Blue**	**100**	CFB-1

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Starter solenoid Relay Inhabit
MICRO	**Grey**	**35**	ECM main Relay

Relay	Colour	Rating (A)	Functions
MICRO	**Brown**	**20**	Starter solenoid Relay
MICRO	**-**	**-**	SPARE
MICRO	**Brown**	**20**	HVAC Compressor Relay

EB2LTEM AT6 L2

Fuse No.	Colour	Rating (A)	Functions
FF01	**Blue**	**15**	ECM
FF02	**Tan**	**5**	BECB
FF03	**Tan**	**5**	STT
FF04	**Blue**	**15**	AT6
FS01	**Green**	**40**	CFB-2

Relay	Colour	Rating (A)	Functions
MAXI	**Grey**	**70**	ECM Power Maxi relay
MINI	**Grey**	**40**	Accessory Mini relay

EB2LTEM AT6 L2 PACK

Fuse No.	Colour	Rating (A)	Functions
FF01	**Blue**	**15**	ECM
FF02	**Tan**	**5**	BECB
FF03	**Tan**	**5**	STT
FF04	**Blue**	**15**	AT6
FS01	**Yellow**	**60**	CFB-2

Relay	Colour	Rating (A)	Functions
MAXI	**Grey**	**70**	ECM Power Maxi relay
MINI	**Grey**	**40**	Accessory Mini relay

EB2LTEM L2 Turbo-(ASEAN/ DMOA)

Engine relay box

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Blue	15A	ECM
FF02	Tan	5A	BECB
FF03	Blue	15A	AT6 ECU
FS01	Yellow	60A	CFB-2
Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MINI	Grey	40A	Accessory Mini Relay
MAXI	Grey	70A	ECM Power Maxi Relay

- FF – Fuse of Fast Blow Type
- FS – Fuse of Slow Blow Type

EB2LTEM L2 Turbo- (ASEAN/ DMOA)

Cabin fuse cum relay box

Fuses			
FUSE NO	**FUSE COLOUR**	**RATING (A)**	**FUNCTIONS**
FF01	Red	10	OBD
FF02	Yellow	20	BCCM-1

FF03	-	-	-
FF04	Green	30	BCCM-2
FF05	Yellow	20	BCCM-3
FF06	Green	30	BCCM-4
FF07	Tan	5	ECU IGNITION
FF08	Tan	5	FATC ACC
FF09	Red	10	AIRBAG ECU
FF10	Red	5	SWITCHES IGNITION
FF11	Blue	15	12V SOCKET
FF12	Blue	15	IVI
FF13	Tan	5	SPARE CONNECTOR/USB
FF14	Red	10	FRONT WASHER
FF15	-	-	-
FF16	Green	30	REAR DEFOGGER
FS01	Pink	30	BCCM-5
FS02	Pink	30	BCCM-6
FS03	Pink	30	ACC FUSE 1
Relays			
RELAY	**RELAY COLOUR**	**RATING (A)**	**FUNCTIONS**
MICRO	Brown	20	IGNITION RELAY
MINI	Grey	30	ACC RELAY 1 MINI RELAY
MICRO	Brown	35	REAR DEFOGGER RELAY

For electric vehicles

India L1/ L2 B2B/ L2

Engine fuse cum relay box

Fuse No.	Colour	Rating (A)	Functions
FF08	Green	30	ABS ECU
FF07	Red	10	Vacuum pump
FF06	Red	10	Horn
FF05	Red	10	Inverter-1
FF04	Green	30	VCU
FF03	Red	10	OBC/DC-DC-1
FF01	Tan	5	e-Compressor & HVAC
FF02	Tan	5	Radiator Fan Relay Coil Supply
FS01	Black	80	Cabin Fuse Box Loads (CFB-1)
FS02	Yellow	60	Electric Power Steering (EPS) Motor
FS03	Green	40	ABS Motor
FS04	Green	40	Radiator fan
FS05	Green	40	Accessory load (HVAC Blower/Wiper/Washer)

Relay	Colour	Rating (A)	Functions
MICRO	Brown	20	Horn
MICRO	Brown	20	Cooling pump
MICRO	Grey	35	VCU Main
MICRO	Grey	35	Vacuum pump

Engine relay box

Fuse No.	Colour	Rating (A)	Functions
FS01	**Green**	**40**	Cabin Fuse Box Loads (CFB-2)
FS02	**Green**	**30**	Vacuum pump
FF02	**Tan**	**5**	Battery Sensor (BECB)
FF01	**Tan**	**5**	VCU
FF03	**Red**	**10**	OBC/DC-DC-2
FF04	**Red**	**10**	Inverter-2
FF06	**Red**	**10**	HVBATT
FF05	**Tan**	**5**	E-service plug
FF07	**Tan**	**5**	VCU relay coil
FF08	**Tan**	**5**	PDU VIS

Relay	Colour	Rating (A)	Functions
MINI	**Grey**	**40**	Radiator fan
MINI	**Grey**	**40**	Accessory load

L2 Pack, L2 Pack ASEAN.

Engine fuse cum relay box

Relay	Colour	Rating (A)	Functions
FF01	**Tan**	**5**	HVAC / e-Compressor
FF02	**Tan**	**5**	Radiator fan / Cooling pump coil
FF03	**Red**	**10**	OBC/DC-DC-1
FF04	**Green**	**30**	VCU

Relay	Colour	Rating (A)	Functions
FF05	Red	10	Inverter-1
FF07	Red	10	Vacuum pump
FF08	Green	30	ABS ECU
FS01	Black	80	Cabin Fuse Box Loads (CFB-1)
FS02	Yellow	60	Electric Power Steering (EPS) Motor
FS03	Green	40	ABS Motor
FS04	Green	40	Radiator fan
FS05	Green	40	Accessory load

Relay	Colour	Rating (A)	Functions
HC MICRO	Grey	35	Vacuum pump
HC MICRO	Grey	35	VCU Main
MICRO	Brown	20	Cooling pump
HC MICRO	Grey	35	Rear defogger

Relay	Colour	Rating (A)	Functions
MINI	Grey	40	Radiator fan
MINI	Grey	40	Accessory load

Fuse No.	Colour	Rating (A)	Functions
FF01	Green	30	Rear defogger

12 V battery / Accessory battery

Lead-acid starter batteries

Restriction
These batteries contain harmful substances (sulphuric acid and lead).
They must be disposed of in accordance with regulations and must never under any circumstances be discarded with household waste.
Dispose of used batteries at a designated collection point.

Warning
If the vehicle should remain stationary for more than a month, then disconnect the negative (-) terminal from the battery post and be sure that the battery is fully charged.
During storage, check that the battery charge is adequate.
If you do not disconnect the battery from the electrical system, check the battery charge every 30 days.
Whenever you leave the vehicle stationary for two weeks or more, idle the engine for approximately five minutes, with the air conditioning system on and high fan speed.

Warning
Protect your eyes and face before handling the battery.
Use goggles and gloves while working with the battery. Diluted sulphuric acid spilled from battery can cause blindness or severe burns.
Flush eyes or body with ample water and get medical care immediately if suffered.
Keep batteries out of the reach of children.
All operations on the battery must be carried out in a well ventilated area and away from naked flames and sources of sparks, so as to avoid any risk of explosion or fire.
Wash your hands afterwards.

Warning
If the battery fails (after warranty coverage), replace it with a battery of the same specification as the one used in the vehicle.

Electric vehicles

Tip

Flat accessory battery

It is no longer possible to start the motor or recharge the traction battery.

Warning

Precautions before working on the accessory battery

Switch off the ignition and check that the vehicle is not being charged.

Warning

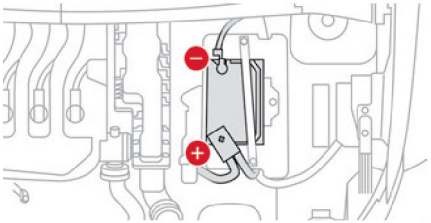
Jump-starting another vehicle

Do not use the accessory battery to jump-start another vehicle or to charge another vehicle's battery.

Access to the battery

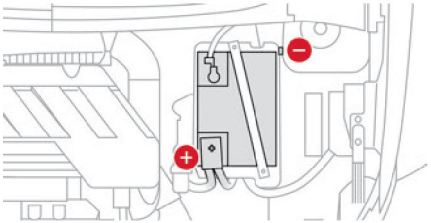
The battery is located under the bonnet.

Naturally Aspirated engine version



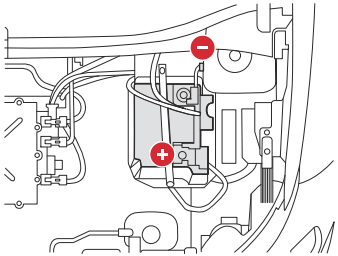
(+) Positive terminal.
(-) Negative terminal.

Turbo engine version



(+) Positive terminal.
A remote earth point is located near the battery.

Electric version



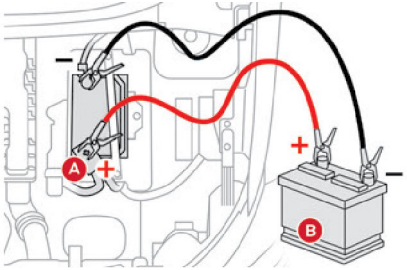
(+) Positive terminal.
A remote earth point is located near the battery.

Starting using another battery

If the vehicle's battery is flat/drain/discharged, the engine can be started using a backup battery (either external or from another vehicle) and jump leads or using a battery booster.

Warning
Never start the engine by connecting a battery charger.
Never use a 24 V or higher battery booster.
Check beforehand that the backup battery has a nominal voltage of 12 V and a capacity at least equal to that of the discharged battery.
The two vehicles must not be in contact with each other.
Switch off all electricity-consuming equipment on both vehicles (audio system, wipers, lighting, etc.).
Make sure that the jump leads are well away from the engine's moving parts (fan, belt, etc.).
Do not disconnect the (+) terminal while the engine is running.
During jump start, extra care should be taken to ensure right terminals are connected. If terminal connections are reversed, it will lead to failure of alternator & other electrical, electronic components.
Never power electrical or electronic components directly from battery terminals as it will lead to poor battery charging, poor performance of components and battery sensor malfunction, which will impact fuel economy.

For Naturally Aspirated engine version



Lift the cover on the (+) terminal, if the vehicle has one.

- ▶ Connect the red cable to the (+) terminal of flat battery **A**, then to the (+) terminal of the backup battery **B** or of the booster.
- ▶ Connect one end of the green or black cable to the (-) terminal of the backup battery **B** or of the booster (or to an earth point on the assisting vehicle).

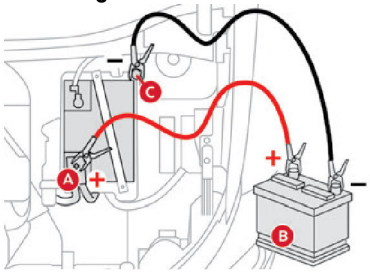
Connect the other end of the green or black cable to the (-) terminal of flat battery **A**.

- ▶ Start the engine on the assisting vehicle and leave it running for a few minutes.
- ▶ Operate the starter on the broken down vehicle and let the engine run.

If the engine does not start immediately, switch off the ignition and wait a few moments before trying again.
Wait for it to return to idle.

- ▶ Disconnect the jump leads in **reverse order**: first remove (-) terminal then (+) terminal.
- ▶ Refit the cover to the (+) terminal, if the vehicle has one.
- ▶ Allow the engine to run for at least 30 minutes, with the vehicle stationary, so that the battery reaches an adequate state of charge.

For Turbo engine version



Tip
The negative cable must be connected to the car ground (not to the battery negative terminal) so that the battery sensor

can detect all charging and discharging currents.

Lift the cover on the (+) terminal, if the vehicle has one.

- ▶ Connect the red cable to the (+) terminal of flat battery **A** (at the metal elbow), then to the (+) terminal of the backup battery **B** or of the booster.
- ▶ Connect one end of the green or black cable to the (-) terminal of the backup battery **B** or of the booster (or to an earth point on the assisting vehicle).

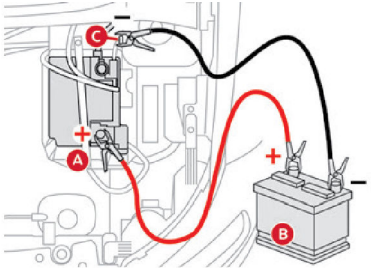
Connect the other end of the green or black cable to the earth point **C** on the broken down vehicle.

- ▶ Start the engine on the assisting vehicle and leave it running for a few minutes.
- ▶ Operate the starter on the broken down vehicle and let the engine run.

If the engine does not start immediately, switch off the ignition and wait a few moments before trying again.
Wait for it to return to idle.

- ▶ Disconnect the jump leads in **reverse order**: first remove (-) terminal then (+) terminal..
- ▶ Refit the cover to the (+) terminal, if the vehicle has one.
- ▶ Allow the engine to run for at least 30 minutes, with the vehicle stationary, so that the battery reaches an adequate state of charge.

For electric version



Tip
The negative cable must be connected to the car ground (not to the battery negative terminal) so that the battery sensor can detect all charging and discharging currents.

Lift the cover on the (+) terminal, if the vehicle has one.

- ▶ Connect the red cable to the (+) terminal of flat battery **A** (at the metal elbow), then to the (+) terminal of the backup battery **B** or of the booster.
- ▶ Connect one end of the green or black cable to the (-) terminal of the backup battery **B** or of the booster (or to an earth point on the assisting vehicle).

Connect the other end of the green or black cable to the earth point **C** on the broken down vehicle.

- ▶ Start the engine on the assisting vehicle and leave it running for a few minutes.
- ▶ Operate the starter on the broken down vehicle and let the engine run; ensure **READY** indication appears on the instrument panel.

If the engine does not start immediately, switch off the ignition and wait a few moments before trying again.
Wait for it to return to idle.

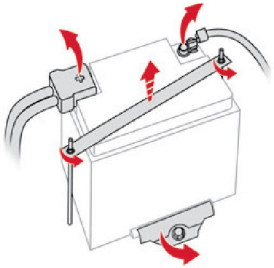
- ▶ Disconnect the jump leads in **reverse order**: first remove (-) terminal then (+) terminal..
- ▶ Refit the cover to the (+) terminal, if the vehicle has one.
- ▶ Allow the engine to run for at least 30 minutes, with the vehicle stationary, so that the battery reaches an adequate state of charge.

Warning
Driving immediately without having reached a sufficient level of charge may affect some of the vehicle's functionalities.

Disconnecting/removing the battery

In order to maintain an adequate state of charge for starting the engine, it is recommended that the battery be disconnected if the vehicle is taken out of service for a long period.
Before disconnecting the battery:
Close all openings (doors, boot, windows).

- ▶ Switch off all electrical consumers (audio system, wipers, lighting, etc.).
- ▶ Switch off the ignition and wait for 4 minutes.



- Disconnect the negative cable.
- Disconnect the positive cable.
- Remove the top mounting bracket and the bottom mounting bracket if you need to remove the battery.

Warning
Be careful not to cause accidental short circuits between the positive and negative battery terminals.
Do not allow smoking, sparks or flames around fuel or the battery.

After reconnection
After reconnecting the battery, turn on the ignition and wait 1 minute before starting the engine, to enable the electronic systems to initialise.

If minor problems nevertheless persist following this operation, contact a CITROËN dealer.
Referring to the relevant section, initialise or reset certain equipment:

- Date and time.
- Preset radio stations.

Towing the vehicle

Tip

General recommendations

Observe the legislation in force in the country where you are driving.
Check that the towing vehicle is heavier than the towed vehicle.
The driver must remain at the wheel of the towed vehicle and must have a valid driving licence.
When towing a vehicle with all four wheels on the ground, always use an approved towbar; ropes and straps are prohibited.
The towing vehicle must move off gently.
When the vehicle is towed with its engine off, there is no longer braking and steering assistance.

Warning

A professional towing service must be called if:

– Broken down on a motorway or main road.
– Not possible to put the gearbox into neutral, unlock the steering, or release the parking brake.
– Towing with only two wheels on the ground.
– No approved towbar available.

Warning
Before towing the vehicle, it is essential to put the vehicle in free-wheeling mode.

Tip

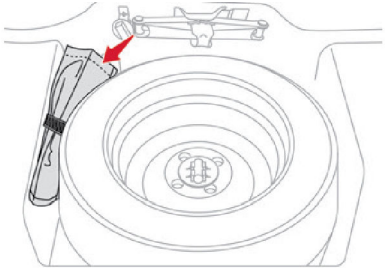
Electric vehicle

An electric vehicle cannot under any circumstances be used to tow another vehicle.
Towing speed should never exceed 40 km/h.

	Towing constraints			
Type of vehicle (engine/gearbox)	**Front wheels on the ground**	**Rear wheels on the ground**	**Flatbed**	**4 wheels on the ground with towbar**
Internal combustion/ Manual	✓	✓	✓	✓
Electric	✗	✓	✓	✗

Tip
In case of battery or electric parking brake failure, it is essential to call a professional using flatbed recovery vehicles (excluding manual gearbox).

Accessing to the tools

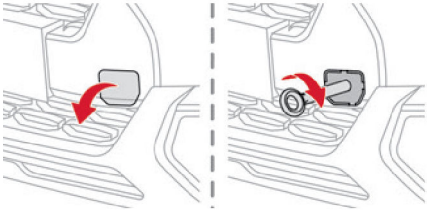


The towing eye is stored under the boot floor carpet.

Towing your vehicle

Access to the front screw thread

To access the front screw thread:



► Remove the cover.

To be towed

Screw the towing eye in fully.

► Install the towbar.

► Put the gearbox or the drive selector into neutral.

Warning
Failure to observe this instruction could result in damage to certain components (e.g. braking, transmission) and to the absence of braking assistance the next time the engine is started.

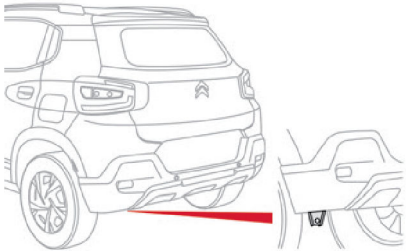
► Unlock the steering and release the parking brake.

► Switch on the hazard warning lamps on both vehicles.

Move off gently, drive slowly and only for a short distance.

Access to the rear towing bracket

(For ASEAN versions only)



The rear towing bracket is provided under the rear bumper, on the left side of the vehicle.

Warning

For petrol vehicles only

Take extreme care when using the rear towing bracket.
Avoid towing a vehicle that is heavier than yours, towing the vehicle out of a very snowy, muddy or sandy situation, starting off abruptly or making erratic driving manoeuvres that would place excessive stress on the towing bracket.
There is a risk that the towing bracket/eye or the bodywork of the vehicle could break, causing material damage and/or serious injury.

Engines technical datas

Engines

The engine characteristics are given in the vehicle's registration document, as well as in sales brochures.

Tip
The maximum power corresponds to the value type-approved on a test bed, under conditions defined as per AIS 137 (Part 5).

For more information, contact a CITROËN dealer or a qualified workshop.

Petrol

Engines	**EB2NA BS 6.2 engine**	**EB2LTEM engine**	**EB2LTEM engine**
Gearboxes	**MA5 (Manual 5-speed)**	**MB6 (Manual 6-speed)**	**AT6**
Cubic capacity (cc)	1199 cc	1199 cc	1199 cc
Max. power	60 kW at 5750 rpm	81.2 kW at 5500 rpm	81.2 kW at 5500 rpm
Max. torque	115 Nm at 3750 rpm	190 Nm at 1750 rpm	205 Nm at 1750 rpm
Fuel	Gasoline	Gasoline	Gasoline
Curb weight	L1: 975 kg L2: 995 kg L2 Pack: 1000 KG	L2: 1058 kg L2 Pack : 1065 kg	L2: 1107 kg L2 Pack: 1114 kg ASEAN L2: 1114 kg MEA L2:1114 kg

Electric

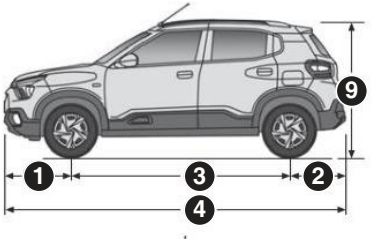
Electric motor	
Technology	Synchronous with permanent magnets
Mac. power: EC standard (kW)	42.5
Traction battery	
Technology	Lithium-Ion
Installed capacity (kWh)	29.17
Domestic charging	**Mode 2**
Alternating current (AC) voltage (V) nominal Rating (A)	230 (single-phase) 16
Electric motor	
DC fast charging	**Mode 4**
Direct current (DC) voltage (V) nominal	300
Curb weight	L1: 1302 kg L2: 1316 kg L2 Pack India: 1329 kg L2 Pack Indonesia: 1329 kg L2 Pack Nepal: 1331 k

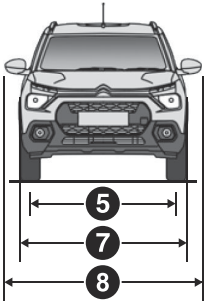
Dimensions (mm)

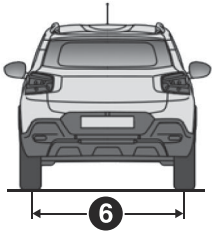
These dimensions have been measured on an unladen vehicle.

S.NO	DESCRIP-TION	CC21 MA5 L1 IND	CC21 MA5 L2 IND	CC21 MA5 L2 (0) IND	CC21 NA L2P IND	CC21 NA L1 ASEAN	CC21 NA L1 MEA	CC21 NA L2 MEA	CC21 MB6L 2 IND	CC21 MB6 L2P IND	CC21 AT6 L2 IND	CC21 L2P AT6 IND	CC21 AT6 L2 ASEAN/MEA	eCC21 L1 IND	eCC21 L2 IND	eCC21 L2P IND/ ASEAN
1	FRONT OVER-HANG	791	791	791	791	791	791	791	791	791	789	789	789	791	791	791
2	REAR OVER-HANG	650	650	650	656	656	650	650	650	656	651	658	658	650	650	650
3	WHEEL-BASE	2540	2540	2540	2540	2540	2540	2540	2540	2540	2540	2540	2540	2540	2540	2540
4	OVERALL LENGTH	3981	3981	3981	3987	3987	3981	3981	3981	3987	3980	3987	3987	3981	3981	3987
5	FRONT TRACK	1496	1496	1496	1496	1496	1496	1496	1496	1496	1496	1496	1496	1496	1496	1496
6	REAR TRACK	1500	1500	1500	1500	1500	1500	1500	1500	1500	1500	1500	1500	1500	1500	1500
7	OVERALL WIDTH	1733	1733	1733	1733	1733	1733	1733	1733	1733	1733	1733	1733	1733	1733	1733
8	OVERALL WIDTH WITH ORVM IN OPEN CONDI-TION	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014

S.NO	DESCRIP-TION	CC21 MA5 L1 IND	CC21 MA5 L2 IND	CC21 MA5 L2 (0) IND	CC21 NA L2P IND	CC21 NA L1 ASEAN	CC21 NA L1 MEA	CC21 NA L2 MEA	CC21 MB6L 2 IND	CC21 MB6 L2P IND	CC21 AT6 L2 IND	CC21 L2P AT6 IND	CC21 AT6 L2 ASEAN/MEA	eCC21 L1 IND	eCC21 L2 IND	eCC21 L2P IND/ ASEAN
9	H100 (BODY HEIGHT)	1584 (BODY)	1585 (BODY)	1585 (BODY)	1584(BODY	1584 (BODY)	1584 (BODY)	1584 (BODY)	1586 (BODY)	1586 (BODY)	1586 (BODY)	1587 (BODY)	1587 (BODY)	1600 (BODY)	1599 (BODY)	1599(BODY)
		NA (ROOF RAIL)	1600 (ROOF RAIL)	1600 (ROOF RAIL)	1599 ROOF RAIL)	1599 (ROOF RAIL)	1599(ROOF RAIL)	1599 (ROOF RAIL)	1601 (ROOF RAIL)	1601 (ROOF RAIL)	1601 (ROOF RAIL)	1602 (ROOF RAIL)	1602 (ROOF RAIL)	NA (ROOF RAIL)	1618(ROOF RAIL	1615(ROOF RAIL)

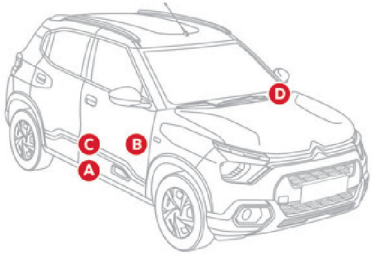






Identification markings

Various visible markings for the identification and research of your vehicle.



A. Vehicle identification number (VIN), BSO (Body Side Outer) Front Panel RH

Stamped on BIW.
Bears the following information: –
Manufacturer's name.
– VIN number.
– Model.
– Engine number.

B. Chassis number, Seat Cross Member Panel RH

Below driver seat.

C. Tyres label Petrol

Petrol

Tyre Size	Tyre Position	Tyre Pressure	
		Normal Load	Full Load (GVW)
		1 to 3 persons	4 to 5 persons
195/65 R15	Front (NA-India)	36 psi	36 psi
	Rear (NA-India)	36 psi	36 psi
195/65 R15	Front	32 psi	36 psi
	Rear	32 psi	36 psi
185/65 R15	Spare tyre 1 (EB2FMAK, EB2LTEM, EB2NA-ASEAN)	36 psi	36 psi
165/80 R14	Spare tyre 2 (EB2NA- India)	36 psi	36 psi
195/65 R15	Spare tyre (MEA)	36 psi	36 psi

Electric

Tyre Size	Tyre Position	Tyre Pressure	
		Normal Load	Full Load (GVW)
		1 to 4 persons	Above 4 person
195/65 R15 x 5.5 J	Front	2.3 bar 33 psi	2.5 bar 36 psi
	Rear	2.3 bar 33 psi	2.5 bar 36 psi
185/65 R15 x 5.5 J	Spare tyre	2.5 bar 36 psi	2.5 bar 36 psi

Size of Spare tyre is based on vehicle variant feature list definition.
Fixed at the driver-side door.
Bears the following information about the tyres:
– Tyre pressures, unladen and laden.
– Tyre specification, made up of the dimensions and type as well as the load and speed indices.
– Spare tyre inflation pressure.

D. Vehicle identification number (VIN) on the windshield (for MEA only)

Tip
The vehicle may be originally equipped with tyres with higher load and speed indices than those indicated on the label, without affecting tyre pressure (on cold tyres).

10" Touch Screen

Multimedia audio system

Tip
The functions and settings described may vary according to the vehicle version and configuration.

Warning
Driving while distracted can result in loss of vehicle control, crash and injury.
We strongly recommend that you use extreme caution when using any device that may take your focus off the road.
Your primary responsibility is the safe operation of your vehicle.
We recommend against the use of any handheld device while driving and encourage the use of voice-operated systems when possible.
Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Warning
For safety reasons and because they require sustained attention by the driver, the following operations must be carried out with the vehicle stationary and the ignition on:
– Pairing the smartphone with the system in Bluetooth® mode.
– Connection to the Apple CarPlay® or Android Auto applications.
– Using the smartphone.
– Changing the system settings and configuration.
Some functions are not accessible when driving.

Warning

Overheating

In very hot conditions, operation may be limited to protect the system (e.g. volume may be reduced). A warning message is displayed on the screen.
The system will resume normal operation when the temperature in the passenger compartment has dropped.

Tip
The system is protected in such a way that it will only operate in the vehicle.

Tip
For more information about smartphones and OS compatibility, refer to the following website: https://citroen.in/citroen-connectivity

General information

Getting to know your system

The system allows you to interact with a variety of features using the touch screen and voice commands.
By integrating with your Bluetooth®-enabled phone, the touch screen provides easy interaction with audio, multimedia, navigation, and your phone's compatible applications.
Your system is equipped with a feature that allows you to access and control audio features for 60 minutes after you switch the ignition off (until the doors are locked using the remote control).

Layout of the touch screen

To operate the touch screen, simply touch the item or option that you want to choose. The button changes colour when you select it.

1. Display off (short press)
   Power off (long press)
2. Connected device status with battery and signal strength (when mobile phone is connected)
3. Status bar
   This bar displays icons and messages pertaining to current system activities.
4. Date and time
5. Global volume control
6. Menus

7. Global shortcuts

The touch screen allows quick access to all of your comfort, navigation, communication and entertainment options. Using the status and feature bar, you can quickly select the feature you want to use.

Cleaning the touch screen

Remove dirt and fingerprints with a dry, clean, soft cloth.
If dirt or fingerprints are still on the screen, apply a small amount of cleaning alcohol to the cloth and try to clean it again.

Warning
Do not use detergent or any type of solvent to clean the touch screen.
Do not pour or spray alcohol onto the touch screen.
Do not use sharp objects on the screen.
Do not touch the screen with wet hands.

Steering mounted controls

Depending on your vehicle and option package, you can use different controls on your steering wheel to interact with the touch screen system in different ways.

Change multimedia source.

Voice command.

Activates voice recognition while connected to a smartphone via Bluetooth® (with Internet on), Android Auto or Apple CarPlay® and the system provides feedback through audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of interaction (voice settings of the phone).

Seek up or next song.

While in radio mode, press to seek between memory presets. Press and hold to increment quickly, until you find a station you want to listen.
While in USB or Bluetooth® audio, press to seek between songs or press and hold to fast seek.
During an incoming call: accept call

Seek down or previous song.

While in radio mode, press to seek between memory presets. Press and hold to decrement quickly, until you find a station you want to listen.

While in USB or Bluetooth® audio press to seek between songs or press and hold to fast seek.
During an incoming call: reject call During an ongoing call : end call

Increase volume.

Decrease volume (short press).
Mute sound (long press).

Menus

Radio

Select a radio station.

Phone

Access the phone contacts, dialpad and call log.

Android Auto

Run certain applications on a smartphone connected via Android Auto.

Apple CarPlay®

Run certain applications on a smartphone connected via Apple CarPlay®.

Media

Access and navigate media files of a USB device or an iPod.

BT Audio

Access and control the audio files of a device connected via Bluetooth.

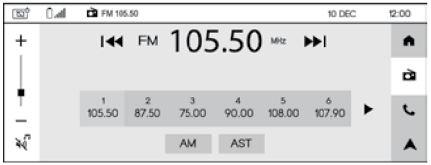
Device List

Access and manage the devices connected to the system.

Settings

Access the settings (system, phone, audio etc.).

Radio



Choosing the band

Press **FM** or **AM** on the bottom of the screen to select the band.

Selecting a station

Make a short press to perform a manual search for previous/next radio frequency.

Make a long press to perform an automatic search for previous/next radio frequency.

Presetting a station

12 stations can be preset on the FM band and 6 on the AM band.

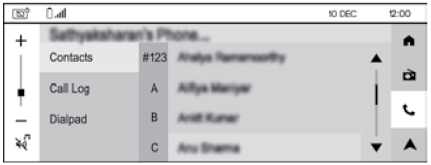
Manual

Make a long press on one of the preset number to preset the current playing station.

Automatic

Press **AST** to search all frequencies within the current band and automatically store valid stations.

Phone



Tip
A phone must be paired to the system to be able to use the following functionalities.

Pairing a phone

Warning
The services available depend on the network, the SIM card and the compatibility of the Bluetooth® devices used.
Consult the phone user guide, the service provider and the OEM portal to check which services are available.
https://citroen.in/citroen-connectivity

The Bluetooth® function must be activated and the phone in "Visible to all" mode.

To complete the pairing, whichever procedure is used (from the phone or from the system), ensure that the code is the same in the system and in the phone.

Tip
If the pairing procedure fails, we recommend deactivating and then reactivating the Bluetooth® function on the phone and deleting any CITROËN name present in the pairing list.

Procedure from the phone

The system discoverable mode will operate 90 seconds once the BT visibility option is selected under Settings.
Select the name of the system in the list of detected devices on the phone.
In the system, accept the connection request from the phone and follow the instructions on the phone and system screen.

Procedure from the system

Select **Settings** menu.
Select **Phone**.
Press **Add device**.
Press **Scan for Devices**.

The list of detected devices is displayed.
Select the name of the required phone in the list.

Tip
Depending on phone type, you may by prompted to accept the transfer of contacts.

Automatic reconnection
On returning to the vehicle, if the last phone connected is present again (Bluetooth® activated), it is automatically reconnected after key on.

Managing paired phones

To connect or disconnect a paired phone and switch to Android Auto or Apple CarPlay®:

Press **Settings** menu, select **Phone** then **Device List** to display the list of paired devices.

or

Press directly **Device List** menu to display the list of paired devices.

Press the Bluetooth icon to connect/ disconnect a device.

Delete a phone

Press **Settings** menu, select **Phone** then **Device List** to display the list of paired devices.

or

Press directly **Device List** menu to display the list of paired devices.

Press **Delete** to delete a device.

Receiving a call

An incoming call is announced by a ring and a superimposed display in the screen.
To accept the call:

Press this steering mounted button or use the touch screen button.

To reject the call:

Press this steering mounted button or use the touch screen button.

Making a call

Warning
Using the telephone is not recommended while driving.
Park/stop the vehicle before using the mobile device.

Calling a new number

Press **Phone** menu.
Press **Dialpad**.

Enter the phone number using the digital keypad.
Press the **Call** button.

Calling a contact

Press **Phone** menu.
Press **Contacts**.

Select your contact.

Calling a recently used number

Press **Phone** menu.
Press **Call Log**.

Select the number in the list of recently used numbers.

Call options

During an active call, the following options are available:
Mute: mute the microphone.
Hold: put the active call on hold.
Add: add a second call from the dial pad, call log or contact list.
Use Phone: switch to handset mode.
Keypad: use the keypad.
End call: hang up the phone.

Managing multiple calls

If there is a second incoming call, you can press **Accept Call** to accept it. The first call is on hold.
You can choose to swap between calls or merge both calls. If you merge calls, a conference call is created.

Connectivity

Warning
Synchronising a smartphone enables users to display applications that support the smartphone's Android Auto or Apple CarPlay technology on the vehicle's screen. For Apple CarPlay technology, the Apple CarPlay function must first be activated on the smartphone. In all cases, the smartphone must be unlocked, to enable the communication process between the smartphone and the system to function (at first connection only). As principles and standards are constantly changing, we recommend keeping the smartphone's operating system up-to-date, together with the date and time on the smartphone and the system.
Refer to your smartphone for Android Auto or Apple CarPlay settings.

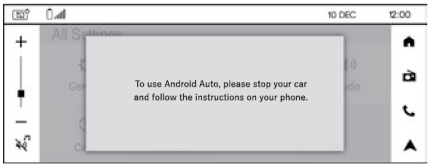
Tip
For the list of suitable smartphones, visit the Android Auto and Apple CarPlay websites:
https://www.android.com/auto/
https://www.apple.com/in/ios/carplay/

Warning
Stop the car before connecting Android Auto or Apple CarPlay and follow the instructions on your phone.

Tip
On connecting the USB cable, the Android Auto or Apple CarPlay function deactivates the system's Bluetooth® mode.

Android Auto

Tip
Ensure the latest Android Auto application is available on your smartphone. If not, install it via "Play Store".
The Android Auto function requires the use of a compatible smartphone and compatible applications.



Connecting Android Auto smartphone can be carried out either by USB cable or using a wireless connection.

USB connection

Connect the USB cable.
Android Auto is automatically launched a few seconds after the USB connection has been established. A validation procedure on the smartphone has to be followed for the first connection, with the vehicle stationary.

The smartphone charges when connected by the USB cable.

Wireless connection

The wireless connection of an Android Auto device can be initiated from the **Device List** menu or home screen Android Auto icon.
First activate the smartphone's Bluetooth® function.
Select **Device List** menu to display the device to be connected to Android Auto.
If the device has already been connected to the system via Bluetooth®, select the Android Auto of the desired device from the list of connected Android phones.
For wireless Android Auto, subsequent automatic connection of the smartphone requires activation of Bluetooth® and Wi-Fi on your device.

As soon as the connection is established, select this menu to display the Android Auto interface.

Tip
There may be a pause before applications become available, depending on the quality of the network and performances of the phone.

Apple CarPlay®

Tip
The Apple CarPlay® function requires the use of a compatible smartphone and compatible applications.

Connecting Apple CarPlay® smartphone can be carried out either by USB cable or using a wireless connection.

USB connection

Connect the USB cable.
The smartphone charges when connected by the USB cable.

From the system, press **Apple CarPlay®** menu to display the **Apple CarPlay®** interface or press Device List menu to display the list of connected devices and then select **Apple CarPlay®**.

Tip
When the USB cable is disconnected and the ignition is switched off then back on, the system will not automatically switch to other mode; the source must be changed manually.

Wireless connection
The wireless connection of an Apple CarPlay® device can only be initiated from the **Device List** menu.
First activate the smartphone's Bluetooth® function.
Select **Device List** menu to display the devices to be connected to Apple CarPlay®.
If the device has already been connected to the system via Bluetooth®, select Apple CarPlay on the desired device from the list of connected Apple phones.
For wireless Apple CarPlay®, subsequent automatic connection of the smartphone requires activation of Bluetooth® and Wi-Fi on your device.

Visit the Apple CarPlay® website at: https://www.apple.com/ios/carplay/

Media

Insert the USB memory stick into the USB port or connect the USB device/iPod to the USB port using a suitable cable (not supplied).
USB device format supported: FAT16 or FAT32.

Warning
To protect the system, do not use a USB hub.

Music

The system supports MP3 and WAV audio file types.
The system builds music playlists (in temporary memory); this operation can take from a few seconds to several minutes at the first connection.
Reduce the number of non-music files and the number of folders to reduce the waiting time.
Playlists are updated whenever the ignition is switched off or a USB memory stick is connected. The audio system memorises these lists, which will subsequently load faster if they have not been changed.

Videos
The system can play video files in the AVI, WMV, MP4, MOV, M4V, DAT and VOB formats.
Video control commands are accessible only through the touch screen.
When the vehicle is in motion, video playback will cut off and only audio playback will be available.
USB video is not available if Android Auto or Apple CarPlay® is active/connected.

Warning
For safety reasons, park the vehicle before playing a video.

BT Audio

When a smartphone is paired to the system, streaming allows you to listen to the audio feed from your smartphone.
The Bluetooth® profile must be activated.
First adjust the volume on the portable device (to a high level). Then adjust the volume of the audio system.
If play does not start automatically, it may be necessary to start the audio playback from the smartphone.

Browse button is available if supported by the smartphone application.
Control is from the portable device or by using the system's touch buttons.

Tip
Once connected in streaming mode, the smartphone is considered to be a media source.

Settings

General settings

Press **Settings** to display the main page.
Press **General**.

Select **Language** to choose a language in the list displayed.

- Select **Factory Reset** to return to factory default system.
- Select **About** to see information about the current software version.
- Select **Wi-Fi** to generate a new password for the Wi-Fi network. Only the password can be changed and not the network name (Wi-Fi SSID).

Tip
The Wi-Fi connection including credential sharing with the user's smartphone happens automatically after successful Bluetooth® connection with a wireless supported smartphone.

Warning
It cannot be used for Internet sharing in the vehicle nor software update nor any other purpose.

Tip
The Wi-Fi network uses the 5 GHz frequency. Some smartphones may not support this feature.

Warning
To protect your system, only networks with a sufficient level of security are allowed to connect. WPA2 encryption level, equivalent to a domestic level, is required.

Display settings

Press **Settings** to display the main page.
Press **Display**.

Select **User off Mode** to enable/disable date and time display when the system is powered off.

- Select **Brightness** to adjust the brightness of the touch screen by using the + or - buttons.

Phone settings

Press **Settings** to display the main page.
Press **Phone**.

Select **BT visibility** to turn on/off the Bluetooth® visibility of the system.

- Select **Add device** to select a mobile device to be connected.
- Select **Device list** to view the previously paired mobile devices and connect or delete a device.

Audio settings

Press **Settings** to display the main page.
Press **Audio**.

In this screen, you can modify the **Balance & Fade** settings, the **Equalizer** settings, the **Volume** settings and activate the **SDVC** (Speed Dependent Volume Control) option.

Clock settings

Press **Settings** to display the main page.
Press **Clock**.

Automatic date & time setting

Select **Sync to GPS** to enable date and time synchronisation to GPS.
Select **Time Zone** to choose the appropriate time zone.

Manual date setting

Select **Date**.
Choose the date format and then set the day, month and year using up and down arrows.
Press **Set**.

Manual time setting

Select **Time**.
Choose the time format (12 hrs or 24 hrs) and then set the hours and minutes using up and down arrows.
Press **Set**.

Vehicle settings

Press **Settings** to display the main page.
Press **Vehicle**.

Select **Vehicle Alerts** to view alerts of the vehicle. When an active alert is present, it is displayed in the status bar.

This icon is also displayed on the **Settings** menu button.

Vehicle alerts

This icon is displayed next to the label of the warning message.

Remote key fob battery low

This warning message indicates Remote control key battery is low.
Change the battery in Remote control key.

Tip
The active alert will be displayed in **Vehicle settings** once the warning message has disappeared after a certain time in the status bar.

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Recycled materials/End-of-Life Vehicles
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